

Emon Chandra Shil

Address: Dhanmondi, Dhaka.

Contact No: +880 1713-086375

Email Address: emonshil2@gmail.com

Portfolio: [Emon CS](#)



CAREER OBJECTIVE

To obtain a position as an Executive where I can use my skills and experience to support the IT infrastructure of a company. I am also proficient in a variety of software applications and have experience with troubleshooting and resolving technical issues. I am confident that I can make a significant contribution to your team and help you achieve your goals.

WORKING EXPERIENCE

Designation : Executive
Department : Information Technology
Duration : 1st February, 2022- Till Now
Organization : Creative Business Group
Responsibilities :

- Provide end-user support, resolving complex hardware, software, and network issues.
- Set up accounts and workstations
- Keep track of IT assets, from buying to disposal of old devices.
- Provide supports of Wi-Fi, LAN, and IP phone (IPTSP) issues.
- Set up and manage switches, routers, and access points.
- Manage IP-PABX systems.
- Check network performance, find problems, and make improvements.
- Solve IT support requests quickly, meeting deadlines.
- Work with other teams to meet company IT needs.
- CCTV Camera Install and DVR, NVR, XVR Configure
- Upgrade systems with new releases and models

PROFESSIONAL CERTIFICATIONS

Certification	Institute	Credential ID
Cisco Certified Network Associate	Cisco Systems, Inc.	Visit here
MikroTik Certified Network Associate	Mikrotik Systems, Inc.	Visit here

TRAINING

Job Title	Institute	Duration
Cisco Certified Network Professional (Encore)	CSL Training	60 Hours
Microsoft Windows Server 2022	CSL Training	60 Hours

KEY SKILLS

- **Windows Server Administration:** Windows Server Configuration, ADDS, Group Policy Configuration, Security & Permissions Management, File & Storage Services.
- **Routers:** 2900, 3900 series, MikroTik CCR2116-12G-4s+, MikroTik CCR1016-12G Cloud.
- **Switches:** Cisco SG350-28P, Cisco Catalyst C9200L-24P, 2960, 3560, 3750 series.
- **Network Redundancy:** FHRP, VRRP, SLA, PBR
- **Routing protocols:** RIP, Static, EIGRP, OSPF, BGP.
- **LAN/WAN:** IP Routing, Multi-Layer Switching, TCP/IP, CDP, LLDP.
- **Switching:** VLAN, Inter -VLAN, STP, VTP and EtherChannel.
- **Others:** Access Point, CCTV System, Biometric System, FTP, Security.

EDUCATION QUALIFICATION

Degree	Institute	Result	Passing Year
BSc in CSE	Dhaka International University	Running	
Diploma in Engineering	Cumilla Polytechnic Institute	3.23	2020

SPECIALIZATIONS

Application Software: EVE-NG, CISCO Packet Tracer, GNS3, WinBox, VMWare, Oracle Virtual Box, ServiceDesk.

Also have a good typing speed in both English & Bengali.

LANGUAGE PROFICIENCY

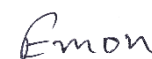
Good command over reading, writing, listening and speaking in both English & Bengali.

PERSONAL INFORMATION

Father's Name : Delip Kumar Shil
Mother's Name : Rinku Rani Shil
Date of Birth : 15th April 1998
Gender : Male
Marital Status : Unmarried
Nationality : Bangladeshi
Religion : Hinduism
Blood Group : B+
Permanent Address : Senerkhil, Kazirhat, Sonagazi, Feni. (3933)

REFERENCES

Name : Md. Shams Reza
Designation : Sr. Manager, Information Technology.
Organisation : BRAC IT
E-mail : md.shamsreza09@gmail.com
Phone : +880 1717-999370



Signature