COMP2034 Coursework 1 Report

Inventory and Transportation Management System using Blockchain

Prepared for
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Ву

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1. Introduction

This coursework focuses on utilizing blockchain technology to build an Inventory and Transportation Management System. Blockchain technology has become an important invention. Its immutable and decentralized structure offers a transparent and safe means of recording transactions. Robust analytical techniques to allow for insightful information from blockchain data are becoming increasingly important as blockchain technology develops. This report has specifically chosen to build an Online Shopping Inventory and Transportation Management System, similar to the likes of Shopee and Lazada. Taking inspiration from self-use of online shopping applications and understanding the background on how these companies operate.

Tracking inventory, fulfilling orders, and managing transportation are some of the major issues that e-commerce platforms must deal with. These issues are addressed by the Online Shopping Inventory and Transportation Management System. Through the use of blockchain technology, the system offers a transparent and safe platform for handling these tasks. The system will also have specified information vector pairs built in to extract useful information from the transaction data kept on the blockchain. This initiative not only shows how blockchain may be used practically in the e-commerce industry, but it also highlights the possibility for creative solutions to problems facing the sector.

2. Project Scope

In this project, the main aim is to understand and implement blockchain technology. The designed blockchain is to display the whole product lifecycle when purchasing a product from an online shopping website. There are 8 stages in the proposed blockchain: Procurement Stage, Inventory Storage Stage, Order Fulfillment Stage, Transportation Stage, Customer Delivery Satisfaction Stage, Quality Control Stage, Product Return Stage, and Product Worthiness Stage. The main user of this program is the company that sells products on the Online Shopping Inventory and Transportation Management System.

The built blockchain is modular and flexible. There is no fixed dataset, therefore, it allows for user input for every single stage. Users can customize the blockchain to fit their specific needs, making the system versatile. This approach also promotes transparency and user involvement, as stakeholders can actively participate in the data input process, ensuring that the blockchain accurately reflects the real-world transactions and the process of inventory management for an online shopping website.

The blockchain system also has capabilities that improve data integrity and security. Because every transaction on the blockchain is cryptographically protected, there is no way for the data to be changed or tampered with. By combining these elements, the project hopes to show how blockchain technology can transform transportation and inventory management in the e-commerce industry and open the door to more effective and transparent business processes.

3. Project Aim

This report aims to utilize the features available in blockchain. In this project, the blockchain stores and records the stages of every process of the inventory management system. Smart contracts allow for immutability within the blockchain. Therefore, once the stakeholders have entered specific information into the block, no changes are entertained. But also making sure to utilize CPP features such as Object Oriented Programming, Pointers, Abstraction, Encapsulation, and many more.

Furthermore, real-time inventory and transportation process tracking and monitoring are made possible by the usage of blockchain technology. A visible and auditable record of transactions is provided by the blockchain, which is timestamped and securely stores each stage of the product life cycle.

4. Entities Involved

Note: Any stage can be added at any time, there is no specific order. This is to further exemplify the modularity of the dynamic blockchain, this is a specific extraordinary feature that is explained further under "Extraordinary Features".

- a. Procurement Stage (When adding block, click 1 to add stage 1)
- b. Inventory Storage Stage (When adding block, click 2 to add stage 2)
- c. Order Fulfillment Stage (When adding block, click 3 to add stage 3)
- d. Transportation Stage (When adding block, click 4 to add stage 4)
- e. Customer Delivery Satisfaction Stage (When adding block, click 5 to add stage 5)
- f. Quality Control Stage (When adding block, click 6 to add stage 6)
- g. Product Return Stage (When adding block, click 7 to add stage 7)
- h. Product Worthiness Stage (When adding block, click 8 to add stage 8)

5. Online Shopping Supply Chain Flow

Stage	Description
Procurement Stage	Company purchases product and lists product on website
Inventory Storage Stage	Company stores product in Inventory space
Order Fulfillment Stage	Customer purchases a product, Company prepares to fulfill order
Transportation Stage	Company dispatches order to transportation company to prepare for delivery
Customer Delivery Satisfaction Stage	Customer fills out survey after successful delivery of product
Quality Control Stage	Company performs quality control to determine overall quality of product

Product Return Stage	Customer can select to return or refund product after successful delivery
Product Worthiness Stage	Company determines the worthiness of the product on whether to continue or discontinue the product

<u>Stage 1:</u> Procurement Stage, this is the first stage in the blockchain, represented as Block 0. Key information of Supplier ID, Supplier Name, Order Quantity, Order Date, Order State, and Shipping Details are collected. There is error handling incorporated for supplier ID, specifically "SIDXXXXX". Furthermore, only numbers can be entered for order quantity. For order date, the entered late must be in "XX/XX/XX" format. And for order state, the user must type from one of three of the displayed order states. Shipping Details are also collected, ensuring that all necessary information for shipping the products is captured accurately.

Stage 2: Inventory Stage, this is the second stage in the blockchain, represented as Block 1. Key information of Warehouse ID, Storage Location, Inventory Quantity, and Inventory Status are collected. Note that for storage location, only correct cities and states in the correct format are accepted. Additionally, the Inventory Quantity is recorded to track the number of items available in the warehouse. This information is crucial for inventory management, as it helps in planning and replenishing stock levels. The Inventory Status indicates the current status of the inventory, such as whether it is available for sale, reserved, or out of stock. This status is updated in real-time as inventory transactions occur, ensuring that stakeholders have up-to-date information on the availability of products.

<u>Stage 3:</u> Order Fulfillment Stage, this is the third stage in the blockchain, represented as Block 2. Key information of Customer ID, Order Quantity, Order Date, Order State, and Shipping Details are collected. The Order Date records the date when the order is fulfilled, providing a timeline of order fulfillment. The Order State indicates the current status of the order fulfillment process, such as pending, processing, or completed, and users must select from the displayed order states. Shipping Details are also collected to

ensure that the order is shipped to the correct address and with the correct shipping method.

<u>Stage 4:</u> Transportation Stage, this is the fourth stage in the blockchain, represented as Block 3. Key information of Transportation Mode, Transportation Company, Transportation Route, From (City, State), To (City, State), Transportation Departure Date, and Transportation Arrival Date is collected. The Transportation Departure Date and Transportation Arrival Date record the dates when the transportation departs from the warehouse and arrives at the customer's location, providing a timeline of the transportation process.

Stage 5: Customer Delivery Satisfaction Stage, this is the fifth stage in the blockchain, represented as Block 4. Key information of Delivery Confirmation, Customer Feedback Collection Result, and Satisfaction Survey Result. The Delivery Confirmation field indicates whether the delivery was successfully completed. The Customer Feedback Collection Result records the feedback provided by the customer regarding the delivery process. The Satisfaction Survey Result captures the customer's overall satisfaction with the delivery process, helping to improve future delivery operations based on customer feedback.

Stage 6: Quality Control Stage, this is the sixth stage in the blockchain, represented as Block 5. Key information of Product Quality Inspection Result and Product Quality. Note that for both information pairs, users must type from choices displayed. The Product Quality Inspection Result indicates the result of the quality inspection process, such as pass or fail. The Product Quality specifies the quality of the product, such as high, medium, or low. Users must select from the displayed choices for both information pairs, ensuring that the data is accurately recorded and standardized. This stage plays a crucial role in maintaining product quality and ensuring customer satisfaction.

