PROFESSIONAL EXPERIENCE

Senior DevOps Engineer – Salesforce Platform Automation

Financial Services Technology Consultancy | 2021 – Present

Architected and implemented end-to-end automated release management for Salesforce Financial Services Cloud serving 25,000+ regulated users, utilising Azure DevOps pipelines with YAML-based configuration achieving 99.98% uptime

Designed sophisticated CI/CD pipeline architecture incorporating automated regression testing, static code analysis, and deployment validation, enabling deployment frequency to increase 3x without production incidents

Championed containerisation using Docker and Kubernetes for Salesforce auxiliary services, reducing environment setup time from days to under an hour

Led cloud cost optimisation initiatives saving £250k annually by implementing infrastructure-as-code (Terraform) with automated scaling policies

Mentored junior DevOps engineers and established a best-practice knowledge base, driving team-wide adoption of GitOps principles