

Dublin City University School of Computing

APPLICATION FOR APPROVAL OF AN UNDERGRADUATE OR TAUGHT MASTERS PROJECT INVOLVING HUMAN PARTICIPANTS

Please read the following information carefully before completing and submitting your application.

- □ Applications must be submitted via the project dashboard
- Student applicants must include their supervisor as the Principal Investigator (PI). The form should be checked, approved and signed in digital form by the supervisor in advance of submission.
- The application should consist of one electronic file only, in PDF format, with an electronic signature from the PI (the project supervisor) and yourselves, the students. The completed application must incorporate all supplementary documentation, especially those being given to the proposed participants.
- All sections of the application form must be answered as instructed and within the word limits given.

Applications must be completed on the form; answers in the form of attachments will not be accepted, except where indicated. No hardcopy applications will be accepted. The project <u>must not</u> commence until approval has been received from the School Research Ethics Committee.

PROJECT TITLE	Protego
PRINCIPAL INVESTIGATOR(S) The Principal Investigator is the project supervisor and s/he has primary responsibility for the project.	Renaat Verbruggen
START AND END DATE	11/10/2020 - 7/05/2021
STUDENT NAME(S), COURSE AND YEAR (E.G. EC4)	Emma Ablitt (CASE4), Mikolaj Adamski (CASE4)
LEVEL OF RISK Please confirm that this project requires notification only	YES

1. ADMINISTRATIVE DETAILS

1.1	WILL THE PRO	JECT BE UNDE	RTAKEN ON-SIT	E AT DUBLIN	CITY UNIVERSITY?
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AAIFF LIIF	
YES or NO	
NO	

If NO, state details of the off-campus location – provide details of the approval to gain access to that location in section 2.7.

The project will be undertaken online as both students will be working from home.

DECLARATION BY PRINCIPAL INVESTIGATOR / SUPERVISOR

The information contained herein is, to the best of my knowledge and belief, accurate. I have read the University's current research ethics guidelines, and accept responsibility for the conduct of the procedures set out in the attached application in accordance with the form guidelines, the REC guidelines (https://www.dcu.ie/researchsupport/researchethics.shtml), the University's policy on Conflict of Interest, Code of Good Research Practice and any other condition laid down by the Dublin City University Research Ethics Committee. I have attempted to identify all risks related to the project that may arise in conducting this project and acknowledge my obligations and the rights of the participants.

If there exists any affiliation or financial interest for researcher(s) in this project or its outcomes or any other circumstances which might represent a perceived, potential or actual conflict of interest this should be declared in accordance with Dublin City University policy on Conflicts of Interest.

I and my co-investigators and/or supporting staff have the appropriate qualifications, experience and facilities to conduct the project set out in the attached application and to deal with any emergencies and contingencies related to the project that may arise. Supervisor(s) signature(s) are required as evidence that they have read and approve the submission.

Please note:

- 1. Any amendments to the original approved proposal must receive prior School Ethics Committee approval.
- 2. As a condition of approval investigators are required to document and report immediately to the School of Computing Ethics Committee any adverse events, any issues which might negatively impact on the conduct of the project and/or any complaint from a participant relating to their participation in the study

Electronic Signature(s):
Principal investigator / Supervisor:Renaat Verbruggen
Print Name(s) here: Renaat Verbruggen
Date: _06.04.21
I/We, the students on this proposal, have read and approve this submission
Student(s) signature(s): <u>Emma Ablitt</u> , <u>Mikolaj Adamski</u>
Print Name(s) here:: <u>Emma Ablitt, Mikolaj Adamski</u>
Date: _06.04.21

2. PROJECT OUTLINE

2.1 LAY DESCRIPTION, AIMS & JUSTIFICATION, METHODOLOGY (up to .100 words)

Please outline, in terms that any non-expert would understand, what your project is about, including what participants will be required to do. Please explain any technical terms or discipline-specific phrases. State the aims and significance of the project.