<u>Stage 7:</u> Product Return Stage, this is the seventh stage in the blockchain, represented as Block 6. Key information of Product Return Status, Product Refund Status, and Product Return Reason. The Product Refund Status specifies the status of the refund process for the returned product. The Product Return Reason records the reason

provided by the customer for returning the product, helping the company understand customer preferences and improve product offerings.

Stage 8: Product Worthiness Stage, this is the eighth and the last stage in the blockchain, represented as Block 7. Key information of Product Worthiness Status, Product Worthiness Reason, and a confirmation of the product worthiness status. This block connects with the fifth stage in the blockchain. It allows the user to reconsider the product worthiness after receiving customer feedback. The Product Worthiness Reason records the reason for the product's worthiness status, providing insights into customer preferences and product quality. This stage connects with the fifth stage in the blockchain, ensuring that customer feedback is considered in determining the product's worthiness.

6. Design Structure of Blockchain & Block

The Blockchain uses a linked list and vector structure. Example shown below shows 2 identical blocks, both blocks are linked to each other through the hash number. Take note that "i" and "i+1" are examples of the incrementing of the blocks and how they connect to each other. Further below, are proper examples of how the blockchain could potentially look like.

Note: Blocks can be added in any order, below is just an example. The 8 blocks shown below are shown in order, however note that blocks can be added in any order. This is to allow for flexibility and modularity of the dynamic blockchain.

Block i	Block i+1
Hash of Current Block	Hash of Current Block
Hash of Previous Block	Hash of Previous Block
Timestamp	Timestamp

Inform	ation Key Value Pairs
-	Block: "XXX Block"
-	Key Value Pair 1
-	Key Value Pair 2
-	Key Value Pair 3
-	Key Value Pair 4
-	Key Value Pair 5
-	Key Value Pair 6

Inform	ation Key Value Pairs
-	Block: "XXX Block"
-	Key Value Pair 1
-	Key Value Pair 2
-	Key Value Pair 3
-	Key Value Pair 4
-	Key Value Pair 5
-	Key Value Pair 6

The blockchain represents the product life cycle of a product listed on Online Shopping Inventory and Transportation Management System. Each block is a node in a linked list and each block has different key value pairs for information represented by a vector.

Each block contains Block Number, Current Block Hash, Previous Block Hash, Timestamp, and the Information regarding the block. Each block connects to each other through hash numbers.

Note: 1st block in the blockchain is represented as block 0, with a hash value pointing to itself, as per the guidelines in the coursework sheet provided by Dr. Doreen.

Block 0
Hash of Current Block
Hash of Previous Block
Timestamp

Block 1
Hash of Current Block
Hash of Previous Block
Timestamp

Block 2
Hash of Current Block
Hash of Previous Block
Timestamp

Inform Pairs	ation Key Value
-	Block: Procurement Information
1	Supplier ID
-	Supplier Name
-	Order Quantity
-	Order Date
-	Order State
-	Shipping Details

Information Key Value Pairs		
-	Block: Inventory Information	
-	Warehouse ID	
-	Storage Location	
-	Inventory Quantity	

Inventory Status

Block: OrderFulfillmentInformationCustomer ID
Information
- Customer ID
- Order Quantity
- Order Date
- Order State

Block 3
Hash of Current Block
Hash of Previous Block
Timestamp
Information Key Value
Pairs
- Block:
Transportation
Information
- Transportation
Mode

Block 4	
Hash of Current Block	
Hash of Previous Block	
Timestamp	
Information Key Value	
Pairs	
- Block: Customer	
Delivery	
Satisfactory	
Information	

_	
	Block 5
	Hash of Current Block
	Hash of Previous Block
	Timestamp
	Information Key Value Pairs
	- Block: Quality Inspection Control Information

-	Transportation
	Company

- Transportation Route
- Transportation
 Departure Date
- Transportation
 Estimated Arrival
 Date

- Delivery
 Confirmation
- Customer
 Feedback
 Collection Result
- Satisfaction Survey
 Result

Quality Inspection
 Result

- Product Quality

Block	6	

Hash of Current Block

Hash of Previous Block

Timestamp

Information Key Value Pairs

- Block: Product
 Returns Information
- Product ReturnNumber
- Product Return
 Status

Block 7

Hash of Current Block

Hash of Previous Block

Timestamp

Information Key Value Pairs

- Block: Product
 Worthiness
 Information
- Product Worthiness
 Status
- Product Worthiness
 Reason

7. CPP Features Used

- a. Arrays: Arrays used in code to store collections of elements, used throughout the code. Storing blocks in a blockchain or storing key-value pairs in vectors, allowing for efficient data organization and access.
- b. Pointers: Pointers are extensively used in the implementation of the linked list that represents the blockchain. BlockNode is a struct that contains a pointer to the next block in the chain. They enable the creation of a chain of blocks by pointing from one block to the next, ensuring the integrity and continuity of the blockchain.
- c. Array of Pointers: Array of pointers could be used to store pointers to each block in the blockchain, allowing for easy access and traversal. Enhancing the efficiency of blockchain operations.
- d. Linked List: The blockchain is implemented as a linked list. Each BlockNode contains a Block and a pointer to the next BlockNode, forming a chain of blocks. Ensuring a continuous and secure blockchain structure.
- e. Vectors: Vectors used to store information of key-value pairs. Provides a flexible and dynamic way to manage data within blocks.
- f. Structures: Structures are used to define the Block and BlockNode types. The Block struct contains information about each block, such as block number, hash, timestamp, and information. The BlockNode struct contains a Block and a pointer to the next BlockNode.

g. Loops

- i. For Loops: For loops are used for iterating over the block information vector to display or export block information.
- ii. While Loops: While loops are used for traversing the blockchain linked list to search for blocks or to display the entire blockchain.
- iii. Do-While Loops: Used extensively to execute code at least once before satisfying the while condition.

h. Control Statements

 If Statements: If statements are used to conditionally execute code based on certain conditions, such as in the authentication process.

- ii. If-else Statements: If-else statements are used to provide alternative paths of execution if the condition in the if statement is not met, as seen in the authentication process. Used throughout the code.
- iii. Nested If Statements: Nested if statements are used to check multiple conditions within another if statement, providing more complex decision-making capabilities. Used throughout the code.
- iv. Else Statements: Else statements are used to execute a block of code if the condition in the if statement is not met. Used throughout the code.
- i. Random Number Generator for Hash Function: The code uses srand(time(0)) to seed the random number generator, which is then used in the generateRandomHash function to create a random hash for each block.

8. The Ideation and Design Principles Behind Building the Blockchain

The code demonstrates the foundational structures for a blockchain implementation, utilizing core principles of decentralization, transparency, and data integrity. The "Block" struct represents a block in the blockchain, containing essential attributes: block number, current and previous hash numbers, timestamp, and a vector to store information. Furthermore, the "BlockNode" struct serves as a node in the blockchain, linking blocks sequentially. The "isHardDeleted" and "isSoftDeleted" flags allows for strictly "virtual" deletion of blocks within the blockchain.

Next, the "Blockchain" class maintains a linked list of "BlockNode"s, where each "BlockNode" contains a "Block" representing a stage in the supply chain. Each block contains information such as procurement details, inventory status, order fulfillment, transportation, and customer satisfaction, ensuring that all relevant data is collected. The use of flags like "procurementAdded" and functions like "addProcurementInformation" ensures that information is added only once and once only, preserving the integrity of the blockchain. By using random hashes, timestamps, and previous hash references, it ensures that blocks are linked in a way that prevents traceability of every stage in the process.

