Arunima Chandra Verma

Software Testing Engineer

Detail-oriented QA Engineer with almost 3 years of experience in automation testing, API testing, and CI/CD integration. Adept at designing and implementing automated test frameworks to validate AI workflows, data pipelines, and APIs. Strong background in ServiceNow development, automation, and software quality assurance. Passionate about ensuring software reliability, usability, and performance.

✉ arunimaverma028@gmail.com   📱 +91 96254 83821   📍 Noida

WORK EXPERIENCE

BangMetric Services
ServiceNow Developer

Noida, India

Description :-
- Automated ITSM workflows, reducing manual intervention and improving efficiency.
- Developed and maintained test scripts for ServiceNow implementations to ensure functionality and reliability.
- Integrated third-party applications with ServiceNow via REST APIs.

Wipro Technologies
QA Engineer

Description:-
- Designed, developed, and maintained automated test scripts for functional, integration, and regression testing.
- Performed API testing using Postman to validate RESTful services.
- Collaborated with developers and DevOps teams to optimize test execution and deployment processes.

HCL Technologies
Analyst

Description:-
- Conducted functional testing of IT systems, ensuring operational efficiency.
- Coordinated with cross-functional teams to **streamline workflows** and enhance operational efficiency.
- Provided end-user training and collaborated with stakeholders to improve software quality.

EDUCATION

Master of Computer Applications
Global Institute of Information Technology

08/2021 - 08/2023   *Greater Noida, Uttar Pradesh*

Bachelor of Computer Applications
IIMT College of Management

08/2018 - 07/2021   *Greater Noida, Uttar Pradesh*

KEY SKILLS

- Automation & Testing: Selenium, Postman
- Programming Languages: JavaScript, Python, GlideScript
- ServiceNow Expertise: ITSM, ITOM, Custom App Development
- Agile & QA Processes: Test Planning, Bug Tracking, Agile Methodologies
- CI/CD & DevOps: GitHub Actions, Jenkins, Git, Docker

CERTIFICATIONS & ADDITIONAL LEARNING

Flow Designer Micro Certification

Analytical Thinking | Team Collaboration | Stakeholder Communication | Problem Solving

Agile & Scrum Certification

PROJECTS

AI Workflow Testing & Automation
- Developed an automation suite to validate machine learning workflows and data pipelines.
- Implemented API testing strategies to ensure seamless integration with AI models.
- Built test coverage for backend services, improving platform reliability
- Conducted user research and testing to refine automation workflows, improving adoption rates.

ACHIEVEMENTS

- Won Ms. Fresher's Title During College Freshers.