Protego is a cross-platform personal safety application. Built using the React Native framework, this cross-platform iOS and Android app will be designed for all to use. Users shall provide Protego with a list of their selected "guardians". These guardians will have access to the user's live location when they have communicated to Protego that they feel unsafe, by shouting a safeword aloud. The objective of this application is to make a difference in a person's life when they are feeling unsafe and are at risk, by contacting those closest to them and allowing a user immediate contact with emergency services without having to remove their mobile phone from their pocket.

2.2 PARTICIPANT PROFILE

List and very briefly describe each participant group where applicable. For instance, participant group 1 will consist of..., participant group 2 will consist of... etc. Provide the number, age range and source of participants. Please provide a justification of your proposed sample size.

Our plan is to use mock test data for the application. There shall be use of anonymous questionnaires among friends and family. Because of this, we can expect numbers between 10 and 20 participants in the age range of 20-65.

2.3 PARTICIPANT RECRUITMENT

Please provide specific details as to how you will be recruiting participants. How will people be informed that you are doing this research? How will they be approached and asked if they are willing to participate? If you are mailing or phoning people, please explain how you have obtained their names and contact details. If a recruitment advertisement is to be used, please ensure you attach a copy to this application (Approx. 100 words).

Should participants be necessary for 1:1 testing, they shall be recruited from our friends and family and asked through word of mouth.

2.4I IS IT LIKELY THAT ANY PARTICIPANTS COULD BE CONSIDERED POTENTIALLY VULNERABLE?

Are some or all participants vulnerable in any way? (e.g by virtue of the group they belong to, people who have undergone traumatic or adverse emotional events, people with diminished cognitive ability, power relations between students and participants etc.)?

YES	or	NO	
NO NO			

If Yes, please state and describe what this vulnerability (or vulnerabilities) is and justify why this research is being done with such participants

2.5 <u>WILL THE IDENTITY OF THE PARTICIPANTS BE PROTECTED?</u>

YES or NO
Yes

If NO, please explain why

IF YOU ANSWERED YES TO 2.5, PLEASE ANSWER THE FOLLOWING QUESTION:

2.6 HOW WILL THE ANONYMITY OF THE PARTICIPANTS BE RESPECTED?

Please bear in mind that where the sample size is very small, it may be impossible to guarantee anonymity/confidentiality of participant identity. Participants involved in such projects need to be advised of this limitation in the Plain Language Statement/Information Sheet. If you intend to fully anonymize the data, please provide details

No identifying information will be recorded

2.7 LEGAL LIMITATIONS TO DATA CONFIDENTIALITY

Participants need to be made aware that confidentiality of information provided cannot always be guaranteed by researchers and can only be protected within the limitations of the law - i.e., it is possible for data to be subject to subpoena, freedom of information claim or mandated reporting by some professions. This information should be included in your Plain Language Statement and Informed Consent Form. Depending on the project proposal and academic discipline, you may need to state additional specific limitations.

State how and where participants will be informed of these limitations

Participants will be informed before they have finalised their decision to participate that their identity will be concealed subject to legal requirements They will be informed by the project member who will be carrying out their test.

2.8(a) EXPLAIN HOW PARTICIPANTS ARE TO BE RECRUITED

Please provide specific details as to how you will be recruiting participants. How will people be informed that you are doing this research? How will they be approached and asked if they are willing to participate? If you are e-mailing, mailing or phoning people, please explain how you have obtained their names and contact details. If a recruitment advertisement is to be used, please ensure you attach a copy to this application.

Should participants be necessary for 1:1 testing, they shall be recruited from our friends and family and asked through word of mouth.

2.8(b) CHILD PARTICIPANTS (anyone under 18 years old)

If your participants include children, you must confirm that you are in compliance with the research specific guidelines as detailed in "Keeping Children Safe - Policies and Procedures supporting Child Protection at DCU" - available at: https://www4.dcu.ie/sites/default/files/policy/157%20-%20child_protection_handbook_rev1%282%29%281%29.pdf

Please indicate your compliance with the following guidelines:	
We confirm that we have read and agree to act in accordance with the DCU Child	N/A
Protection policy and procedures	
We confirm that we have put in place safeguards for the children participating in the project	
We confirm that we have supports in place for children who may disclose current or	N/A
historical abuse (whether or not this is the focus of the project)	

2.9 PLEASE EXPLAIN WHEN, HOW, WHERE, AND TO WHOM RESULTS WILL BE DISSEMINATED, INCLUDING WHETHER PARTICIPANTS WILL BE PROVIDED WITH ANY INFORMATION AS TO THE FINDINGS OR OUTCOMES OF THE PROJECT?

