

On robustifying NLP beyond scale

Seung-won Hwang

Professor

Department of CSE, Seoul National University

NLP as Ambient Intelligence for Human-Machine Cooperation

- Human/Human: Translation, Simplification / Summarization, Grammatical Error Correction
- Human/Machine: Code Generation, Task-oriented Dialogue (robot, speaker)



NLP 2.0/3.0: PLM + Finetuning (low-code)

3.0: BERT, ELMo, GPT, ...

x: Capital of california?

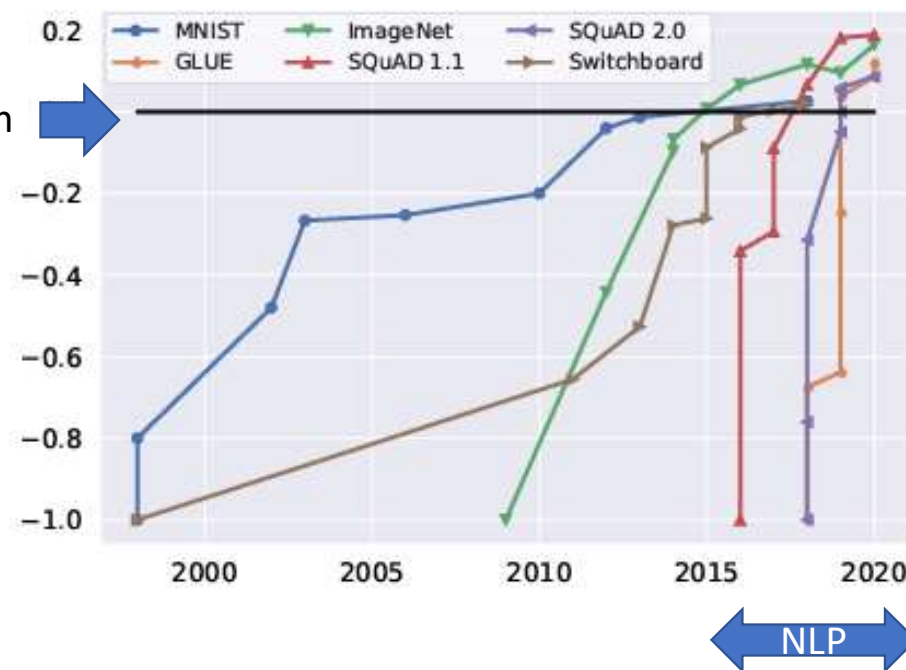


=
Output (Classification)

≠
Output (Generation)

y: Select capital from
states
where state='CA'

Human



<https://arxiv.org/abs/2104.14337>

NLP 3.0: Task as PLM Generation (no-code)

We have an users table with columns name,age, and salary. We also have a Subject marks table with columns userid, subject and marks.

Q: How many users are there?

A: select count(*) from users

Q: Give me details about satish?

A: select * from users where name="satish"

Q: What is the age of satish?

A: select age from users where name="satish"

Q: What is the salary of satish?

A: select salary from users where name="satish"

Q: Who has the highest salary?

mask

Challenge: Robustness of NLP 3.0



$$\frac{16}{64} = \frac{1\cancel{6}}{\cancel{6}4} = \frac{1}{4}.$$

- PLM may generate text with inconsistency, hallucination, and biases
- Task accuracy is over-estimated, with lucky guesses that cannot generalize

Motivation: On Robustifying Code Generation

- Accurate model in one dataset would not generalize in another, due to dataset artifacts (“14”)

Query: Sum all SB less than 14.

Answer: 14

Player	Team	3B	HR	RBI	BB	SO	SB	CS
Altuve, J	HOU	4	24	81	58	84	32	6
Blackmon, C	COL	14	37	104	65	135	14	10
Garcia, A	CWS	5	18	80	33	111	5	3
Murphy, D	WSH	3	23	93	52	77	2	0
Turner, J	LAD	0	21	71	59	56	7	1

Proposed: Tighter Human-AI Cooperation

- Attention as **rationalization supervision**

$$L = L_{task}(\hat{y}, y) + \mu \cdot L_{att}(\hat{\alpha}, \alpha)$$

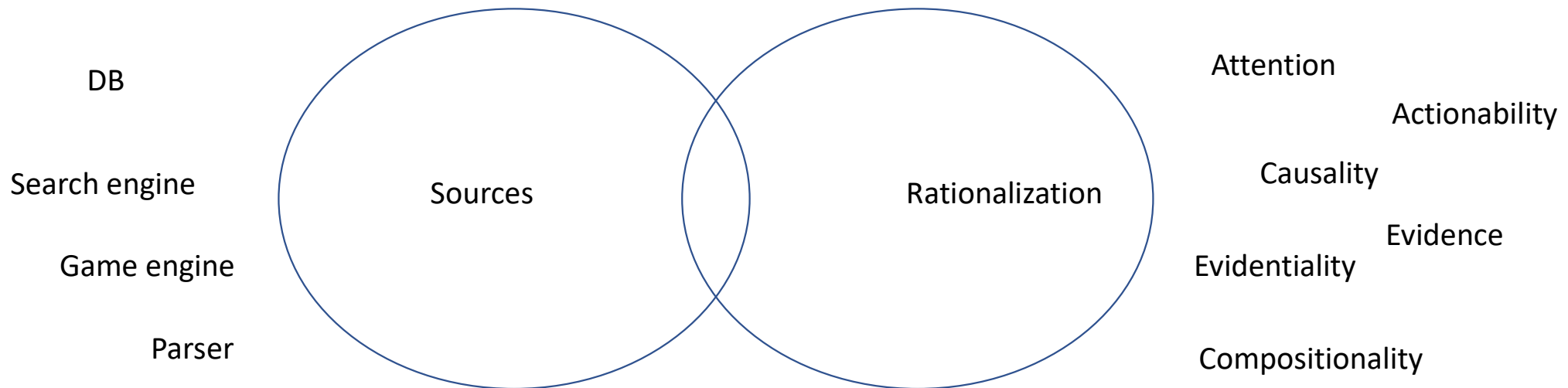
- SQL parser can be plugged in to enrich (x,y) \rightarrow *x: Sum all SB less than 14, y: 14, z:*

