



LINKEDIN & ONLINE BRANDING

Darlene O'Rourke | Employment Engagement Specialist

Funded by ACE Upskilling Grant, Queensborough Community College,
Workforce Development Office of Academic Affairs

AGENDA

- Understanding online branding
- How to build a great LinkedIn Profile
- Introduction to Informational Interviewing
- How to Use LinkedIn to Effectively Search and Secure Informational Interviews

Online Branding: What Is It?

Online branding is the process of creating a distinct and consistent digital presence.

It reflects your professional identity, values, and expertise across platforms like LinkedIn.

Why Online Branding Matters

- Helps you stand out in a competitive job market.
- Builds trust and credibility with employers and peers.
- Supports career growth and networking opportunities.



Building Your Personal Brand on LinkedIn



Use a professional photo and branded banner.



Craft a compelling headline and summary.



Share content that reflects your expertise and interests.



Engage with others through comments and posts.

Examples of Strong Online Branding

Example 1: 'Tech Innovator | Speaker | AI Advocate' with regular posts on emerging tech.

A light blue downward-pointing arrow connecting the first example box to the second.

Example 2: 'Healthcare Leader | Equity Champion' sharing articles and thought leadership.

A light blue downward-pointing arrow connecting the second example box to the third.

Example 3: 'Creative Director | Storyteller' showcasing portfolio and client testimonials.

What is



LinkedIn is a *professional* social network for people to connect with colleagues and business associates. It also offers a job search, events information, special interest groups and messaging facilities.

Build and maintain your professional network.

Find and reconnect with mentors/colleagues and classmates.

Learn about other companies, and gain industry insights.

Find and connect with professionals working in the industries you are interested in.

Discover new career opportunities by searching for internships/jobs.

How is LinkedIn relevant to you?

DID YOU KNOW?



94-97 percent of employer recruiters utilize LinkedIn to find candidates for jobs according to (Source: LinkedIn)



6 people are hired through LinkedIn every minute (source: LinkedIn) (roughly 3 million annually)



LinkedIn's prediction of a **150% increase in remote job postings by 2025** aligns with the fact that **around 15%** of U.S. LinkedIn roles are remote or hybrid, attracting a significantly disproportionate **75% of applications**.

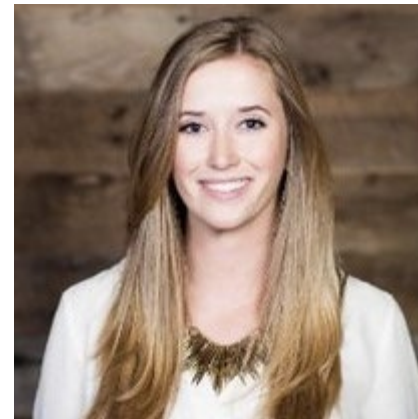
Building a Great LinkedIn Profile *Checklist*

- How to build a great profile?
 - Use a professional **Profile Picture**
 - Write a good **Headline**
 - List your **Education and Experiences**
 - Build a strong **Network**
 - Use keywords in adding **Skills**
 - Create your own **LinkedIn URL**

Profile Picture Dos & Don'ts

Do	Don't
Use a recent photo	Make it a party photo
Look personable	Upload a photo with someone else cropped out
Keep it simple – neutral background	Include children, friends/spouses or pets
Wear clothing appropriate to your industry	Wear a hat or sunglasses
Have photos taken from elbows up	Look away from the camera

Profile Pictures



Headline

- Your headline is the 1 - 3 lines underneath your name.
- You have 220 characters including spaces for your headline.
- Write a headline that contains a *benefit to the viewer* that you want them to know about yourself.
- Use keywords others might use when searching for individuals interested in your field.
- Use commas or vertical bars (|) to separate phrases.
- Avoid using all uppercase letters.