We will be directly using the feedback from testers to improve the current version of the application. If they wish to do so, testers will have the option to view the final version of the application.

2.10	IRE OTHER APPROVALS REQUIRED TO GAIN ACCESS TO ANOTHER LOCATION, ORGANISATION
	CHOOL ETC.?

OUTIOUL L	 •
YES or NO	
NO	

If YES, please specify from whom and attach a copy of the approval documentation. If this is not yet available, please explain when this will be obtained.

3. RISK AND RISK MANAGEMENT

3.1 EXPLAIN AND JUSTIFY THE STATED LEVEL OF RISK TO PARTICIPANTS

You must provide a justification that the stated level of risk and its corresponding level of review is notification only and not Full Committee or Expedited, as indicated on the cover page of your application. Note that the level of risk may be influenced by the vulnerability of the research group, the methods employed and the nature of the project itself. For further information on risk levels, please refer to the Levels of Review information on the website: https://www.dcu.ie/researchsupport/researchethics.shtml

As a result of using purely mock data, there will be no real personal data stored in the databases. However, if participants choose to use the application, they will be required to provide a phone number upon registration, this is required in order to send out emergency text messages and invite other users to their list of guardians.

Approval is necessary for this application as users' locations and information will be accessed by the app and stored within the database. The user's location will be shared with their guardians in order for them to be informed of their position - This will only happen when the user decides to enter SOS mode. This will be shared via Google Maps.

3.2 POTENTIAL RISKS TO PARTICIPANTS AND RISK MANAGEMENT PROCEDURES

Identify, as far as possible, all potential risks to participants (physical, psychological, social, legal, economic, etc.), associated with the proposed project. Will your project involve deception, investigation of participants involved in illegal activities, performance of any acts which might diminish the self-esteem of participants or cause them to experience embarrassment, regret or depression? Please explain what risk management procedures will be put in place to minimise these risks.

As we will be using mock data, the only instance in which real data shall be used is the users phone numbers upon registration. This data will be thoroughly encrypted within the database used.

3.3 ARE THERE LIKELY TO BE ANY BENEFITS (DIRECT OR INDIRECT) TO PARTICIPANTS FROM THIS RESEARCH?

YES or NO YES

If YES, provide details

Users will be able to provide feedback which will result in a better application being produced.

3.4 ARE THERE ANY SPECIFIC RISKS TO YOURSELVES IN CARRYING OUT THIS PROJECT?

Examples include use of dangerous materials, asking certain types of questions, The project being undertaken in certain locations, researchers working alone in isolated areas, etc.

YES	or	NO
NO NO		

If YES, please describe and explain what risk management procedures will be put in place to minimise these risks

3.5 DEALING WITH ADVERSE/UNEXPECTED OUTCOMES

Please describe what measures/protocols you have put in place in the event that there are any unexpected outcomes or adverse effects to participants arising from involvement in the project.

The users will be supplied with contact information should they wish to provide any insight to unexpected outcomes. For the safety of the participants, there will be no cognitive walkthroughs. These walkthroughs will be entirely carried out by the development team.