The "addOrderFulfillmentInformation" and "addTransportationInformation" functions embody several key ideations and design principles crucial for building a robust blockchain system. It prioritizes data integrity and authenticity by validating user inputs for customer ID, order quantity, order date, order state, and transportation details, ensuring that only valid and correctly formatted data is added to the block. Additionally, the functions adhere to the principle of decentralization by not relying on a centralized authority for data verification, instead using local validation mechanisms to ensure the integrity of the information.

Furthermore, other blocks include: customer delivery satisfaction, quality inspection control, product return, and product worthiness blocks. By adding specific information to each block, such as delivery confirmation, customer feedback, and product quality, the blockchain captures a detailed history of product lifecycle events, ensuring transparency and accountability. The use of flags and validation loops ensures that only valid information is accepted, enhancing the integrity of the blockchain. Additionally, the use of random product return numbers and confirming product worthiness based on expected values demonstrates the concept of immutability, where once information is added to the blockchain, it cannot be altered, ensuring the integrity and trustworthiness of the data.

Functionality for generating a random hash, exporting blocks to a file, validating locations, getting the current block number, displaying the blockchain, searching for a block by number, and soft and hard deleting blocks also exists.

The provided main function implements a basic blockchain application for an Inventory and Transportation Management System. The design aligns with blockchain's principles by ensuring that once information is added to a block, it cannot be easily tampered with or deleted, promoting the immutability and security of the blockchain.

9. Explanation of Blockchain built in CPP

The blockchain uses a linked list structure with vectors for key-value pairs, using struct to define the block structure. Each block added into the blockchain is a node which also uses a struct to define the block nodes, a constructor is used to define the block nodes.

For every block, the user will be prompted to enter values for every key-value pair specified. The blockchain class has private and public members to further improve encapsulation. All methods that require the block, nodes, or vector as a parameter are defined as public methods under the block class.

The most significant method in the block class is "addBlock". This method generates a block and stage to add into the blockchain. It calls functions defined throughout the code and uses them in each block, there is a switch to aid in separating the blocks to be added and improves organization. There is error handling to ensure that only one of each block can be added without duplicates to prevent misunderstanding. Furthermore, users can only add a maximum of 8 stages, no more. After each addition of a stage into the blockchain, the block number is incremented to account for the next block to be added. Note that blocks can be added in any order, this promotes modularity and flexibility for the user.

The next method present is the addProcurementInformation block that adds the information in vector key-value pairs. It first prompts the user to enter the Supplier ID in a specific format of "SIDXXXXXX", string "SID" with 5 numbers, error handling is incorporated to ensure that only a valid Supplier ID is entered. The next prompt is the supplier name and then the order quantity. For Order Quantity, error handling is incorporated to ensure that only numbers are entered. Next is the Order Date, only a valid date in the format of "XX/XX/XX" is accepted to ensure consistency. Additionally, users must choose to type one of 4 order states for the Order State prompt, users can enter in lowercase or uppercase. Lastly, the final prompt is Shipping Details. Each entered value is pushed into the vector.

The same theory of error handling, flexibility, and modularity applies for the following 7 methods for the next 7 stages in the blockchain. The blockchain is created specifically to allow for real-time data entry and flexibility, therefore allowing for the most accurate and reliable data.

For the addTransportationInformation block, it uses a separate text file "valid_locations.txt" and retrieves all valid cities and states in the format of (City, State). Users can only enter what is present in the text file, ensuring consistency and reliability.

For the addProductWorthinessInfromation block, it connects to the Customer Delivery Satisfaction Stage. Users can confirm the product worthiness after checking the Customer Feedback Number.

Also present is username and password authentication where users get a maximum of 3 tries to enter the system, else the program will be exited.

10. Extraordinary Features

- 1) Feature 1: Flexibility and modularity of blockchain, allows for user input. There is no fixed dataset, therefore, users can enter and store data in the blockchain in real time. Allows for a customizable blockchain. This feature is extremely important in this project, allows for flexibility to the user and makes the user experience emulate reality, in contrast when compared to using a basic dataset, which does not provide that.
- 2) Feature 2: ID Error handling, a specific format (example: SIDXXXXX). It maintains consistency and integrity of the blockchain, increasing security and reliability.
- 3) Feature 3: Random seed for generating random hash value for blocks. The random seed is the current time, therefore improving the security of the blockchain.
- 4) Feature 4: Error handling for general user input (using conditional statements and loops). Utilizes conditional statements and loops to validate user input, ensuring data integrity.
- 5) Feature 5: Users can choose specifically which block they want to add into the blockchain, not limited to a pre-specified dataset. Allows for real-time data entry.
- 6) Feature 6: Error handling for "Quantity" or number related inputs. Only numerical values are accepted, ensuring that quantity-related data is accurately recorded.
- 7) Feature 7: Date error handling, a specific format (example: XX/XX/XX) and must be a valid date. The specific date format prevents incorrect date entries.
- 8) Feature 8: Entering a valid choice from the given choices (example: Pending, In Progress, Completed, Canceled). This ensures data consistency.

- 9) Feature 9: Allowing for lowercase input entry, therefore regardless of uppercase or lowercase, input can be accepted. Not case sensitive. This feature enhances user experiences and allows for flexibility for user input.
- 10) Feature 10: Uses vectors for key-value pairs to store information. Vectors store information efficiently, allowing for quick retrieval and manipulation of data.
- 11) Feature 11: Location error handling, when a user is prompted to enter a location, they must enter the correct location as per "valid_locations.txt"."Valid_locations.txt" contains all locations in Malaysia in (City, State) format.Ensures that locations are entered correctly by referencing a file containing valid locations.
- 12) Feature 12: For addProductReturnInformation method, it auto generates a random productReturnNumber for greater security. In a specific format of "RXXXXX". Adds an extra layer of security by generating unique return numbers in a specific format (example: R12345).
- 13) Feature 13: For addProductWorthinessInformation method, it uses the customer feedback number and allows the user to validate the product worthiness. An added level of checking and balances.
- 14) Feature 14: Export blocks to an external text file "blockchain.txt". The data is overwritten every time blocks are exported. Ensuring that data can be stored and accessed outside of the program.
- 15) Feature 15: Getter method to get the block number which is a private variable. Provides a way to retrieve the block number, which is a private variable, for external use.
- 16) Feature 16: DisplayChain method is a dynamic display method as it allows users to view specific blocks or all blocks at once. It is a "DEMO" display method and allows for "Soft Deletions" and "Hard Deletions".
- 17) Feature 17: SearchBlockByNumber method is a dynamic search method that allows users to view specific blocks or all blocks at once. It is the actual display method, any deletion of sorts does not affect the blockchain as deletion is strictly "virtual". Strictly unaffected by soft or hard deletions.
- 18) Feature 18: Soft delete, the method is modified compared to the actual implementation. In this implementation, it is specifically customized for this blockchain. Soft deletion removes any information related to the block, however, does not affect the block number or hash numbers. Note that the deletion is

- strictly "virtual" and only affects the blocks in the display method, not the search method. This is because the display method is strictly a "DEMO" viewing method. Ensuring that deleted blocks are only hidden from view.
- 19) Feature 19: Hard delete, the method deletes the whole block, including block number and hash. Note that the deletion is strictly "virtual" and only affects the blocks in the display method, not the search method. This is because the display method is strictly a "DEMO" viewing method. Ensuring that deleted blocks are only hidden from view.
- 20) Feature 20: Authenticating users, uses an authenticate method. It reads through an external "username_password.txt" file to check for valid username and passwords. There is an added feature of only allowing the user only three tries to authenticate, otherwise the program exits.

