EMMANUELA JEAN-BAPTISTE

Phone: 404-468-4599

Email: <u>Emmanuelajeanbaptiste1@gmail.com</u> Professional Links: <u>LinkedIn</u>, <u>GitHub</u>, <u>Portfolio</u>

Douglasville, GA, 30135.

Knowledgeable Software developer with a Full Stack Software Development certificate from Georgia Institute of Technology. Quick learner with a passion for creating clean, polished, professional websites using HTML, CSS, Bootstrap, JavaScript. Dedicated to work hard and be a good team player. Possesses the background of working in a strong analytical problemsolving environment with the ability to multi-task and be efficient with my work.

TECHNICAL SKILLS

Front-End: JavaScript, CSS3, Bootstrap. HTML5, React.js, Handlebars.

Back-End: Express.js, Node.js, MySQL, Jest, Sequelize.

Tools: GitHub, Heroku.

PROJECTS

The Shelf | GitHub Repo | Deployed Project

- Summary: Full stack community application to bring neighbors together by allowing them to track movies that they want to share and swap amongst themselves.
- Role: Front-End Developer.
- Tools: HTML, CSS, Bootstrap, Anime.js, JavaScript, jQuery, Node.js, Express.js, Popper.js, Handlebars, MySQL, Sequelize, Heroku.

Note Taker | GitHub Repo | Deployed Project

- Summary: Full stack application that can be used to write and save notes.
- Role: Sole author
- Tools: HTML, CSS, Bootstrap, JavaScript, Express.js, Heroku.

Weather Dashboard | GitHub Repo | Deployed Project

- Summary: Created an application that displays current, and 5-day forecast data for a user-input city.
- Role: Sole author
- Tools: HTML, CSS, Bootstrap, JavaScript, and third-party APIs.

Team Profile Generator | Deployed Project

- Summary: A CLI app that generates a Team Profile HTML based on user inputs.
- Role: Sole author
- Tools: HTML, JavaScript, Node, Jest, Inquirer, Inquirer Loop, File System, Materialize

ADDITIONAL EXPERIENCE

Bank of America - Kennesaw, GA

Apr 2019 - Dec 2021

Senior Fraud Analyst II

- Reviews complex products for the prevention and detection of possible Fraud.
- Responsible for research and analysis of account activity to assess levels of risk and fraud.
- Take appropriate action based on transaction characteristics of greater complexity.
- Perform Back-office functions related to research and resolution of fraudulent activity and service support.
- Assesses the level of risk and makes decisions which directly impact the customer experience and risk to Company.
- Reviews and analyzes accounts and relationships that may require differentiated treatment or specialized resolution.
- Experience gained through training, following established procedures and guidelines and research utilizing multiple systems and tools

Ignited Life Ministries Int. - Marietta, GA

Feb 2018 - Oct 2020

Youth Leader

• Mentoring youth and young adults in developing their leadership skills.

- Collaborate with church leaders in planning, developing and implementing all aspects of a balanced and engaging youth ministry.
- Train and recruit volunteers for efficient implementation of church programs.
- Provide support to youths and help them realize their individual goals.
- Administer and plan numerous youth programs like evangelism, retreats and Bible study sessions.
- Coordinate with parents of youth group members regarding their children's involvement and participation in the church.
- Assist in organizing and compiling of Sunday school curriculum.
- Participate and contribute to staff and church meetings.
- Train youths on how to be future faith-filled leaders and set up programs to facilitate spiritual growth.

SKILLS

- Strong analytical problem-solving skills.
 Judgment and Decision-Making
- Service Orientation Monitoring
- Team player Learning
- Strategies Team
- Leadership.
 Proficient in Microsoft Office

- Working in a professional, fast paced environment that requires accuracy, multi-tasking, and clearly communicating resolutions in an efficient manner.
- Strong analytical problem-solving skills
- Judgment and Decision-Making Service Orientation

EDUCATION

Purdue University Global -

Information Technology Programming & Software Dev

Nov 2017 - Dec 2018

Georgia Institute of Technology -

Six months certification program, Full Stack Web Development

Dec 2021-Present