



Emlogicx Systems % CFX Incorporated
PO Box 4116 - Bamenda, Cameroon
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Date: 04/06/2023
To: Bamboo Lounge, Yaounde - Cameroon

INVOICE SRV-01-06-24
Object: SERVO Business Management Software System - Premium Setup

	Description	Quantity	Unit Price (XAF)	Total (XAF)
	Consultation and Requirements Planning	1	300,000	200,000
	Sales Module (Waiters/Cash Registers)	1	3,000,000	3,300,000
	Procurement Module and Vendor Management	1		
	Warehouse and Stock Management	1		
	Customer Management	1		
	Centralized Reporting Module (Remote Reporting Access from anywhere)	1		
	Asset and Equipment Management Module	1		
	Human Resources / Payroll Management	1		
	Data Entry, Configuration, Testing, Training	1		
	Remote Access Service and Security	1 Year	300,000	300,000
			Total Including Taxes (19.25%)	3,500,3000

Terms of Reference

This document is meant to outline the terms of reference for the provision of the SERVO software system to the company **Bamboo Lounge**.

License:

- The software provided is the intellectual property of Emlogix Systems and may in no circumstance be copied or exploited outside of the context of this project.
- The license provided to this client is a Perpetual License, meaning that once the payments are fully made the client can use the software AS DELIVERED in perpetuity and only be subject to costs based on Warranty, Service or Custom developments.
- Additional costs can be incurred for custom development and adaptations of the System
- Additional costs can be incurred for any new versions of the system that are not specifically maintenance updates. It will be at the clients discretion to incur these costs, and does not in any way affect their usage of the currently utilized system.

Features:

- The modules and features agreed upon are as described in the attached Invoice and according to the wishes of **Bamboo Lounge Representative**
- Any additional features may be included on request of the client upon agreement of new terms.

Payment:

- The payment is agreed to be a total of **3,500,000** payable in the following way
 - **2,500,000** paid as an advance before commencement of work
 - **1,000,000** paid upon completion and delivery of the system.
- Payments may be made either in Cash or my Transfer to either Emlogix Systems Bank Account or a Provided Mobile Money Number in the agreed upon currency. All incurred charges or FOREX discrepancies are born by the Client.
- Payments are confirmed with a dated and signed receipt issued by Emlogix Systems.

Refund:

- Upon failure of Emlogix Systems to deliver the system to according to the stipulations of the Terms of Reference and there not being other means to resolve any issues, the customer is entitled to a refund of 80% of all money paid thus far towards the project except for the agreed upon sum for "Consultation and Planning".

Delivery, Training:

- The system shall be delivered (installation, configuration, testing and training) in a suitable time of an estimated Maximum of **3 Weeks** from the date of payment of the advance.
- Delays in the execution caused by either party should be properly communicated and the delivery time extended accordingly upon mutual understanding and show of good will as much as possible.

Timeline:

- The project is expected to be delivered ready for go-live exactly XXXX from the day of the signature of this agreement and payment of first installment
- Training is expected to take **2 Weeks**
- Any delays in the training process should be accounted for in an agreement between

Installation, Testing and Training:

- Installation, configuration and data migration are to be handled by Emlogicx Systems and confirmed as being properly executed according to the
- Training is to be provided to the clients Staff for the period of XXXX prior to going live with the system.
- Training (and it's cost) is only considered for the number of staff declared by the client at the time of conclusion of this agreement.

Custom Work / Adaptations:

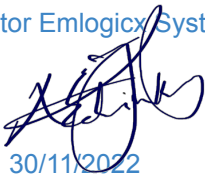
- At the clients request, custom work can be done to extend the functionalities of the system at an agreed cost and terms.

Service and Warranty:

- Emlogicx systems will provide this system with a warranty of 1 year that covers the following:
 - Initial installation and training of staff
 - Setup of hardware / cloud infrastructure
 - Support and Troubleshooting of all direct system issues
- The warranty does not cover hardware not supplied by Emlogicx Systems
- The warranty does not cover issues that arise outside of issues concerning the functioning of the software that can be attributed to Emlogicx Systems
- At the end of the warranty period, **Bamboo Lounge** and Emlogicx can come to an agreement to extend the warranty.
- Any activities that are not mentioned above may be subject to additional costs to be agreed upon with the client prior to execution.

Signatures

Director Emlogicx Systems



Date: 30/11/2022

Representative **Bamboo Lounge**