

Project Overview

This project focuses on analyzing transactional data from a retail store using SQL. The analysis ranges from data preparation to data exploration and business insights.

1. Table Creation

A table named 'retail_sales' was created with the following columns:

- transactions_id (Primary Key)
- sale_date, sale_time
- customer_id, gender, age
- category, quanti (typo, should be 'quantity')
- price_per_unit, cogs, total_sale (FIOAT should be FLOAT)

Recommendation: Add NOT NULL constraints and correct column spelling/types to ensure data accuracy.

2. Data Cleaning

Performed checks for missing values in critical fields like transaction ID, date, time, gender, etc. All rows with NULL values were identified and handled.

3. Data Exploration

- Total Sales Count: Counted all transactions.
- Unique Customers: Counted distinct customer_id entries.
- Categories: Extracted unique product categories for segmentation.

4. Business Questions & Insights

- Q1: Sales on '2022-11-05' - Filtered transactions for that date.
- Q2: Clothing sales with quantity ≥ 4 in Nov 2022 - Filtered by date and category.
- Q3: Total sales & order count per category - Used SUM and COUNT.
- Q4: Average age of Beauty category customers - Used AVG(age).
- Q5: High-value transactions - total_sale > 1000 .
- Q6: Sales count by gender & category - Used GROUP BY.
- Q7: Best month per year by avg. sales - Used RANK() function.
- Q8: Top 5 customers by sales - SUM(total_sale), ORDER BY DESC.
- Q9: Unique customers per category - COUNT DISTINCT.
- Q10: Shift-wise order distribution - CASE WHEN logic based on time.

Key Findings

- Top Sales Categories can guide targeted marketing.
- Customer Demographics aid segmentation.
- Sales Timing insights help with staffing and inventory.
- Top Customers highlight loyalty program opportunities.

Improvements & Next Steps

- Fix column names (quanti -> quantity) and types.
- Use DECIMAL for financial columns.
- Add indexes for performance.
- Consider advanced metrics like profit, CLV, and cohort analysis in future phases.