

EMMIE DRU WEBB

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✉ Emmiedwebb@gmail.com

PROFESSIONAL SUMMARY

Motivated and detail-oriented Experience Design Management student at BYU with hands-on experience in event planning, hosting/MCing, customer service, and social media management. Detail-oriented with strong communication, organizational, and problem-solving skills, with a passion for learning and applying the principles of Experience Design in every facet of life. Seeking to contribute to a dedicated team through positivity, creativity, and a proactive approach.

ACADEMIC BACKGROUND

PLEASANT GROVE HIGH SCHOOL 2016-2020

4.0 GPA

Active participant in the theatre and choir programs. Dedicated Honor Society member. High Honor Roll with a 30 ACT score.

BRIGHAM YOUNG UNIVERSITY 2020 - ongoing

BS IN EXPERIENCE DESIGN MANAGEMENT
WITH A MINOR IN GLOBAL WOMENS STUDIES

A hardworking student with a dedication to her field. Plenty of applicable work experience in event planning, designing, and supporting non-profits.

RELEVANT WORK EXPERIENCE

**EVENT MC AND SODA
SHOP MANAGAER** 2020 -
Present

GROVE STATION EVENT CENTER

Managed daily operations at soda shop, including staff supervision and customer service. Host weekly trivia nights, creating engaging themes and fostering a lively atmosphere to enhance customer experience and drive repeat business. Demonstrated strong organizational and leadership skills while balancing multiple responsibilities.

**PATIENT CARE
ASSOCIATE/RECEPTIONIST** March - Nov
2024

PLATINUM DENTAL SERVICES

Cultivated strong connections with patients by providing compassionate and attentive service and ensuring a positive experience at every interaction. Scheduled appointments for 30 different offices while maintaining accuracy and professionalism in a high-volume setting. Demonstrated exceptional communication and interpersonal skills to build trust and foster patient satisfaction.

**SOCIAL MEDIA MANAGER/BLOG
CONTENT CREATOR** 2023 - 2024

HIGH FITNESS

Leveraged creativity and organizational expertise to develop engaging social media campaigns and blog content that resonated with the fitness community. Built and maintained strong relationships with sponsors and interviewees, fostering collaborations and driving brand growth. Balanced content creation, strategic planning, and relationship management to enhance the brand's online presence

CORE SKILLS

- Highly personable
- Great communication
- Punctual
- Problem-solving
- Creativity
- Leadership

WORK REFERENCES

CLARE MOON

Owner
Grove Station
grovestationpg@gmail.com

MORE REFERENCES AVAILABLE UPON REQUEST