

Elizabeth Moore

Hoover, AL
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EDUCATION

University of South Carolina, Columbia, SC Expected Graduation: May 2029

- **Bachelor of Science** in Computer Science

Hoover High School, Hoover AL

- Graduated May 2025
- GPA: 3.97
- **Honors:** National Honor Society

EXPERIENCE

WORK EXPERIENCE:

Smoothie King, Hoover AL — *Crew Member*

May 2025 - August 2025

- Provided exceptional customer service in a high-volume environment by managing all register transactions and order fulfillment.
- Resolved customer complaints effectively, ensuring a positive guest experience and maintaining brand loyalty.
- Assisted in training new crew members on company procedures and customer service protocols, demonstrating leadership and communication skills.

Culver's, Hoover AL — *Crew Member*

May 2023 - August 2023

- Provided exceptional customer service, managing transactions and order fulfillment for over 50 customers daily.
- Maintained a clean and welcoming dining environment, contributing to a positive guest experience.
- Collaborated effectively with a team of 6-8 peers during peak hours to ensure timely service and order delivery.

Dog Sitter, Hoover AL

November 2021 - 2023

- Managed pet care responsibilities for clients, demonstrating reliability and attention to detail.
- Coordinated with pet owners to ensure specific care instructions were followed.
- Maintained precise schedules for feeding and exercise, consistently ensuring that dogs were walked and fed at the correct times each day.

VOLUNTEER EXPERIENCE:

Faith Chapel, Birmingham AL - *Classroom Volunteer*

May 2017 - August 2025

- Volunteered monthly with Pre-K students, supervising activities and developing engaging educational materials.
- Demonstrated leadership and communication skills while managing groups of 8-10 children for safety and instructional purposes

SKILLS

- **Languages:** Java, Python, HTML, CSS
- **Tools/Software:** GitHub, Microsoft Office Suite
- **Operating Systems:** Windows, macOS

PROJECTS

Online Portfolio — Ongoing Project

- Developing a personal portfolio website utilizing HTML and CSS to showcase technical skills and completed projects.
- Managed version control and deployment using GitHub, ensuring a professional and accessible presentation of work.