3.6 SUPPORT FOR PARTICIPANTS

Depending on risks to participants you may need to consider having additional support for participants during/after the study. Consider whether your project would require additional support, e.g., external counselling available to participants. Please advise what support will be available. Participants will be supplied with contact information allowing them to contact us at all times during and after the project. HOW WILL THE CONDUCT OF THE PROJECT BE MONITORED? Please explain how the principal investigator will monitor the conduct of the project (especially where several people are involved in recruiting or interviewing, administering procedures, etc.) to ensure that it conforms with the procedures set out in this application. In the case of student projects please give details of how the supervisor(s) will monitor the conduct of the The conduct of the project will be monitored through online Zoom meetings with the project supervisor. DO YOU PROPOSE TO OFFER PAYMENTS OR INCENTIVES TO PARTICIPANTS? YES or NO NO If YES, please provide further details DO ANY OF THE RESEARCHERS ON THIS PROJECT HAVE A PERSONAL, PHILOSOPHICAL, FINANCIAL, POLITICAL, IDEOLOGICAL, OR COMMERCIAL INTEREST IN ITS OUTCOME THAT MIGHT INFLUENCE THE INTEGRITY OF THE PROJECT OR BIAS THE CONDUCT OR REPORTING OF THE PROJECT, OR UNDULY DELAY OR OTHERWISE AFFECT THEIR PUBLICATION? YES or NO NO If YES, please specify how this conflict of interest will be addressed

Version modified from DCU REG	C for use by School	of Computing,	September 202	0

3.7

3.8

3.9

4. PERSONAL DATA - COMPLIANCE WITH THE GENERAL DATA PROTECTION REGULATION (GDPR)

Applicant declaration:

0	I understand that the proposed project, as set out in this form, is to be carried out by me in my capacity as a student of Dublin City University.	YES or NO	YES

What does "Personal Data" mean?

Personal data is any information about a living person, where that person is identified or could be identified, either from the data itself or when it is combined with other data.

Personal Data is defined in <u>Article 4(1) of the GDPR</u> and can include, but is not limited to the following: hard-copy information (e.g. files, records); electronic information (e.g. databases, online survey returns); written information; consent declarations, interview notes, still or moving images; audio & visual recordings; IP addresses; an individual's handwriting; clinical or medical data; diagnostic or other clinical imaging; etc.

Further information is available from the DCU Data Protection Unit

4.1 ASSESSING DATA PROTECTION RISKS & REQUIREMENTS

Note 1: What does 'Minor' and 'Vulnerable Individual' mean?

A **minor** is defined as an individual below 18 years of age. Where the processing relates to 'electronic marketing' the age limit is reduced to 16 years. A **vulnerable individual** may be anyone who is unable to consent to, or oppose, the processing of his or her personal data for any reason. Both of these are of particular importance if the project compels the provision of data from individuals.

Note 2: What does 'large scale processing' mean?

The GDPR does not define what constitutes large-scale. EU guidance recommends that the following factors, in particular, be considered when determining whether the processing is carried out on a large scale:

- the number of data subjects (either as a specific number or proportion of the relevant population);
- the volume of data and/or the range of different data items being processed;
- the duration, or permanence, of the data processing activity; &
- the geographical extent of the processing activity.

Examples of large-scale processing include, but are not limited to:

- processing of patient data in the regular course of business by a hospital;
- processing of travel data of individuals using a public transport system (e.g. tracking via travel cards);
- processing of real time geo-location data of customers of an international fast food chain for statistical purposes by a processor specialised in these activities;
- processing of customer data in the regular course of business by an insurance company or a bank;
- processing of personal data for behavioural advertising by a search engine; &
- processing of data (content, traffic, location) by telephone or internet service providers.

Examples that do **not** constitute large-scale processing include, but are not limited to:

- processing of patient data by an individual physician; and
- processing of personal data relating to criminal convictions and offences by an individual lawyer.

	A. Applicant Data Protection Assessment Questionnaire – Part I		
1	Does your project include living human subjects?	YES or NO	YES
2	Does your project include the use of any information (i.e. 'Personal Data') relating to an identified, or identifiable, person?	YES or NO	YES

3	Does your project include the use of identifiers such as: a name, an identification number, location data, an online identifier, or other similar identifiers?	YES or NO	YES
4	Does your project include the use of Personal Data specific to the physical, physiological, genetic, mental, economic, cultural or social identity of any living individual?	YES or NO	NO

If you answered 'Yes' to one or more of Questions 1-4 above, please continue to Part II below (otherwise proceed to the next section of this form). You should also consult with your Supervisor / Principal Investigator to ensure adequate Data Protection compliance measures are in place.

