




# EMMA LINTZ

FULL-STACK DEVELOPER

[www.emmalintz.com](http://www.emmalintz.com)

816-589-3599 

[emma\\_lintz@outlook.com](mailto:emma_lintz@outlook.com) 

[www.linkedin.com/in/emma-lintz-b5b71353/](https://www.linkedin.com/in/emma-lintz-b5b71353/) 

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## SUMMARY OF QUALIFICATIONS

- Solid foundational knowledge of designing and developing full-stack web applications using .NET framework.
- Excellent organization, teamwork, and troubleshooting skills from 13 years in the customer service industry.

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## TECHNICAL SKILLS

**Front End:** HTML5, JavaScript, jQuery, jQueryUI, CSS3, Responsive/Mobile Web Development, Bootstrap, ReactJS

**Middle Tier:** Visual Studio, C#.NET, ASP.NET, LINQ, MVC, EF

**Back End:** ADO.NET, SQL, SQL Server, SSMS

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## INDEPENDENT DEVELOPMENT PROJECTS

- **Personal Site:** [www.emmalintz.com](http://www.emmalintz.com)
- **StoreFront:** Created a secure application for managing product data. Application is built to simulate an online store front with a shopping cart. Administrators have the ability to manage product, category and vendor data.
- **S.A.T. Scheduling Administration Tool:** Using Pair Programming, collaborated with a teammate to create a secure application for managing product data. Application is built to simulate an online class scheduling system. Administrators will have the ability to manage students, courses, scheduled classes, and enrollments.
- **Final Project:** Created a secure data-driven ASP.NET MVC application from design through deployment for managing the tracking and organization of hardware and software within a company. Administrators have the ability to manage employee, department data and all details relating to assigned hardware and software.

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## TECHNICAL TRAINING

**Centriq Training**, Kansas City, MO

2020 – Present

*Full-Stack Web Developer Program*

*Core Competencies:*

- MVC Framework
- Trouble Shooting & Debugging
- Agile/Scrum (Created Team Project)
- Source Control
- Website Deployment
- Pair Programming
- Code Review
- Professionalism, Teamwork, Problem Solving & Effective Communication

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## PROFESSIONAL EXPERIENCE

**BASYS Processing**, Lenexa, KS

2019 – 2020

*Product Manager*

- Launched a proprietary payment application.
- Collected user requirements, developed product strategy and differentiation.
- Prepared product marketing messaging and market strategy in partnership with marketing department.
- Prioritized and managed bugs and enhancements for payment products.
- Planned development sprints.
- Performed Quality Assurance testing.
- Provided API and developer support to third-party integrators.

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**BASYS Processing**, Lenexa, KS

2018 – 2019

*Product Development Lead*

- Oversaw a technical support team specializing in third-party Point of Sale compatibility research and implementations.
- Researched value-added products and services, providing feedback to executive management prior to marketing these offerings to new and existing clients.
- Coordinated and troubleshooted technical issues for around 3,000 clients.

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**BASYS Processing**, Lenexa, KS

2012 – 2018

*Relationship Manager*

- Managed portfolio of 1300+ clients, serving as primary contact for technical and financial support.
- Tailored optimal solutions to meet individual client's business needs.
- Acted as intermediary between acquiring bank and network of merchant banks, trade associations, sales representatives, and clients, ensuring SLA's were consistently met.

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**Butler Transport, Kansas City, KS**

2007 – 2012

*Customer Service Manager*

- Cultivated and managed successful relationships with 20+ meat and grocery suppliers across 41 states.
  - Solicited, procured, scheduled, assigned equipment to, and monitored to completion 600+ loads grossing 650K per month in a four-state region, achieving the greatest number of delivery completions and top grossing revenues of six regions.
  - Maximized profits through effective utilization of equipment, minimization of unpaid miles, proper implementation of billing, reimbursement, and claims procedures, and continual attention to driver retention.
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