5
2
7

Model	rationalization	answer
-	60.9	59.5
With parser	77.2 (+26.8)	73.5 (+26.6)

Showcase: Human-Model Aligned Teaching

- Robustifying **fine-tuning** by distilling z from neuro/symbolic models
- Robustifying **PLM generation** by richer interactions



Causality as Rationalization

- Human Annotation (x,y)

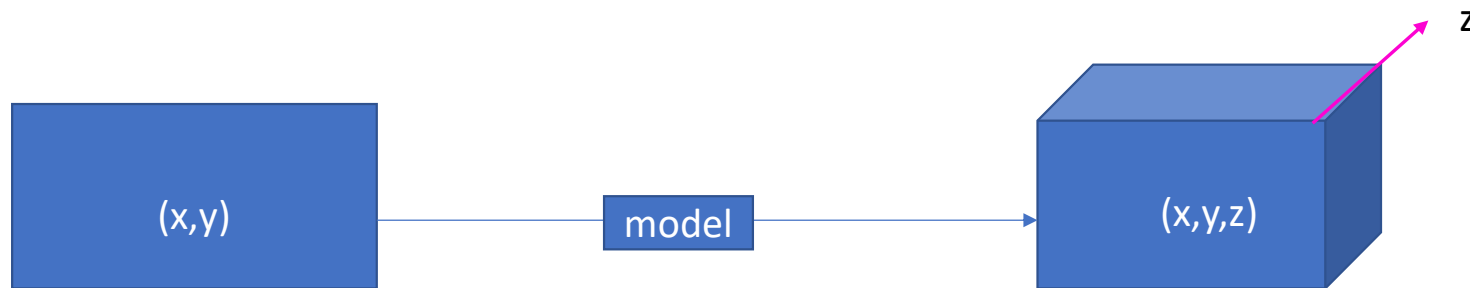
x: “This *Spielberg* film was wonderful”

y: +

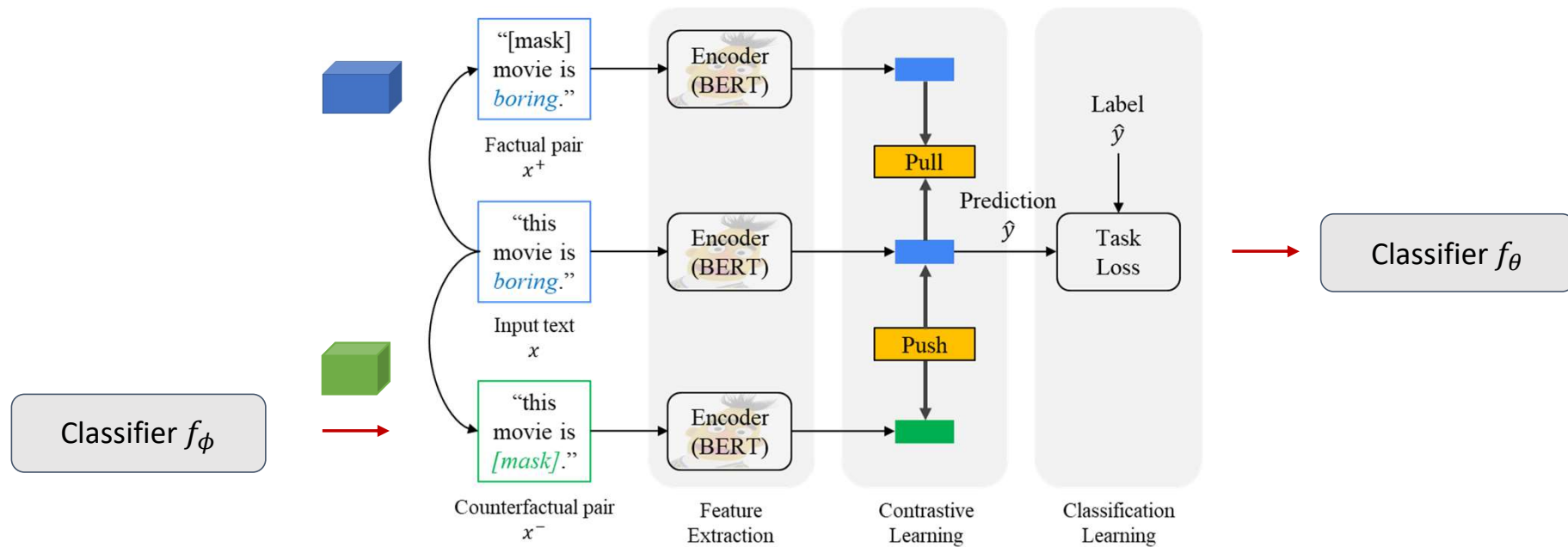
- Ask for Rationalization

→ “This *Spielberg* film was **bad**” (-)

→ “This **Bong** film was good” (+)