	B. Applicant Data Protection Assessment Questionnaire – Part II		
5(a)	Does your project include the use of Personal Data of individuals which reveals any of the attributes or characteristics below?	YES or NO	NO
	If 'Yes,' please indicate which will be used in your project (tick all that apply):		
	racial or ethnic origin	YES or NO	
	political opinions	YES or NO	
	religious or philosophical beliefs	YES or NO	
	trade union membership	YES or NO	
	genetic data	YES or NO	
	biometric data	YES or NO	
	data concerning health	YES or NO	
	data concerning a natural person's sex life or sexual orientation	YES or NO	
5(b)	Does your project include the use of Personal Data relating to minors or vulnerable individuals? (See Note 1 , below)	YES or NO	NO
6	Does your project include the use of Personal Data of individuals relating to their criminal convictions and/or offences?	YES or NO	NO
7	Does your project include large-scale processing of personal data relating to living individuals?	YES or NO	NO
	This may include: a wide range or large volume of personal data; processing which takes place over a large geographical area; or where a large number of people are affected (e.g. over 100 individuals); or where the processing is extensive or has long-lasting effects. (See Note 2 , below)		
8	Does your project include any form of automated processing of personal data, used to evaluate certain personal aspects relating to a living individual?	YES or NO	NO
	In particular, to analyse or predict aspects concerning that person's performance at work, economic situation, health, personal preferences, interests, reliability, behaviour, location or movements		
9	Does your project include any partners which are third parties outside of DCU? e.g. Research partners, third party software providers or other providers such as translation or transcription services, etc.	YES or NO	NO

10 (a)	Does your project involve the sharing or processing of Personal Data outside the EU or the EEA?	YES or NO	NO
	i.e. the EEA is the European Economic Area (the EU plus Norway, Liechtenstein and Iceland)		
10 (b)	If 'Yes', please state which non-EU or EEA country is involved:		
11	Does the project require the matching or combining of separate datasets of information on individuals in a way that would exceed their reasonable expectations of privacy?	YES or NO	NO
	An example would be combining mobile phone location data along with any other dataset to identify individuals.		

If you answered 'Yes' to one or more of these questions, you should make sure that you have strong and secure data privacy risk mitigation safeguards in place, discuss these with your supervisor.

4.2 WILL ANONYMISATION OR PSEUDONYMISATION OF THE PERSONAL DATA, WHERE APPLICABLE, BE UNDERTAKEN?

Anonymisation is the process of removing personal identifiers, both direct and indirect, that may lead to an individual being identified. Pseudonymisation is the processing of personal data in such a manner that the personal data can no longer be attributed to a specific living individual without the use of additional information, provided that such additional information is kept separately and is subject to technical and organisational measures to ensure its security.

YES or NO YES

If YES, please explain below the methods by which you intend to anonymise/pseudonymise the personal data:

Encryption of telephone numbers stored

DATA/SAMPLE STORAGE, SECURITY AND DISPOSAL

For the purpose of this section the term 'Data' includes personal data that is in a raw or a processed state (e.g. interview audiotape, transcript or analysis, etc.). The term 'Samples' include body fluids and/or tissue samples.

5.1 HOW AND WHERE WILL THE DATA/SAMPLES BE STORED?

DCU recommends that any data stored electronically offsite should utilise the DCU Google Drive. Alternative offsite storage will need to be justified and must meet data protection and GDPR compliance requirements.

The sample data will be hosted by Firebase's Real-time Database and Storage which is cloud hosted and therefore has no physical location

5.2 WHO WILL HAVE ACCESS TO DATA/SAMPLES?

If people other than the main researchers have access, please name who they are and explain for what purpose.

Only the main application researchers will have access as no user will have access to the database.

5.3 HOW LONG IS THE DATA TO BE HELD OR RETAINED?

Note that, with very few exceptions, **Personal Data** may not be retained indefinitely. It is up to the project team to establish an upper retention limit for each category of Personal Data used within the project and to ensure it is applied at the expiry of that limit. The School of Computing Research Ethics Committee recommends that Personal Data is retained until after the resit Pab for the current academic year.

