

115 Hotline Report: 2016-08-26 to 2017-08-26

# Qualitative Description

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# Statistics

Total calls to entire hotline: 193356

Average calls to entire hotline (by day): 626

Total calls to public hotline: 148345

Average calls to public hotline (by day): 480

Total calls to h5n1 menu (overview or prevention): 18632

Average calls to h5n1 menu (overview or prevention): 60

Total calls to mers menu (overview or prevention): 11753

Average calls to mers menu (overview or prevention): 38

Total calls to zika menu (overview or prevention): 8903

Average calls to zika menu (overview or prevention): 28

Total public reports: 14564

Average public reports (by day): 47

Total calls requesting more information: 7567

Average calls requesting more information (by day): 25

Total calls to public hotline: 5938

Average calls to public hotline (by day): 20