

# Emon Chandra Shil

**Address:** Dhanmondi, Dhaka.

**Contact No:** +880 1713-086375

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**Portfolio:** [Emon CS](#)



## CAREER OBJECTIVE

To obtain a position as an Executive where I can use my skills and experience to support the IT infrastructure of a company. I am also proficient in a variety of software applications and have experience with troubleshooting and resolving technical issues. I am confident that I can make a significant contribution to your team and help you achieve your goals.

## WORKING EXPERIENCE

**Designation :** Executive

**Department :** Information Technology

**Duration :** 1<sup>st</sup> February, 2022- Till Now

**Organization :** Creative Business Group

**Responsibilities :**

- Provide end-user support, resolving complex hardware, software, and network issues.
- Set up accounts and workstations
- Keep track of IT assets, from buying to disposal of old devices.
- Provide supports of Wi-Fi, LAN, and IP phone (IPTSP) issues.
- Set up and manage switches, routers, and access points.
- Manage IP-PABX systems.
- Check network performance, find problems, and make improvements.
- Solve IT support requests quickly, meeting deadlines.
- Work with other teams to meet company IT needs.
- CCTV Camera Install and DVR, NVR, XVR Configure
- Upgrade systems with new releases and models

## PROFESSIONAL CERTIFICATIONS

Certification	Institute	Credential ID
Cisco Certified Network Associate	Cisco Systems, Inc.	<a href="#">Visit here</a>
MikroTik Certified Network Associate	Mikrotik Systems, Inc.	<a href="#">Visit here</a>

## TRAINING

Job Title	Institute	Duration
Cisco Certified Network Professional (Encore)	CSL Training	60 Hours
Microsoft Windows Server 2022	CSL Training	60 Hours

## KEY SKILLS

- **Windows Server Administration:** Windows Server Configuration, ADDS, Group Policy Configuration, Security & Permissions Management, File & Storage Services.
- **Routers:** 2900, 3900 series, MikroTik CCR2116-12G-4s+, MikroTik CCR1016-12G Cloud.
- **Switches:** Cisco SG350-28P, Cisco Catalyst C9200L-24P, 2960, 3560, 3750 series.
- **Network Redundancy:** FHRP, VRRP, SLA, PBR
- **Routing protocols:** RIP, Static, EIGRP, OSPF, BGP.
- **LAN/WAN:** IP Routing, Multi-Layer Switching, TCP/IP, CDP, LLDP.
- **Switching:** VLAN, Inter -VLAN, STP, VTP and EtherChannel.
- **Others:** Access Point, CCTV System, Biometric System, FTP, Security.

## EDUCATION QUALIFICATION

Degree	Institute	Result	Passing Year
BSc in CSE	Dhaka International University	Running	
Diploma in Engineering	Cumilla Polytechnic Institute	3.23	2020

## SPECIALIZATIONS

**Application Software:** EVE-NG, CISCO Packet Tracer, GNS3, WinBox, VMWare, Oracle Virtual Box, ServiceDesk.

Also have a good typing speed in both English & Bengali.

## LANGUAGE PROFICIENCY

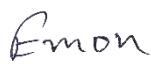
Good command over reading, writing, listening and speaking in both English & Bengali.

## PERSONAL INFORMATION

Father's Name : Delip Kumar Shil  
Mother's Name : Rinku Rani Shil  
Date of Birth : 15<sup>th</sup> April 1998  
Gender : Male  
Marital Status : Unmarried  
Nationality : Bangladeshi  
Religion : Hinduism  
Blood Group : B+  
Permanent Address : Senerkhil, Kazirhat, Sonagazi, Feni. (3933)

## REFERENCES

Name : Md. Shams Reza  
Designation : Sr. Manager, Information Technology.  
Organisation : BRAC IT  
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Signature