11. Explanation of code

i.

a. Part 1: Linked List Structure

The linked list structure in the provided code consists of two main components: the "BlockNode" struct and the "Blockchain" class. Each "BlockNode" represents a block in the blockchain and contains a "Block" object as its data and a pointer to the next "BlockNode" in the chain. The "Block" struct defines the structure of each block, including its block number, current and previous hash numbers, current timestamp, a vector of information stored in the block, and flags indicating whether the block has been hard or soft deleted, any deletion is strictly "virtual". The "Blockchain" class manages the linked list of blocks, with a pointer to the head of the chain and additional members such as "currentBlockNumber" to keep track of the current block number and flags ("procurementAdded", "inventoryAdded", etc.) to indicate which types of information have been added to the blockchain. Overall, this linked list structure allows for the creation and management of a blockchain with flexible data storage capabilities.

b. Part 2: Vector Structure

i. "const vector<pair<string, string> >& info" is a constant reference to a vector of pairs of strings. The "const" keyword indicates that the vector itself is immutable and cannot be modified within the scope of the function. Using a reference ("&") allows the function to access the vector's contents without making a copy. Each pair in the vector consists of two strings, thereby storing key-value pairs for the information entered by the user. The reference ensures that the vector is not modified accidentally and helps maintain the integrity of the data.

c. Part 3: Block Class

i. The "Block" class represents a block in a blockchain, containing essential attributes and flags for managing data and deletion status. It has private members for the block number, current hash number, previous hash number, current timestamp, and a vector of pairs of strings to store information. The class also includes boolean flags for hard and soft deletion. The constructor initializes these attributes, setting the block number, current hash number, previous hash number, and current timestamp based on the input values. The flags for hard and soft deletion are initialized to false, indicating that the block is not deleted. This class is essential for representing the individual blocks that form the blockchain, each containing a set of data and references to the previous block.

d. Part 4: Methods Implemented

i. The majority of the methods created are declared under the block class as public methods.

The methods implemented within the "Block" class cover a wide range of functionality, including adding and displaying information stored in blocks, calculating hash values, and managing deletion flags. These methods are essential for interacting with the blockchain, enabling users to add new data, retrieve existing data, and manage the blockchain's state. By implementing these methods, the blockchain implementation becomes a

comprehensive solution for managing inventory and transportation data, providing users with the tools they need to effectively manage their data.

e. Part 5: Main Function

i.

The "main" function serves as the entry point for the program, initializing the blockchain and providing a user interface for interacting with it. It starts by seeding the random number generator and creating an instance of the "Blockchain" class. It then prompts the user for their username and password, attempting to authenticate them with a maximum of three login attempts. If authentication is successful, the program enters a menu loop where the user can choose various options, such as adding a block to the blockchain, displaying the blockchain, searching for a block, exporting the blockchain to a text file, hard deleting a block, or soft deleting a block. The loop continues until the user chooses to exit the program, at which point the program terminates. Overall, the main function orchestrates the user interaction with the blockchain system, ensuring a user-friendly experience while maintaining the integrity of the blockchain operations.

12. Screenshots of code

Note: For all user input, error handling has been carefully added to aid for a better user experience. This extraordinary feature is extensive and is seen throughout the code.

- a. Scenario 1: Add Block (There are 9 further scenarios under Scenario 1)
 - i. Add Procurement Block (Scenario 1.1)

```
Inventory and Transportation Management System.
Name: Lua Chong En
Student ID: 20417309
Enter Username: En
Enter Password: 123
Blockchain Menu

1. Add Block
2. Display Block - DEMO (Allows for Hard and Soft deletion which are strictly "Virtual")

3. Search Block (Deletions does not affect searching for blocks as deletions are strictly "Virtual")

4. Export to text file

5. Hard Delete Block

6. Soft Delete Block

7. Exit
7. Exit
Enter your choice: 1
Which block do you want to add? (1-8):
1. Procurement Stage
2. Inventory Storage Stage
3. Order Fulfillment Stage
4. Transportation Stage
5. Customer Delivery Satisfaction Stage
6. Quality Control Stage
7. Product Return Stage
8. Product Worthiness Stage
Enter your choice: 1
Enter Supplier ID (format: SIDxxxxx): SID12345
Enter Supplier Name: Lua Chong En
Enter Order Quantity: 10
Enter Order Date (format: dd/mm/yy): 22/02/24
Enter Order State (Pending, In Progress, Completed, Cancelled): pending
Enter Shipping Details: N/A
Procurement Information Block Successfully Added.
```

ii. Add Inventory Storage Block (Scenario 1.2)

```
Blockchain Menu
1. Add Block
2. Display Block - DEMO (Allows for Hard and Soft deletion which are strictly "Virtual")
3. Search Block (Deletions does not affect searching for blocks as deletions are strictly "Virtual")
4. Export to text file
5. Hard Delete Block
6. Soft Delete Block
7. Exit
Enter your choice: 1
Which block do you want to add? (1-8):
1. Procurement Stage
2. Inventory Storage Stage
3. Order Fulfillment Stage
4. Transportation Stage
5. Customer Delivery Satisfaction Stage
6. Quality Control Stage
7. Product Return Stage
8. Product Worthiness Stage
Enter your choice: 2
Enter Warehouse ID (format: WIDxxxxx): WID12345
Enter Storage Location (format: city, state): Semenyih, Selangor
Enter Inventory Quantity: 10
Enter Inventory Status (Available, Low Stock, or Not Available): low stock
Inventory Information Block Successfully Added.
```

iii. Add Order Fulfillment Block (Scenario 1.3)

```
Blockchain Menu
1. Add Block
2. Display Block – DEMO (Allows for Hard and Soft deletion which are strictly "Virtual")
3. Search Block (Deletions does not affect searching for blocks as deletions are strictly "Virtual")
4. Export to text file
5. Hard Delete Block
6. Soft Delete Block
7. Exit
Enter your choice: 1
Which block do you want to add? (1-8):
1. Procurement Stage
2. Inventory Storage Stage
3. Order Fulfillment Stage
4. Transportation Stage
5. Customer Delivery Satisfaction Stage
6. Quality Control Stage
7. Product Return Stage
8. Product Worthiness Stage
Enter your choice: 3
Enter Customer ID (format: CIDxxxxx): CID12345
Enter Order Quantity: 10
Enter Order Date (format: dd/mm/yy): 22/02/24
Enter Order State (Pending, In Progress, Completed, Cancelled): pending
Enter Shipping Details: N/A
Order Fulfillment Information Block Successfully Added.
```

