

**Emily Morgado**  
**Software Engineer**

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**QUALIFICATIONS AND SUMMARY:**

- Technical skills span JavaScript, jQuery, Python, Meteor, Flask, MongoDB, SQLite, SQLAlchemy, AWS, Loggly, ETL Tools, Salesforce Integration, Google Maps API, Twilio API, HTML, CSS, Sass, Arduino, Jira, Jitterbit, Mocha, Chimp, Sphinx, Markdown
- Advanced level of written and spoken Brazilian Portuguese

**EXPERIENCE:**

**FATHOM**

Oakland, CA

*Software Engineer*

February 2016 - Present

- Build front and back end features for an internal quoting tool, including: pricing formulas, fee handling, data syncing to Salesforce, drag and drop file uploads, and reactive drop-downs
- Create instances on AWS, set up load balancers, connected to ETL environments
- Ensure SSL encryption set up for ETL tool and Mongo database
- Manage database schemas and naming conventions to make them clear, efficient, and compatible with SQL databases
- Written Unit and Acceptance Tests

**Rdio**

San Francisco, CA

*Product Specialist/Content Writer/Bilingual Community Support* January 2014–November 2015

- Demonstrated knowledge of product and competitive landscape, including features, versions and correct app behavior
- Gathered logs, screenshots etc, created tasks, and worked with engineering to correct bugs
- Wrote content for the Help Site, updated articles, corrected translations, monitored forums
- Assisted users with technical issues, app updates, billing failures and subscription changes
- Collected, reported and responded to user feedback while honoring the company's position

**ESL Teacher**

Brazil, Portugal, South Korea, San Francisco

*English Teacher*

2007 - 2013

- Arranged lessons, schedules, classes, tests, progress reports and student feedback for students at multinational companies: Shell, Schneider Electric, Banco Itaú, SIBS, Hyundai
- Negotiated working terms and prices, managed billing and ensured payment was received

**EDUCATION:**

**Hackbright Academy, San Francisco, CA**

Computer Science with focus on full stack

**Sarah Lawrence College, Bronxville, NY**

Bachelor of Arts in Liberal Studies with a focus on Music Composition and Flute

**Pontifícia Universidade Católica do Rio de Janeiro**

Portuguese for Foreigners Course, completed level IV