

## Week 6: Conjoint Questions

m EMSE 6035: Marketing Analytics for Design Decisions

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## Some RMarkdown tips

#### Convert a data frame to a markdown table with kable ()

library(tidyverse)

mtcars %>%
 kable()

|                   | mpg  | cyl | disp  | hp  | drat | wt    | qsec  | vs | am | gear | carb |
|-------------------|------|-----|-------|-----|------|-------|-------|----|----|------|------|
| Mazda RX4         | 21.0 | 6   | 160.0 | 110 | 3.90 | 2.620 | 16.46 | 0  | 1  | 4    | 4    |
| Mazda RX4 Wag     | 21.0 | 6   | 160.0 | 110 | 3.90 | 2.875 | 17.02 | 0  | 1  | 4    | 4    |
| Datsun 710        | 22.8 | 4   | 108.0 | 93  | 3.85 | 2.320 | 18.61 | 1  | 1  | 4    | 1    |
| Hornet 4 Drive    | 21.4 | 6   | 258.0 | 110 | 3.08 | 3.215 | 19.44 | 1  | 0  | 3    | 1    |
| Hornet Sportabout | 18.7 | 8   | 360.0 | 175 | 3.15 | 3.440 | 17.02 | 0  | 0  | 3    | 2    |
| Valiant           | 18.1 | 6   | 225.0 | 105 | 2.76 | 3.460 | 20.22 | 1  | 0  | 3    | 1    |
| Duster 360        | 14.3 | 8   | 360.0 | 245 | 3.21 | 3.570 | 15.84 | 0  | 0  | 3    | 4    |
| Merc 240D         | 24.4 | 4   | 146.7 | 62  | 3.69 | 3.190 | 20.00 | 1  | 0  | 4    | 2    |
| Merc 230          | 22.8 | 4   | 140.8 | 95  | 3.92 | 3.150 | 22.90 | 1  | 0  | 4    | 2    |
| Merc 280          | 19.2 | 6   | 167.6 | 123 | 3.92 | 3.440 | 18.30 | 1  | 0  | 4    | 4    |

#### Example from last year

```
library(tidyverse)
library(here)

df <- read_csv(here("data", "competitors.csv"))
df %>%
   kable()
```

| brand        | volumelnOz | quantity | price    | pricePerCup | biodegrability | opacity | logo  |
|--------------|------------|----------|----------|-------------|----------------|---------|-------|
| greatValue   | 9          | 50       | \$2.98   | \$0.06      | FALSE          | TRUE    | FALSE |
| decorRack    | 9          | 50       | \$5.99   | \$0.12      | FALSE          | TRUE    | FALSE |
| tigerChef    | 9          | 100      | \$7.99   | \$0.08      | FALSE          | TRUE    | FALSE |
| smartly      | 9          | 80       | \$2.79   | \$0.03      | FALSE          | FALSE   | FALSE |
| solo         | 9          | 50       | \$4.04   | \$0.08      | FALSE          | FALSE   | FALSE |
| greatValue   | 9          | 100      | \$3.76   | \$0.04      | FALSE          | FALSE   | FALSE |
| ecoProducts  | 9          | 1000     | \$187.69 | \$0.19      | TRUE           | FALSE   | TRUE  |
| worldCentric | 9          | 2000     | \$220.00 | \$0.11      | TRUE           | FALSE   | TRUE  |
| hefty        | 18         | 50       | \$3.98   | \$0.08      | FALSE          | TRUE    | FALSE |

## More kable() formatting options: {kableExtra} package

#### References

**Simple approach**: Insert a footnote with ^[]

#### markdown

```
The Eiffel Tower is 324 meters tall^[From the [Eiffel Tower wikipedia page](https://en.wikipedia.org/wiki/Eiffel_Tower)]
```

#### render

The Eiffel Tower is 324 meters tall<sup>1</sup>

<sup>&</sup>lt;sup>1</sup>From the Eiffel Tower wikipedia page

#### References

Complex (but more complete) approach: Use bibtex

https://bookdown.org/yihui/rmarkdown-cookbook/bibliography.html

You can insert citations with [@citekey], and a "References" table will be automatically created.

