

# Esther Cheng

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## Education

**Duke University**, Trinity College of Arts and Sciences, Durham, NC Cumulative GPA: 3.99 May 2026  
Bachelor of Science in Computer Science & Psychology  
National Merit Scholar and Dean's List with Distinction (Top 10%)

Relevant Courses: Data Structures & Algorithms; Computer Architecture; Discrete Math for Computer Science; Human Skills for Software Engineering; Quantitative and Qualitative Methods in User-Centered Research; Fundamentals of Decision Science; Technical and Social Analysis of Information and the Internet

## Work Experience & Organizational Leadership

**Duke University Innovation Co-Lab – Durham, NC** August 2024 – Present  
Software Developer

- Performed full-life cycle software development on a large-scale project using AGILE methodology
- Built Tablet Interface webapp leveraging MongoDB and Next.js to track class attendance and course satisfaction for supervisors and attendees; implemented an admin interface to visualize data for class supervisors and administration
- Assisted students with various coding projects, helping with quality assurance, code review, and peer tutoring

**Duke University Computer Science Department – Durham, NC** January 2024 – Present  
ECE/CS 250 (Computer Architecture) – Undergraduate Teaching Assistant (UTA)

- Conducted weekly office hours and answered EDStem discussion questions to field students' concerns and help with homework assignments and projects using C, MIPS Assembly, and Logisim
- Led a weekly recitation section to review and clarify course content for around 20 students every semester

**Duke University Housing and Residence Life – Durham, NC** August 2023 – May 2024  
Craven Quad Council Communications Chair

- Managed a \$40,000 budget to plan dorm-wide sporting and multi-cultural events for over 500 undergraduate residents

## Technical Skills & Projects

**Skills:** Python, Java, C, MIPS Assembly, JavaScript/TypeScript (React), Next.js, Figma, MongoDB, Redis, Docker, Git, HTML/CSS

**AI Course Advisor** Python (Flask), TypeScript (React), MongoDB, Redis, Docker, Figma, CSS, HTML  
Duke University Code+ Program July 2024

- Implemented **Duke Single Sign-On (SSO) Authentication** through Duke OAuth API with backend-for-frontend workflow using authentication tokens and HTTP cookies to increase user endpoint security and reduce system attack risk
- Integrated **OpenAI's API** (GPT-3.5) with Duke course catalog through retrieval-augmented generation (RAG) by creating vector embeddings of user queries and searching **MongoDB** database for semantic matches to provide a smoother class search function for students/advisors
- Improved chatbot responses with model finetuning and prompt engineering to increase reliability and accuracy by 15%
- Created new user interface using **Figma** to mockup, **Typescript/React** for functionality, and iterative user testing to design an accessible and user-friendly chatbot with features like Quick View of class information and a user survey
- Worked with Duke University Registrar, Academic Advising Center, and Student Information Services to develop search functionality for university resources to improve awareness of available on-campus support and increase usability

**Flowcate** Python, CSS, HTML, JavaScript  
HackDuke Award-Winning Project: Locating Menstrual Product Dispensers on Campus September 2023

- Integrated **Django (Python)** with Arduino in order to link dispenser boxes and their locations back to a web server
- Designed interface that updates in real-time as products are dispensed with **GoogleMaps API, JavaScript, and Python**

**Personal Website** CSS, HTML, JavaScript  
Designed a personal website utilizing **HTML, CSS, and JS** to showcase personal projects and extracurricular endeavors

**Cache Simulator** C  
Write-Through and Write-No-Allocate Cache Simulator December 2023

- Utilized a dynamically-allocated list of block structures to simulate the functionality of a write-through, write-no-allocate cache with LRU replacement in **C**
- Used bit manipulation to implement math used to find tag, index, and block offset of memory addresses

## Other Hobbies & Interests

Fluent in English & Mandarin; Crocheting, Weightlifting, Rock Climbing, Dance, Canine Behavior