The data will be held until after the Final Year Projects Expo expected to be held in May 2021.

5.4 IF YOUR PROJECT DOES INVOLVE THE USE OF PERSONAL DATA THEN WILL THIS BE USED AT A LATER DATE FOR THE PURPOSE OF PUBLICATION OF THE RESULTS OF THE PROJECT?



Where it is intended that the personal data used in the project will be used at a later date for the purposes of publication please explain how consent to do so will be obtained.

5.5 IF THE DATA/SAMPLES ARE TO BE DISPOSED OF AT THE END OF THE PROJECT PLEASE EXPLAIN HOW, WHEN AND BY WHOM THIS WILL BE DONE?

Note that simply deleting files is not sufficiently secure. The additional steps to be taken to maintain data security should be given. **Personal data** must be disposed of in a safe and secure manner at the end of its retention period. If the data is stored in (a) a paper-based format, then shredding or disposal via a secure bin is recommended; or (b) in an electronic-based format, then deletion of the record or the full anonymization of the data is recommended. If data/samples are **not** being disposed of, please justify that intention.

How will the data/samples be disposed of? Please describe the means by which the personal data will be deleted or destroyed. This includes personal data held in hard copy and digital formats.	If a user at any time wishes to remove themselves from the database, they will be given the option to do so. After the project has been completed, the Firebase Database will be deactivated by the project researchers.
By whom will the data/samples be disposed?	
Please indicate the designated team member(s) with responsibility for deletion and/or destruction of the research project's personal data.	Both team members will carry out this task in the company of each other.

PLAIN LANGUAGE STATEMENT (Attach to this document. Up to a max of 400 words)

A Plain Language Statement (PLS) should be used in all cases. This is written information in plain language that you will be providing to participants, outlining the nature of their involvement in the project and inviting their participation. The PLS should specifically describe what will be expected of participants, the risks and inconveniences for them, and other information relevant to their involvement. Please note that the language used must reflect the participant age group and corresponding comprehension level— if your participants have different comprehension levels (e.g. both adults and children) then separate forms should be prepared for each group. The PLS can be embedded in an email to which an online survey is attached, or handed/sent to individuals in advance of their consent being sought. See link to sample templates on the website: https://www.dcu.ie/researchsupport/ethicsapproval.shtml

Refer to Appendix 1.

PLEASE CONFIRM WHETHER THE FOLLOWING ISSUES HAVE BEEN ADDRESSED IN YOUR PLAIN LANGUAGE STATEMENT/ INFORMATION SHEET FOR PARTICIPANTS:

Note that this list is a check-list of all of the things that you should include in your plain language statement, if they are relevant (they are in most cases). In the earlier sections of this form you have already written the text that can be used to create your plain language statement. References to the relevant sections are provided on each line.

	YES or NO
Introductory Statement (Student(s) and supervisor names, school, title of the project) [Table, p 1]	YES
What is this project about? [section 2.1]	YES
Why is this project being conducted? [section 2.1]	YES
What will the participant be expected to do/have to do if they decide to participate in the study?[section 2.1]	YES
How will their privacy be protected? [section 2.5, section 2.6]	YES
How will the data be used and subsequently disposed of? [section 5.3]	YES
What are the legal limitations to data confidentiality? [section 2.7]	YES
Are there any benefits of taking part in the study? [section 3.3]	YES
Are there any risks of taking part in the study? [section 3.2]	YES
Confirmation that participants can change their mind at any stage and withdraw from the study [see plain language statement template, appendix 1]	YES
How will participants find out what happens with the project? [section 2.9]	YES
Contact details for further information [see plain language statement template, appendix 1]	YES
	YES

If any of these issues are marked NO, please justify their exclusion:	

7. INFORMED CONSENT FORM (Attach to this document. Approx. 300 words, see appendices 2 and 3 for templates.)

In most cases where interviews or focus groups are taking place, an Informed Consent Form is required. This is an important document requiring participants to indicate their consent to participate in the study and give their signature. In cases where an anonymous questionnaire is being used, it is not enough to include a tick box in the questionnaire. Participants should indicate their consent to each aspect of the research in a staged manner by checking mandatory checkboxes.