iv. Add Transportation Block (Scenario 1.4)

```
Order Fulfillment Information Block Successfully Added.
Blockchain Menu
1. Add Block
2. Display Block - DEMO (Allows for Hard and Soft deletion which are strictly "Virtual")
3. Search Block (Deletions does not affect searching for blocks as deletions are strictly "Virtual")
4. Export to text file
5. Hard Delete Block
6. Soft Delete Block
7. Exit
Enter your choice: 1
Which block do you want to add? (1-8):
1. Procurement Stage
2. Inventory Storage Stage
3. Order Fulfillment Stage
4. Transportation Stage
5. Customer Delivery Satisfaction Stage
6. Quality Control Stage
7. Product Return Stage
8. Product Worthiness Stage
Enter your choice: 4
Enter Transportation Mode (Road, Rail, Sea, Air): road
Enter Transportation Company: J&T Express
Enter Transportation Route:
From (format: city, state): Smenyih, Selangor
To (format: city, state): Muar, Johor
Enter Transportation Departure Date (format: dd/mm/yy): 22/02/24
Enter Transportation Estimated Arrival Date (format: dd/mm/yy): 22/02/24
Transportation Information Block Successfully Added.
```

v. Add Customer Delivery Satisfaction Block (Scenario 1.5)

```
Blockchain Menu

1. Add Block
2. Display Block - DEMO (Allows for Hard and Soft deletion which are strictly "Virtual")
3. Search Block (Deletions does not affect searching for blocks as deletions are strictly "Virtual")
4. Export to text file
5. Hard Delete Block
6. Soft Delete Block
7. Exit
Enter your choice: 1

Which block do you want to add? (1-8):
1. Procurement Stage
2. Inventory Storage Stage
3. Order Fulfillment Stage
4. Transportation Stage
5. Customer Delivery Satisfaction Stage
6. Quality Control Stage
7. Product Return Stage
8. Product Worthiness Stage
Enter your choice: 5
Enter Delivery Confirmation (format: Delivered, Unsuccessful, Rescheduled): delivered Enter Customer Feedback Collection Result (format: Excellent, Good, Average, Poor): poor Enter Satisfaction Survey Result (format: 1-10): 9

Customer Delivery Satisfactory Information Block Successfully Added.
```

vi. Add Quality Control Block (Scenario 1.6)

```
    Add Block
    Display Block - DEMO (Allows for Hard and Soft deletion which are strictly "Virtual")
    Search Block (Deletions does not affect searching for blocks as deletions are strictly "Virtual")

4. Export to text file
5. Hard Delete Block
6. Soft Delete Block
7. Exit
Enter your choice: 1
Which block do you want to add? (1-8):
1. Procurement Stage
2. Inventory Storage Stage
3. Order Fulfillment Stage
4. Transportation Stage
5. Customer Delivery Satisfaction Stage
6. Quality Control Stage
7. Product Return Stage
8. Product Worthiness Stage
Enter your choice: 6
Enter Product Quality Inspection Result (format: Pass, Fail): fail
Enter Product Quality (format: Excellent, Good, Average, Poor): poor
Quality Inspection Control Information Block Successfully Added.
```

vii. Add Product Return Block (Scenario 1.7)

```
Blockchain Menu
1. Add Block

    Display Block - DEMO (Allows for Hard and Soft deletion which are strictly "Virtual")
    Search Block (Deletions does not affect searching for blocks as deletions are strictly "Virtual")

4. Export to text file
5. Hard Delete Block
6. Soft Delete Block
7. Exit
Enter your choice: 1
Which block do you want to add? (1-8):
1. Procurement Stage
2. Inventory Storage Stage
3. Order Fulfillment Stage
4. Transportation Stage
5. Customer Delivery Satisfaction Stage
6. Quality Control Stage
7. Product Return Stage
8. Product Worthiness Stage
Enter your choice: 7
Enter Product Return Status (format: Returned, Not Returned): returned Enter Product Refund Status (format: Refunded, Not Refunded): refunded Enter Product Return Reason: 1
Product Returns Information Block Successfully Added.
```

viii. Add Product Worthiness Block (Scenario 1.8)

```
Blockchain Menu
1. Add Block
2. Display Block — DBMO (Allows for Hard and Soft deletion which are strictly "Virtual")
3. Search Block (Deletions does not affect searching for blocks as deletions are strictly "Virtual")
4. Export to text file
5. Shard Delete Block
6. Son Delete Block
7. The pour choice: 1
Which block do you want to add? (1-8):
1. Procurement Stage
2. Inventory Storage Stage
3. Order Fulfillment Stage
4. Transportation Stage
5. Customer Delivery Satisfaction Stage
6. Quality Control Stage
7. Product Return Stage
8. Product Worthiness Stage
6. Enter your choice: 8
Enter Product Worthiness Stage Season: W/A
Based on the customer feedback number, the expected product worthiness is '9'. Enter 'confirm' to proceed or 'reenter' to re-enter the product worthiness status: confire
Product Worthiness Information Block Successfully Added.
```

ix. Adding a block that does not exist (Error Handling) (Scenario 1.9)

```
Which block do you want to add? (1-8):

1. Procurement Stage

2. Inventory Storage Stage

3. Order Fulfillment Stage

4. Transportation Stage

5. Customer Delivery Satisfaction Stage

6. Quality Control Stage

7. Product Return Stage

8. Product Worthiness Stage

Enter your choice: 10
Invalid choice. Please enter a number between 1-8.
```

- b. Scenario 2: Display Block (Error Handling included)
 - i. Display 1 block (Scenario 2.1)

```
Product Worthiness Information Block Successfully Added.
Blockchain Menu
1. Add Block
2. Sapich Block — DBMO (Allows for Hard and Soft deletion which are strictly "Virtual")
2. Sapich Block Deletions does not affect searching for blocks as deletions are strictly "Virtual")
4. Export to text file
5. Hard Delete Block
6. Soft Delete Block
7. Exit
Enter your choice: 2
Enter the block number you want to view (format: 1, 2, 3, ...) (0 to view all): 1
Block 1 | eFpC6HCcyhbtugesrumi | eFpC6HCcyhbtugesrumi | Tue Mar 19 17:46:43 2024
Information: Block: Procurement Information | Supplier ID: SID12345 | Supplier Name: Lua Chong En | Order Quantity: 10 | Order Date: 22/02/24 | Order State: pend ing | Shipping Detablis: N/A |
```

ii. Displaying block that does not exist (Scenario 2.2)

```
Blockchain Menu

1. Add Block

2. Display Block – DEMO (Allows for Hard and Soft deletion which are strictly "Virtual")

3. Search Block (Deletions does not affect searching for blocks as deletions are strictly "Virtual")

4. Export to text file

5. Hard Delete Block

6. Soft Delete Block

7. Exit
Enter your choice: 2

Enter the block number you want to view (format: 1, 2, 3, ...) (0 to view all): 9

Block with number 9 not found.
```

iii. Display all blocks (Scenario 2.3)

