

This certificate is awarded to

Hafiz Rahman

For Completing the Course

Effective Communication

The "Effective Communication" course has covered:

- Basic concepts and different types of communication.
- The importance of active listening and its practical application.
- The interaction between verbal and non-verbal cues in communication.
- The role of empathy and conflict resolution in interpersonal interactions.
- The principles of persuasive communication, including constructing compelling arguments.
- The critical role of efficient communication in making effective decisions.
- The significance of effective communication in team building and leadership.