## 35

American Heroes Died

AND... 1700 out of 3100 patients requiring a GP appointment were not on the waiting list

# WHAT HAPPENED?

A Trusted Organization Failed to be Trusted.... And this is just 1 hospital

- Retroactively modified appointment dates to fit required
   14 day government appointment regulation
- Deleted patient names from existing waiting list
- Failed to add names to waiting list

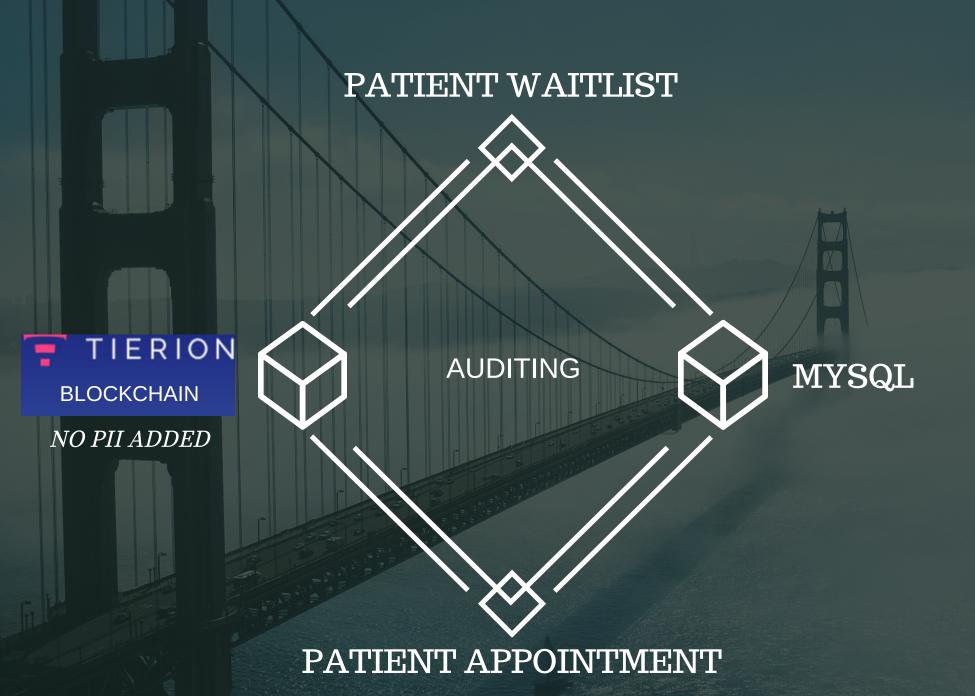
#### THIS MONTH A BILL IN CONGRESS SUGGESTED THE **USE OF BLOCKCHAIN** TO PREVENT **SUCH AN EVENT** IN THE FUTURE

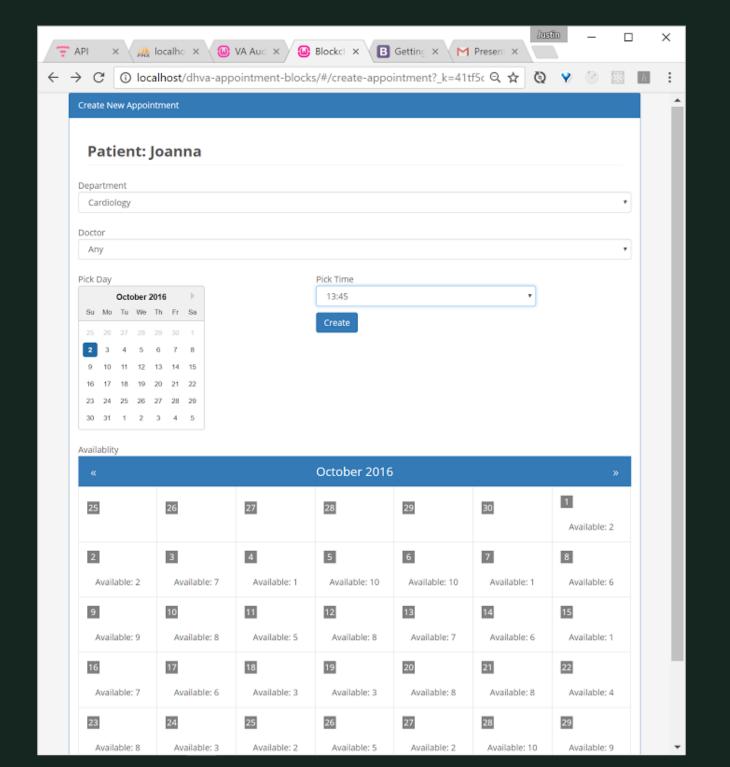
Blockchain Solution Aims to create an autitable immutable appointment creation and tracking system

