Date	Case Description	Request From	Sites / Products	Name - 1st	Call Time	Call Records	Name - 2nd	Call Time	Call Records	Remark
2018/07/21	BBin反映亞洲版與大陸版E-sport比賽時間顯示不同	CSD	Licensee Member Site	Carrie	7:40 AM	07:40 AM 接通				
2018/07/21	info_db02 disk full issue	IT	Info Site	Singz	9:33 AM	9:33 AM 接通	Leon	9:34 AM	9:34 AM 接通	
2018/07/21	BOYING whitelist request	CSD	Licensee Member Site	TM linegroup	12:14 PM	12:16 AM 回覆				
2018/07/21	SUNRISE issue	CSD	Licensee Member Site	TM linegroup	4:37 PM	4:45 於linegroup回覆	Carrie	4:41 PM	4:41 PM 未接 4:42 PM 未接	
2018/07/21	bbin after cpu highloading	NOC	Licensee Member Site	Troy Chen	9:39 PM	9:39 PM 未接	Wei Liu	9:45 PM	9:45 PM 未接	
2018/07/21	bbin after cpu highloading	NOC	Licensee Member Site	Amy Chan	9:46 PM	9:46 PM 接通				
2018/07/21	membersite issue	Vincent	Member Site	Tony Yu	11:23 PM	11:23 PM 接通				
2018/07/22	DAFA provide below alert to let us check regarding _Health_check_for_application_feed-oneworks-transceiver	.DAFA	Licensee Member Site	Shannon	6:00 AM	06:01 AM 未接 06:01 AM 未接 06:02 AM 未接 (無響鈴, 直接語音信箱)	Carrie	6:05 AM	06:05 AM 未接 06:06 AM 未接 06:07 AM 未接	root cause: oddsfeed to DB06 connection is over 100
				Sunny	6:08 AM	06:08 AM 未接 06:09 AM 未接 06:10 AM 未接	lan	6:11 AM	06:12 AM 接通	
				Walter	6:36 AM	06:36 AM 接通	Vivi	7:31 AM	07:31 AM 接通	
2018/07/22	XTD3 odds plcae bet issue	CSD	Licensee Member Site	TM linegroup	9:34 AM	09:45 AM 回覆	lan	9:38 AM	09:40 AM 接通	
2018/07/22	SBCBET smart issue	CSD	Mobile Site	Montero	16:01 PM	16:01 PM 未接				