See link to sample templates on the website: https://www.dcu.ie/researchsupport/ethicsapproval.shtml

Refer to Appendix 2.

NB - IF AN INFORMED CONSENT FORM IS NOT BEING USED, THE REASON FOR THIS MUST BE JUSTIFIED H	HERE.

8. ASSENT FORM & PLAIN LANGUAGE STATEMENT FOR CHILDREN (Attach to this document.)

A child specific Plain Language Statement (PLS) should be used in project where children will be involved. The PLS must be written in a way that is understandable for children within your targeted age group. It also must state, in plain language, the nature of their involvement in the project and inviting their participation. The PLS should specifically describe what will be expected of participants, the risks and inconveniences for them, and other information relevant to their involvement. In addition, child participants should also be provided with an Assent Form. Parents/guardians will be provided with the Informed Consent Form, but each child should provide assent before taking part in the project. The Assent Form needs to be understandable to the age-group you are targeting. See link to sample templates on the website: https://www.dcu.ie/researchsupport/researchethics.shtml

NB - IF AN ASSENT FORM	I IS NOT BEING USED, THE REASON FOR THIS MUST BE JUSTIFIED HERE.

9. SUBMISSION CHECKLIST (Attach to this document)

Please confirm that <u>all</u> supplementary information is included in your application (in electronic copy). If questionnaire or interview questions are submitted in draft form, please indicate this by putting (draft) after YES. A copy of the final documentation must be submitted for final approval when available.

My application has been collated as one electronic PDF file which includes the following documentation:	INCLUDED (mark as YES)	NOT APPLICABLE (mark as N/A)
Recruitment advertisement [consistent with section 2.3]	YES	
Plain language statement/Information Statement [see section 6 and appendix 1]	YES	
Informed Consent form [see appendices 2 and 3]	YES	
Informed Assent form (children only)		N/A
Evidence of external approvals related to the research [see sections 1.1 and 2.10]	YES	
Questionnaire/Survey	YES	
Interview/Focus Group Questions		N/A

Appendix 1 DUBLIN CITY UNIVERSITY Plain Language Statement

Project Title: Protego - A Personal Safety Application

Students: Emma Ablitt & Mikolaj Adamski

Department: Dublin City University School of Computing

Supervisor: Renaat Verbruggen

You are invited to take part in an undergraduate final year project, which aims to help people in times of distress. You are being asked to take part because feedback from potential users of the system is essential to determine the functionality and the usability of the system.

Before you decide if you want to take part it is important you are aware of why this research is taking place and what it will involve. Please take the time to read the following information carefully and discuss your thoughts with others if you wish. Please do not hesitate to ask any questions.

The purpose of this project is to create an application based around personal safety. When in distress, the user will be able to contact their guardians and emergency services, without the need for removing their phone out of their pocket.

Should you wish to participate, you will be asked to use the application and test its features. You will be asked to answer a number of questions based on your experience of using the Protego application. You will be asked about the features of the current system you have had a positive or negative experience with and whether there are any additional features you would like to have.

Participation in this research is voluntary. You will not have to answer any questions you are not comfortable with. You may change your mind at any moment and withdraw from the research. The data collected from your participation will be used to determine which features will be implemented and how they will be used in the remodelled system. Your personal information will not be mentioned in documents based on the research. All of the data gathered will remain documented securely until the end of the academic year, after this it will be destroyed. There are no foreseeable risks to participation in this project. Participants may request the results of this project.

If you have any further questions please do not hesitate to contact us at emma.ablitt2@mail.dcu.ie omikolaj.adamski2@mail.dcu.ie

Thank you.

