Configuring Cisco AnyConnect VPN Client

User Guide

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1. Launch the Internet Explorer and choose Tools → Internet Options from the toolbar of the browser window, there go to the "Security" tab.

2. Select the "Trusted Sites" zone and click the "Sites" button.

3. In the opened window type "https://*.netcracker.com" in the "Add this website to the zone:" field and click the "Add" button. Click the "Close" and then "Apply" buttons respectively.

4. Cookies and JavaScript should be enabled in the browser options.

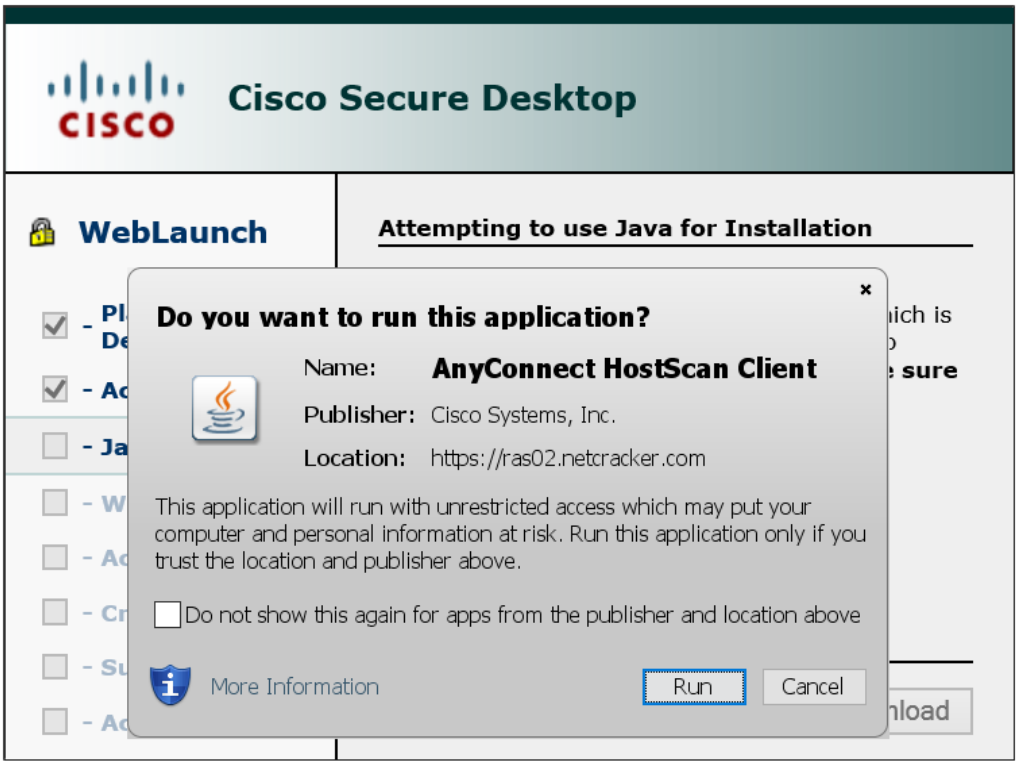
5. Open the link accordingly to the region of your location:

- https://ras01.netcracker.com if you are in NA and LATAM Regions
- https://ras02.netcracker.com if you are in CIS Region
- https://ras03.netcracker.com if you are in ASPAC Region
- https://ras07.netcracker.com if you are in EMEA Region

6. In case, you get the warning about security on the site, choose the option "Continue to this website...".

7. If suggested to update Java to a newer version during the next step (Java Detection step), choose the option "Update".

8. Once Java is updated, the following window will appear. Click the "Run" and then "Allow" buttons.



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9. If the check was successful, you will see the following message.