Causally Contrastive Learning for Robustness

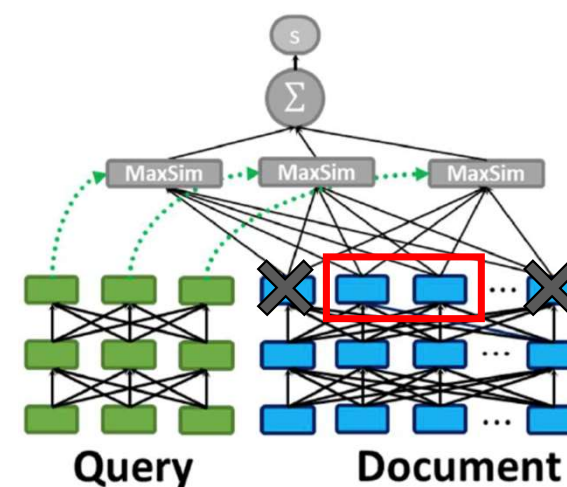


Evidence as Rationalization

- x for search engines are (query, passage) from clicks and relevance annotations
- (x,y) can be rationalized with evidential terms z , distilled from search engines
- Transferred to a commercial-scale search engine for document indexing with 10- and 3-fold decreases in latency and memory footprint

q	How long is the flight from Chicago to Cairo ?
p	... total <u>flight duration</u> from <u>Chicago, IL</u> to <u>Cairo, Egypt</u> is 12 hours, 47 minutes. This assumes an average flight speed for a commercial airliner of ...

Table 2: A running example. **Bold-faced** terms denote relevant terms between q - p .



Evidence for Sparse Labels

- Relevance labels (y) are inherently sparse: + is partial and – is implicit
- Pseudo-Relevance Feedback (PRF) **positively** labels top-k for q for **inference**
- Using z , PRF can be efficiently done during **training** for augmenting **positive/negative** labels

q	Is caffeine a narcotic ?
p_1 (relevant)	An opioid is sometimes called a narcotic . The <i>combination</i> of aspirin, <i>butalbital</i> , caffeine , and codeine is used to <i>treat tension headaches</i>
p_2 (relevant)	The <i>combination</i> of acetaminophen, <i>butalbital</i> , and caffeine is used to <i>treat tension headaches</i> ...
p_3 (non-relevant)	... Caffeine is a considered a safe ingredient. It is stimulant that excites the nerve cells of the brain ...
\tilde{q} (collective knowledge)	<i>treat tension headaches</i> <i>combination</i> <i>butalbital</i>

Step 1. Train a neural model, to produce z for every passage.

Step 2. Gather top-k (e.g., 3 in left fig) efficiently using z

Step 3. Remove false positives using collective knowledge on z .

Evidentiality as Rationalization

- QA model **hallucinates** an answer using answer type as a spurious pattern

Q: which country got independence when World War II ended?

P: [Korea got independence in 1945.]

QA model

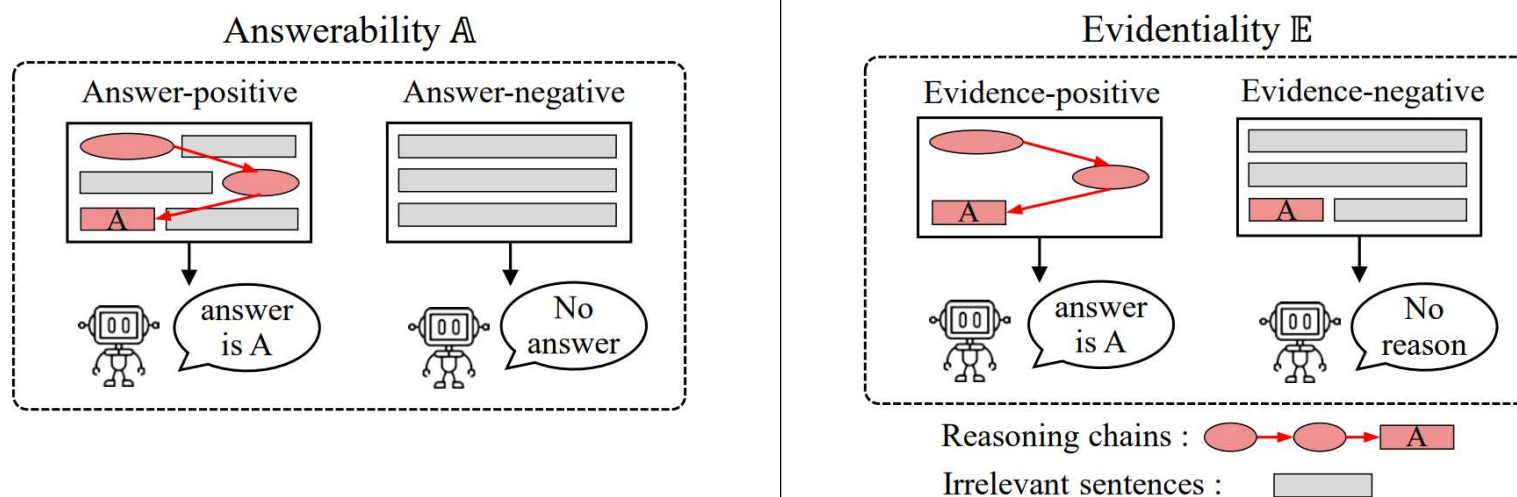


Predicted answer: “Korea”

