METADATA: Mixed Mode Survey Responses File

Dataset: mixed_mode_responses.csv

OVERVIEW

- Purpose: Track and analyze multi-mode survey data collection
- Design: Sequential mixed-mode protocol (Web-first approach)
- Coverage: 2,000 sampled households
- Implementation: Adaptive design with mode switching
- Period: January July 2024

MIXED-MODE DESIGN SPECIFICATIONS

- Primary Mode: Web (self-administered)
- Secondary Mode: Telephone (interviewer-administered)
- Tertiary Mode: Face-to-face (interviewer-administered)
- Protocol: 2 weeks web, 2 weeks phone, then F2F
- Mode Assignment: Based on contact information availability

VARIABLE DEFINITIONS

IDENTIFICATION

- response_id [String]: Unique response identifier (MM#####)
- household_id [String]: Link to household survey (HH#####)

MODE SEQUENCE

- mode_sequence [String]: Complete mode pathway
 - Web only: Completed via web
 - Web-Phone: Started web, completed phone
 - Web-F2F: Started web, completed face-to-face
 - Phone-F2F: Started phone, completed F2F
 - F2F only: Direct face-to-face contact
- initial_mode [String]: First attempted mode
- final_mode [String]: Mode of completion

• n_mode_switches [Integer]: Number of mode changes (0-3)

WEB MODE ATTEMPTS

• web_attempt_date [Date]: First web invitation date

• web_response [String]: Web mode outcome

• Complete: Fully completed online

• Partial: Started but not finished

No response: No web activity

• device_type [String]: Device used for web response

• Desktop / Tablet / Mobile / NA

TELEPHONE MODE ATTEMPTS

phone_attempt_date [Date]: First phone call date

phone_response [String]: Phone mode outcome

Complete: Fully completed by phone

• Partial: Started but not finished

• No response: No successful contact

FACE-TO-FACE ATTEMPTS

• f2f_attempt_date [Date]: First F2F visit date

f2f_response [String]: F2F mode outcome

Complete: Fully completed in person

• Partial: Incomplete interview

Refused: Refused at door

RESPONSE METRICS

final_response_status [String]: Overall survey outcome

• response_propensity_score [Numeric]: Modeled response probability

• mode_preference_stated [String]: Respondent's stated preference

• completion_time_minutes [Integer]: Total interview duration

interviewer_id [String]: ID for phone/F2F modes (INT###)

DATA QUALITY INDICATORS

- data_quality_score [Numeric]: Composite quality metric (0-100)
- item_nonresponse_rate [Numeric]: Proportion missing items
- straightlining_detected [Binary]: Pattern response flag (0/1)
- paradata_available [Binary]: Availability of process data (0/1)

MODE EFFECTS

• mode_effect_adjustment [Numeric]: Calibration factor for mode

COST TRACKING

cost_total [Numeric]: Total cost per response (currency units)

MODE ASSIGNMENT RULES

- 1. Email Available: Start with web invitation
- 2. Phone Available: Call after web non-response
- 3. Address Available: Visit after phone non-response
- 4. Priority Cases: Direct F2F for critical units

RESPONSE RATE DEFINITIONS

- Unit Response Rate: Complete interviews / Eligible units
- Cooperation Rate: Complete / (Complete + Partial + Refused)
- Contact Rate: Any response / Total attempts
- Web Take-up Rate: Web attempts / Web invitations

MODE EFFECT ASSESSMENT

Sources of Mode Effects

- 1. **Selection Effects**: Different populations by mode
- 2. **Measurement Effects**: Mode influences responses
- 3. **Coverage Effects**: Mode-specific exclusions

Adjustment Methods

- Propensity Score Weighting: Balance mode groups
- Calibration: Adjust to known totals
- Statistical Modeling: Explicit mode parameters

COST STRUCTURE

| Mode | Fixed Cost | Variable Cost | Average Total | |
|--------------|-------------|-----------------|---------------|--|
| Web | \$2 | \$0.50/reminder | \$3.50 | |
| Phone | \$5 | \$5/attempt | \$12.00 | |
| F2F | \$10 | \$20/visit | \$35.00 | |
| Γ ∠ Γ | \$10 | \$20/VISIC | \$55.00 | |

DATA QUALITY BY MODE

| Quality Metric | Web | Phone | F2F |
|-----------------|-------|-------|-------|
| Completion Rate | 25% | 35% | 75% |
| Item Missing | 8% | 5% | 2% |
| Straight-lining | 12% | 5% | 3% |
| Interview Time | 25min | 35min | 45min |
| Interview Time | 25min | 35min | 45min |

PARADATA ELEMENTS

Web: Clicks, time per page, browser info

• Phone: Call duration, attempts, outcomes

• F2F: Visit times, GPS coordinates, contact attempts

ADAPTIVE DESIGN FEATURES

1. **Targeting**: Priority cases for F2F

2. Timing: Optimal contact times by mode

3. Incentives: Mode-specific incentive levels

4. Stopping Rules: Cost-quality optimization

QUALITY CONTROL PROCEDURES

• Web: Server-side validation, completeness checks

Phone: Recording verification (5% sample)

• **F2F**: Supervisor accompaniment (10% sample)

MODE COMPARISON ANALYSIS

Demographic Differences: Age, education vary by mode

Response Patterns: Social desirability effects

Data Quality: Completeness and consistency metrics

• Cost-Effectiveness: Quality per unit cost

MISSING DATA PATTERNS

• By Mode: Web highest item missing, F2F lowest

• By Topic: Sensitive questions higher missing

• By Demographics: Elderly higher missing

WEIGHTING ADJUSTMENTS

1. Base Weight: Inverse selection probability

2. Non-response Adjustment: Response propensity models

3. Mode Calibration: Adjust for mode composition

4. Post-stratification: Align with population totals

FILE SPECIFICATIONS

Format: CSV

Records: 2,000 responses

• Variables: 24

• File Size: 500 KB

• Encoding: UTF-8

USAGE NOTES

1. Account for mode when analyzing responses

2. Use mode_effect_adjustment for comparisons

3. Consider cost-quality tradeoffs

4. Check paradata for response quality

LIMITATIONS

1. Mode Selection Bias: Not randomized

2. Sequential Design: Order effects possible

3. Coverage: Web excludes no-internet households

4. Comparability: Mode affects measurement

VERSION INFORMATION

Version: 1.0

• Creation Date: 2024-08-01

• **Documentation**: Mixed_Mode_Protocol_v2.pdf

CONTACT

• Survey Operations: operations@sadc-stats.org

• Technical Support: mixed:mode@sadc-stats.org

CITATION

SADC Statistical Unit (2024). Mixed Mode Survey Response Dataset. Sequential mixed-mode data collection system.

Southern African Development Community, Gaborone, Botswana.