Footnotes are perfectly fine for this class

## Week 6: Conjoint Questions

- 1. Defining choice questions in R
- 2. Displaying choice questions in RMarkdown

QUIZ 2

3. Choice questions in formr

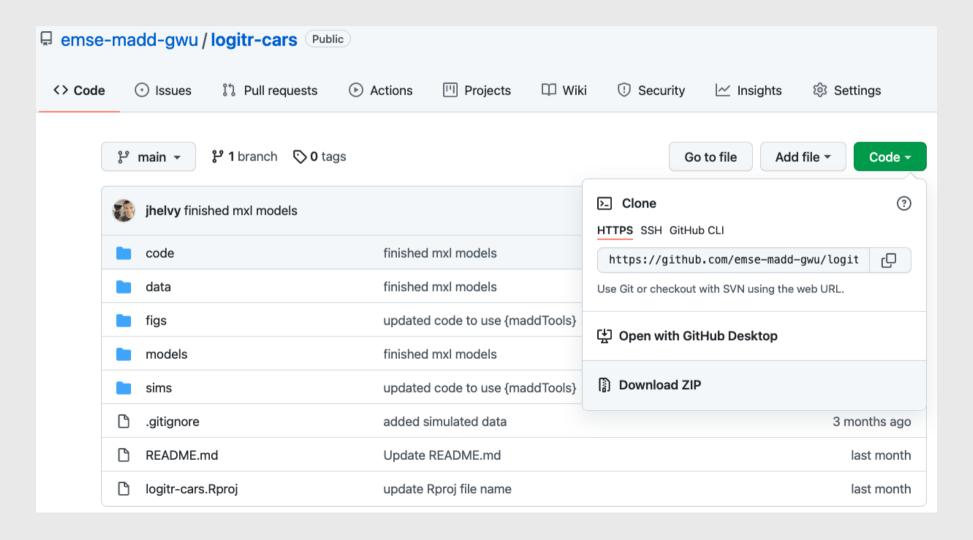
## Week 6: Conjoint Questions

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### Download the logitr-cars repo from GitHub



## We'll be using the {cbcTools} package today

```
install.packages("remotes")
remotes::install_github("jhelvy/cbcTools")
```

## Choice question components

- 1. Generate profiles for each attribute and level
- 2. Create a survey design data frame from profiles

## Basic survey

Any combination of attributes can be shown in each choice question

#### Question 1

# Option:123Price:\$25\$20\$25Fuel Economy:30 (mpg)20 (mpg)30 (mpg)Accel. Time:8 (s)7 (s)7 (s)Powertrain:ElectricElectricElectric

#### Question 2

| Option:       | 1        | 2        | 3        |
|---------------|----------|----------|----------|
| Price:        | \$15     | \$25     | \$25     |
| Fuel Economy: | 20 (mpg) | 20 (mpg) | 25 (mpg) |
| Accel. Time:  | 6 (s)    | 7 (s)    | 8 (s)    |
| Powertrain:   | Electric | Gasoline | Electric |

## Labeled design

One attribute is used as the "label" - choice options are fixed according to the label

#### Question 1

Option: Gasoline Electric

Price: \$20 \$15

Fuel Economy: 30 (mpg) 25 (mpg)

Accel. Time: 6 (s) 6 (s)

#### Question 2

Option: Gasoline Electric

Price: \$20 \$20

Fuel Economy: 30 (mpg) 25 (mpg)

Accel. Time: 7 (s) 7 (s)

## Design with a "None" option

A "none" option means they can choose an "other" option

#### Question 1

#### Question 2

| Option:          | 1           | 2           | 3           | None | Option:          | 1           | 2           | 3           | None |
|------------------|-------------|-------------|-------------|------|------------------|-------------|-------------|-------------|------|
| Price:           | \$25        | \$25        | \$20        |      | Price:           | \$25        | \$20        | \$20        |      |
| Fuel<br>Economy: | 20<br>(mpg) | 25<br>(mpg) | 25<br>(mpg) |      | Fuel<br>Economy: | 30<br>(mpg) | 20<br>(mpg) | 25<br>(mpg) |      |
| Accel. Time:     | 8 (s)       | 6 (s)       | 8 (s)       |      | Accel. Time:     | 6 (s)       | 7 (s)       | 8 (s)       |      |
| Powertrain:      | Electric    | Electric    | Gasoline    |      | Powertrain:      | Electric    | Electric    | Electric    |      |

## Open logitr-cars.Rproj

## Attribute-specific features

Some attributes may only be valid for certain levels of other attributes

**Example**: The driving range of an electric vehicle (EV) only applies to EVs and not gasoline-powered vehicles.

To implement this, edit profiles prior to using cbc\_design()

#### Your Turn



- 1. With your team, discuss the specific choice question design for your project
- Regular or labeled?
- Include a "none" option (outside good) or not?
- 1. Edit the make\_choice\_questions. R file to design your choice questions.

