

## Answers To the Quiz

### *How Much Do You Know About EMRG?*

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See EMRG Training Course **EMRG-404 Introduction To EMRG** for more information about EMRG, clients and partners, roles and responsibilities.

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#### **1. List three EMRG Clients (the groups that use EMRG services)**

1. Emergency Social Services –ESS
  - Will accept City of Ottawa Community Services, which is name used by EMRG in the past. The correct name to use is ESS.
2. Ottawa Red Cross
3. Ottawa Salvation Army
4. Ottawa Hospitals

#### **2. Which agency does EMRG report to (who is our boss)?**

City of Ottawa, Office of Emergency Management (OEM)

- Will accept Emergency Measures Unit (EMU), the old name. The name was changed to OEM several years ago.

#### **3. Is EMRG the backup for the radio system used by Police and Fire? Why?**

EMRG is NOT a back up for the hundreds of radios used daily by Police, Fire and Paramedics.

- The Public Safety radio systems have redundancy, partial failure capability and alternate solutions.
- The capacity required to replace these systems is beyond the limits of what Amateur radio can supply.

#### **4. Which is a priority for EMRG; local or long distance communications?**

EMRG emphasis is on local communications because;

1. It is the most likely to be required
2. It will generate the most traffic
3. The City of Ottawa does not view Amateur radio as their alternate solution for communications outside the City.
4. Sending and receiving messages outside the City of Ottawa requires a local communications infrastructure to collect and deliver the message from the local source.
5. There are plenty of HF (long distance) stations in Ottawa that can be used to relay messages if required.

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**5. You walk into a shelter and a senior Police Officer and the shelter manager are standing beside you. Who do you report to? Why?**

EMRG supports humanitarian relief and if you were sent to a shelter to provide communications, you report to the shelter manager.

- The police officer has no idea who you are or why you are there, but the more insistent you are with them, the more they will think of you as a potential problem, so they will send you somewhere to get you out of the way.

**6. You are picking up supplies for a shelter kit and have room for either the NTS message forms, or a book of standard telephone duplicate message forms. Which would you take? Why?**

- EMRG provides local, tactical communications, which does not use formal message forms. EMRG uses standard telephone duplicate message forms for handing messages to clients.

<b>PHONE MESSAGE MEMO</b>	TO	DATE	TIME	a.m. p.m.
	FROM	PHONE		
	OF	FAX		
	SIGNED			
	PHONED <input type="checkbox"/> CALL BACK <input type="checkbox"/> RETURNED CALL <input type="checkbox"/> WANTS TO SEE YOU <input type="checkbox"/> WILL CALL AGAIN <input type="checkbox"/> WAS IN <input type="checkbox"/> URGENT <input type="checkbox"/>			

Blueline D50976

<b>MESSAGE FOR</b>			
WHILE YOU WERE OUT			
OF			
PHONE NO.			
TELEPHONED	RETURNED YOUR CALL		
CALLED TO SEE YOU	PLEASE CALL		
WANTS TO SEE YOU	WILL CALL AGAIN		
MESSAGE			
DATE TIME			
RECEIVED BY			
<small>NO. 10000000 000115 PINK NO. 10000000 000115 YELLOW</small>			

GRANDATON

**7. Identify the most important resource that EMRG requires in an emergency;**

Licensed Amateurs is the most important resource for EMRG!

- There are radios already installed in several locations, many amateurs have spare radios, EMRG has a supply of radios and in many sites there are 2 operators required for one radio.
- Home stations have little value in an emergency because the requirement is for local communications from local sites. EMRG needs people to leave home and go where they are required.
- Mobile stations have limited value, except where there is a need for someone to be mobile, such as the community patrols in the Ice Storm. Most communications is not mobile and EMRG is not responsible to provide mobile communications centres.

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**8. Name two neighbouring ARES groups**

- a. Renfrew County West ARES
- b. Prescott Russell ARES – United Counties of Prescott Russell
- c. Cornwall ARES – City of Cornwall
- d. Lanark North Leeds ARES – North East Lanark, Lanark & North Leeds
- e. Iroquois Amateur Radio Club - North & South Dundas
- f. Renfrew County East ARES
- g. United Counties of Leeds & Grenville ARES
- h. SD&G ARES – Stormont & Glengarry

**9. You answer the phone and it is the EMRG Team Leader asking you to do a callout for EMRG. Name the EMRG document that describes the callout procedure.**

EMRG-105 Activation Plan

**10. List at least 3 things you should consider for your family emergency plan and 3 day emergency kit?**

Before you can go help others, you need to take care of yourself and your family first.

- You can make this a lot easier by planning in advance, so your family can care for themselves, so you are available to help others.
- The [City of Ottawa](#), the [Province of Ontario](#) and the [Government of Canada](#), all have excellent information for personal preparedness.
- See EMRG training course EMRG-408 Personal Preparedness for more information.
  - 1. Have A Family Plan (where to meet, how to share information)
  - 2. Check On Plans That Impact your Family (Schools, daycare, work)
  - 3. Emergency Preparedness Kit (Supplies)
  - 4. First Aid Kit
  - 5. Important Family Documents
  - 6. Address Special Needs for People & Pets
  - 7. Car Survival