

Issue 1:

Why #1: Why don't we add multi-factor authentication as an option for users?

Answer: Because its out of our scope

Why #2: Why is it out of our scope

Answer: Because we don't have the time or resources to add it

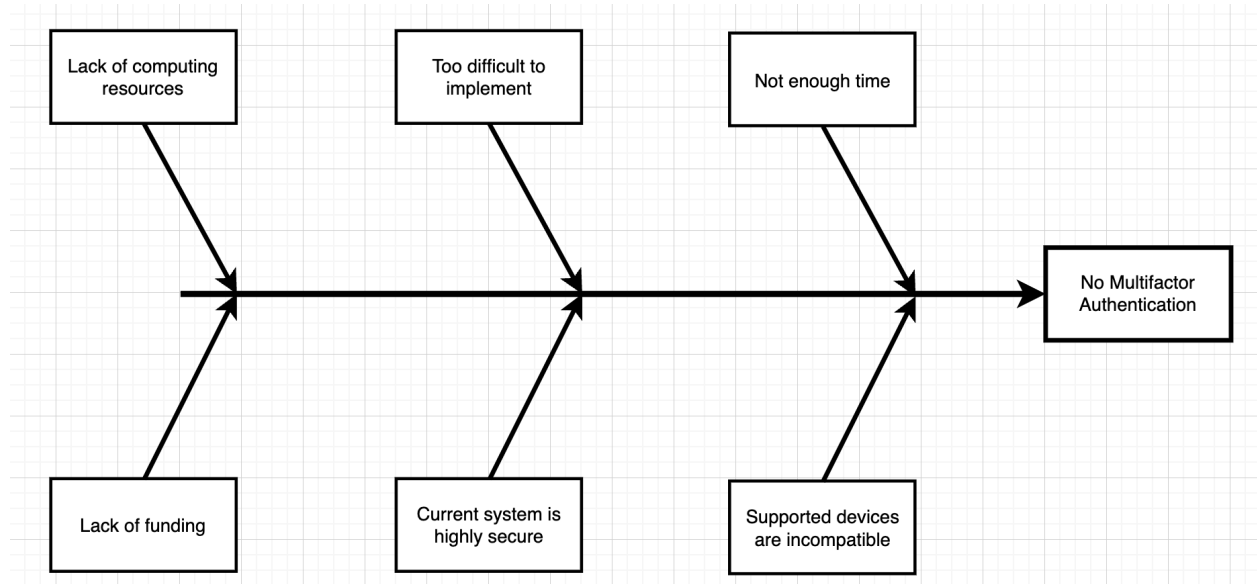
Why #3: Why don't we have the time or resources to add it

Answer: We only have a limited time and knowledge, and little funding

Why #4: Why do we have limited time and knowledge?

Answer: We were never taught and only have 3 weeks

Root Cause: We haven't learned how to implement MFA, and we have only 3 weeks left to learn.



Issue 2:

Why #1: Why don't we have a Joint Accounts option?

Answer: Because it cannot be implemented

Why #2: Why can it not be implemented

Answer: Because our account system is not developed well enough

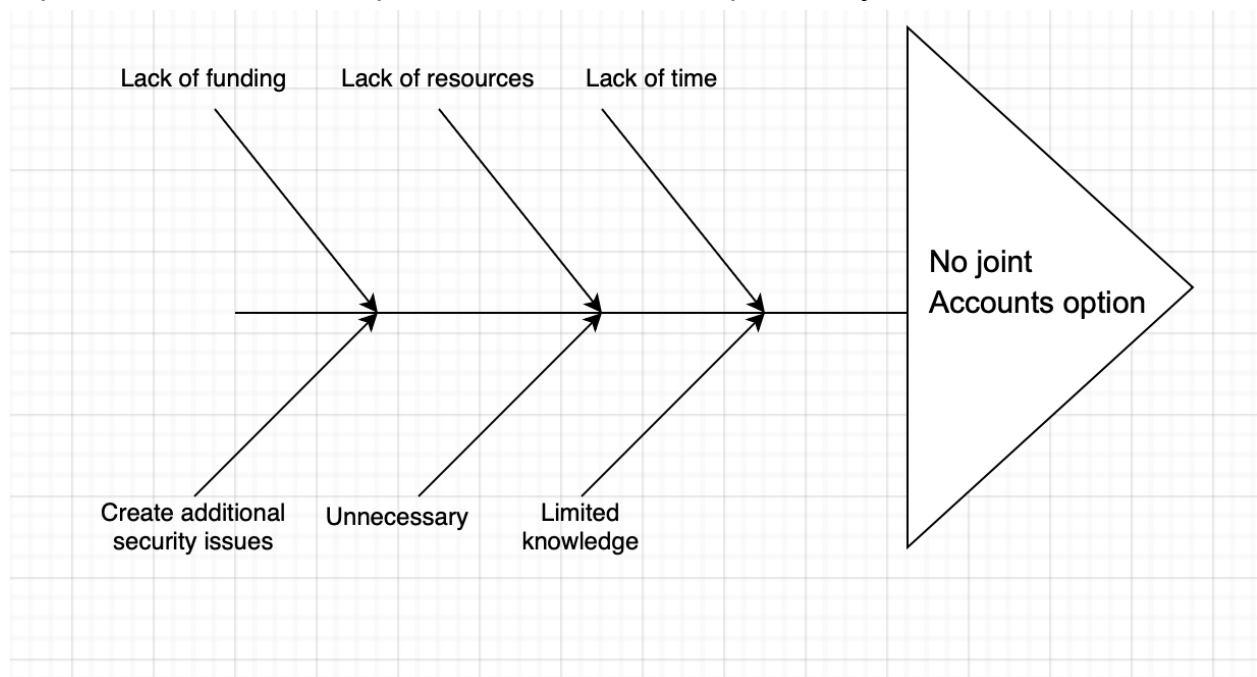
Why #3: Why is our account system not developed well enough for joint accounts?

