

Emily Kuang

PHD STUDENT IN HCI · UX RESEARCHER · GOOGLE PHD FELLOW

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At the forefront of **Human-Computer Interaction (HCI)**, **Artificial Intelligence (AI)**, and **User Experience (UX)**, my research focuses on designing and evaluating human-AI collaborative tools for improved usability and UX analysis. Honored with the 2023 **Google PhD Fellowship in HCI**, my work not only advances technology but also champions accessibility, focusing on inclusive computing education and assistive technology for diverse user groups. This CV unfolds my journey of blending research with a commitment to inclusive, user-centered technology development.

Education

Rochester Institute of Technology

New York, United States

PHD IN COMPUTING AND INFORMATION SCIENCES

Aug 2020 - present

- Advised by Dr. Kristen Shinohara and Dr. Mingming Fan
- Participating in the AWARE-AI NSF Research Traineeship (NRT) Program

University of Waterloo

Ontario, Canada

BASc IN BIOMEDICAL ENGINEERING

Sept 2015 - Apr 2020

- Capstone advised by Dr. John Zelek
- Graduated on Dean's Honour List

Experience

Rochester Institute of Technology

Rochester, NY, US

GRADUATE RESEARCH ASSISTANT

Aug 2020 - present

- Conduct HCI research on the human-centered design of AI-powered technologies, including visual analytics and conversational assistants to support UX analysis
- Design, conduct, and analyze research studies employing a variety of methods including interviews, surveys, design probes, usability studies, and quantitative experiments
- Author technical papers for publication and develop dissemination plans

Meta, Reality Labs

Seattle, WA, USA

UX RESEARCH INTERN

May 2023 - Aug 2023

- Designed and led a 20-participant interview study on VR headset user experiences, efficiently collaborating with research vendors
- Actively contributed to project brainstorming workshops and internal product demos
- Effectively communicated findings to diverse product stakeholders, promoting a comprehensive understanding of user perspectives and needs

Meta, Reality Labs

Burlingame, CA, US

UX RESEARCH INTERN

Sep. 2012 - Feb. 2013

- Conducted literature reviews and authored reports on first-hand experiences to inform the design of Ray-ban | Meta smartglasses
- Designed and conducted a user study with 30 participants to investigate audio performance
- Presented results to >100 product stakeholders including researchers, engineers, and cross-functional partners; recommendations led to changes in product design

Uncharted Software Inc., ASKE-E Team

Toronto, ON, CA

RESEARCH INTERN

May 2021 - Aug 2021

- Worked on the DARPA Automating Scientific Knowledge Extraction (ASKE) program
- Designed wireframes and implemented new features in the human-machine interface (HMI) of a visual analytics system for multi-scale graph analysis and knowledge discovery

Huawei Technologies Canada, Human-Machine Interaction (HMI) Lab

Markham, ON, CA

RESEARCH ENGINEER

Jan 2019 - Aug 2020

- Trained machine learning models for gesture recognition using Tensorflow
- Designed and conducted user experiments to explore novel interaction techniques on large screens using mid-air gesture input; presented at the Huawei Developer Conference 2019

University of Waterloo, Vision and Image Processing (VIP) Lab

Waterloo, ON, CA

RESEARCH ASSISTANT

Sep. 2013, Mar. 2011 - Oct. 2011

- Designed and 3D-printed a lens-free microscope and a smartphone spectrometer
- Conducted testing with biological specimens to achieve optical resolution in the nm range

