

# MARK BLAIR OYUGI

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<https://eminentmmark.github.io>

## EDUCATION

- **IBM, Kenya** **2023**  
IBM Cloud Essentials V3 Certification  
**Coursework:** Artificial Intelligence, Analytics, Block and File Storage, Blockchain, Cloudant, Cloud Foundry, Cloud Paks, Databases, DevOps, IoT, Virtual Private Cloud, Virtual Servers
- **IBM, Kenya** **2023**  
Machine Learning with Python Certification  
**Coursework:** Classification, Containers and Kubernetes, PWID-B0176600, Recommender Systems, Regression, Supervised Learning, Unsupervised Learning
- **IBM, Kenya** **2023**  
Prompt Engineering Certification  
**Coursework:** Chain-of-Thought Prompting, GPT-based AI tools, Controlling Verbosity and the Nova System, More Advanced AI Tools, Prompting Patterns Engineering, Tree-of-Thought Prompting
- **CyberPro Global, Kenya** **2023**  
Cyber Security (Prevention and Response to Cyber Threats)  
**Coursework:** Encryption, Service Enumeration, Firewall Configurations, Endpoint Security, API Security, Digital Evidence Acquisition and Preservation, Malware Analysis and Reverse Engineering
- **The University of Helsinki, Kenya** **2023**  
Elements of AI Certification  
**Coursework:** Implications, Machine Learning, Neural Networks, Solving Problems with AI
- **Meru University of Science and Technology, Kenya** **2022**  
Bachelor of Science in Information Technology  
**Coursework:** Basic Electronics, Data Structures, DBMS, Design and Analysis of Algorithms, Innovation and Technology Transfer, Operating System, Principles of Economics, Programming
- **Ajira Digital Program, Kenya** **2021**  
Content Writing & Translation, Digital Marketing, Virtual Assistance
- **Computer Learning Centre, Kenya** **2016**  
Networking ComptiA A+ and N+ Certification  
**Coursework:** Network Topologies, Routing and Switching, Network sub-netting and Segmentation, OSI/TCP model protocols configuration, Remote Network Connections, Linux Terminal Command, Network Monitoring and Administration, Network Repairs and Maintenance, Network Hardware

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## WORK EXPERIENCE

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- **Network Administrator, Weconnect, Meru, Kenya (Hybrid) August 2022 - present**
  - Weconnect is a network provider that allows users access to unlimited internet connection.
  - Tasked with the establishment and setting up the network and its implementations, monitoring and managing the network.
  - Drawing organization budget for purchase of hardware and software and their complimentary components.
  - Tasked with router configurations
  - Procurement of network components and software.
  - Respond to client feedback, resolving complaints and implementing relevant suggestions for customer satisfaction.
- **Web Developer, Manyota Limited, Nairobi, Kenya (Remote) 2022**
  - Manyota Limited provides in-depth management and supervision of all of its projects, with hands-on involvement by the company's principles and project supervisors from start to finish.
  - Spearheaded the development and implementation of the organization's website as my final year project.
  - Designed and implemented the website, developing and establishing the site's database.
  - Tasked with the logo design by use of Adobe Illustrator.
  - Researched industry systems and implementations and developed a custom system - languages employed: HTML, CSS, and Javascript for smooth user experience, and, PHP, MySQL for database management.
- **Content Developer & Content strategist, Afrika in Time, Nairobi, Kenya March 2020 - 2022**
  - Afrika in time is a gift store with an online presence for making bespoke cultural fashion accessories.
  - Created content that was published on the website.
  - Delegated product and model photography and picture editing.
  - Oversaw recruiting of fashion models and their publications.
  - Served as the primary point of contact for valued customers, addressing their inquiries, concerns, and requests via various communication channels.
  - Compiled customer feedback for management.
  - Tasked with customer satisfaction and retention.
- **Webmaster, Truthbleads, Nairobi, Kenya June 2019 – July 2021**
  - Based primarily on working on self, Truthbleads was an online resource providing creatives and visionaries as well as proofreaders, with tools to augment - their ideas - and progress themselves a step or 2 closer to their attainable potential, through pragmatic and instructive albeit cautionary properties on innovation, character, leadership and values.
  - Served as a webmaster and web administrator for their website, providing web design services for their layout and graphics, while regularly keeping and managing data backups.
  - Wrote, edited, and published written articles on schedules.
  - Drove traffic to their website by validating and optimizing their SEO.
  - Responded to clients as well as complied their feedback for management.

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## PROJECTS

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- **Automated Attachment Placing Application | React Native, Node**
- **Chatapp with voice and openai | Flask, OpenAI's GPT-3, IBM watsonx**
- **View Policy Information Chatbot | watsonx assistant from IBM**

## TECHNICAL SKILLS

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- Languages: C, C++, C#, Java, Python, Javascript, Android
- Full Stack Development: CSS, Django Framework, HTML, Javascript, PHP
- Database: MySQL
- Data Science: Regression, Classification. Clustering
- Data Analysis: Python, R
- Developer Tools: Sublime Text, VS Code, RStudio, Jupyter Notebook, Git, Flask, Microsoft SQL Server, XAMPP
- Artificial Intelligence: DALLE 2, Debugging, Discord, Leia Pix, LensGo, Replit, Watsonx Prompt, Webflow, Web Scrapping

## REFEREES

1. Kiptum Noah,  
Network Engineer,  
Weconnect  
Mobile: +254 706072184  
Relation: Employer
2. Mwenda Gichuru (MSc.),  
Chairperson Department of Information Technology,  
Meru University of Science and Technology  
Mobile: +254 721296403  
Relation: Academic Advisor
3. Marvin Esonga,  
Youth Pastor,  
Ridgeways Baptist Church  
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Relation: Youth Pastor