- c. Scenario 3: Search Block (Error Handling included)
 - i. Search 1 block (Scenario 3.1)

```
Blockchain Menu

1. Add Block
2. Septim Block OBMO (Allows for Hard and Soft deletion which are strictly "Virtual")
2. Septim Block (Deletions does not affect searching for blocks as deletions are strictly "Virtual")
4. Export to text file
5. Hard Delete Block
6. Soft Delete Block
7. Exit
Enter your choice: 3
Enter your choice: 3
Enter which block number you want to search (format: 1, 2, 3, ...) (0 to view all): 1
Block 1 | eFpC6HCcyhbtugesrumi | EPpC6HCcyhbtugesrumi | Tue Mar 19 17:46:43 2024
information: Block: Procurement Information | Supplier ID: SID12345 | Supplier Name: Lua Chong En | Order Quantity: 10 | Order Date: 22/02/24 | Order State: pend ing | Shipping Details: N/A |
```

ii. Searching for block that does not exist (Scenario 3.2)

```
Blockchain Menu

1. Add Block

2. Display Block - DEMO (Allows for Hard and Soft deletion which are strictly "Virtual")

3. Search Block (Deletions does not affect searching for blocks as deletions are strictly "Virtual")

4. Export to text file

5. Hard Delete Block

6. Soft Delete Block

7. Exit
Enter your choice: 3

Enter which block number you want to search (format: 1, 2, 3, ...) (0 to view all): 9

Block with number 9 not found.
```

iii. Search all blocks (Scenario 3.3)

```
Blockchain Menu
1. Add Block
2. Display Block — DBMO (Allows for Hard and Soft deletion which are strictly "Virtual")
3. Search Block (Deletions does not affect searching for blocks as deletions are strictly "Virtual")
4. Export to text file
5. Hard Delete Block
6. Soft Delete Block
7. Exit
Enter your choice: 3
Enter which block number you want to search (format: 1, 2, 3, ...) (0 to view all): 0
Block 8 | ZWMAMAGIZ90g5gMiSggxd | rjbJXkvo0BuamU9Yndqm | Tue Mar 19 18:05:48 2024
information: Block: Product Worthiness Information | Product Worthiness Status: continue product | Product Worthiness Reason: N/A |
Block 7 | rjbJXkvo0BuamU9Yndqm | 9UrkGZf99ISZ8dxMeZAF | Tue Mar 19 18:05:34 2024
information: Block: Product Returns Information | Product Worthiness Status: continue product | Product Worthiness Reason: N/A |
Block 6 | 9UrkGZf99ISZ8dxMeZAF | B582IX4d9NUlvbQ0CSdE | Tue Mar 19 18:05:18 2024
information: Block: Quality Inspection Control Information | Quality Inspection Result: fail | Product Quality: poor |
Block 6 | 9UrkGZf99ISZ8dxMeZAF | B582IX4d9NUlvbQ0CSdE | Tue Mar 19 18:05:08 2024
information: Block: Customer Delivery Satisfactory Information | Delivery Confirmation: delivered | Customer Feedback Collection: poor | Satisfaction Survey: 9 |
Block 4 | XXXxVdxSdxSdxSdxFQGfCV | GfcVxJDJ0H18iDCQdSd8 | Tue Mar 19 18:04:26 2024
information: Block: Transportation Information | Transportation Mode: road | Transportation Company: J&T Express | Transportation Route: Semenyth, Selangor to Muar
, Johor | Transportation Departure Date: 22/02/24 | Transportation Estimated Arrival Date: 22/02/24 | Order State: pending | Shipping Details:
N/A |
Block 2 | LbBK1QE4QrULIF9zgnEa | efpC6HCcyhbtugesrumi | Tue Mar 19 18:03:34 2024
information: Block: Inventory Information | Warehouse ID: WIDI2345 | Order Quantity: 10 | Order Date: 22/02/24 | Order State: pend
ing | Shipping Details: N/A |
```

d. Scenario 4: Export to text file

```
| Block | Note |
```

e. Scenario 5: Hard Delete Block

```
Blockchain Menu
1. Add Block
2. Display Block - DEMO (Allows for Hard and Soft deletion which are strictly "Virtual")
3. Search Block (Deletions does not affect searching for blocks as deletions are strictly "Virtual")
4. Export to text file
5. Hard Delete Block
6. Soft Delete Block
7. Exit
Enter your choice: 5

Enter which block number you want to hard delete: 1
Block with block number 1 has been hard deleted.
```

i. Hard Deleting Block that has been Soft Deleted (Scenario 5.1)

```
Blockchain Menu

1. Add Block

2. Display Block - DEMO (Allows for Hard and Soft deletion which are strictly "Virtual")

3. Search Block (Deletions does not affect searching for blocks as deletions are strictly "Virtual")

4. Export to text file

5. Hard Delete Block

6. Soft Delete Block

7. Exit
Enter your choice: 5

Enter which block number you want to hard delete: 0
Block with block number 0 has been soft deleted and cannot be hard deleted.
```

ii. Hard Deleting Block that has already been Hard Deleted (Scenario 5.2)

```
Blockchain Menu

1. Add Block

2. Display Block - DEMO (Allows for Hard and Soft deletion which are strictly "Virtual")

3. Search Block (Deletions does not affect searching for blocks as deletions are strictly "Virtual")

4. Export to text file

5. Hard Delete Block

6. Soft Delete Block

7. Exit
Enter your choice: 5

Enter which block number you want to hard delete: 1
Block with block number 1 has already been hard deleted.
```

f. Scenario 6: Soft Delete Block

```
Blockchain Menu

1. Add Block

2. Display Block - DEMO (Allows for Hard and Soft deletion which are strictly "Virtual")

3. Search Block (Deletions does not affect searching for blocks as deletions are strictly "Virtual")

4. Export to text file

5. Hard Delete Block

6. Soft Delete Block

7. Exit
Enter your choice: 6

Enter which block number you want to soft delete: 2
Information in block with block number 2 has been soft deleted.
```

i. Soft Deleting Block that has been Hard Deleted (Scenario 6.1)

```
Blockchain Menu

1. Add Block

2. Display Block - DEMO (Allows for Hard and Soft deletion which are strictly "Virtual")

3. Search Block (Deletions does not affect searching for blocks as deletions are strictly "Virtual")

4. Export to text file

5. Hard Delete Block

6. Soft Delete Block

7. Exit
Enter your choice: 6

Enter which block number you want to soft delete: 1

Block with block number 1 has been hard deleted and cannot be soft deleted.
```

ii. Soft Deleting Block that has already been Soft Deleted (Scenario 6.2)

```
Blockchain Menu

1. Add Block

2. Display Block - DEMO (Allows for Hard and Soft deletion which are strictly "Virtual")

3. Search Block (Deletions does not affect searching for blocks as deletions are strictly "Virtual")

4. Export to text file

5. Hard Delete Block

6. Soft Delete Block

7. Exit
Enter your choice: 6

Enter which block number you want to soft delete: 0

Block with block number 0 has already been soft deleted.
```

g. Scenario 7: Exit Program

```
Blockchain Menu

1. Add Block

2. Display Block - DEMO (Allows for Hard and Soft deletion which are strictly "Virtual")

3. Search Block (Deletions does not affect searching for blocks as deletions are strictly "Virtual")

4. Export to text file

5. Hard Delete Block

6. Soft Delete Block

7. Exit
Enter your choice: 7

Exit Program.
```

h. Scenario 8: Incorrect ID, Error Handling

```
Blockchain Menu
1. Add Block

    Display Block - DEMO (Allows for Hard and Soft deletion which are strictly "Virtual")
    Search Block (Deletions does not affect searching for <u>blocks</u> as deletions are strictly "Virtual")
    Export to text file

5. Hard Delete Block
6. Soft Delete Block
7. Exit
Enter your choice: 1
Which block do you want to add? (1-8):
1. Procurement Stage
2. Inventory Storage Stage
3. Order Fulfillment Stage
4. Transportation Stage
5. Customer Delivery Satisfaction Stage
6. Quality Control Stage
7. Product Return Stage
8. Product Worthiness Stage
Enter your choice: 1
Enter Supplier ID (format: SIDxxxxx): SID12 Invalid format. Please enter a valid Supplier ID.
```