If participants have concerns about this study and wish to contact an independent person, please contact:

The Secretary, Dublin City University Research Ethics Committee, c/o Research and Innovation Support, Dublin City University, Dublin 9. Tel 01-7008000, e-mail rec@dcu.ie

Appendix 2 DUBLIN CITY UNIVERSITY

Informed Consent Form

Research Title: Protego - A Personal Safety Application

Department: Dublin City University School of Computing

Main Developers: Emma Ablitt & Mikolaj Adamski

[emma.ablitt2@mail.dcu.ie, mikolaj.adamski2@mail.dcu.ie]

The following study is part of a final year project being carried out by Emma Ablitt & Mikolaj Adamski. The project is the development of a personal safety application, Protego.

The goal of this project is to make a difference in a person's life when they are feeling unsafe and are at risk, by contacting those closest to them and allowing a user immediate contact with emergency services without having to remove their mobile phone from their pocket.

For this testing, we ask you to use mock data and create a "fake" profile, with the exception of your phone number. We would like you to use this data to register for the application, create a guardian and use the fake call feature of the application.

This test should be completed within 10 minutes. Project Developers will be on scene at all times. Location services must be turned on on your mobile device, however with the location of the test being given, you will not be tracked.

The main purpose of this for you is to provide the developers with an honest opinion of the application. Stating how easy/difficult it is to use and where you feel there can be immediate improvements. We will be testing the application, and you can not carry out this test incorrectly.

If you change your mind and no longer wish to participate in this test, please tell one of the main developers and any information supplied prior to this will be destroyed.

All information will be held till mid May 2021 and afterwards will be destroyed.

User Statement (please circle the appropriate answer for each question)

I am over the age of 18yes/noI have read and understood the Plain Language Statementyes/noI have understood the information providedyes/noI have been given the opportunity to ask questionsyes/noI have received satisfactory answers to the questionsyes/noI have received a copy of the consent formyes/no

Participants signature:	Developer signature:
Participants name:	Developer name:
Date: / /	Date: / /

Appendix 3 DUBLIN CITY UNIVERSITY Feedback Questionnaire

Protego User Testing Survey

You are invited to take part in an undergraduate final year project, which aims to help people in times of distress. You are being asked to take part because feedback from potential users of the system is essential to determine the functionality and the usability of the system. Before you decide if you want to take part it is important you are aware of why this research is taking place and what it will involve. Please take the time to read the following information carefully and discuss your thoughts with others if you wish. Please do not hesitate to ask any questions.

The purpose of this project is to create an application based around personal safety. When in distress, the user will be able to contact their guardians and emergency services, without the need for removing their phone out of their pocket.

Should you wish to participate, you will be asked to use the application and test its features. You will be asked to answer a number of questions based on your experience of using the Protego application. You will be asked about the features of the current system you have had a positive or negative experience with and whether there are any additional features you would like to have.

Participation in this research is voluntary. You will not have to answer any questions you are not comfortable with. You may change your mind at any moment and withdraw from the research. The data collected from your participation will be used to determine which features will be implemented and how they will be used in the remodelled system. Your personal information will not be mentioned in documents based on the research. All of the data gathered will remain documented securely until the end of the academic year, after this it will be destroyed. There are no foreseeable risks to participation in this project. Participants may request the results of this project.

If you have any further questions please do not hesitate to contact us at emma.ablitt2@mail.dcu.ie or mikolaj.adamski2@mail.dcu.ie

emma.ablitt2@mail.dcu.ie or mikolaj.adamski2@mail.dcu.ie
Thank you.
*Required
Do you agree to take part? *
○ Yes
○ No
Next

Protego User Testing Survey

*Required

Questions
What do you like best about Protego? *
Your answer
In your opinion, was the application easy to use? *
○ Yes
○ No
Other:
Are you satisfied with the performance of the application? *
○ Yes
○ No
Other:
In your opinion, what are the app's key weaknesses? *
Your answer

In your opinion, what are the app's key strengths? *
Your answer
Are there any features you would like to see in the app, and why?
Your answer
How often do you see yourself using this app? *
○ Everyday
Weekly
Every so often
Rarely
O Never
Would you recommend this app to your friends/relatives? *
○ Yes
○ No
Other:
Back Submit

Survey link: https://forms.gle/3tRe5qsVL4RUCPuQ6