

CITSA PLATFORMS – BUG/ISSUE REPORT

1. Membership Portal (<https://member.citsaucc.org>)

Bug/Issue	Location/Details
Wrong credentials cause Student ID icon misalignment	Login Page
“Remember Me” option not working	Login Page
Password reset allows same password reuse	Password Reset
Weak passwords (e.g. 12345678) accepted	Password Reset
“Contact Support” Gmail link not accessible	Login Page
Upcoming Events not loading	Dashboard
Dashboard nav bar (Overview, Actions, Recents) hidden on screens >1024px	Dashboard
“Recent Activities” not functional	Dashboard
Hamburger icon overlaps with text on tablets (768–1024px)	Dashboard
Incorrect finance contact placeholder	https://member.citsaucc.org/student/dues
Academic year dropdown unresponsive	https://member.citsaucc.org/student/dues
New profile photo doesn’t reflect after saving	https://member.citsaucc.org/student/profile
Course materials under “Actions” not responding	Dashboard

Citsa Library link hardcoded; static content	https://member.citsaucc.org/citsa-library
“Browse Full Library” points to invalid link (https://library.example.com/)	Library Page
Election page layout and alignment issues on large screens (>1024px)	https://member.citsaucc.org/student/elections
Election results page not responsive beyond 640px	https://member.citsaucc.org/student/elections/4/results
Internship page filter (academic year) not working	https://member.citsaucc.org/student/internships
Notification icon not functional	Navbar
Both “Your Profile” and “Settings” direct to same link	Navbar dropdown
Signature missing on internship letters generated	/student/internships

2. Dues Payment Portal (<https://payment.citsaucc.org>)

Bug/Issue	Location/Details
“Contact Support” button unresponsive	Main Page

3. Internship Portal (<https://internship.citsaucc.org>)

Bug/Issue	Location/Details
Internship letter shows “Approved” on Membership Portal but “Pending” here	Data Sync
Evaluation link toggle buttons behave incorrectly on small screens	Evaluation Section
Navbar not responsive on tablets (768–1024px)	Navbar

4. Digital Library (<https://library.citsaucc.org>)

Bug/Issue	Location/Details
No password reset option	Sign-In Page
“Notify Me” returns 404	/collections, /code-sandbox
“Like”, “Flag”, “Share” buttons unresponsive	/library/video
Filters (Highest Rated, Beginner, etc.) throw errors	/browse-courses
Category items not opening materials	/library/categories
“My Learning Path”, “Course Slides”, “Past Questions” not functional	Sidebar
Learning progress stats hardcoded	Sidebar
Privacy Policy quick link not working	Footer

5. Main Website (<https://citsaucc.org>)

Bug/Issue	Location/Details
“View Timetable” button not functional	/academics/class-timetable
“About CITSA” button not working	/executives
Chair’s message empty	/chair-message/1
“View Profile” buttons in Council Members section not functional	/our-lecturers
“Contact Council Members” link broken (/contact-council)	/our-lecturers
Library stats not responsive	/digital-library
Login button on side menu unresponsive	Sidebar
“Read More” buttons not functional	/our-clubs

“Learn More” & “Members” buttons not working	/our-committees
“Contact Links”, “Signature Image”, “View Programs”, “Contact Department” all inactive	/hod-message
“View Details” under courses not functional	Program Details
“Learn More” button under CITSA Member section inactive	Homepage
“Learn about our partnership opportunities” not working	Our Strategic Partners
Footer links (Quick Links, Newsletter, Privacy Policy, Terms, Cookies) not functional	Footer