2-

A- As a Customer i should be able to request a delivery
        * Customer can search a delivery request created
        * Customer should be able to filter his delivery request based on address
        * Customer can view the status of his request
B- As an Admin I should be able to create an invoice
        * Customer can approve/reject an invoice
C- As a Customer I should be able to track a package
        * Customer can filter his list of packages based on package ID
        * Customer will have a notification whenever the package status has been changed
        * An Admin can update the status of a package

3-

A- As a Customer i should be able to request a delivery
        a- User enter/select the delivery address
        b- User enter/select the pickup address
        c- User add the package informations
B- As an Admin I should be able to create an invoice
        a- Admin verify user request by checking the package location/ address
        b- Admin create an invoice based on some internal criteria
C- As a Customer I should be able to track a package
        a- Customer can search a package based on the ID
        b- Customer can request a live notification (After every status update) of a package