

Great Expectations



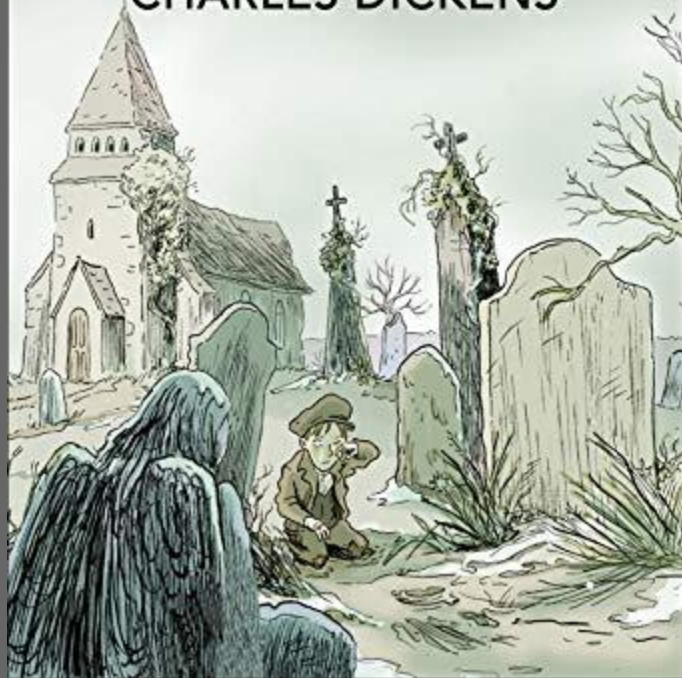
Leah Vogel

Senior Engineering Manager @ **Chegg**

Great Expectations



CHARLES DICKENS







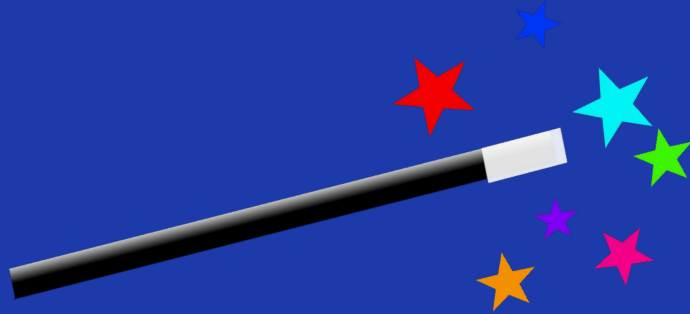


PSYCHIC



READER





COMMUNICATION



- ✓ **New manager**
- ✓ **New employee**
- ✓ **New position**
- ✓ **Relationship repair**

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ASK YOUR DIRECT REPORTS:

- How do you like to **be managed**?
- What **motivates** you?
- What are your **goals**?
- How do you like to receive **praise**?
- **Anything** else?

TELL YOUR MANAGER:

- I like to **be managed**...
- I prefer **communication**...
- For me to succeed, **I need**...
- It's **important to me** that...



Clear Expectations,

Less Disappointments!

