



SERVO **360**

Enterprise Management Logic

**Product Specification.**

## Introduction

Servo is a ERP (Enterprise Resource Planning) Application that handles various aspects of an Enterprises Business Operations, enabling organizations to streamline their ability to collect, share and process business critical data across the entire value chain.

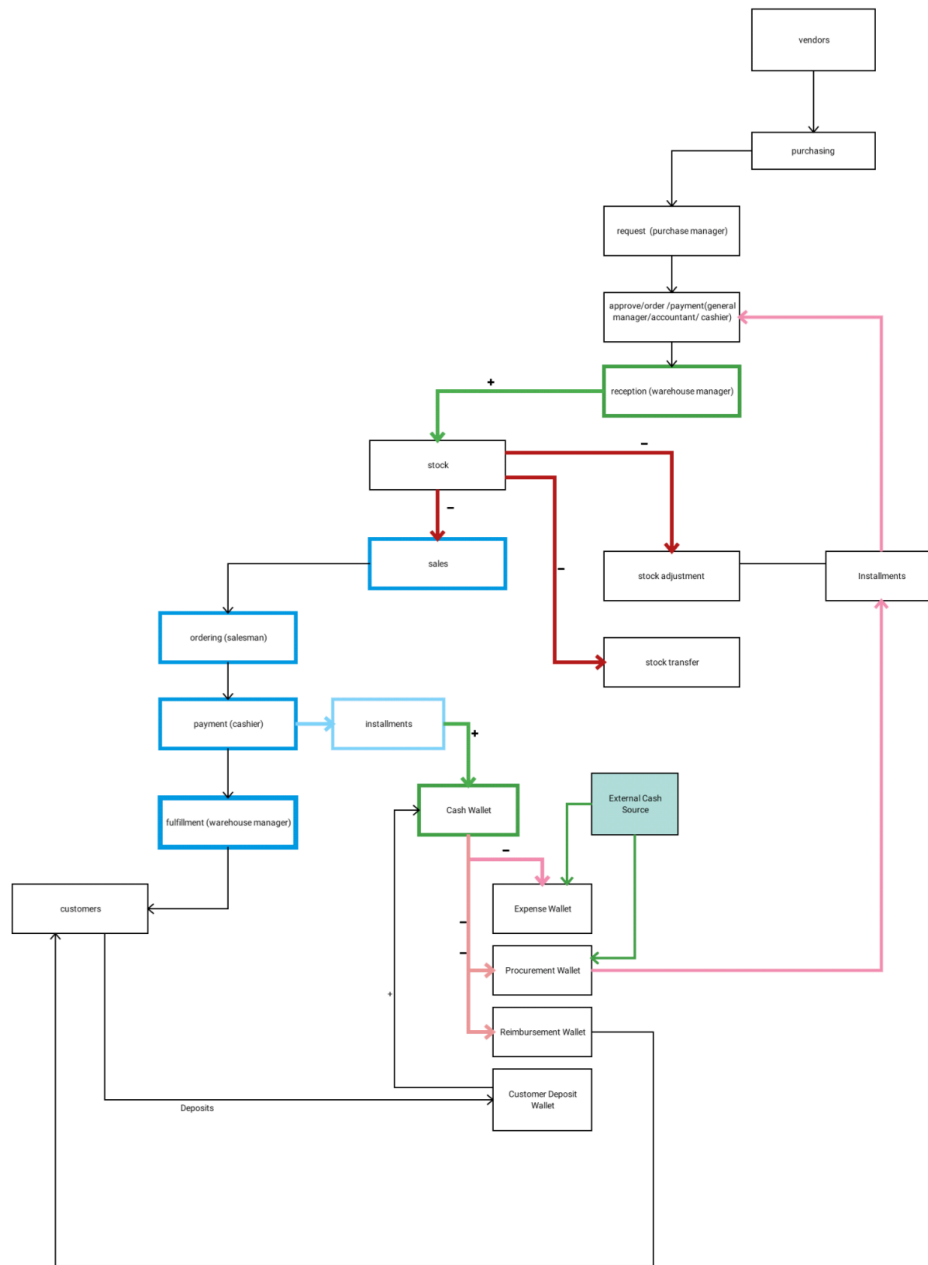
SERVO achieves this by facilitating various standard business processes, whilst being open and configurable for extensive adaptation.

## SERVO Business Processes

The Key Business Processes handled by SERVVO out of the Box are:

- Order to Cash
- Procure To Pay
- Inventory/Stock Management
- Business Data and Report generation (for accounting systems)
- Treasury Management