→ overconfident over missing information

Evidentiality for Robustness

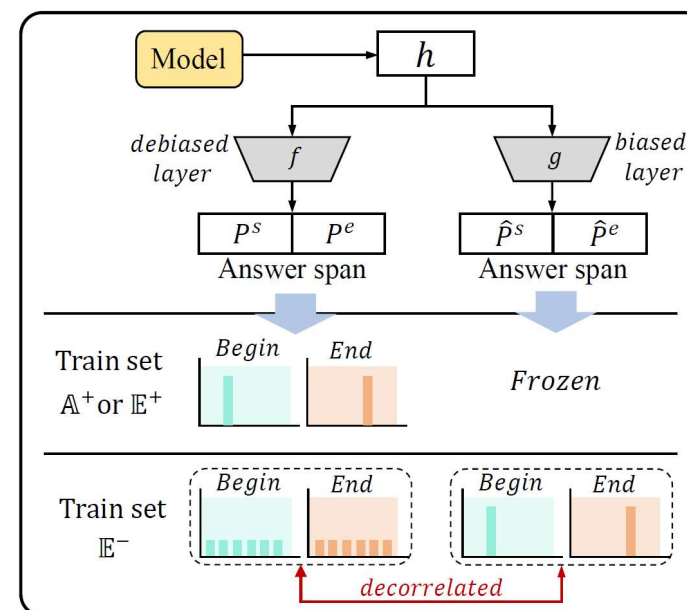
- NLP model should be explicitly taught to say I don't know.



Teaching Evidentiality

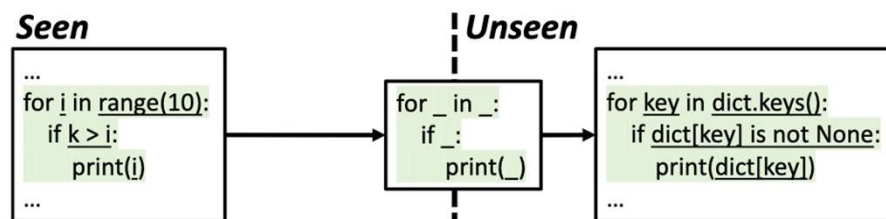
- Enforcing to be not confident on the evidence-negative set
- Teaching to decorrelate answers with biased models

$$\mathcal{R} = \sum_{i \in \mathbb{E}^-} D_{KL}(P(\mathcal{A}_i | \mathcal{Q}_i, \mathcal{D}_i) || P_{uniform})$$

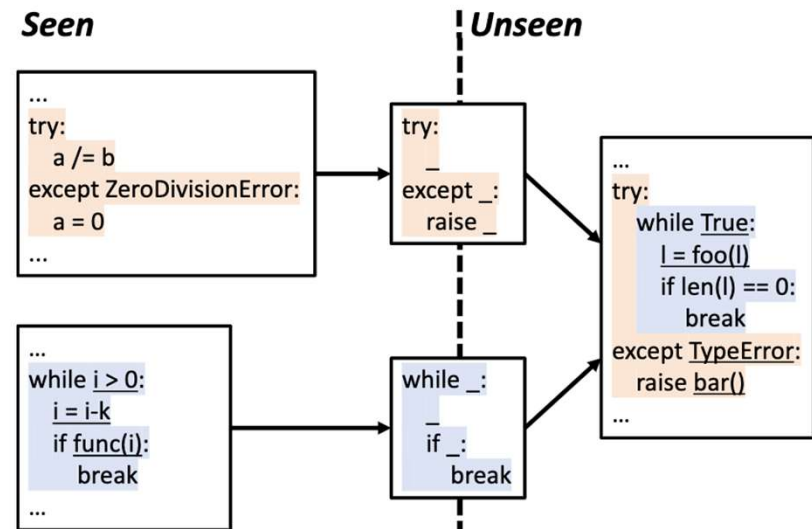


Compositionality as Rationalization

- NLP 3.0 fails to capture structure as evidence
- Seen structure, and its composition is considered unseen



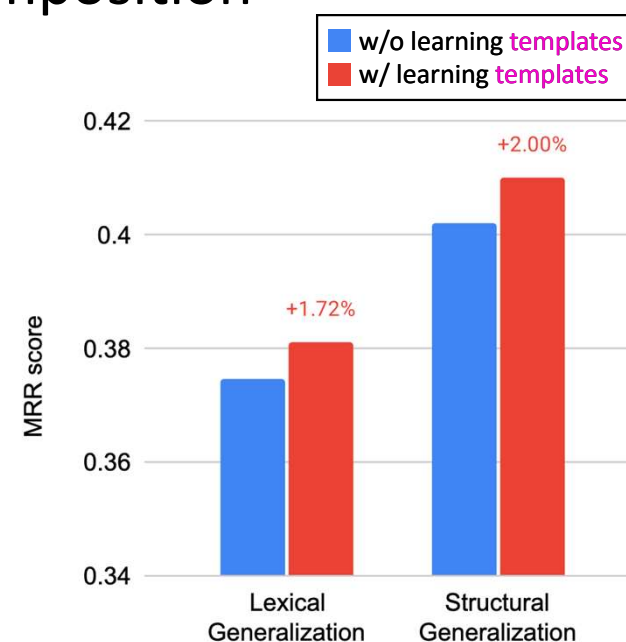
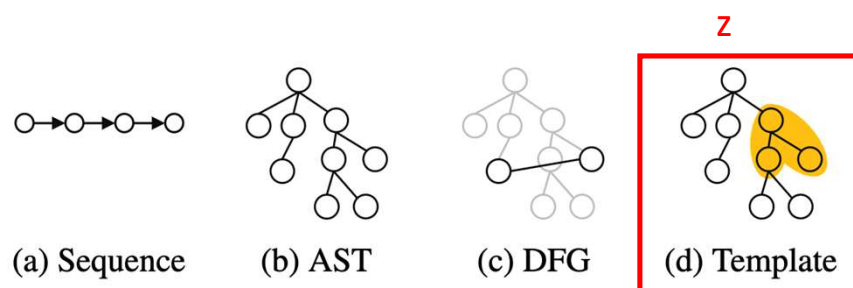
(a) Lexical generalization.