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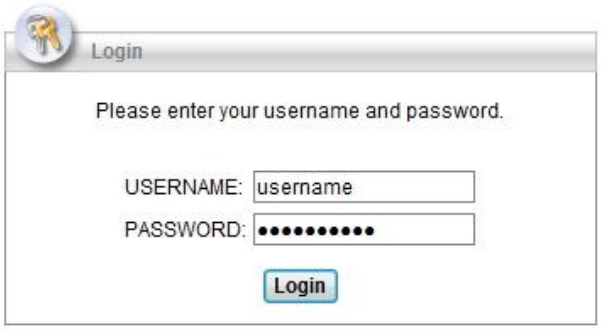
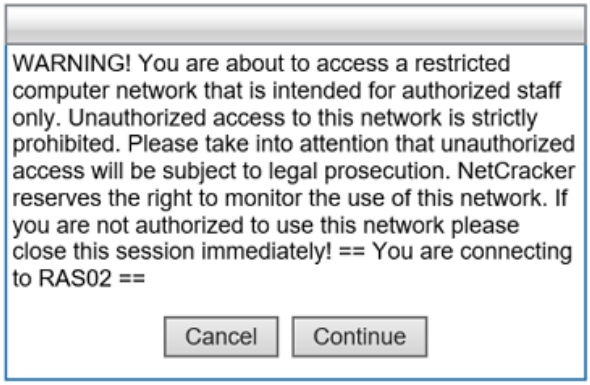
10. After the browser page refreshes, an authorization window will appear. Enter your credentials and click the "Login" button.



11. After successful login a security message will appear. Click the "Continue" button.



12. Installation of the application will continue automatically.

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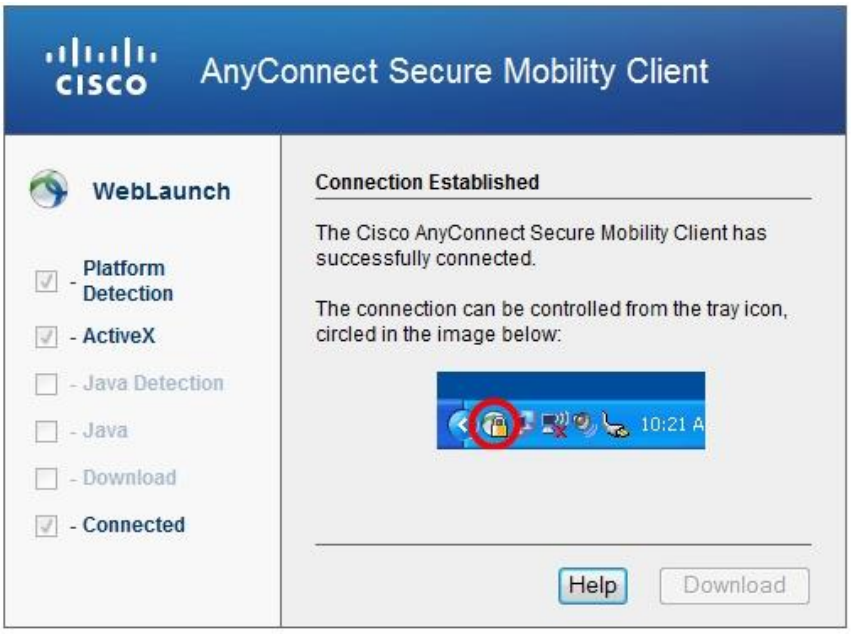
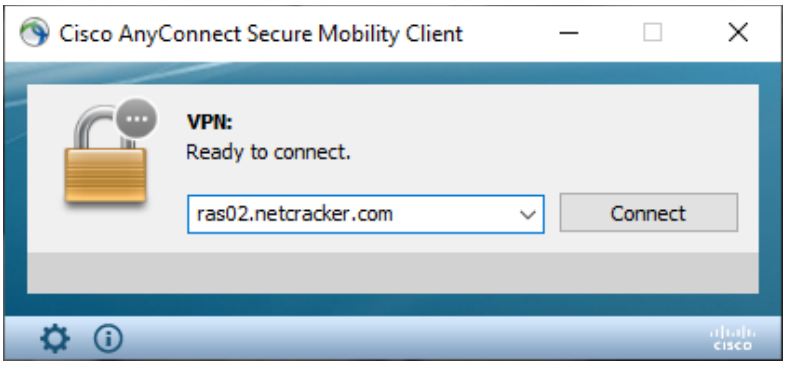
13. Upon the Cisco AnyConect Secure Mobility Client is installed and a VPN connection is established, an application icon will be placed in the system tray.



