

EMMY SIGNAL

SKILLS

Customer Service
Problem-solving
Swift Lerner
Analytical

OBJECTIVE

I am 25 years old and loves working with making customers happy. I thrive on learning new things and experience the beauty life has to offer, with a big part of life being work. Love what you do, and you excel in it.

WORK EXPERIENCE

Hostess | Decimo at The Standard
Sep.2019- current

As a hostess I greet customers, handle their reservations and help a lot on the floor by taking payments as well as orders. The venue has a very vibrant atmosphere with cool people, lots of high-end events so a big part of the job is to socialize with people and make sure they are enjoying their time.

Hostess/Waitress | Reign, Trippas White Group Sydney
Jan.2019-July.2019

Working at a champagne parlour as both hostess and waitress. My tasks included greeting and booking guests, using Respac booking system. Responsible for specific restaurant sections, taking orders, processing payments and running food and drinks.

Receptionist | The Ned London
Aug.2018-January.2019

Promoted to hotel reception learning to work with the booking system Opera. Taking on this role included dealing with complaints as well as making sure guests got impeccable service.

Hostess | The Ned London
Jan.2018-Aug.2018

Working as a front face for a five-star hotel with nine restaurants, seven bars and a private membership club. My tasks included showing guests around, helping out in various outlets and on busy nights working on the door to make sure we maintained a safe environment.



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Address

Apartment 131
88 Wood Lane
W12 0FE, London

Front of House Manager | London Muse LTD.

Jul.2016-Jan.2018

Working with customer relations, making sure that our clients feel welcome and enjoy their stay in our Hair and Beauty Salon. Answering phone and email.

Taking care of various administrative tasks like reconciling the stock and accounting. Responsible for parts of purchasing.

Customer Service Agent | One Cal Barcelona, Call Center

May.2015-Sept.2015

Working as a customer service agent in Barcelona.

Education

**Financial-Legal Secondary School | June 2014 |
Hvitfeldtska Gymnasiet**

Online course digital marketing | Coursera