(b) Structural generalization.

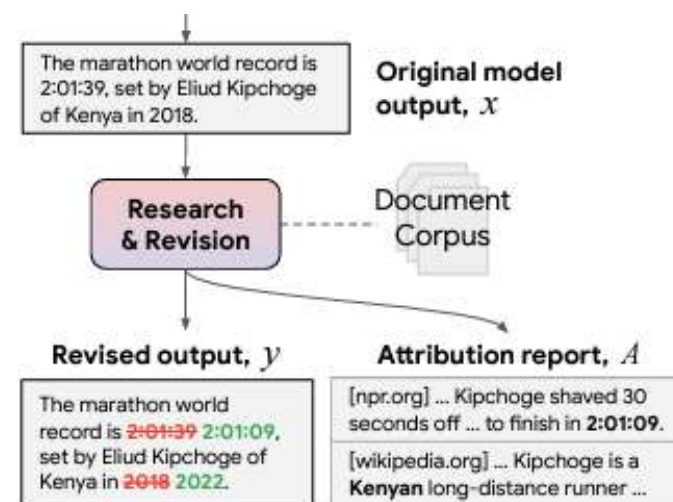
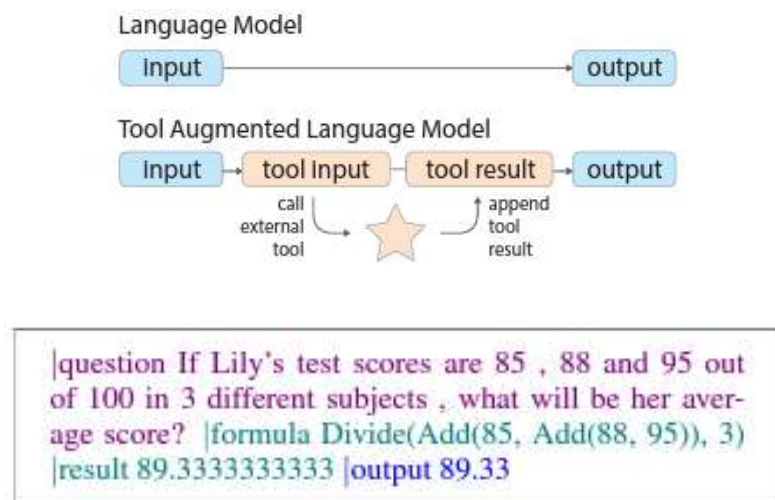
Teaching Compositionality

- Template repository can be extracted from parsers
- Codes can be represented as a template composition



Robustness for Generation

- Model-augmented z for robustifying fine-tuning $(x,y) \xrightarrow{\text{model}} (x,y,z)$
- Generation can be similarly “model-augmented” for ensuring robustness (similar to dynamic web page with sql scripts)



Robustness for Generation: Evidence

- Inspired by human behaviors of copying from the related code snippets when writing code

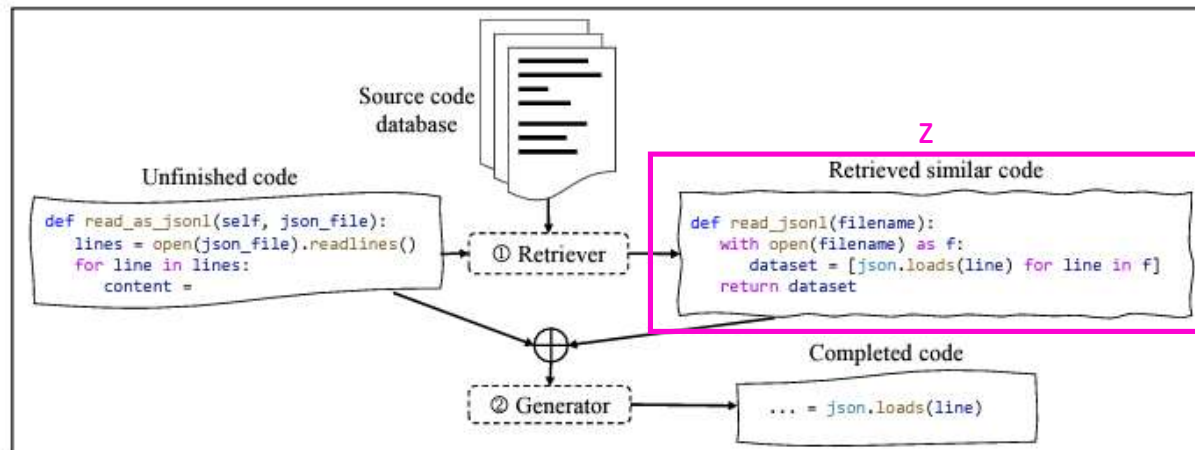


Figure 1: An illustration of ReACC framework. Given an unfinished code snippet to complete, ReACC first retrieves the similar code from source code database. Then the similar code is concatenated with the unfinished code, the completed code will be generated based on them.

Robustness for Generation: Evidentiality

- Facts during LM training can change or emerge.

