



ENES ODABAŞ

IT SPECIALIST

ABOUT ME

I am a graduate of Gedik University with a degree in Computer Programming. I have experience in IT support, system administration, and network monitoring. I have worked with Windows 10/11, Microsoft 365 (Office applications and SharePoint), Fortigate, Active Directory, and Nebim V3 ERP & POS systems. Currently, I work as an IT Specialist at Manuka, where I focus on user support as well as system and network configurations. I continuously improve my skills by closely following technological developments.

WORK EXPERIENCE

01.2026 - ... Software Support Specialist - ISOFT

- Managing large-scale deployments including Elasticsearch clusters and high-availability server configurations.
- Providing mission-critical support for national broadcasting channels, ensuring 24/7 software stability.
- Expertise in SQL optimization and database connectivity troubleshooting to deliver data-driven insights.

02.2025-12.2025

IT Specialist - MANUKA

- Managed user integration via Nebim, Active Directory, Office 365, and Exchange Server.
- Handled Fortigate firewall configuration and network troubleshooting.
- Installed access points and planned floor-level internet coverage.
- Delivered end-user support for Windows 10/11 and Microsoft 365 systems.
- Configured and troubleshooted local and network printers.
- Monitored and maintained network and server infrastructure.
- Server installation, management and maintenance on VMware Esxi
- Implemented firewalls and upgraded network infrastructure across stores in compliance with Law No. 5651 and KVKK.

06.2024-07.2024

IT Support Intern - ISTANBUL GEDIK UNIVERSITY

- Provided support for Windows 10 and Microsoft 365 installation and troubleshooting.
- Managed lab devices and peripherals, including PaperCut printing systems.
- Assisted with server room operations and audio-visual equipment setup for meetings.

SKILLS

Data Structures & Algorithms

Git & Github

Firewall & Server Management

Virtualization & Linux

Computer Hardware

Research and Reporting

Operating Systems & Servers

Network

Technical & ERP Support

LANGUAGES

English (B1)

Phone Number

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E-posta

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Address

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Github

<https://github.com/enessodbs>

Website

<https://enessodbs.github.io/>

EDUCATION

2022- 2024 **İSTANBUL GEDIK ÜNİVERSİTY**
Computer Programming

2015 - 2019 **SABİHA GÖKÇEN ATML**
Electrical - Electronics

CERTİFİCATES

2025 Practical IT Specialization Training

2025 Fortinet Network Security Expert Level 1: Certified Associate

2025 Cisco Computer Hardware Basics

REFERENCES

Kasım Adalan (Senior Developer & Instructor) +90 537 274 28 06

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