

EREROBE WILSON EMU

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📍 No. 1 Ererobe Close, Off Anifowoshe Street, Gbaga, Off Ijede Road, Ikorodu, Lagos

CAREER OBJECTIVE

Diligent and resourceful Customer Service and Brand Support Professional with strong interpersonal, analytical, and communication skills. Proven ability to promote services, manage relationships, solve problems, and handle client needs with empathy and efficiency. Eager to contribute to organizational success through excellent customer engagement and campaign support.



WORK EXPERIENCE

Moderator (Web3 Project – Bezoge)

📍 Remote 📅 February 2024 – March 2025



- Monitored community discussions across Telegram and Discord, ensuring respectful and productive engagement.
- Provided accurate and timely responses to community inquiries about Bezoge's ecosystem, NFTs, and token utility.
- Collaborated with project leads to relay community feedback and enhance user experience.
- Supported AMAs, giveaways, and promotional events to boost project visibility and engagement.
- Educated new users on blockchain concepts and Bezoge platform features.

Social Campaign Promoter – Vfd Bank Nigeria

 Lagos  March 2021 – July 2021



- *Promoted digital banking services through street and online activations.*
- *Engaged potential users, answered questions, and assisted with onboarding via referral links.*
- *Collaborated with marketing teams to run social media promotions and challenges.*
- *Achieved target conversion rates and represented the brand professionally.*
- *Educated users about VBank's features, including savings tools and referral bonuses.*

Sales Promoter – Delifrost Caterers Nigeria Limited

 Lagos  July 2020 – December 2020

- *Demonstrated and marketed food products to new customers.*
- *Advised clients on product selections based on preferences.*
- *Ensured excellent customer service and resolved client concerns efficiently.*
- *Achieved and exceeded daily sales targets.*
- *Maintained relationships with regular customers to ensure repeat business.*

Laboratory Attendant (SIWES Internship) – JACIO Environmental Limited

 Delta  August 2019 – November 2019

- *Conducted soil and water analyses using chemical and biological methods.*
- *Produced detailed reports on nutrient availability in environmental samples.*
- *Supported lab technicians with sample prep and equipment maintenance.*

EDUCATION

B.Sc. Industrial Chemistry – University of Benin, 2022

National Youth Service Corps (NYSC) – 2024

Senior Secondary School Certificate – Uncle Bayus College, Lagos – 2015

KEY SKILLS

- *Customer Relationship Management*
- *Effective Communication*
- *Analytical Thinking*
- *Conflict Resolution*
- *Empathy & Active Listening*
- *Social Media & Campaign Promotion*
- *Microsoft Word, Excel, PowerPoint*
- *Adaptability & Team Collaboration*
- *Entrepreneurial & Motivational Mindset*

REFERENCES

Available upon request.