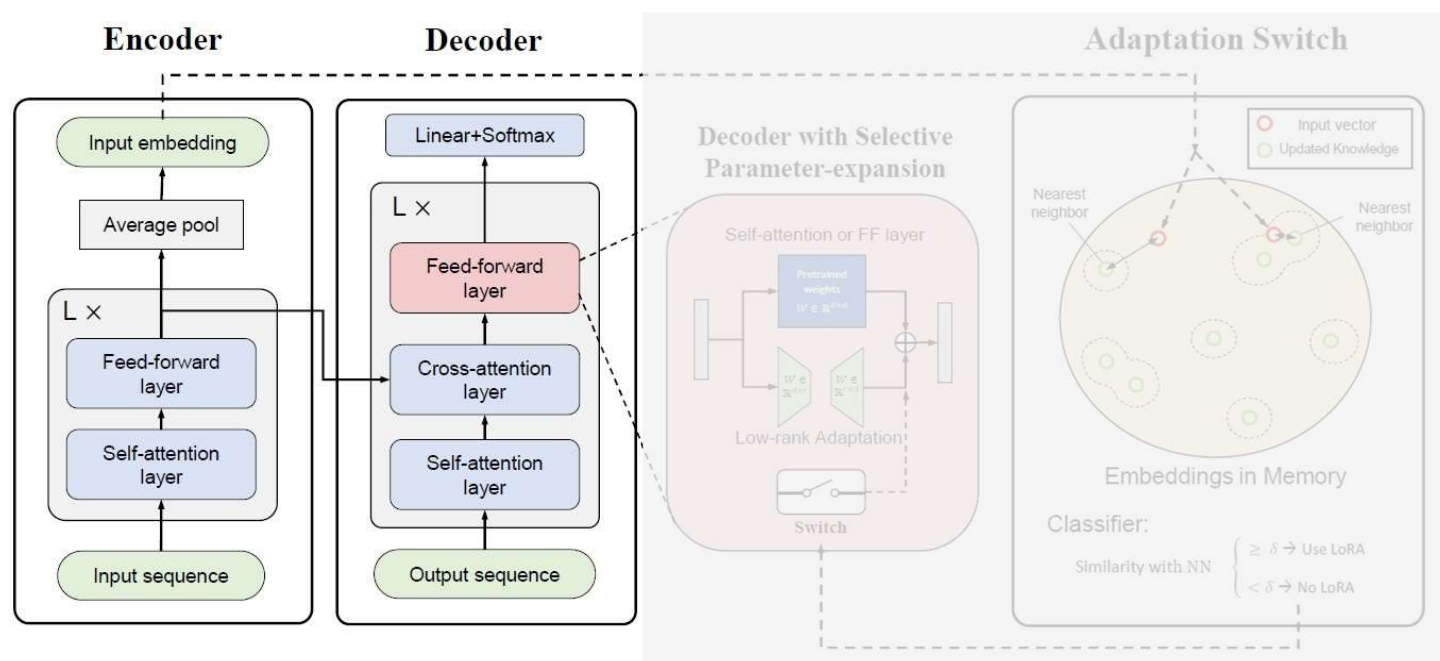


Figure 2: An overview of our proposed architecture.

Robustness for Generation

- Parameter-efficient training for new knowledge using adapter

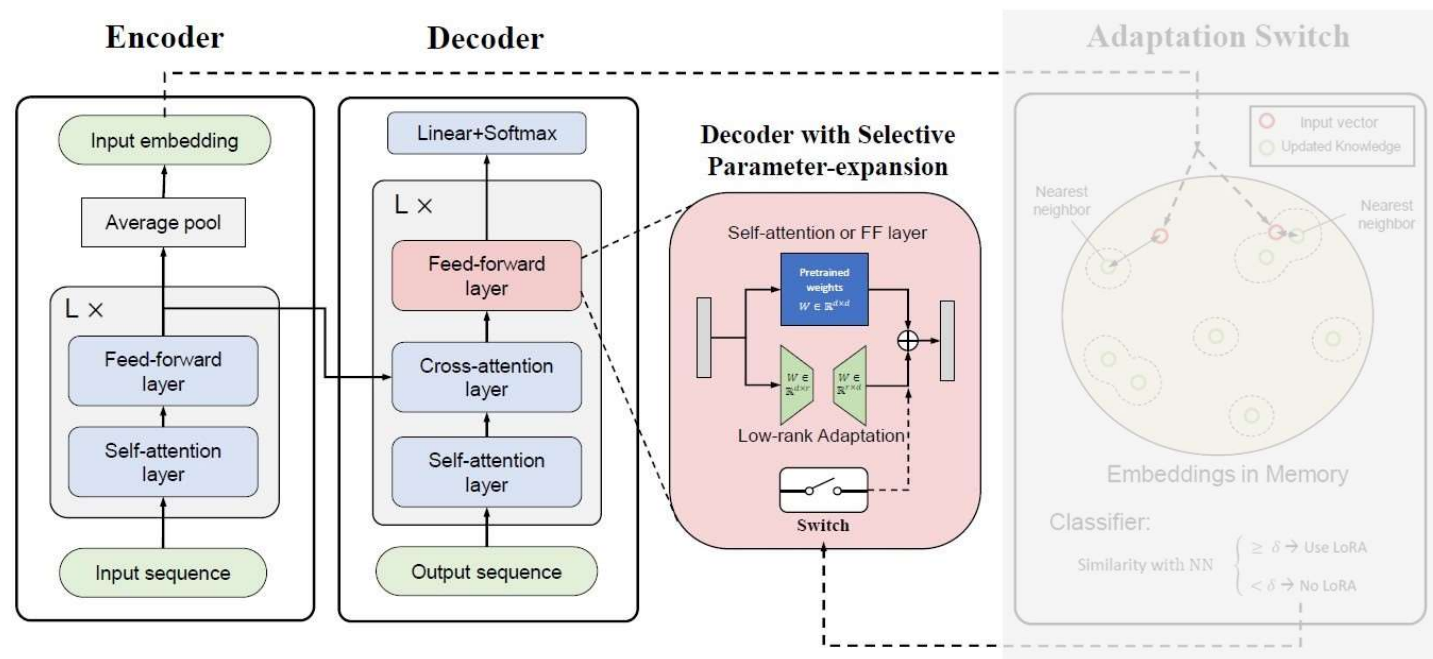


Figure 2: An overview of our proposed architecture.

