

Here are the results of five physical and two online interviews

PHYSICAL INTERVIEWS

Video Conferencing and Online Meetings Apps
SHORT VERSION OF CONSENT FORM for participants at the final project of HCL course

You are invited to participate in a research project of HCI -Human Computer Interactive- course, third year Computer and Systems Engineering department, Faculty of Engineering.

In order for us to be allowed to use any data you wish to provide, we must have your consent.

In simplest terms, we hope you will share with us:

- How your life is affected by covid19.
- Role that online meetings apps play in your life nowadays.
- Difficulties you face during using these apps.
- Features and facilities you hope to be provided by these apps to make your life easier.

The researchers will be able to look at your comments and observations of your ideas.

You may sign this form by checking off all the boxes that reflect your wishes and signing and dating the form below.

- I agree that my personal information as age and education will be used
 I agree to audiotaped during my participation in this study
 I agree to allow any comments or observations that I make to be mentioned in this study and shared via the internet.

NAME	Mohamed Yasser
SIGNATURE	mohamedyasser
DATE	30/12/2020

- Which conferencing video application do you use in your work or study?

Zoom
 Google meetings
 Microsoft Teams
 Webex
 Slack
 Others : -----

- Which one Do you prefer to use? Why?

Microsoft Teams more organized
for each meeting Time to start
and ~ to end

- What is the most thing you hate about virtual meetings?

Poor audio
 Poor video
 Lag in sharing screen
 Needs high internet speed
 Other : -----

- Which device do you prefer in using video conferencing apps ? and why ?

PC
 Mobile Phone
 Tablets
 Other : -----

Pc because it doesn't ~~do~~

- Do you think virtual meetings will have the same importance even if Covid-19 impact decreases ?

Yes, most people didn't use them before covid19 .
 Yes, people prefer physical meetings more .
 No , it's easier to work or study from home .
 Other opinion : -----

- For more security , what about asking for permission every time you want to open a mic or camera instead of only once in installing the app ?

It's more safe instead of the app accessing the mic or camera of my device .
 It's just a waste of time , I prefer asking once and getting permanent access .
 Other : -----

- Would you pay for apps with specific features that aren't available in free ones ?

No

Yes

- What are these features?

Increasing max meeting participants .
 Increasing storage of recording .
 Increasing time of meeting .
 Other : -----

- and how much can you pay ?

< 10 \$
 10 - 15 \$
 16 - 20 \$
 > 20 \$

- Do you have any children in your family using zoom or any similar application?

No

Yes

- Can they deal with it alone?

Yes , it's easy to use .

- In your opinion , what about their performance ?

Better than attending in school.
 Acceptable but less than attending school .
 Not Acceptable but it's safe during COVID19 .
 Other : -----

No , they need my help while using the app .

- mention any difficulties you faced while helping him .

-
-
- What is the most embarrassing situation have you faced during an online meeting?

mic of participant is open , she was fighting with someone & crying .

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NAME	Naguib ahmed " 18 Years old "
SIGNATURE	<i>naguib</i>
DATE	30/12/2020

- Which conferencing video application do you use in your work or study?

Zoom
 Google meetings
 Microsoft Teams
 Webex
 Slack
 Others : -----

- Which one Do you prefer to use? Why?

M. Teams because UnLimited Time.

- What is the most thing you hate about virtual meetings?

Poor audio
 Poor video
 Lag in sharing screen
 Needs high internet speed
 Other : -----

- Which device do you prefer in using video conferencing apps ? and why ?

PC
 Mobile Phone
 Tablets
 Other : -----

big screen . it makes me concentrate
live when I'm studying

- Do you think virtual meetings will have the same importance even if Covid-19 impact decreases ?

Yes, most people didn't use them before covid19 .
 Yes, people prefer physical meetings more .
 No , it's easier to work or study from home .
 Other opinion : -----

- For more security , what about asking for permission every time you want to open a mic or camera instead of only once in installing the app ?

it's more safe instead of the app accessing the mic or camera of my device .
 It's just a waste of time , I prefer asking once and getting permanent access .
 Other : -----

- Would you pay for apps with specific features that aren't available in free ones ?
 - No
 - Yes
- What are these features?
 - Increasing max meeting participants .
 - Increasing storage of recording .
 - Increasing time of meeting .
 - Other : -----
- and how much can you pay ?
 - < 10 \$
 - 10 - 15 \$
 - 16 - 20 \$
 - > 20 \$
- Do you have any children in your family using zoom or any similar application?
 - No
 - Yes
- Can they deal with it alone?
 - Yes , it's easy to use .
 - In your opinion , what about their performance ?
 - Better than attending in school.
 - Acceptable but less than attending school .
 - Not Acceptable but it's safe during COVID19 .
 - Other : -----

No , they need my help while using the app .

- mention any difficulties you faced while helping him .

its popular for me to
use them .

- What is the most embarrassing situation have you faced during an online meeting?

Yesterday the mic is opened while
asking my mother for making cake
& the host said to me :- You ate the
cake !!

