Enes Kaloshi

Date of birth: 19/11/2004 | **Nationality:** Albanian | **Phone number:** (+355) 673849365 (Mobile) | **Email address:**

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WORK EXPERIENCE

2020 – 2021 Shkoder, Albania
IT TECHNICIAN INTECO.AL

-Provided comprehensive technical support for end-users, swiftly resolving hardware and software issues.
-Administered and maintained network infrastructure, ensuring optimal performance and implementing upgrades.
-Enforced IT security measures, conducted regular audits, and educated end-users on security best practices.
-Resolved configuration issues promptly, contributing to the smooth operation of financial systems.

EDUCATION AND TRAINING

02/10/2023 – CURRENT Tirana, Albania
STUDENT IN INFORMATION AND COMMUNICATION TECHNOLOGY (ICT) Beder University

15/09/2019 – 06/07/2023 Shkoder, Albania
HIGH SCHOOL DIPLOMA 28 Nentori

LANGUAGE SKILLS

Mother tongue(s): **ALBANIAN**

Other language(s):

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
ENGLISH	C1	C1	C1	C1	C1

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

DIGITAL SKILLS

Microsoft Office | Google (Google Drive, Google Docs, Google Slides, Google Sheets, Google Meets, Google Trends)) | Adobe Photoshop (basic elements) | C C++ C (Basic)