Plug-and-Play Adaptation for Continuously-updated QA, EMNLP 2022

Robustness for Generation

- Evidentiality switch enables to plug-in multiple knowledge updates without forgetting old (ongoing: updates from heterogeneous sources)

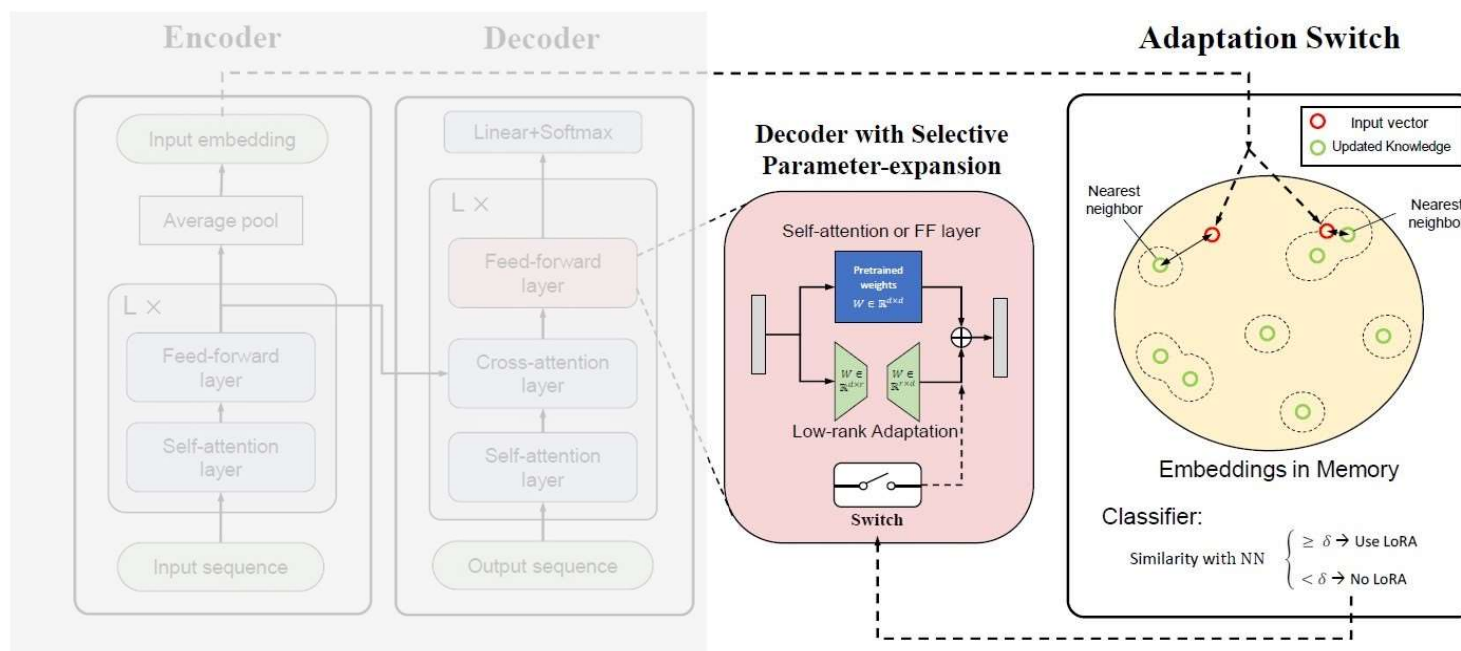


Figure 2: An overview of our proposed architecture.

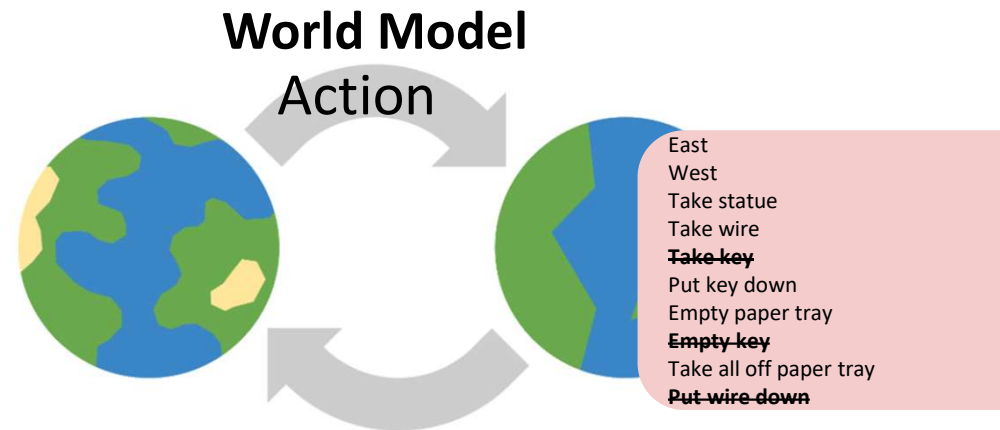
Plug-and-Play Adaptation for Continuously-updated QA, EMNLP 2022

Robustness for Generation: Actionability

- Generation for robots, text-based games, code leads to **actions**
- Generation should keep a **world model** to predict how action changes the world
- Actionability-constrained PLM generation reflects should be consistent with **engine** and **changes**
- Constrained-LM (e.g., code LM) outperforms natural-LM in some language tasks

[OBS] Location: Copier Room The copier room doesn't contain any windows, and vibrates slightly with fluorescent light. A big copier sits quietly in the corner. Doors lead east and west. You can see a Dragon Statue here.