## Week 6: Conjoint Questions

- 1. Defining choice questions in R
- 2. Displaying choice questions in RMarkdown

QUIZ 2

3. Choice questions in formr

## Displaying your choice questions online

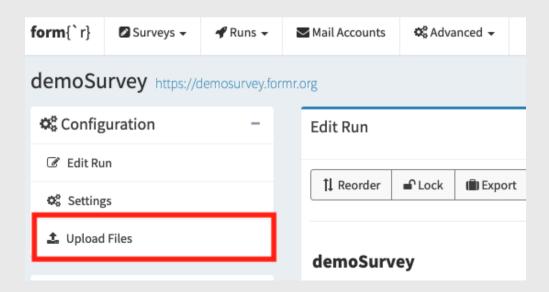
- 1. Export your choice questions as a .csv file
- 2. Upload your .csv file somewhere (e.g. GitHub)
- 3. Use R code to extract the values to display
- 4. Use RMarkdown to display the values

#### 1. Export your choice questions as a .csv file

```
write_csv(design, here('choice_questions.csv'))
```

#### 2. Upload your .csv file somewhere

#### Inside a formr run (private)



#### github.com (public)



apples example

#### Use R code to extract the values to display

- Read choice\_questions.csv from web
- Randomly choose a respondent ID
- Filter rows for that respondent ID
- Serialize the data frame to json format

## Side note on serializing a data frame

Converts a data frame to one long string

```
df
```

```
df_json <- jsonlite::toJSON(df)
df_json</pre>
```

```
#>
[{"altID":1,"profileID":54,"price":25,"fuelEconomy":30,"accelTime":8,"powertrain":"Electri
{"altID":2,"profileID":38,"price":20,"fuelEconomy":20,"accelTime":7,"powertrain":"Electric
{"altID":3,"profileID":45,"price":25,"fuelEconomy":30,"accelTime":7,"powertrain":"Electric
```

## Use RMarkdown to display the values

Create separate data frames for each alternative

```
library(dplyr)
alts <- jsonlite::fromJSON(df_json)
alt1 <- alts %>% filter(altID == 1)
alt2 <- alts %>% filter(altID == 2)
alt3 <- alts %>% filter(altID == 3)
```

Use RMarkdown formatting to display content in each alternative

```
**Option 1**

**Price**: $ `r alt1$price`

**Powertrain**: $ `r alt1$powertrain`

**Fuel Economy**: `r alt1$fuelEconomy` mpg

**0-60 Accel. Time**: `r alt1$accelTime` s
```

#### **Option 1**

**Price**: \$ 25

Powertrain: \$ Electric Fuel Economy: 30 mpg O-60 Accel. Time: 8 s

#### Show options in a table with kable ()

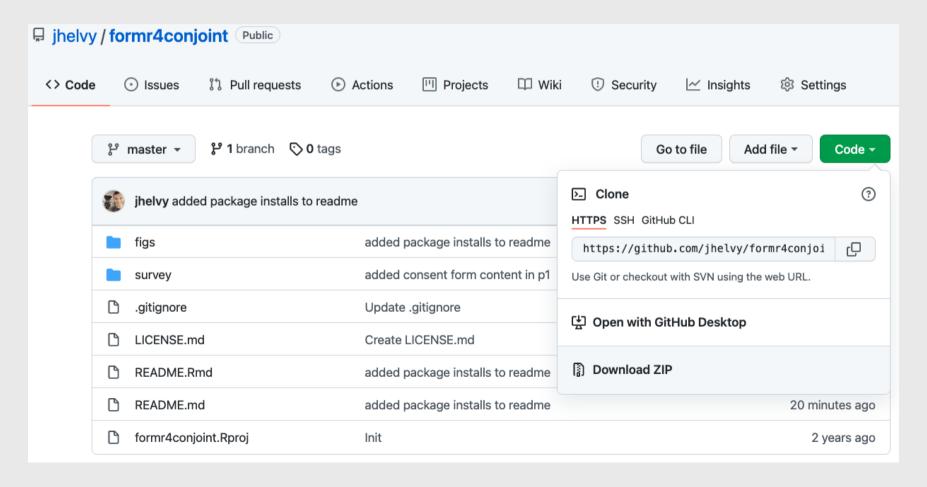
```
library(dplyr)
alts <- jsonlite::fromJSON(df json) %>%
 # Add $ sign to price
 mutate(price = scales::dollar(price))
%>%
 # Make nicer attribute labels
  select(
   `Price:`
                    = price,
   `Fuel Economy (mpg): ` = fuelEconomy,
   `Accel. Time (s): \( = accelTime \)
# Drop row names
row_names(alts) <- NULL
```

Display the *transpose*, t(alts)

| kable(t(alts))      |          |          |          |
|---------------------|----------|----------|----------|
| Option:             | 1        | 2        | 3        |
| Powertrain:         | Electric | Electric | Electric |
| Price:              | \$25     | \$20     | \$25     |
| Fuel Economy (mpg): | 30       | 20       | 30       |
| Accel. Time (s):    | 8        | 7        | 7        |

#### Download the formr4conjoint repo from GitHub

(code used in the related blog post)



