

LIVIA HOOVER

3083 North South Street, Apt. A-1
Grand Island, Nebraska 68803

(308) 308-3083
imasample10@xxxx.net

OBJECTIVE

Seeking Position in Human/Social Service Administration or related field utilizing strong academic background, experience and excellent interpersonal skills

EDUCATION

BS in Human & Social Service Administration, Bellevue University, Bellevue, NE (Jan 20xx)

- Dean's Scholar
- GPA: 3.81/4.00

AAS in Human Services (Dec 19xx), 75-Hr Basic Nursing Assistant Program (Jan 20xx) Central Community College—Hastings Campus, Hastings, NE

WORK HISTORY

Day Rehabilitation Specialist, Greater NE Goodwill Industries, Grand Island, NE (June 20xx – Present)

- Manage a caseload of twenty consumers, assist them in setting and reaching individual plans
- Facilitate group sessions on Mental Illness, Stress Management and Healthy Relationships
- Plan and implement social activities for consumers
- Coordinate and conduct team meetings
- Process billings, manage petty cash fund, and oversee operations in supervisor's absence

Assistant Receptionist, Tiffany Square Care Center, Grand Island, NE (Jan – June 20xx)

- Arranged and facilitated weekend activities for residents
- Contacted families to set up dates and times to review and discuss care plans
- Delivered and read mail to residents, providing companionship and social interaction
- Filed confidential paperwork and provided receptionist/administrative support for the Center

Employment Trainer, Central NE Goodwill Industries, Grand Island, NE (Aug 19xx – May 20xx)

- Managed a caseload of twenty consumers and provided on-the-job coaching to help them succeed
- Conducted group job search training sessions and assisted consumers with completion of job applications, cover letters and resumes

Criminal Justice/Shelter Advocate, Crisis Center Inc & Family Violence Coalition, Grand Island, NE (July 20xx – Oct 20xx)

- Responded to crisis calls and provided support to victims of domestic abuse
 - Completed paperwork to document circumstances surrounding alleged abuse for judicial review
- Social Services Assistant**, Tiffany Square Care Center, Grand Island, NE (Jan 20xx – Sept 20xx)
- Conducted tours, provided orientation and general assistance for new residents
 - Completed social histories, inventoried clothing, and met one-on-one with residents to help them understand their rights and responsibilities
 - Assisted the Center in meeting critical staffing needs during peak times by working as a certified nursing assistant, dietary aide, receptionist and van driver

COMMUNITY SERVICE

Volunteer, Women's Health Services, Grand Island, NE (Fall 20xx – present)

- Assisted professional staff and participated in one-on-one discussions with women seeking advice on health-related issues
- Observed group training sessions to develop the skills needed to facilitate groups in the future