

MARK BLAIR OYUGI

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<https://eminentmmark.github.io>

EDUCATION

- **CyberPro Global, Kenya** **2023**
Cyber security (Detection and Response to Cyber Threats)
Coursework: Service Enumeration, Firewall Configurations, Endpoint Security, API Security, Digital Evidence Acquisition and Preservation, Malware Analysis and Reverse Engineering
- **The University of Helsinki, Kenya** **2023**
Elements of AI Certification
Coursework: Solving Problems with AI, Machine Learning, Neural Networks, Implications
- **Meru University of Science and Technology, Kenya** **2022**
Bachelor of Science in Information Technology
Coursework: Data Structures, Design and Analysis of Algorithms, Operating System, DBMS, Git and Version Control
- **AJIRA digital training, Kenya** **2021**
Content Writing & Translation, Digital Marketing, Virtual Assistance
- **Computer Learning Centre, Kenya** **2016**
Networking course A+ and N+
Coursework: Network Topologies, Routing and Switching, Network sub-netting and Segmentation, OSI/TCP model protocols configuration, Remote Network Connections, Linux Terminal Command, Network Monitoring and Administration

WORK EXPERIENCE

- **Direct Sales Agent, Take 2, Nairobi, Kenya** **August 2023 – present**
 - Take 2 is a sales company that specializes in selling products and services for it clients.
 - Respond to client feedback, resolving complaints and implementing relevant suggestions for customer satisfaction.
 - Door to door sales and marketing.
 - Selling Zuku Home Fibre internet to local and international residents, organizations and cooperates within Nairobi and her suburbs.
- **Network Administrator, Weconnect, Meru, Kenya (Remote)** **August 2022 - present**
 - Weconnect is a network provider that allows users access to unlimited internet connection.
 - Tasked with the establishment and setting up the network and it implementations, monitoring and managing the network.
 - Drawing organization budget for purchase of hardware and software and their complimentary components.
 - Tasked with router configurations

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- Procurement of network components and software.
- Respond to client feedback, resolving complaints and implementing relevant suggestions for customer satisfaction.

- **Web Developer, Manyota Limited, Nairobi, Kenya**

2022

- Manyota Limited provides in-depth management and supervision of all of its projects, with hands-on involvement by the company's principles and project supervisors from start to finish.
- Spearheaded the development and implementation of the organization's website as my final year project.
- Designed and implemented the website, developing and establishing the site's database.
- Tasked with the logo design by use of Adobe illustrator.
- Researched industry systems and implementations and developed a custom system - languages employed: HTML, CSS, and Javascript for smooth user experience, and, PHP, MySQL for database management.

- **Content Developer & Content strategist, Afrika in Time, Nairobi, Kenya March 2020 - 2022**

- Afrika in time is a gift store with an online presence for making bespoke cultural fashion accessories.
- Created content that was published on the website.
- Delegated product and model photography and picture editing.
- Oversaw recruiting of fashion models and their publications.
- Served as the primary point of contact for valued customers, addressing their inquiries, concerns, and requests via various communication channels.
- Compiled customer feedback for management.
- Tasked with customer satisfaction and retention.

- **Webmaster, Truthbleads, Nairobi, Kenya**

June 2019 – July 2021

- Based primarily on working on self, Truthbleads was an online resource providing creatives and visionaries as well as proofreaders, with tools to augment - their ideas - and progress themselves a step or 2 closer to their attainable potential, through pragmatic and instructive albeit cautionary properties on innovation, character, leadership and values.
- Served as a webmaster and web administrator for their website, providing web design services for their layout and graphics, while regularly keeping and managing data backups.
- Wrote, edited, and published written articles on schedules.
- Drove traffic to their website by validating and optimizing their SEO.
- Responded to clients as well as complied their feedback for management.

PROJECTS

- **Automated Attachment Placing Application | React Native, Node**

TECHNICAL SKILLS

- Languages: C, C++, C#, Java, Python, Javascript
- Full Stack Development: CSS, Django Framework, HTML, Javascript, PHP
- Database: MySQL
- Data Science: Regression, Classification. Clustering

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- Data Analysis: Python, R
- Developer Tools: Sublime Text, VS Code, Git, Microsoft SQL Server, XAMPP

REFEREES

1. Kiptum Noah,
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Weconnect
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Relation: Employer
2. Mwenda Gichuru (MSc.),
Chairperson Department of Information Technology,
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3. Marvin Esonga,
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