Publications

PEER-REVIEWED CONFERENCE PROCEEDINGS

- [1] **Bridging the Literacy Gap for Adults: Understanding How Streamers Teach Adult Literacy on Livestreaming Platforms**
SHIHAN FU, JIANHAO CHEN, [EMILY KUANG](#), MINGMING FAN
Proceedings of the 2024 CHI Conference on Human Factors in Computing Systems, 2024. (In press)
- [2] **Designing Unobtrusive Modulated Electrotactile Feedback on Fingertip Edge to Assist Blind and Low Vision (BLV) People in Comprehending Charts**
CHUTIAN JIANG, YINAN FAN, JUNAN XIE, [EMILY KUANG](#), KAIHAO ZHANG, MINGMING FAN
Proceedings of the 2024 CHI Conference on Human Factors in Computing Systems, 2024. (In press)
- [3] **Exploring the Opportunity of Augmented Reality (AR) in Supporting Older Adults Explore and Learn Smartphone Applications**
XIAOFU JIN, WAI TONG, XIAOYING WEI, XIAN WANG, [EMILY KUANG](#), XIAOYU MO, HUAMIN QU, MINGMING FAN
Proceedings of the 2024 CHI Conference on Human Factors in Computing Systems, 2024. (In press)
- [4] **Mapping Accessibility Assignments into Core Computer Science Topics: An Empirical Study with Interviews and Surveys of Instructors and Students**
[EMILY KUANG](#), SELAH BELLSCHIEDT, DI PHAM, KRISTEN SHINOHARA, CATHERINE BAKER, YASMINE ELGLALY
Proceedings of the 2024 CHI Conference on Human Factors in Computing Systems, 2024. (In press)
- [5] **Enhancing UX Evaluation Through Collaboration with Conversational AI Assistants: Effects of Proactive Dialogue and Timing**
[EMILY KUANG](#), MINGHAO LI, MINGMING FAN, KRISTEN SHINOHARA
Proceedings of the 2024 CHI Conference on Human Factors in Computing Systems, 2024. (In press)
- [6] **Understanding Strategies and Challenges of Conducting Daily Data Analysis (DDA) Among Blind and Low-vision People**
CHUTIAN JIANG, WENTAO LEI, [EMILY KUANG](#), TENG HAN, MINGMING FAN
Proceedings of the 25th International ACM SIGACCESS Conference on Computers and Accessibility, 2023, DOI: 10.1145/3597638.3608423
- [7] **Enhancing Older Adults' Gesture Typing Experience Using the T9 Keyboard on Small Touchscreen Devices**
[EMILY KUANG](#), RUIHUAN CHEN, MINGMING FAN
Proceedings of the 2023 CHI Conference on Human Factors in Computing Systems, 2023, DOI: 10.1145/3544548.3581105
- [8] **Collaboration with Conversational AI Assistants for UX Evaluation: Questions and How to Ask them (Voice vs. Text)**
[EMILY KUANG](#), EHSAN JAHANGIRZADEH SOURE, MINGMING FAN, JIAN ZHAO, KRISTEN SHINOHARA
Proceedings of the 2023 CHI Conference on Human Factors in Computing Systems, 2023, DOI: 10.1145/3544548.3581247
- [9] **Bridging the Generational Gap: Exploring How Virtual Reality Supports Remote Communication Between Grandparents and Grandchildren**
XIAOYING WEI, YIZHENG GU, [EMILY KUANG](#), XIAN WANG, BEIYAN CAO, XIAOFU JIN, MINGMING FAN
Proceedings of the 2023 CHI Conference on Human Factors in Computing Systems, 2023, DOI: 10.1145/3544548.3581405
- [10] **"Merging Results Is No Easy Task": An International Survey Study of Collaborative Data Analysis Practices Among UX Practitioners**
[EMILY KUANG](#), XIAOFU JIN, MINGMING FAN
Proceedings of the 2022 CHI Conference on Human Factors in Computing Systems, 2022, DOI: 10.1145/3491102.3517647

- [11] **“Too old to bank digitally?”: A Survey of Banking Practices and Challenges Among Older Adults in China**

XIAOFU JIN, [EMILY KUANG](#), MINGMING FAN

Proceedings of the 2021 ACM Designing Interactive Systems Conference, 2021, DOI: [10.1145/3461778.3462127](#)

- [12] **Compensated lens-free light field spectroscopy**

AMENEH BOROOMAND, MOHAMMAD JAVAD SAHFIEE, LINDA WAND, [EMILY KUANG](#), FARNOUD KAZEMZADEH, ALEXANDER WONG

International Conference on Inverse Problems in Engineering, 2017

JOURNAL ARTICLES

- [1] **CoUX: Collaborative Visual Analysis of Think-Aloud Usability Test Videos for Digital Interfaces**

EHSAN JAHANGIRZADEH SOURE, [EMILY KUANG](#), MINGMING FAN, JIAN ZHAO

IEEE Transactions on Visualization and Computer Graphics (2021) pp. 1–11. 2021, DOI: [10.1109/TVCG.2021.3114822](#). (First two authors contributed equally)

- [2] **Compact, Field-Portable Lens-free Microscope using Superresolution Spatio-Spectral Light-field Fusion**

FARNOUD KAZEMZADEH, [EMILY KUANG](#), ALEXANDER WONG

Journal of Computational Vision and Imaging Systems 2.1 (2016). 2016, DOI: [10.15353/vsnl.v2i1.105](#)

- [3] **Enhanced Smartphone Spectroscopy via High-throughput Computational Slit**

[EMILY KUANG](#), FARNOUD KAZEMZADEH, ALEXANDER WONG

Journal of Computational Vision and Imaging Systems 2.1 (2016). 2016, DOI: [10.15353/vsnl.v2i1.97](#)