Answer: Because our database implementation is not sophisticated enough to handle joint accounts?

Why #4: Why is the database not sophisticated?

Answer: We do not have the resources for a sophisticated database implementation

Root Cause for not having a Joint Accounts - We do not have the resources for a sophisticated database implementation which is required for joint accounts.



Issue 3:

Why #1: Why don't we have a feature where you can share your budget with another user

Answer: The feature had not come up when brainstorming potential features

Why #2: Why did the feature not come up?

Answer: Our brainstorming methods were not very good

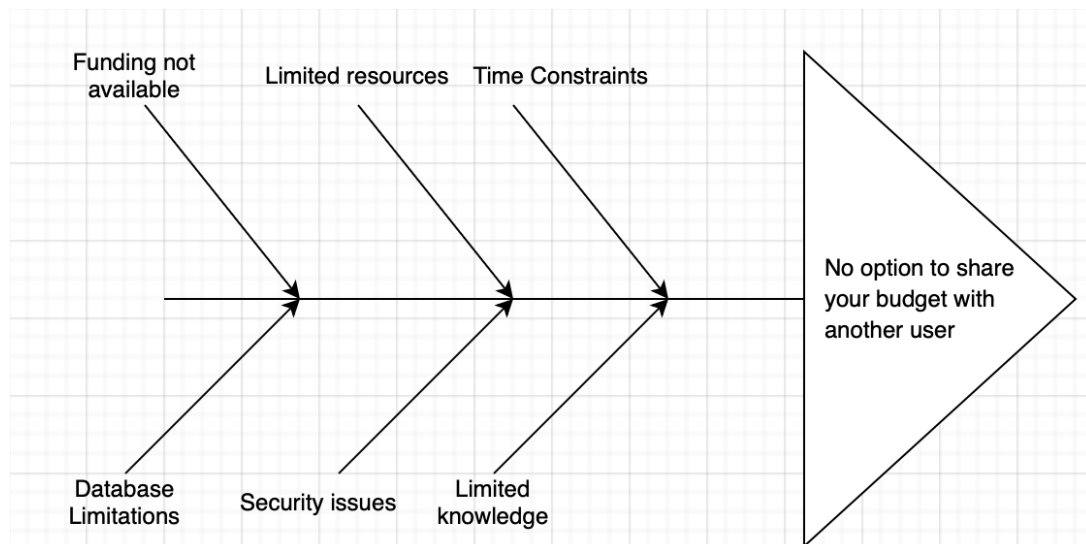
Why #3: why weren't our brainstorming sessions very good?

Answer: We did not use the most effective techniques. We did not defer judgement of ideas and were not open minded.

Why #4: Why didn't you use the most effective techniques?

Answer: Because the brainstorming session was poorly planned

Root cause analysis for not having a feature where we can share our budget with another user → God has a plan, our storm sesh was poorly planned



Issue 4:

Why #1: why don't we add the ability to add cards to users e-wallet

Answer: The feature is out of scope for the class

Why #2: Why is the feature out of scope for the class

Answer: Given the time constraint, it would not be feasible

Why #3: Why is it not feasible?

Answer: We don't have the knowledge to implement this feature in time.

Why #4: why don't you have the knowledge?

Answer: The software required to develop an e-wallet feature is beyond our experience

