

# PRIVACY POLICY

Curved Arrow Networks (“we,” “our” or “us”) **value your privacy, and we have a paramount obligation to protect the information of our users.** By interacting with us on our website submitting and/or signing up for any services offered by us, you consent to Curved Arrow Networks **collecting, using, disclosing, and sharing** with third parties your Personal Information in the manner outlined in this **Privacy Policy**.

We strictly abide by privacy laws, regulations and best international privacy standards to provide you with safer and more reliable services particularly GDPR, PCI as well as DSS.

## **What is Personal Information?**

Personal information means any kind of information relating to an identified or identifiable natural person. We need to use your personal information to provide our services. Data collected consists of:

1. Identity and contact information: including name, email address, date of birth, phone number;
2. Preference information: information on the type of services purchased on the website and the type of content of your interest;
3. Financial and transaction data: including bank account information, card number, email address, postal address, phone number, passport information;
4. Technical and Usage Information: Contains information about how visitors use our site.
5. Marketing data- includes the individual's choice to receive marketing material from us, including the consent you have given us;

6. Information used to provide the services: this includes information that user has provided to us or generated by us while providing the product or service to our customers.
7. We may also record communications if you contact us by email or other means.

### **How is personal information collected or obtained?**

We collect this information in a variety of ways, including:

- a) Direct Contact: While individuals may provide personal information by contacting us by email, phone or other means, we may collect personal information, such as financial information, from payment providers for processing a transaction.
- b) Our website: automatically collected information includes your browser type and version, the operating system you use, your IP address, Mac ID, device ID, browser settings, date and time of your interaction. We use cookies to provide us insights about how to provide you with the best experience on our site when you browse our site. More information about how we use cookies and how we gather information through cookies can be found in our Cookie Policy. However, users can block cookies.
- c) Third Party or publicly available sources: We may obtain personal information about you from a variety of third parties and public sources.

### **How is the collected personal information used?**

We use your Information to serve you. This includes, where applicable: -

- providing you with our services that you have requested.
- to tract additional information of subscribed users.
- ensuring that your transactions on our websites are safe and secure;
- contacting you for feedback after the services are rendered; and
- resolving any problems or disputes you may encounter concerning any services rendered.

We also use your information for purposes connected or relevant to the business of Curved Arrow Networks such as complying with legal and regulatory obligations and requirements or enforcing duties owed to us.

We will use your information to contact you regarding any services you will need and any related purposes. We may contact you via regular mail, fax, email, SMS, Telephone, or other electronic means.

If we need to use your information for any other purposes, we will notify you and obtain your consent beforehand. You will be allowed to withhold or withdraw your consent to use your information for these additional purposes.

### **The Legal basis for processing your data**

We only process and use your data where the law permits us to do so such as: -

1. Where we have a legitimate interest to do so as outlined in this notice.
2. Where we need to perform the contract, we have entered into with you.
3. Where your **consent** is required, for example where sensitive personal data is recorded. You can withdraw your consent at any time and we will stop any processing of your personal data requiring your consent.

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## **Use of cookies**

We may use cookies and other similar technologies to collect information about how you use website and provide features to you. Cookies are small text files that are stored on browsers or devices by the website.

We may also ask advertisers or other partners to serve ads or services to your devices, which may use cookies or similar technologies placed by us or the third party.

## **Storage and processing of information**

All information collected through the Website will be stored and processed within the USA.

By registering for and using the Website, you consent to the transfer of information to the USA or to any other country in which we maintain facilities and the use and disclosure of information about you as described in this Privacy Policy.

We use commercially reasonable safeguards to help keep the information collected through the Website secure and take reasonable steps (such as requesting a unique password) to verify your identity before granting you access to your account. To help us keep your information safe, we expect you to maintain the secrecy of your unique password and account information.

## **Data retention**

We shall retain personal data collected for a reasonable time frame, which will vary depending on the nature of the data and whether the data may be needed for future legitimate use.

Following termination or deactivation of your website account, we may retain information (including your profile information) for a commercially reasonable time for backup, archival, and/or audit purposes.

## **Data Security**

Curved Arrow Networks takes and implements generally accepted standards of technology and operational security to protect your personal information from unauthorized access, use, disclosure or loss while in transmission or storage. It has both online and offline safeguards in place to prevent misuse, destruction and alteration of information. Only authorized our employees are provided access to personally-identifiable information. Systems are routinely monitored for potential vulnerabilities and attacks. At your end you are advised to keep your login information secure.

## **Your control over information**

You may, at any time, edit, update or delete your profile information from the Website. However, when you delete or update information, we follow a process to ensure that the modification or deletion is not accidental or malicious. Accordingly, there may be delays between when you edit/delete information and when copies are edited/deleted from our active and backup systems.

1. We will not sell your information to third parties.
2. Disclosure of your Information to third parties shall only happen where you have provided us consent and, in the situations, expressly set out in this Policy.
3. Your Information may be disclosed and shared within the Curved Arrow Networks to provide the requested products and services.
4. We may disclose or share your Information with third parties who provide necessary services to us.
5. We will also disclose your information to third parties to comply with legal obligations or industry requirements. This includes disclosures to legal, regulatory, governmental, tax, and law enforcement authorities.
6. Our website may have the functionalities to share your Information with other third parties, such as other users of our website. You are responsible for your choice(s) and are

deemed to have provided consent for any sharing of your Information in the manner provided by the website.

## **What are your legal rights to your data?**

Under certain circumstances, by law you have the right to:

- **Request access to your personal data** (commonly known as a "subject access request"). This enables you to receive a copy of your data and to check that we are lawfully processing it.
- **Request correction of your data.** This enables you to ask us to correct any incomplete or inaccurate information we hold about you.
- **Request erasure of your data.** This enables you to ask us to delete or remove your data where there is no good reason for us continuing to process it. You also have the right to ask us to delete or remove your data where you have exercised your right to object to processing.
- **Object to processing of your data** where we are processing it to meet our public interest tasks or legitimate interests (or those of a third party) and there is something about your particular situation which makes you want to object to processing on this ground. You also have the right to object where we are processing your data for direct marketing purposes.
- **Request the restriction of processing of your data.** This enables you to ask us to suspend the processing of your data, for example if you want us to establish its accuracy or the reason for processing it.
- **Request the transfer of your data to another party.**

Depending on the circumstances and the nature of your request it may not be possible for us to do what you have asked, for example, where there is a statutory or contractual requirement for us to process your data and it would not be possible to fulfil our legal obligations if we were to stop. However, where you have consented to the processing, you can withdraw your consent at any

time by emailing the relevant department. In this event, we will stop the processing as soon as we can. If you choose to withdraw consent it will not invalidate past processing.

**DISCLAIMER:** Our websites may contain links to other websites which are not owned or maintained by us. When visiting these third-party websites or disclosing your information to third parties (including buyers or sellers on our website), you should read their privacy policies or ask relevant questions before disclosing your Information. We are not responsible for collecting, using, or telling your Information by such third parties.

We reserve the right to make modification to this policy without prior notification. Please regularly check for updated information on the handling of your Personal Information.

## **CONTACTS**

For any more information or clarification, don't hesitate to get in touch with us through the following: -

**Email:** [carrownetworks@gmail.com](mailto:carrownetworks@gmail.com)

**Telephone number:** +1 877-438-5578

Effective as of this date: