

Tonderayi K Tafirenyika

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LinkedIn Profile: <https://www.linkedin.com/in/tonderayi-tafirenyika/>

Portfolio: <https://emolesskx.github.io/Personal-website/>

Summary

A motivated B.Tech Honours IT graduate with skills in system analysis, software development, and technical support. Experienced in troubleshooting, network maintenance, performance management, and end-user support. Skilled in ICT operations, IT audit, and web development, with knowledge of AI and data analytics. Strong problem-solver with attention to detail and a passion for keeping up with new technologies. Seeking an ICT Support role to apply both technical and analytical skills.

Skills

- Fast learner
- Problem-solving
- Team work
- Willingness to learn
- Good communication skills.
- Attention to detail
- Software development & management
- Web design & development (HTML, CSS, JavaScript)
- Risk assessment & management
- Basic cybersecurity knowledge
- Can work under minimum supervision
- Troubleshooting IT systems
- Networking skills
- Programming skills (Python, C#)
- IT Help desk

Work Experience

Technical Assistant/Support – Part-time

January 2021-August 2023

TERRAMAK HOLDINGS

Achievements

- Kept systems updated and running smoothly.
- Improved security by fixing risks and updating software.
- Boosted network speed and reduced downtime with regular checks.
- Helped install and update software for all departments.
- Restored data and systems after crashes or power loss.
- Designed flyers and videos that grew social media engagement by 30%.

Technical Assistant/Support - Intern

September 2022-August 2023

BAKER TILLY DIGITAL

Achievements

- Improved network speed and cut downtime with regular monitoring.
- Managed databases, keeping data safe and accurate.
- Maintained systems for smooth and secure operations.
- Wrote clear documentation for easier troubleshooting.

- Trained users, boosting skills and productivity.
- Strengthened security and reduced risks.
- Helped install and update software across departments.
- Worked with teams to solve technical issues and improve reliability.

Technology Risk Analyst and IT Auditor

October 2022 -August 2023

BAKER TILLY DIGITAL

Achievements

- Conducted risk assessments to find threats and reduce exposure.
- Planned and completed IT audits for major companies (for example, ZESA, MEFMI, ZIMPAPERS, ZBC, ZB BANK, etc.)
- Ensured compliance with regulatory standards through audits.
- Identified tech risks and recommended fixes.
- Worked with stakeholders to apply audit results and improve security.

Additional Work Experience

Web Designer & Developer - Volunteering

September 2024-Current

TATIMA MARKETING

Harare

Achievements

- Built 2 professional websites: one with custom code (HTML, CSS, JavaScript) and one with WordPress.
- Designed responsive layouts for **mobile, tablet, and desktop**.

Other Achievements

- Built a YouTube channel (**emoless.kx**) with 8,000+ subscribers.
- Designed and developed a personal portfolio website (HTML, CSS, PHP, JavaScript) that is responsive and user-friendly.

Education

Bachelor of Technology (Honor's) Degree in Information Technology
(Upper Second-Class Division)

August 2020- June 2024

Harare Institute of Technology

Harare

Bachelors of Science Degree in Software Development
Brigham Young University - Idaho

January 2025- Current
Online

CERTIFICATES

Certificate in Web Development
Motivate Creatives Academy

December 2023- January 2024
Harare

Certificate in Introduction to Cybersecurity
Cisco Networking Academy

October 2024- November 2024
Online

Certificate in Network Support and Security
Cisco Networking Academy

February 2025- March 2025
Online

Certificate in Introduction to Data Science
Cisco Networking Academy

March 2025- March 2025
Online

REFERENCES

AVAILABLE UPON REQUEST