#### Your Turn



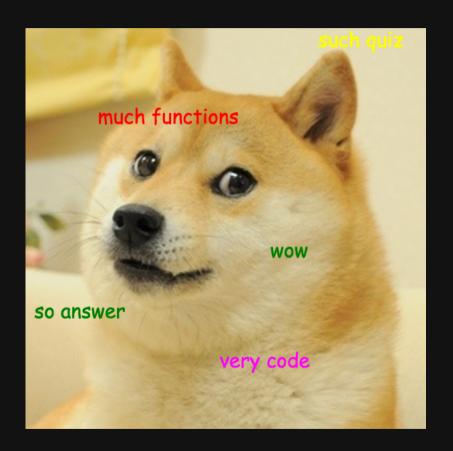
- 1. With your team, upload your choice\_questions.csv file somewhere online (e.g. inside a formr run or on a GitHub repo).
- 2. Edit the p2-choice-questions.Rmd or p2-choice-questions-table.Rmd file to implement your choice questions in RMarkdown.

You should be able to knit the file to visually test how one of your choice questions is rendering.

## Quiz 2

Link is in the #class channel





## Week 6: Conjoint Questions

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QUIZ 2

3. Choice questions in formr

#### Your first few rows

- Read choice\_questions.csv from web
- Randomly choose a respondent ID
- Filter rows for that respondent ID
- Serialize the data frame to json format

#### Using the calculate type (example sheet)

#### **RMarkdown**

```
# Read in the choice questions
library(tidyverse)
design <-
read_csv("https://raw.githubusercontent.com/
# Define the respondent ID
respondentID <- sample(design$respID, 1)</pre>
# Create the subset of rows for that
respondent ID
df <- design %>%
    filter(respID == respondentID) %>%
    mutate(image =
paste0("https://raw.githubusercontent.com/j
 image))
# Convert df to json
df_json <- jsonlite::toJSON(df)</pre>
```

#### Google sheet

| С         | D        | E            | к   |
|-----------|----------|--------------|---|
| type      | optional | name         | value   |
| calculate |          | time3        | Sys.time()  |
| calculate |          | survey       | <pre>library(tidyverse) read_csv("https://raw.githubusercontent.com/jhelvy/for</pre>  |
| calculate |          | respondentID | <pre>sample(survey\$respID, 1)</pre>  |
| calculate |          | df           | <pre>survey %&gt;%     filter(respID == respondentID) %&gt;%     mutate(image = paste0( "https://raw.githubusercontent.com/jhelvy/formr4conjo int/master/survey/images/", image))</pre> |
| calculate |          | df_json      | jsonlite::toJSON(df)  |

## Random choice questions as **buttons** (example sheet)

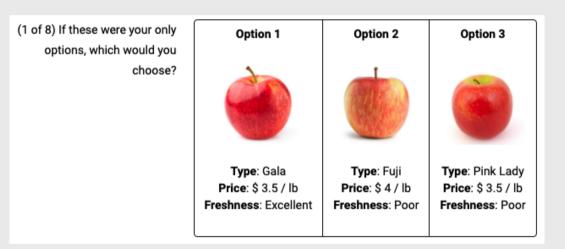
Use the mc\_button question type

#### label

- Show your question text
- Insert a code chunk to create one-row data frame for each alternative

#### choice columns

 Insert RMarkdown code to display each alternative



## Random choice questions as **table** (example sheet)

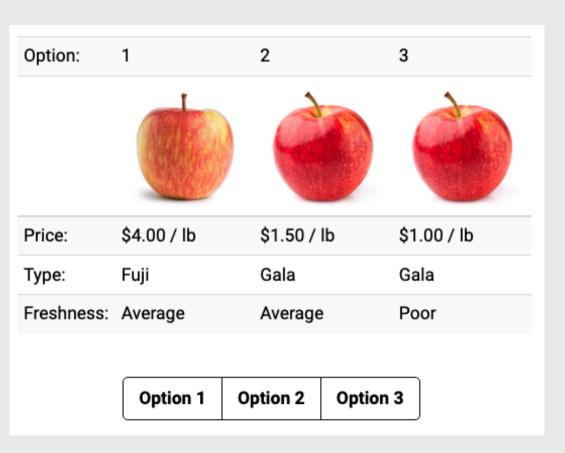
Use the mc\_button question type

#### label

- Show your question text
- Insert a code chunk to modify alts data frame & display it using kable()
- Use kableExtra to control table styling

#### choice columns

Simple text / number for each option



#### **Your Turn**

- 1. Discuss the layout you would prefer to implement for your choice questions (buttons or table).
- 2. Make a Google Sheet using your team Google account to start implementing your conjoint questions.

buttons example sheet

table example sheet