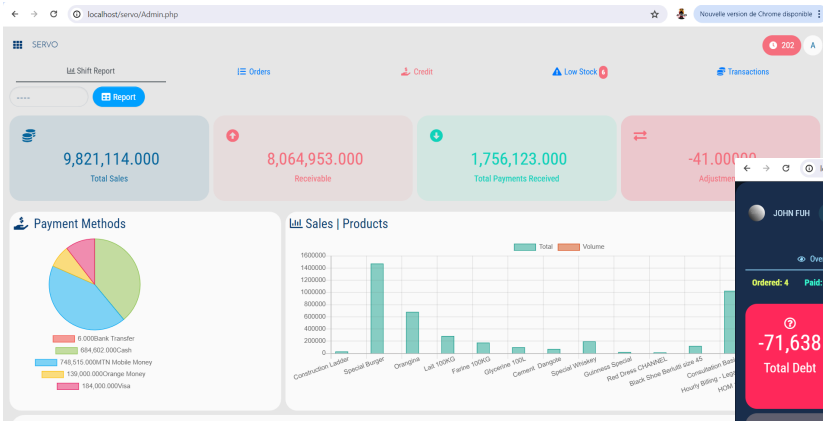
# Basic Operational Schema



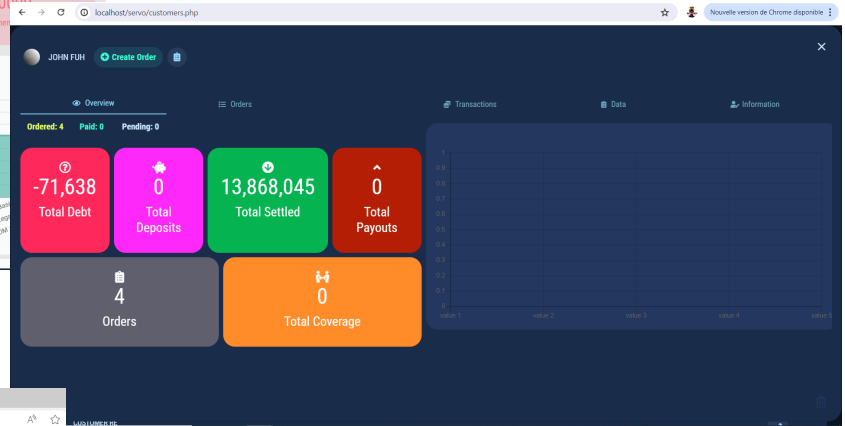
## SERVO Basic Modules

The following key modules are available on SERVO in its full blown deployment:

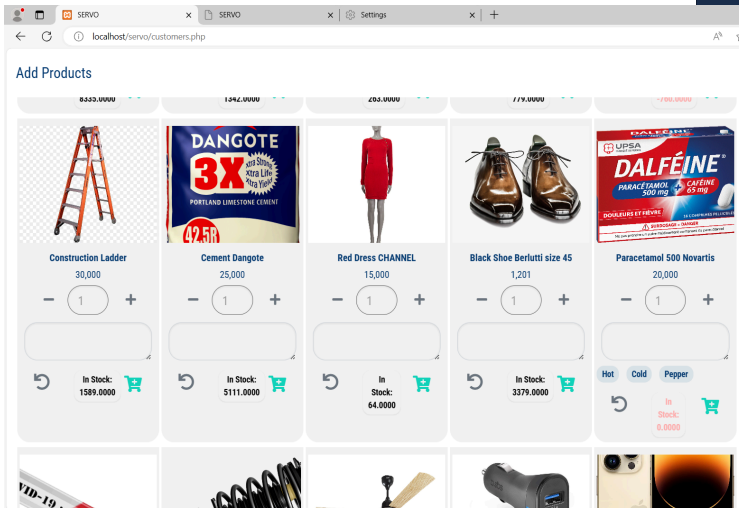
- Point Of Sale:
  - Servicing walk-in customers with a rapid sales interface that enables order creation, modification, settlement, printing.
- Cash Registers:
  - Special interfaces for the settlement of sales of invoices or registration of financial transactions initiated in other parts of the business.
- Customer Relationship Management:
  - Special module for the handling and tracking of all activities with a specific customer including sales, invoicing, installments payments, refunds, credit, etc...
- Vendor Management:
  - Special module for the handling and tracking of all activities with a specific vendor/supplier including sales, invoicing, installments payments, credit, etc...
- Advanced Visualisation and Reporting and Data Export:
  - Special module for the creation of data visualizations of business data for analysis or export to third party software or for print.
- Treasury Management:
  - Special Module for the management of financial resources within the organisation.
  - NOT A AN ACCOUNTING LEDGER NOR NECESSITATING A CHART OF ACCOUNTS
- Execution:
  - Special module for the management of stock movement of whether ingredients or products that are being consumed in a specific sales, purchase or internal transfer order.



SERVO's Admin Dashboard (in Light Mode)



SERVO's customer dashboard (in dark mode)



## Key Functionalities

The following key functionalities are available on SERVO

- Shift management
- Advanced user-profile-based privilege management
- Multi-transaction Invoice Settlement
- Invoice history records (including modifications and deletes)
- Price Adjustments (round-ups and round-downs)
- Multi Unit of Measurement for Stock Adjustments
- Multiple Warehouses, Service Points, Cash Registers
- Targeted Execution of Orders (various items executed from various warehouses/stock points, based on configuration)
- Switchable Light and Dark mode operation (lighter and darker color profile on the users preference)

The screenshot displays the SERVO Customer Invoice generation interface. The main window shows a receipt for Emlogix System Incorporated LTD, dated 2024-04-27, with a total amount of 166,032. The receipt includes a table of items: Orangina (3,000 units at 34,000 each) and Special Burger (2,0010 units at 32,000 each). The interface also features a sidebar with navigation options like 'Pro-Forma Invoice' and 'Invoice', and a right-hand panel with printing settings (pages, orientation, color, paper size, margins, etc.). The bottom of the interface shows the company's registration details: Reg. Comm RC332223455656 NID: AYDDD7773838484848.

Product	Note	Quantity	Price	Total
Orangina		3.0000	34,000	102,000
Special Burger		2.0010	32,000	64,032

Total	Discount	Coverage	Discount	Paid	Owing
166,032	0.000000%	0%	166,032	0	166,032

Servo Customer Invoice generation Interface

## User Profiles

The following profiles are available and configurable in SERVO, providing various privileges to various users.

- Admin
- Senior Manager
- Junior Manager
- Supervisor
- Finance Manager
- Procurement Manager
- Stock Manager
- Warehouse Manager

- Customer Support / Service
- Cashier/POS

### Technical Specifications:

SERVO has the following Technical Specifications:

- 100% Web based application
- 100% multi-device capable
- Browser based utilization
- Network enabled
- Operated on an on-premise or on cloud server