Sharmaine Angelu Cardines

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WORK EXPERIENCE

Teleperformance CDO   **Cagayan de Oro**
Inbound Customer Service Representative   April 2023 - June 2023
- Respond to customer queries promptly and accurately for company products and services.
- Delivered courteous service, maintained customer relations, and resolved customer issues in billing, service, and product quality.

LJCM Architect   **Cagayan de Oro**
Architectural Draftsman   April 2017 - Jan 2020
- Reviewed construction submittals from contractors on various projects.
- Responsible for architectural drafts primarily focused on documents and models.
- Collaborated with other teams to discuss progress to ensure the design requirements were met and assisted in necessary changes.

PROJECTS

KodeGo - Full-Stack Web Development Bootcamp
Restaurant Review Web App   Dec 2023 - Jan 2024
- Tools used: *ReactJS, Bootstrap 5, Fetch API, Laravel, MySQL, ExpressJs*
- Developed a full-stack web application that allows users to rate and review restaurants.
- Implemented user authentication, registration, password recovery, and JWT-based security.
- Integrated the backend using RESTful CRUD API, JSON, and Laravel Eloquent for connecting and fetching data from MySQL database to store the data of user ratings and restaurant reviews.

KodeGo - Full-Stack Web Development Bootcamp
MADO Interior Office Website   Sept 2023 - Oct 2023
- Tools used: *HTML, CSS, Bootstrap 5, Javascript, Github page*
- Created and designed a responsive website using HTML, Bootstrap, CSS, and Javascript that allows users to gain information about project updates.
- Effectively created the fundamental features of a responsive web design utilizing HTML, Bootstrap, and Javascript. The website includes an inquiry page and a project page to showcase the designer's latest project.
- Deployed the application using Github page.

TECHNICAL SKILLS

Languages: HTML, CSS, Javascript
Frameworks: Express.js, Laravel Eloquent ORM, Bootstrap 5, Create-React-App
Libraries: Node.js, React
Database: MySQL
Online Collaboration Tools: Zoom, AnyDesk, Microsoft Office, Google Suite

EDUCATION

University of Science and Technology of Southern Philippines   **Cagayan de Oro**
B.S. in Architecture