

DONNA COLLINS JOHNSON

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SUMMARY OF QUALIFICATIONS

A highly experienced IT professional with an extensive background in the manufacturing and retail industry. Team lead for both domestic and international applications development. Able to provide innovative solutions to complex technical issues. Particularly skilled in the areas of EDI and Project Implementation Management. Major strengths include systems analysis, design, programming and implementation and post Go Live support.

PROFESSIONAL EXPERIENCE

Mckesson Corporation, San Francisco

2006-Present

Sr. EDI Implementation Analyst

EDI Analysis, Project Management and Development

- Project Management and Implementation of large chains, University hospitals & independent pharmacies of B2B documents for ordering and 340B program tracking including 850, 855, 832, 810 and 856 documents in a fast paced, large volume environment.
- Worked with Sales Team, vendors and pharmacies directly to analyze, develop, map, test and maintain EDI documents and reports for and DSCSA tracking using Gentran.
- Post-production support for error and issue resolution, creation of reports for tracking, and modifications to current process.

Dorfman-Pacific, Stockton, CA

2004-2006

EDI Analyst

Analyze, map, test and maintain EDI applications in a retail environment.

- Converted 211 trading partner chains from Edge Translator to Gentran NT to improve processing time and reduce significant amount of manual intervention of EDI documents. Transitioned documents include 850, 810, 856, 753 and 860 documents.
- On-going support of production EDI documents to quickly resolve errors and handle EDI service support calls for business units, logistics and external customers.
- Liaison between the Sales and Warehouse teams and the Systems group to define EDI and logistics requirements for database upgrade.

ANHEUSER-BUSCH, St. Louis, MO

1999-2002

Senior MIS Specialist

Designed, upgraded and maintained SAP archiving objects utilizing IXOS as an external storage system. Configured SAP idoc profiles for ALE processing.

- Set-up EDI trading partners in SAP. Update Partner Profiles, workflow, and misc. tables in preparation of testing and implementation. Configured SAP EDI IDOCs profiles for ALE processing.

- Converted PC invoice process to SAP idoc / EDI invoices, significantly reducing processing time from six hours to 15 minutes.
- Managed a team of four ABAP programmers in project direction and performance management directly resulting in increased productivity and employee retention.
- Recovered space and reduced legal exposure after analysis, design and configuration of SAP data archiving object while still maintaining data retention guidelines.

HEWLETT PACKARD, Santa Clara, CA
Senior MIS Analyst – Data Management

1998-1999

Analyzed, designed and maintained EDI warehouse and production applications in an SAP and UNIX environment. Liaison between business users and systems group.

- Converted manual warehouse document and merchandise return processing to EDI / SAP idocs, creating process to track product returns. This new process also eliminated manual errors and reduced an average two-day processing time to three hours.
- Resolved EDI transmission errors during daily monitoring, ensuring documents in error were resolved within one hour or less, and thus meeting contract commitments with customers and suppliers.
- Created procedures and processes for disaster recovery of warehouse systems which will reduce application down time in the event of an environmental or system catastrophe.

ENERGIZER, St. Louis, MO
Analyst / Programmer

1992-1997

Analyzed and programmed order and warehouse applications in a VM, SAP and UNIX environment.

- Implemented SAP idocs for order entry and warehouse applications with domestic and international trading partners using X12 and EDIFACT EDI format.
- Served as business liaison between business users and systems group resulting in a decrease in EDI customer service calls and improved relationships between all functional areas.
- Led a team of six people in multiple international Energizer locations consolidating European order processing centers into one centralized SAP / EDI environment for orders and shipments.
- Designed and implemented automated warehouse replenishment program, which reduced restocking time of warehouse inventory.
- Programmed, maintained and implemented a retail processing application in an IBM environment.
- Coded and maintained JCL, COBOL DB2 and SUPRA programs for order entry and product master file applications ensuring “quick response” commitment was met for order processing and shipments.

EDUCATION

Bachelor of Science – Computer Science

St. Louis University, St. Louis, MO

PROFESSIONAL ORGANIZATIONS

BDPA – Bay Area (1997 – present)

Uniform Code Council Member (retail) 1992-1998