

KYLIE CALL

Technical Writer/Editor

804-629-5178 | kyliecall@vt.edu
Richmond, VA

PROFILE

A writer passionate about user experience and creating effective communication.

SKILLS

- Writing
- Editing
- Basic HTML
- Basic CSS
- Visual Studio Code
- Atom
- Adobe InDesign
- Adobe Illustrator
- Camtasia
- Snagit
- Confluence
- Google Suite
- Microsoft Word
- Microsoft PowerPoint
- Canva

EXPERIENCE

Technical Writing Intern

Happy Money, May 2021-Aug. 2021

- Edited documents to ensure accuracy, consistency, and clarity
- Collaborated with subject-matter experts to draft Root Cause Analyses (RCAs)
- Designed team spaces in Confluence
- Planned writing workshop

Research Assistant

Virginia Tech, Nov. 2020-Present

- Interviewed study participants
- Collected, coded, and analyzed qualitative data
- Prepared manuscripts and presentations for academic journals and conferences

Publishing Assistant

Virginia Tech Publishing, Nov. 2020-Present

- Organizing publications using Pressbooks
- Creating training documentation
- Formatting publications using HTML
- Updating metadata in content management system

EDUCATION

Virginia Tech

BA Professional and Technical Writing, May 2022

ACHIEVEMENTS

- Published four research articles about using technical writing for social justice
- Placed second in the Association for Computing Machinery's (ACM) Special Interest Group (SIG) on Design of Communication (DOC)'s Student Research Competition
- Achieved Dean's List Fall 2018-Spring 2022