Scenario 9: Incorrect Date, Error Handling

```
Enter your choice: 4

Enter Transportation Mode (Road, Rail, Sea, Air): air
Enter Transportation Company: J&T Express
Enter Transportation Route:
From (format: city, state): Petaling Jaya, Selangor
To (format: city, state): Muar, Johor
Enter Transportation Departure Date (format: dd/mm/yy): 22/13/24
Invalid format. Please enter a valid Order Date (format: dd/mm/yy).
Enter Transportation Departure Date (format: dd/mm/yy):
```

j. Scenario 10: Incorrect Destination, Error Handling

```
Enter Warehouse ID (format: WIDxxxxx): WID12345
Enter Storage Location (format: city, state): Petaling Jaya, Johor
Invalid format. Please enter a valid location in the format 'city, state'.
Enter Storage Location (format: city, state):
```

k. Scenario 11: Incorrect Username & Password, Error Handling

```
Inventory and Transportation Management System.
```

Name: Lua Chong En Student ID: 20417309

Enter Username: E

Enter Password: 123

Invalid username or password. Please try again.

I. Scenario 12: Incorrect Input (general), Error Handling

```
Blockchain Menu

1. Add Block

2. Display Block - DEMO (Allows for Hard and Soft deletion which are strictly "Virtual")

3. Search Block (Deletions does not affect searching for blocks as deletions are strictly "Virtual")

4. Export to text file

5. Hard Delete Block

6. Soft Delete Block

7. Exit
Enter your choice: 8

Invalid choice. Please enter a valid choice.
```

```
Which block do you want to add? (1-8):

1. Procurement Stage

2. Inventory Storage Stage

3. Order Fulfillment Stage

4. Transportation Stage

5. Customer Delivery Satisfaction Stage

6. Quality Control Stage

7. Product Return Stage

8. Product Worthiness Stage

Enter your choice: 10
Invalid choice. Please enter a number between 1-8.
```

```
Blockchain Menu
1. Add Block
2. Display Block - DEMO (Allows for Hard and Soft deletion which are strictly "Virtual")
3. Search Block (Deletions does not affect searching for blocks as deletions are strictly "Virtual")
4. Export to text file
5. Hard Delete Block
6. Soft Delete Block
7. Exit
Enter your choice: 5
Enter which block number you want to hard delete: 11
Block with block number 11 not found.
```

m. Scenario 13: Adding more than 8 blocks, Error Handling

```
Product Worthiness Information Block Successfully Added.
Blockchain Menu
1. Add Block
2. Display Block - DEMO (Allows for Hard and Soft deletion which are strictly "Virtual")
3. Search Block (Deletions does not affect searching for blocks as deletions are strictly "Virtual")
4. Export to text file
5. Hard Delete Block
6. Soft Delete Block
7. Exit
Enter your choice: 1
All blocks in the blockchain have been added. No more blocks can be added.
```

n. Scenario 14: Adding the same block more than once, Error Handling

```
Which block do you want to add? (1-8):

1. Procurement Stage

2. Inventory Storage Stage

3. Order Fulfillment Stage

4. Transportation Stage

5. Customer Delivery Satisfaction Stage

6. Quality Control Stage

7. Product Return Stage

8. Product Worthiness Stage

Enter your choice: 8

Product Worthiness Information has already been added.
```

o. Scenario 15: Hard or Soft deleting a block that has already been deleted

```
Blockchain Menu

1. Add Block

2. Display Block — DEMO (Allows for Hard and Soft deletion which are strictly "Virtual")

3. Search Block (Deletions does not affect searching for blocks as deletions are strictly "Virtual")

4. Export to text file

5. Hard Delete Block

6. Soft Delete Block

7. Exit
Enter your choice: 5

Enter which block number you want to hard delete: 1

Block with block number 1 has already been hard deleted.
```

```
Blockchain Menu

1. Add Block

2. Display Block - DEMO (Allows for Hard and Soft deletion which are strictly "Virtual")

3. Search Block (Deletions does not affect searching for blocks as deletions are strictly "Virtual")

4. Export to text file

5. Hard Delete Block

6. Soft Delete Block

7. Exit
Enter your choice: 6

Enter which block number you want to soft delete: 1
Block with block number 1 has been hard deleted and cannot be soft deleted.
```

Scenario 16: User authentication (Error Handling included)

```
Inventory and Transportation Management System.

Name: Lua Chong En Student ID: 20417309

Enter Username: En

Enter Password: 12

Invalid username or password. Please try again.

Enter Username: En

Enter Password: 123

Blockchain Menu
1. Add Block
2. Display Block − DEMO (Allows for Hard and Soft deletion which are strictly "Virtual")
3. Search Block (Deletions does not affect searching for blocks as deletions are strictly "Virtual")
4. Export to text file
5. Hard Delete Block
6. Soft Delete Block
7. Exit
Enter your choice: ■
```

q. Scenario 17: Export to "blockchain.txt"

```
Blockchain Menu

1. Add Block

2. Display Block - DEMO (Allows for Hard and Soft deletion which are strictly "Virtual")

3. Search Block (Deletions does not affect searching for blocks as deletions are strictly "Virtual")

4. Export to text file

5. Hard Delete Block

6. Soft Delete Block

7. Exit
Enter your choice: 4

Blocks exported to blockchain.txt successfully.
```

r. Scenario 18: "blockchain.txt" file (example)

Block 7 | APrP7522ZwCYV0gMSAHJ | 6qiF8tW40389ouUX4Qve | Thu Mar 21 15:18:06 2024

information: Block: Product Worthiness Information | Product Worthiness Status: continue product | Product Worthiness Reason: 2 |

Block 6 | 6qiF8tW40389ouUX4Qve | MPRzOoTKk5uCHO0pxG2y | Thu Mar 21 15:18:00 2024

information: Block: Product Returns Information | Product Return Number:

R99310 | Product Return Status: returned | Product Return Reason: 2 |

Block 5 | MPRzOoTKk5uCHO0pxG2y | ipHqPLNNkD0NaiFAJWR2 | Thu Mar 21 15:17:56 2024

information: Block: Quality Inspection Control Information | Quality Inspection Result: fail | Product Quality: poor |

Block 4 | ipHqPLNNkD0NaiFAJWR2 | kBo7RwBRII396hXX7st1 | Thu Mar 21 15:17:50 2024

information: Block: Customer Delivery Satisfactory Information | Delivery Confirmation: delivered | Customer Feedback Collection: poor | Satisfaction Survey: 9 |

Block 3 | kBo7RwBRII396hXX7st1 | wAOSzOszFhVMS5IAMyPQ | Thu Mar 21 15:17:38 2024

information: Block: Transportation Information | Transportation Mode: air | Transportation Company: 2 | Transportation Route: Muar, Johor to Muar, Johor | Transportation Departure Date: 22/02/24 | Transportation Estimated Arrival Date: 23/02/24 |

Block 2 | wAOSzOszFhVMS5IAMyPQ | XMiHLpQMv51Pq9DDQ1MU | Thu Mar 21 15:17:28 2024

information: Block: Order Fulfillment Information | Customer ID: CID12345 | Order Quantity: 2 | Order Date: 22/02/24 | Order State: pending | Shipping Details: 1 |