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NAME	Farha ayman abdelaziz " 19 years old"
SIGNATURE	Farha Ayman
DATE	30/12/ 2020

- Which conferencing video application do you use in your work or study?

Zoom
 Google meetings
 Microsoft Teams
 Webex
 Slack
 Others : -----

- Which one Do you prefer to use? Why?

Zoom easy to use , friendly
and doesn't require specific mail

- What is the most thing you hate about virtual meetings?

Poor audio
 Poor video
 Lag in sharing screen
 Needs high internet speed
 Other : -----

- Which device do you prefer in using video conferencing apps ? and why ?

PC
 Mobile Phone
 Tablets
 Other : -----

I prefer Large screen.

& While using mobile phone there is high possibility
of faults because of Touch screen.

- Do you think virtual meetings will have the same importance even if Covid-19 impact decreases ?

Yes, most people didn't use them before covid19 .
 Yes, people prefer physical meetings more .
 No , it's easier to work or study from home .
 Other opinion : I understand more from physical meetings

- For more security , what about asking for permission every time you want to open a mic or camera instead of only once in installing the app ?

It's more safe instead of the app accessing the mic or camera of my device .
 It's just a waste of time , I prefer asking once and getting permanent access .
 Other : -----

- Would you pay for apps with specific features that aren't available in free ones ?
 - No
 - Yes
- What are these features?
 - Increasing max meeting participants .
 - Increasing storage of recording .
 - Increasing time of meeting .
 - Other : -----
- and how much can you pay ?
 - < 10 \$
 - 10 - 15 \$
 - 16 - 20 \$
 - > 20 \$
- Do you have any children in your family using zoom or any similar application?
 - No
 - Yes
 - Can they deal with it alone?
 - Yes , it's easy to use .
 - In your opinion , what about their performance ?
 - Better than attending in school.
 - Acceptable but less than attending school .
 - Not Acceptable but it's safe during COVID19 .
 - Other : -----
 - No , they need my help while using the app .
 - mention any difficulties you faced while helping him .

- What is the most embarrassing situation have you faced during an online meeting?

alot of times ' mic or camera is opened but nothing was clear .

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NAME	Aya Hassan Said ahmed "21 years old"
SIGNATURE	Aya hassan said ahmed
DATE	30 / 12 / 2020

- Which conferencing video application do you use in your work or study?

Zoom
 Google meetings
 Microsoft Teams
 Webex
 Slack
 Others : -----

- Which one Do you prefer to use? Why?

Microsoft Teams , I check to close
mic and camera before entering
a meeting.

- What is the most thing you hate about virtual meetings?

Poor audio
 Poor video
 Lag in sharing screen
 Needs high internet speed
 Other : -----

- Which device do you prefer in using video conferencing apps ? and why ?

PC
 Mobile Phone
 Tablets
 Other : -----

more easy for me

- Do you think virtual meetings will have the same importance even if Covid-19 impact decreases ?

Yes, most people didn't use them before covid19 .
 Yes, people prefer physical meetings more .
 No , it's easier to work or study from home .
 Other opinion : -----

- For more security , what about asking for permission every time you want to open a mic or camera instead of only once in installing the app ?

It's more safe instead of the app accessing the mic or camera of my device .
 It's just a waste of time , I prefer asking once and getting permanent access .
 Other : -----

- Would you pay for apps with specific features that aren't available in free ones ?

No
 Yes

- What are these features?

Increasing max meeting participants .
 Increasing storage of recording .
 Increasing time of meeting .
 Other : -----

- and how much can you pay ?

< 10 \$
 10 - 15 \$
 16 - 20 \$
 > 20 \$

- Do you have any children in your family using zoom or any similar application?

No
 Yes

- Can they deal with it alone?

Yes , it's easy to use .

- In your opinion , what about their performance ?

Better than attending in school.
 Acceptable but less than attending school .
 Not Acceptable but it's safe during COVID19 .
 Other : -----

No , they need my help while using the app .

- mention any difficulties you faced while helping him .

- What is the most embarrassing situation have you faced during an online meeting?

Yes, while using Zoom , the mic of one of
participants is open and she was fighting
with her family asking for Tea .

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NAME	Basma Abd Elmonem Salama "17 years old"
SIGNATURE	Basma Abd Elmonem Salama
DATE	30 /12 /2020

- Which conferencing video application do you use in your work or study?

Zoom
 Google meetings
 Microsoft Teams
 Webex
 Slack
 Others : -----

- Which one Do you prefer to use? Why?

Zoom requires Low internet speed

no Lag in sharing screen

- What is the most thing you hate about virtual meetings?

Poor audio
 Poor video
 Lag in sharing screen
 Needs high internet speed
 Other : -----

- Which device do you prefer in using video conferencing apps ? and why ?

PC
 Mobile Phone
 Tablets
 Other : -----

More Simple

- Do you think virtual meetings will have the same importance even if Covid-19 impact decreases ?

Yes, most people didn't use them before covid19 .
 Yes, people prefer physical meetings more .
 No , it's easier to work or study from home .
 Other opinion : -----

- For more security , what about asking for permission every time you want to open a mic or camera instead of only once in installing the app ?

