Tamer Mahmoud Abd El Hakeem Mahmoud

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Career Objective

Motivated IT and Network Specialist with over 20 years of experience in network administration, IT infrastructure, and fiber optics systems. Currently pursuing a Bachelor's degree in Commerce, combining technical expertise with financial knowledge. Seeking a challenging position that allows me to utilize my technical, analytical, and problem-solving skills while contributing to organizational growth.

Professional Experience

Senior Network Administrator
Appcorp for Value Added Services – Cairo, Egypt (2017 – Present)

- Install and configure software and hardware systems.
- Manage network servers, accounts, and workstations.
- Monitor performance and maintain systems according to requirements.
- Troubleshoot outages, security issues, and network problems.
- Train staff on new technologies and IT policies.

Senior Network & Fiber Optics Technician
Al Eman for Network Services – Cairo, Egypt (2008 – 2017)

- Installed and maintained copper & fiber networks (LAN/WAN).
- Implemented wireless networks and CCTV systems.
- Tested and repaired fiber optic infrastructure.
- Provided training and support to junior technicians.

Network Administrator
Future for Network Services – Cairo, Egypt (2004 – 2008)

- Managed ADSL installation and local loop setup.
- Configured routers, switches, and maintained servers.
- Provided technical support and troubleshooting for clients.

Network Technician
Smart Link for Network Services – Cairo, Egypt (2000 – 2004)

- Installed ADSL and maintained local loop connections.
- Provided technical support for networking issues.

Education

- **Bachelor of Commerce (In Progress)** – Ain Shams University, Cairo (Expected 2026)
- **Vocational Training Diploma (2004)** – Textile Machinery Maintenance, Industrial Apprenticeship

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Technical Skills

- Network Administration (LAN, WAN, ADSL)
- Fiber Optics Installation & Maintenance
- Server Configuration & Monitoring
- Network Security & Troubleshooting
- Hardware/Software Installation
- IT Policies & Documentation

Professional Skills

- Problem Solving & Analytical Thinking
- Fast Learning & Adaptability
- Teamwork & Collaboration
- Strong Communication Skills

Languages

- Arabic: Native
- English: Very Good