

EMILY KAM

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User Experience Designer seeking to contribute creative solutions and enhance user experiences. Strong understanding of design principles and passionate about creating intuitive and accessible interfaces. Excellent communicator, highly motivated, vision-focused and customer-focused.

EXPERIENCE

Epic Systems / User Experience Designer July 2022 - Present

- Collaborated with a 10-person team to conduct user research on-site and create high-fidelity web and mobile mockups for a new customer service product, setting precedent for all future related projects.
- Conducted 30+ heuristic evaluations to identify and solve usability issues for project readiness
- Worked closely with developers and product leads across three different teams to create mockup iterations and ensure design practices, processes, and standards were met
- Edited and published quarterly newsletter sharing about usability efforts and UX process changes
- Mentored UX intern and oversaw their project from research to design to development

AI-Learners / Web Designer June 2021 - August 2021

- Led design initiative to overhaul and expand company UI Kit, resulting in cleaner, more modernized and accessible UI across the entire platform. Worked with UX designer and project manager.
- Created icons and mockups to redesign 5 company pages with 3 cross-functional teams

rapStudy / UX Designer May 2020 - May 2021

- Designed product feature integrating review content into a multiplayer game
- Collaborated with 2 cross-functional teams to develop suitable and on-brand designs
- Researched state school standards to streamline browsing experience for teachers and students

Annalect / UX Intern June 2019 - July 2019

- Conducted research to build Omnicom's brand-specific UI component library
 - Resolved user issues within company website interface using Sketch
 - Contributed to brainstorming sessions and employed design thinking methods
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SKILLS

Agile | Mockups | Prototyping | Usability Testing | UX/UI Design | Visual Design | Wireframing
Adobe Creative Suite | Figma | Sketch | Microsoft Office Suite | HTML | CSS

EDUCATION

Cornell University

B.A. in Information Science | UX/UI Concentration | Creative Writing Minor | Milstein Scholar