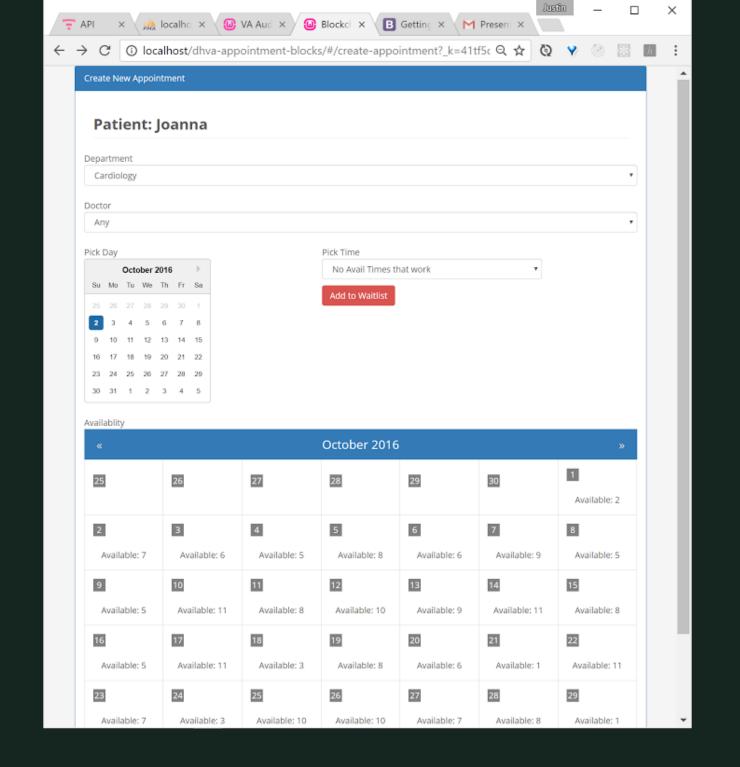
- Registers request for appointment from the first phone call or referral request
- Identifies best available appointments to meet 14 day requirement
- No appointments .... Waiting list created and reminders generated to ensure patient gets appointment as close to the 14 day req as possible
- Regular audits generated to confirm no inhouse data tampering.

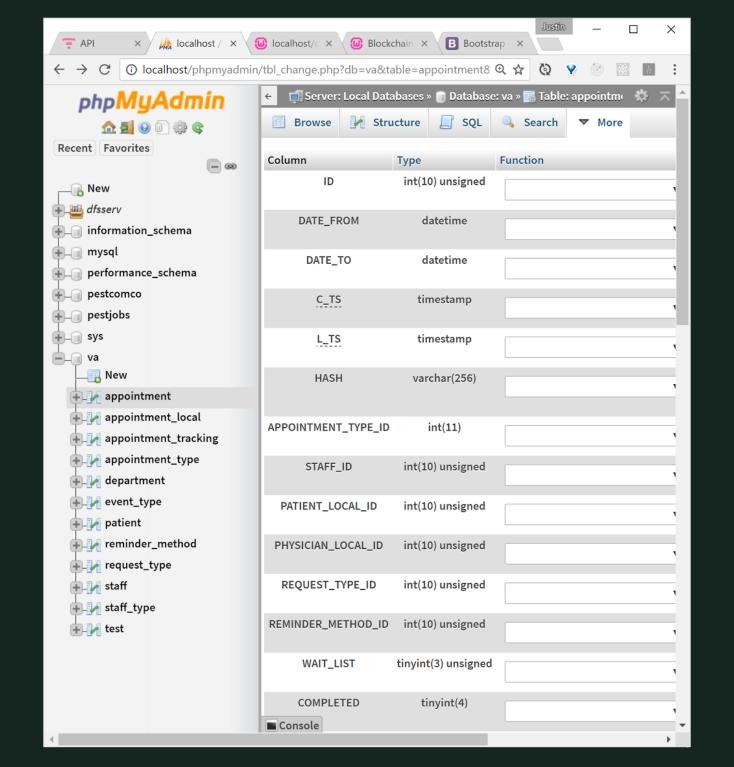
Secured Appointment Auditing System

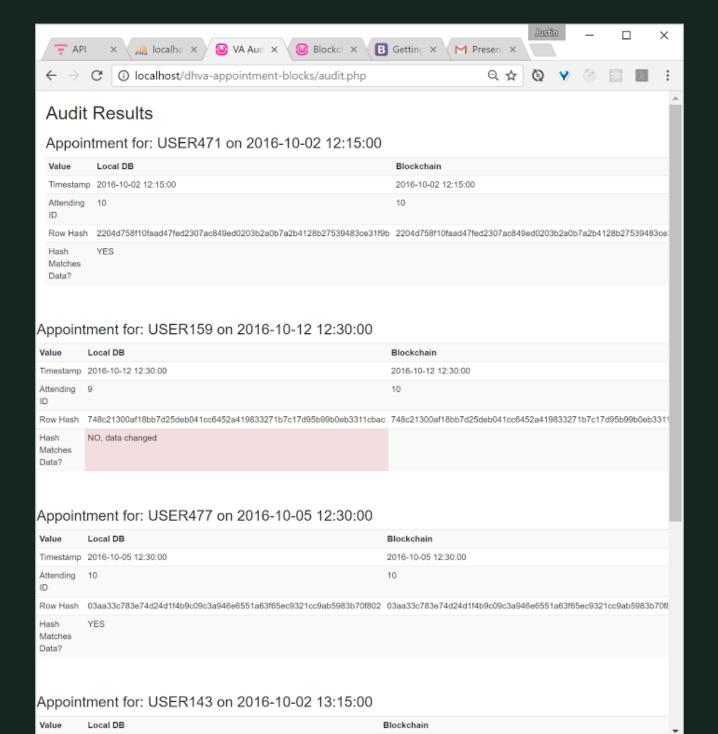
## SAAVHA In The Veterans Health Administration











### THANK YOU

NASHVILLE