[Action] put wire down

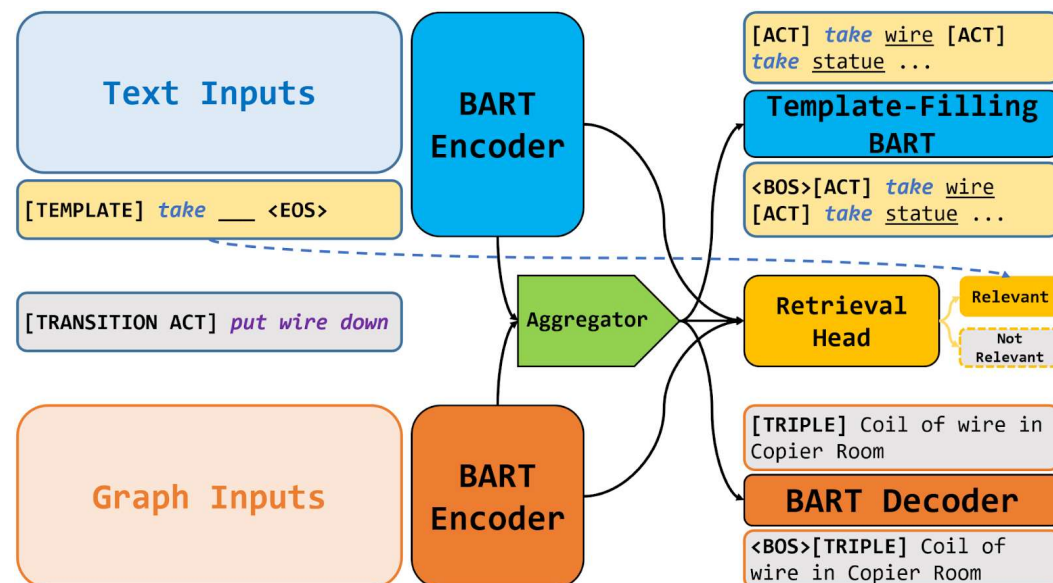


<https://arxiv.org/abs/2204.01691>

Robustness for Generation: Actionability

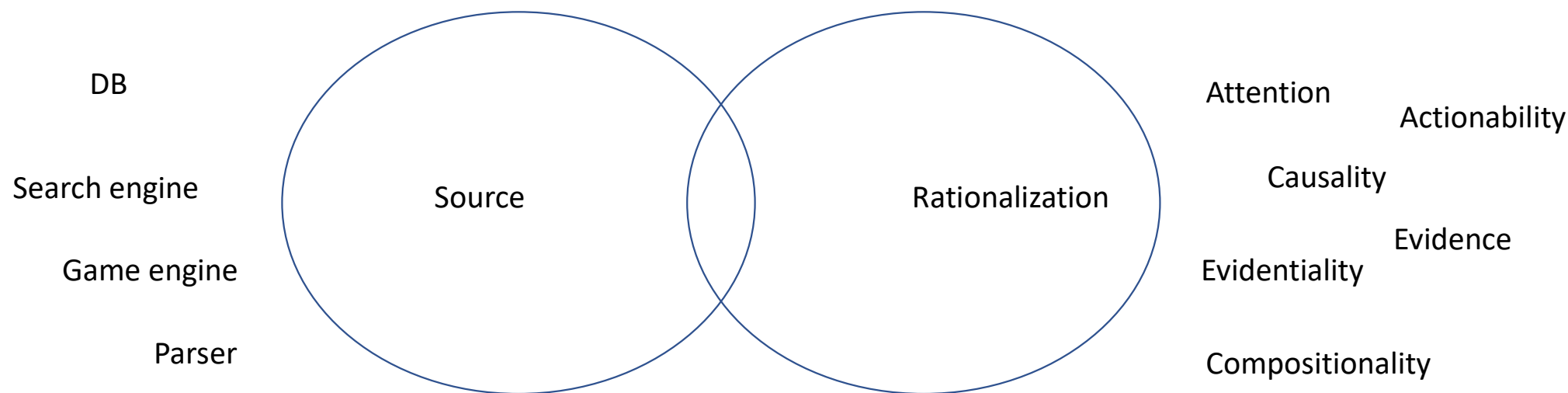
- We built **AWM-BART**, constraining generation as a **template filling**
- As an actionable world model (AWM), we built a **template retriever**, conditioned by states represented as a graph

[GRAPH] <Copy Machine, in, Copier Room>
<you, have, Long Key> <Sheet of Paper, in, Paper Tray> <you, have, Coil of wire> <you, have, Gun> <Paper Tray, in, Copier Room>



Conclusion

- Deep AI models are achieving super-human accuracy on NLP tasks
- Lack of robustness explains gaps between task- and perceived-accuracy
- Richer Human-AI alignments can be distilled from models for robustifying finetuning and PLM generation



Questions?

Reference

- *PLM-based World Models for Text-based Games*, EMNLP 2022
- *Towards Compositional Generalization in Code Search*, EMNLP 2022
- *Pseudo-Relevance for Enhancing Document Representation*, EMNLP 2022
- *Collective Relevance Labeling for Passage Retrieval*, NAACL 2022
- *ReACC: A Retrieval-Augmented Code Completion Framework*, ACL 2022
- *Plug-and-Play Adaptation for Continuously-updated QA*, Findings of ACL 2022
- *C2L: Causally Contrastive Learning for Robust Text Classification*, AAAI 2022
- *Robustifying Multi-hop QA through Pseudo-Evidentiality Training*, ACL 2021
- *Explanatory and Actionable Debugging for Machine Learning: A TableQA Demonstration*, SIGIR 2019 ([demo](#))

Visit <http://seungwonh.github.io>
for more