

Global:

Pages which will be globally used by both Customers & Professionals

Sections & Functionality::

- Homepage
- Login
- Sign Up
- Setup Account
- Profile Page (Based on Account Type)
- Base Settings
 - a. User Information
 - b. Security & Privacy
- Messages
 - a. Real-time communication between parties with company monitoring
 - b. Different Message Types
 - i. Text, Documents, Job Listings, Accounts
- Terms & Conditions & Privacy Section
- Contact Form

Search and Explore:

How the user will be able to use the platform to find

Sections & Functionality:

- Search Page

- Category Page
 - a. Information about category
 - b. Section which contains:
 - i. Search Interface with the Category Filter applied
- Filters Interface
 - a. Price
 - b. Job Rating (Based on Reviews)
 - c. Professional Rating (Based on Reviews)
 - d. Optional:
 - i. Dynamically generated filters based on input fields
 - ii. **AI (Artificial Intelligence) Search:**
 - 1. Explain what job / professional you need or what you want to achieve - receive a list of matching results (Job Listings & Professionals)

Job Listings:

Jobs created by a professional for which they can be hired

Sections & Functionality:

- Post Job Listing:
 - a. Including a Showcase Section
 - i. Connected to database of "Finished Work"
 - ii. Te jete mundesia te perzgjidhet mes puneve te kryera
- Edit Job Listing

Customer (Specific):

What the normal user / customer will be able to do within the platform

Sections & Functionality:

- My Jobs
 - a. Upcoming Jobs
 - b. Previous Jobs (Hires)
- My Reviews
- Liked Jobs Listings
- Invoices
- Settings
 - a. Payment Details
- Optional
 - a. Previously Hired Professionals

Professional (Specific):

What the professional will be able to use within the platform

Sections & Functionality:

- My Jobs
 - a. Upcoming Jobs
 - b. Completed Jobs
- Profile
 - a. Reviews Section
- Payment Analytics
 - a. Professional should be able to see how much work he has completed in a set period of time
 - b. Professional should see his earnings
- Previous Work
 - a. Interface where professional uploads previous work with:

- i. Description, Images, Category
 - b. Professional has option to highlight that work in his posts and his profile
- Settings
 - a. Payment Details

Administrative

Access which will be provided to the administrator in order to manage the platform:

Sections & Functionality:

- Account Management
 - a. View Base Information
 - b. Take actions on that User / Professional
 - i. Delete / Archive
 - ii. Approve or Reject
 - 1. Add Issue which should be solved by account
- Post Management
 - a. Actions:
 - i. Delete / Archive
 - ii. Approve or Reject
 - 1. Add Issue which should be solved by professional
- Message Monitoring between Users
- Invoicing
- Access to User Payment Information & Invoice Creation
- Reports and Bug Reporting
 - a. Handle issues with users, professionals and posts which are reported