PEER-REVIEWED EXTENDED ABSTRACTS & WORKSHOP PAPERS

- [1] **Crafting Human-AI Collaborative Analysis for User Experience Evaluation**

[EMILY KUANG](#)

In Extended Abstracts of the 2023 CHI Conference on Human Factors in Computing Systems, 2023, DOI: [10.1145/3544549.3577042](#)

- [2] **A Multi-scale Visual Analytics Approach for Exploring Biomedical Knowledge**

FAHD HUSAIN, ROSA ROMERO-GÓMEZ, [EMILY KUANG](#), DARIO SEGURA, ADAM CAROLLI, LAI CHUNG LIU, MANFRED CHEUNG, YOHANN PARIS

Proceedings of the Workshop on Visual Analytics in Healthcare (VAHC), 2021, DOI: [10.48550/arXiv.2109.06828](#). (Best Paper Winner)

Invited Talks & Poster Presentations

Jan 2024 **Invited panelist**, AWARE-AI NRT Winter Retreat Session on Resume Building and Internships

[Remote](#)

Nov 2023 **Invited speaker**, Youth Professional Career Development Series

[Remote](#)

Sept 2023 **Invited speaker**, RIT Computing and Information Sciences PhD Colloquium

[Rochester, NY](#)

April 2023 **Guest lecturer**, ISTE266: Design For Accessibility

[Rochester, NY](#)

Oct 2022 **Poster presenter**, RIT Artificial Intelligence Summit

[Rochester, NY](#)

Oct 2022 **Poster presenter**, CRA-WP Grad Cohort for Women

[New Orleans, LA](#)

Nov 2021 **Guest lecturer**, STE782: Visual Analytics

[Remote](#)

Honors & Awards

RECEIVED DURING PHD

2023 **Google Ph.D. Fellowship in Human-Computer Interaction**, Google

2022 **AWARE-AI NRT Seed Funding Award (\$1000 USD)**, RIT

2022 **Department Nomination for Microsoft Research Ph.D. Fellowship**, RIT

2021 **Best Paper Winner**, Workshop on Visual Analytics in Healthcare (VAHC)

2020 **Merit-based Ph.D. Scholarship**, RIT

RECEIVED DURING UNDERGRADUATE

- 2018 **Experience Award**, Natural Sciences and Engineering Research Council of Canada (NSERC)
- 2018 **President's Research Award**, University of Waterloo
- 2017 **President's Research Award**, University of Waterloo
- 2016 **Undergraduate Student Research Award**, NSERC
- 2015 **President's Scholarship of Distinction**, University of Waterloo

Service

SERVICE TO THE PROFESSION

- 2023 **Associate Chair**, Chinese CHI 2023
- 2023 **Reviewer: Technical Papers**, ACM Conference on Human Factors in Computing Systems (CHI'24)
- 2023 **Reviewer: Technical Papers**, ACM Conference On Computer-Supported Cooperative Work And Social Computing (CSCW'23)
- 2023 **Reviewer: Technical Papers**, Frontiers in Computer Science (Sec. Human-Media Interaction)
- 2022 **Reviewer: Technical Papers**, ACM Conference on Human Factors in Computing Systems (CHI'23)
- 2022 **Student Volunteer**, ACM Conference on Human Factors in Computing Systems (CHI'22) *New Orleans, LA*
- 2021 **Reviewer: Technical Papers**, ACM Conference on Human Factors in Computing Systems (CHI'22)
- 2021 **Student Volunteer**, IEEE Visualization Conference (VIS'21) *Remote*
- 2020 **Reviewer: Late Breaking Work**, Chinese CHI 2021

SERVICE TO THE UNIVERSITY

- 2023 **Trainee Council Representative**, AWARE-AI NSF Research Traineeship
- 2022 **Project Judge**, Genius Olympiad

Teaching Experience

ISTE-798 Future Interactions

Rochester, NY

TEACHING ASSISTANT

Jan 2024 - present

- Collaborate with the course instructor to plan and organize course materials
- Mentor students and provide constructive feedback on assignments, projects, and research

Additional Professional Experience

North Inc. (now acquired by Google)

Kitchener, ON

COMPUTER VISION DEVELOPER

Apr 2018 - Aug 2018

- Designed algorithm to quantify image sharpness for multi-camera system assembly

Synaptive Medical Inc.

Toronto, ON

OPTICS ENGINEERING INTERN

Sept 2017 - Dec 2017

- Investigated the stabilization of stereoscopic videos for a neurosurgical robot

St. Michael's Hospital

Toronto, ON

MEDICAL IMAGING RESEARCH ASSISTANT

Jan 2017 - Apr 2017

- Worked on a video processing pipeline for non-invasive detection of diabetic foot ulcers