It's more safe instead of the app accessing the mic or camera of my device .
 It's just a waste of time , I prefer asking once and getting permanent access .
 Other : -----

- Would you pay for apps with specific features that aren't available in free ones ?

No
 Yes

- What are these features?

Increasing max meeting participants .
 Increasing storage of recording .
 Increasing time of meeting .
 Other : _____

- and how much can you pay ?

< 10 \$
 10 - 15 \$
 16 - 20 \$
 > 20 \$

- Do you have any children in your family using zoom or any similar application?

No
 Yes

- Can they deal with it alone?

Yes , it's easy to use .

- In your opinion , what about their performance ?

Better than attending in school.
 Acceptable but less than attending school .
 Not Acceptable but it's safe during COVID19 .
 Other : _____

No , they need my help while using the app .

- mention any difficulties you faced while helping him .

- What is the most embarrassing situation have you faced during an online meeting?

No they worked well with me

Online INTERVIEWS

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NAME	Eman Mahmoud
SIGNATURE	Eman
DATE	29/12/2020

- Which conferencing video application do you use in your work or study?

Zoom
 Google meetings
 Microsoft Teams
 Webex
 Slack
 Others : -----

- Which one Do you prefer to use? Why?

-messenger video call -----easier to use and meeting has a longer time than zoom

- What is the most thing you hate about virtual meetings?

Poor audio
 Poor video
 Lag in sharing screen
 Needs high internet speed
 Other : -----

- Which device do you prefer in using video conferencing apps ? and why ?

PC
 Mobile Phone
 Tablets
 Other : -----

---give me better control and feel more secure

- Do you think virtual meetings will have the same importance even if Covid-19 impact decreases ?

Yes, most people didn't use them before covid19 .
 Yes, people prefer physical meetings more .
 No , it's easier to work or study from home .
 Other opinion : -----

- For more security , what about asking for permission every time you want to open a mic or camera instead of only once in installing the app ?

it's more safe instead of the app accessing the mic or camera of my device .
 It's just a waste of time , I prefer asking once and getting permanent access .
 Other : -----

- Would you pay for apps with specific features that aren't available in free ones ?
 - No
 - Yes
 - What are these features?
 - Increasing max meeting participants .
 - Increasing storage of recording .
 - Increasing time of meeting .
 - Other : -----
 - and how much can you pay ?
 - < 10 \$
 - 10 - 15 \$
 - 16 - 20 \$
 - > 20 \$
- Do you have any children in your family using zoom or any similar application?
 - No
 - Yes
 - Can they deal with it alone?
 - Yes , it's easy to use .
 - In your opinion , what about their performance ?
 - Better than attending in school.
 - Acceptable but less than attending school .
 - Not Acceptable but it's safe during COVID19 .
 - Other : -----
 - No , they need my help while using the app .
 - mention any difficulties you faced while helping him .

- What is the most embarrassing situation have you faced during an online meeting?

----First time I used Zoom to attend a meeting, my camera was opened and I didn't know how to close it immediately

since then I put sticker on my camera

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NAME	Youssef Muhammad - 12 years old
SIGNATURE	Youssef
DATE	29/12/2020

- Which conferencing video application do you use in your work or study?

Zoom
 Google meetings
 Microsoft Teams
 Webex
 Slack
 Others : -----

- Which one Do you prefer to use? Why?

-Zoom, as it is easy to use

- What is the most thing you hate about virtual meetings?

Poor audio
 Poor video
 Lag in sharing screen
 Needs high internet speed
 Other : -----

- Which device do you prefer in using video conferencing apps ? and why ?

PC
 Mobile Phone
 Tablets
 Other : -----

---I can attend meetings at anywhere easily

- Do you think virtual meetings will have the same importance even if Covid-19 impact decreases ?

Yes, most people didn't use them before covid19 .
 Yes, people prefer physical meetings more .
 No , it's easier to work or study from home .
 Other opinion : -----

- For more security , what about asking for permission every time you want to open a mic or camera instead of only once in installing the app ?

it's more safe instead of the app accessing the mic or camera of my device .
 It's just a waste of time , I prefer asking once and getting permanent access .
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No
 Yes

- What are these features?

Increasing max meeting participants .
 Increasing storage of recording .
 Increasing time of meeting .
 Other : -----

- and how much can you pay ?

< 10 \$
 10 - 15 \$
 16 - 20 \$
 > 20 \$

- Do you have any children in your family using zoom or any similar application?

No
 Yes

- Can they deal with it alone?

Yes , it's easy to use .

- In your opinion , what about their performance ?
 - Better than attending in school.
 - Acceptable but less than attending school .
 - Not Acceptable but it's safe during COVID19 .
 - Other : -----

No , they need my help while using the app .

- mention any difficulties you faced while helping him .

--I'm the child and I have to problem

- What is the most embarrassing situation have you faced during an online meeting?

--I opened the microphone by mistake in mathematics class and I didn't notice that as I was playing an online game with my friend and teacher could hear its sound.
