

Sharmaine Angelu Cardines

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WORK EXPERIENCE

Teleperformance CDO

Cagayan de Oro

Inbound Customer Service Representative

April 2023 - June 2023

- Respond to customer queries promptly and accurately for company products and services.
- Delivered courteous service, maintained customer relations, and resolved customer issues in billing, service, and product quality.

LJCM Architect

Cagayan de Oro

Architectural Draftsman

April 2017 - Jan 2020

- Reviewed construction submittals from contractors on various projects.
- Responsible for architectural drafts primarily focused on documents and models.
- Collaborated with other teams to discuss progress to ensure the design requirements were met and assisted in necessary changes.

PROJECTS

KodeGo - Full-Stack Web Development Bootcamp

Restaurant Review Web App

Dec 2023 - Jan 2024

- Tools used: *ReactJS, Bootstrap 5, Fetch API, Laravel, MySQL, ExpressJs*
- Developed a full-stack web application that allows users to rate and review restaurants.
- Implemented user authentication, registration, password recovery, and JWT-based security.
- Integrated the backend using RESTful CRUD API, JSON, and Laravel Eloquent for connecting and fetching data from MySQL database to store the data of user ratings and restaurant reviews.

KodeGo - Full-Stack Web Development Bootcamp

MADO Interior Office Website

Sept 2023 - Oct 2023

- Tools used: *HTML, CSS, Bootstrap 5, Javascript, Github page*
- Created and designed a responsive website using HTML, Bootstrap, CSS, and Javascript that allows users to gain information about project updates.
- Effectively created the fundamental features of a responsive web design utilizing HTML, Bootstrap, and Javascript. The website includes an inquiry page and a project page to showcase the designer's latest project.
- Deployed the application using the Github page.

TECHNICAL SKILLS

Languages: HTML, CSS, Javascript, Node.js

Frameworks: Express.js, Laravel Eloquent ORM, Bootstrap 5, ReactJs

Database: MySQL

Online Collaboration Tools: Zoom, AnyDesk, Microsoft Office, Google Suite

EDUCATION

University of Science and Technology of Southern Philippines

Cagayan de Oro

B.S. in Architecture

TRAINING AND CERTIFICATE

KodeGo - Full-stack Web Development Bootcamp

Oct 2023 - Jan 2024