# Emma Thompson

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# **Summary**

Dedicated, customer service-driven concessions employee with 3 years of experience. Strives to complete every assigned task quickly and effectively.

# Experience

# Kannapolis Parks & Rec | NC, Kannapolis Concessions Worker | 05/2019 - Present

- Take up tickets at the park train and carousel, seat customers
- Use Clover POS system to input customer orders and deliver friendly service
- · Help the cashier with concessions to get the items the customer wants, restock when necessary

#### Skills

Time Management, Customer Service, Counting Money, Efficiency

#### Education

# Cabarrus Charter Academy | Concord, NC 06/2021

- Graduated with a 3.7 GPA and a class rank of 3.
- Was a part of National Honor Society in junior and senior year.

### Liberty University | Lynchburg, VA Information Technology | 05/2025

• Part of Liberty's Auto Club under the School of Business.