14. Next time to launch the VPN client, just find the folder named "Cisco" in your Windows Start menu and click the "Cisco AnyConnect Secure Mobility Client" point there. Choose the most appropriate VPN gateway from the drop-down list and click the "Connect" button.

Use your domain credentials and a passcode from the MobilePASS application (typeit in the "Second Password" field) for authentication. See the example of filling in the specified fields.



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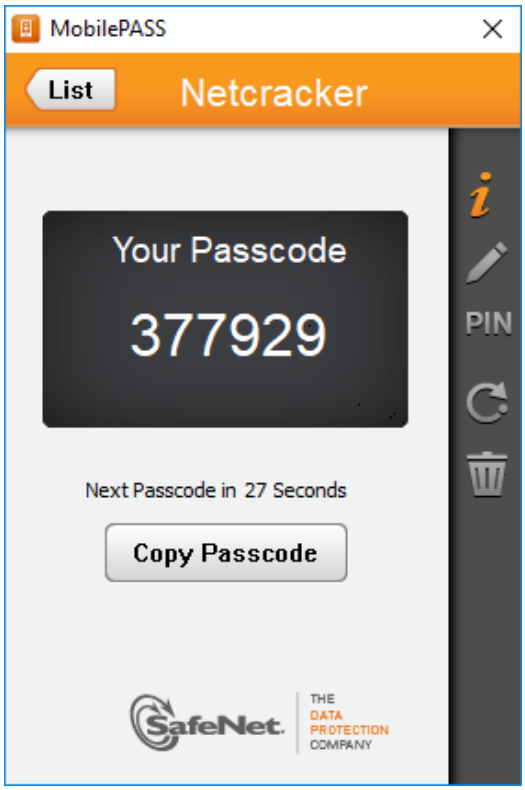

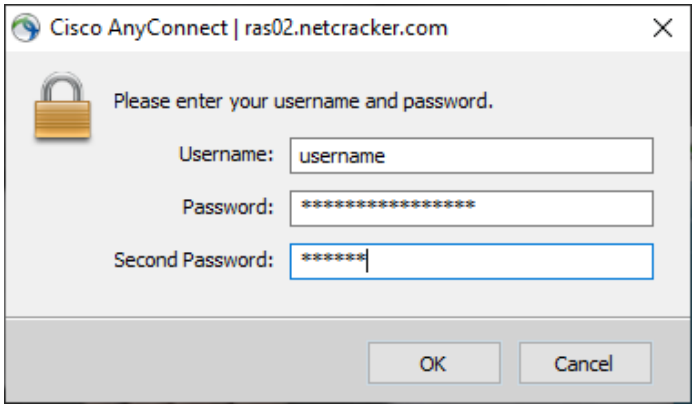

15. Press the "Accept" button to continue.

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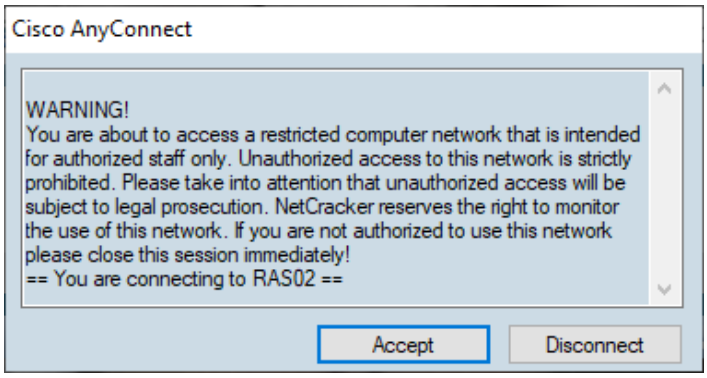

16. To disconnect a VPN connection right-click on the icon in the system tray and choose the "Disconnect" context menu point.

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