

# 35

American Heroes Died

*AND... 1700 out of 3100 patients  
requiring a GP appointment  
were not on the waiting list*

## WHAT HAPPENED?

*A Trusted Organization Failed to be  
Trusted... And this is just 1 hospital*

- *Retroactively modified appointment dates to fit required 14 day government appointment regulation*
- *Deleted patient names from existing waiting list*
- *Failed to add names to waiting list*

**THIS MONTH  
A BILL IN  
CONGRESS  
SUGGESTED THE  
USE OF  
BLOCKCHAIN  
TO PREVENT  
SUCH AN EVENT  
IN THE FUTURE**

*Blockchain Solution Aims to create  
an auditable immutable appointment  
creation and tracking system*

- Registers request for appointment from the first phone call or referral request
- Identifies best available appointments to meet 14 day requirement
- No appointments .... Waiting list created and reminders generated to ensure patient gets appointment as close to the 14 day req as possible
- Regular audits generated to confirm no inhouse data tampering.

-- HOUSE RESOLUTION 859; REPRESENTATIVE DAVID SCHWEIKERT OF ARIZONA



Secured Appointment  
Auditing System

**SAAVHA**

In The  
Veterans Health Administration