Headline

- Your LinkedIn Headline = Your “calling card”
- Short, memorable professional “slogan”
 - What you’re excited about now and what you want to do in the future or what your current expertise are

Example(s): Gadget Lover and Aspiring Engineer

Art Advocate | Aspiring Graphic Designer

Experienced Healthcare Professional | Honors Student |
Health Equity Advocate

Seasoned UX/UI Designer | Tech Geek | Marathon Runner

LET'S PAUSE:
PRACTICE WRITING YOUR
HEADLINE

Summary

- Make it personable!
- Don't make it too long (within 2,600 characters)
- This is where you provide an overview of your background and aspirations.
- Share key accomplishments and goals concisely to capture attention and showcase your value.
- **Proofread, Proofread, Proofread**
- [LinkedIn Talent Blog highlights some great examples here](#)

Summary – Continued

Accomplishments

- List your accomplishments
 - IT professional with 1 year of experience designing applications using Java and Python
 - Previous background includes working as a project manager for three years; monitored tasks of all team members and ensured project deadlines were met.
 - Eager to utilize the skills gained in my previous experiences to contribute to the goals of a company by helping them enhance their Information Technology applications
 - Proactive team player with a can do attitude looking to become part of a team
 - Honors student with 3.84 GPA led Engineers without Borders on service trip to Puerto Rico
- I am inspired by creativity, diversity and sharing ideas
- I participated in three triathlons in three states. I led my team to win second place in an engineering competition for my university that included 40 state colleges.

What inspires or energizes you

**LET'S PAUSE:
PRACTICE WRITING YOUR SUMMARY.**

LinkedIn Work Experience Section vs Resume

Resume: contain **detailed** descriptions of your tasks and achievements

LinkedIn: a summary that highlights your main achievements

LinkedIn Job Description – 3 Steps

Copy
and
paste

Copy and paste the bullets from your resume over to a new word document

Select

Select major achievements (quantifiable if possible) and remove the rest of the content.

Take

Take what's left over and link them together in 1-3 sentences.

Education & Experience

Major, degrees earned, classes you took/take, skills you developed

Organization, Achievements, Honors, Clubs, Volunteers, Internship

What did you accomplish?

20% of hiring managers in the U.S. say they've hired someone *because* of volunteer experience



**USING LINKEDIN TO YOUR ADVANTAGE:
INFORMATIONAL INTERVIEWING**

What is an Informational Interview?

Informational Interview vs Job interview

- For informational interviews, YOU are asking the employer the questions. In a job interview, the employers asks YOU the questions.
- In an informational interview, you are not interviewing for a specific job. It is a networking tool to find out if there any OPEN jobs or if you could get a referral, learn industry insights, gain industry knowledge, and build rapport. In a job interview, you are interviewing for a specific role that is currently open.
- Informational interviews are one of the first steps to building a professional relationship with an employer. Job interviews can be used for the same purpose, but often, informational interviews are less formal than a job interview.

Business casual is fine but dressing up to impress is also perfectly fine.



Be polite and try to avoid using colloquial language. Although it is less formal, use professional language and not language you would use to talk to a friend.



Offer to conduct a video chat with the employer



Be prepared! Do research on your contact/industry and have questions ready.



Respect your contact's time! Keep your conversation within the time you suggested (20-30 minutes).

Best Practices for Informational Interview



FIND EMPLOYERS ON LINKEDIN

Informational Interview Request



Recipients

Informational Interview Request

Dear [employer name],

My name is [your name] and I found your information through LinkedIn. I have a passion for [industry] and would love to learn more about [industry/field].

May I have 20-30 minutes to ask you about your experience working at [company name]?

I recognize this may be a busy time for you, so if we are unable to connect, I'll try to reach out to you next week to see if that is more convenient.

Warm regards,

[Your name]



Sans Serif



Send



Follow Up

Send a thank you email no less than 24 hours after your informational interview.

Every few months, feel free to reach out to ask about job openings/internships or send your contact information that might be of their interest (events, workshops, other job openings, etc..)

HOMework

Using what you learned in this workshop, find 3 employers in an industry that you are interested in who are decision makers/potential hiring managers and set up information interviews with them.

THANK YOU FOR ATTENDING!



Please complete this brief survey: <https://forms.office.com/r/sipxP7whbW>



Follow us on LinkedIn: <https://www.linkedin.com/company/strengthening-community-colleges/>



Follow us on Instagram: cuny_scc



See you next time!!