

# Euan Munro

## CloudOps Engineer

27 Mains Wood, PA8 7JG • 07485218091 • [euamunroo@gmail.com](mailto:euamunroo@gmail.com) • [My Portfolio](#) • [LinkedIn](#)

I am a driven CloudOps professional skilled in CI/CD automation, infrastructure as code, and containerisation. I have experience managing Cloud solutions, complex server migrations, and full stack web development. Committed to excellence and continuous improvement, I thrive both independently and as a team member.

## Education

---

**University – BSc in “Software Dev within a Business”** – GCU September 2022 – 2025

**Apprenticeship DXC/QA Level 6/8 IT Technician** - January 2021 – January 2022

**Park Mains High School, Erskine** - August 2014 – April 2020

## Relevant Work Experience

---

### ThinkAnalytics – CloudOps Engineer – *Jan 2025 – Present*

- Manage and maintain AWS infrastructure across 22+ customer environments, using services such as EC2, CloudWatch, S3, and EMR to optimise performance, uptime, and cost-efficiency.
- Provide L1 and L2 support through Jira, resolving incidents and service requests within SLA targets while collaborating with customers and internal teams to ensure high satisfaction.
- Identify and resolve recurring issues, document fixes, and drive service improvements to strengthen infrastructure stability, security, and scalability.

### DXC Technology - Azure DevOps Engineer - *Oct 2024 – Jan 2025*

- Built CI/CD pipelines using Jenkins and SonarQube to automate builds, tests, and deployments. Supported rapid delivery in an Agile environment.
- Developed IaC with Terraform to manage Azure infrastructure, ensuring reproducibility and version control. Used Kubernetes for scalable, reliable deployments.
- Containerised applications with Docker for consistent deployment. Managed Linux systems (RHEL), maintaining stability, troubleshooting, and automating tasks to support a resilient infrastructure.

### DXC Technology - Applications Engineer – *Oct 2023 – December 2024*

- Served as the main point of contact, managing versions 11, 13, and 14, leading server migrations across four environments with 15 servers, ensuring reliability and optimisation.
- Coordinated cross-functional teams, customised Teamcenter using BMIDE and SQL, improving performance for 2,000+ users.
- Implemented workflow improvements, automated tasks, and developed bash scripts to boost efficiency and scalability.

## Skills

---

Web Dev (React, Next.js, TypeScript), IAC (Terraform, Ansible), Scripting (Python and Bash), Containerisation (Docker, Kubernetes), Azure, CICD (Gitlab), Teamcenter (BMIDE, SQL), AWS (EMR, EC2, S3, CloudWatch)

## Achievements

---

Lean Project Management, AI, and Blockchain certifications

Recognised by DXC with Management Award (2022) and Web Development Project Award (2023).

AWS Cloud Practitioner Certification