

# EMILY PORAT

UX Researcher & Designer

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## EDUCATION

### Bachelor of Science, Carnegie Mellon University

2015 - 2019

Major: Information Systems, University Honors

Minor: Human-Computer Interaction

## EXPERIENCE

### UX Designer, Deloitte Digital

2019 - Present • Arlington, VA

Supported and led over 20 government and public sector projects, ranging from 4-week usability evaluations to 10-month digital transformations.

Created, launched, and led a 3-month mentorship program for junior designers. See [emilyporat.com](http://emilyporat.com) for project details!

### Lead UX Researcher, Florida Community Innovation

2021 - Present • Volunteer

Planned and conducted user research and usability testing for the Florida Community Resource Map (FRM), a tool designed to make finding social services in Florida easier. Interviewed social service providers and recipients, synthesized findings via affinity diagramming, and provided design recommendations and support for release 3 of FRM.

### UX Design Intern, Deloitte Digital

Summer 2018 • Arlington, VA

Redesigned the Learning & Development portal, a site through which employees request continuing education programs. Conducted user interviews, synthesized findings via affinity diagramming, process flows, and personas, and ran a product visioning session with studio leadership. Proposed a refined business process, designed wireframes and prototypes of the primary flows, and created a style guide with adapted company branding.

### UX Designer & Frontend Engineer, Zensors

Spring 2018 • Pittsburgh, PA

Redesigned and developed the interface for crowdworkers to answer questions about images. Developed personas and scenarios, built wireframes and prototypes, and developed the frontend with HTML/CSS and React.

## SKILLS

### Research & Synthesis

User Interviews  
Usability Testing  
Heuristic Evaluation  
Affinity Mapping  
Journey Mapping  
Personas

### Design

Information Architecture  
Wireframing  
Rapid Prototyping  
Design Systems

### Software

Sketch  
Figma  
Anima  
Abstract  
InVision  
Photoshop  
Miro/Mural

### Programming

HTML & CSS  
JavaScript  
Git