1. SERVICE MANAGEMENT (ADMIN, CLIENT, EMPLOYEE)
   1. communication module
      * service feedback (client, admin)
      * provisional billing module
   2. Task Creation and Assignment Module
      * request-to task
      * service status tracking
      * service schedule (VIP, priority)
   3. ----
2. ANALYTICS AND REPORT (PREDICTION trends and patterns)
   1. reports on task completion rates, staff productivity, and response times.
   2. dashboards for visualizing operational trends (e.g., housekeeping delays).
   3. data export for compliance or auditing purposes.
3. STAFF MANAGEMENT
   1. Staff profile and role management
   2. Staff scheduling Task assignment and workload balancing (Assigns tasks to staff based on availability, skills, and workload to ensure balanced)
   3. Performance Tracking and Analytics
   4. Staff communication (admin, employee)
4. USER ACCOUNT MODULE
   1. User authentication
   2. User profile management
   3. Role-based access control
   4. Account registration and onboarding
   5. User notifications
   6. Account activity and audit log

OPTICREW: CUSTOMIZABLE WORKFORCE MANAGEMENT FRAMEWORK IN TASK ALLOCATION AND SCHEDULING USING HUNGARIAN ALGORITHM

DEVELOPMENT **OPTICREW**: SERVICE TASK MANAGEMENT SYSTEM FOR FIN-NOYS CLEANING COMPANY USING SCHEDULING ALGORITHM