Block 1 | XMiHLpQMv51Pq9DDQ1MU | ZYZpNaFQva4bm8WZexoT | Thu Mar 21 15:17:21 2024

information: Block: Inventory Information | Warehouse ID: WID12345 | Storage Location: Muar, Johor | Inventory Quantity: 2 | Inventory Status: low stock | Block 0 | ZYZpNaFQva4bm8WZexoT | ZYZpNaFQva4bm8WZexoT | Thu Mar 21 15:17:09 2024

information: Block: Procurement Information | Supplier ID: SID12345 | Supplier Name: 2 | Order Quantity: 2 | Order Date: 22/02/24 | Order State: pending | Shipping Details: 2 |

s. Scenario 19: Displaying/Searching all blocks

```
Enter which block number you want to search (format: 1, 2, 3, ...) (* to view all): *

Block 7 | UBRZZZTOAU/BHIGSICV | optCQTUMBOGISUIXON/UP | Fri Mar 22 11:54:72 2024
information: Block: Product Worthiness Information | Product Worthiness Status: continue product | Product Worthiness Reason: 2 |

Block 6 | optCQTUMBOGISUIXIAON/UP | 68y/SMRZQTNAMBSOKOW, | Fri Mar 22 11:54:72 2024
information: Block: Product Returns Information | Product Return Number: Re6219 | Product Return Status: returned | Product Return Reason: 8 |

Block 5 | 68y/SHRZQTNAMBSOKOW, | HBLCx02HTIJFZvt44reE | Fri Mar 22 11:54:12 2024
information: Block: Quality Inspection Control Information | Quality Inspection Result: fail | Product Quality: poor |

Block 4 | HBLCx02ZHTIJFZxt44reE | yS22LBZsrRLTNAMMODEX, | Fri Mar 22 11:54:12 2024
information: Block: Qustomer Delivery Satisfactory Information | Delivery Confirmation: delivered | Customer Feedback Collection: poor | Satisfaction Survey: 9 |

Block 5 | yS22LBZsrRLTNAMMODEX | vFnITAMHyco7xQVE6np6 | Fri Mar 22 11:58:72 2024
information: Block: Transportation Information | Transportation Mode: air | Transportation Company: 2 | Transportation Route: Muar, Johor to Petaling Jaya, Selango
r | Transportation Departure Date: 22/02/24 | Transportation Edection: block: Order Fulfillment Information | Customer ID: CIDI2345 | Order Quantity: 20 | Order Date: 22/03/24 | Order State: pending | Shipping Details: 1 |

Block 1 | x8Appl19Ushhrtt0e9u725 | xn5fddktZIYyMXr8aVzl | Fri Mar 22 11:58:02 2024
information: Block: Inventory Information | Marehouse ID: WIDI2345 | Storage Location: Muar, Johor | Inventory Quantity: 2 | Inventory Status: low stock |

Block 8 | x8Appl3Ushhrtt0e9u725 | xn5fddktZIYyMXr8aVzl | Fri Mar 22 11:45:54 2024
information: Block: Procurement Information | Supplier ID: SID12345 | Supplier Name: En | Order Quantity: 123 | Order Date: 22/02/24 | Order State: pending | Shipping Details: WA |
```

t. Scenario 20: Entering non-numerical value for numerical input (Error Handling)

```
Enter Supplier ID (format: SIDxxxxx): 2
Invalid format. Please enter a valid Supplier ID.

Enter Supplier ID (format: SIDxxxxx): SID12345
Enter Supplier Name: w
Enter Order Quantity: oo
Invalid input. Please enter a valid number for Order Quantity.
Enter Order Quantity:
```

13. Conclusion

In conclusion, online shopping websites such as Shopee and Lazada can gain further success by adopting blockchain-based inventory and transportation management systems. Transparency and reliability of the data is guaranteed throughout the product life cycle. From procurement to delivery and customer satisfaction surveys. Because the blockchain is adaptable and modular, it can be customized and adapted to meet the company requirements, encouraging user input and reliability in data management. Additionally, the supply chain's integrity is ensured and risk is lowered through the automated and safe transactions made possible by the integration of conditional statements/ smart contracts.

14. Feedback Questions

a. Things that I've learned doing this coursework

Throughout doing this coursework I've learnt a lot on using CPP and also navigating blockchain and its multitude of features.

Focusing first on CPP, I've learned how to use the basic syntax to implement more advanced concepts. Using linked lists, vectors, and pointers are just a few to mention. I believe I have gained a strong understanding in using the CPP language.

Whilst on the other hand, I've really been able to understand the workings of blockchain and the nature of it. Seeing how secure and decentralized it is through

smart contracts and cryptographic methods. Using specified techniques such as generating hash through a custom hashing function.

I believe I have created a very impressive piece of work, I am extremely proud of myself. I hope my hard work in this coursework can be recognized.

b. Noteworthy difficulties that I faced

One of the more significant difficulties that I faced was using vectors to store information key-value pairs. I had trouble initializing it and also using it as a parameter in the public methods under the "Block" class. I did ample research and through rounds of trial and error, I was able to slowly solve the issue.

Another major problem I faced was the hash value and ensuring that the hash values remain the same for the first block in the blockchain. Additionally using the same hash function for the following block and generating a new one. Again, through logical thinking and trial and error, I was able to slowly resolve the imminent issue and allow the blockchain to smoothly link to each other.

Finally, learning how to build a blockchain in CPP was a big difficult project itself. This coursework challenged my abilities in programming in CPP. However, I would like to extend my thanks to Dr. Doreen for providing assistance throughout and providing feedback when I required it. The lecture and lab sessions were useful.

15. Appendix

a. code

```
#include <iostream>
#include <vector>
#include <string>
#include <ctime>
#include <cstdlib>
#include <fstream>
#include <sstream>
using namespace std;
```

```
int blockNumber: // Block number
  string currentHashNumber; // Current hash number
  string previousHashNumber; // Previous hash number
  string currentTimeStamp; // Current time stamp
  vector<pair<string, string> > information; // Information stored in the block
  bool isHardDeleted; // Flag to indicate if block is deleted
  bool isSoftDeleted; // Flag to indicate if block is deleted
  Block(int blockN, string currentH, string previousH, string timeStamp) { //
Constructor for Block
     blockNumber = blockN; // Set block number
     currentHashNumber = currentH; // Set current hash number
     previousHashNumber = previousH; // Set previous hash number
     currentTimeStamp = timeStamp; // Set current time stamp
     isHardDeleted = false; // Set isHardDeleted flag to false
     isSoftDeleted = false; // Set isSoftDeleted flag to false
  }
};
struct BlockNode { // BlockNode structure
  Block data: // Block data
  BlockNode* next; // Pointer to the next block
  BlockNode(Block block): data(block) { // Constructor for BlockNode
     next = nullptr; // Set next to nullptr
  }
};
class Blockchain { // Blockchain class
private: // Private members
  BlockNode* head: // Pointer to the head of the blockchain
  int currentBlockNumber; // Current block number
  string hashNumber; // Hash number
  bool procurementAdded; // Procurement information added flag
  bool inventoryAdded; // Inventory information added flag
  bool orderFulfillmentAdded; // Order fulfillment information added flag
  bool transportationAdded: // Transportation information added flag
  bool customerDeliverySatisfactionAdded; // Customer delivery satisfaction
information added flag
  bool qualityControlAdded; // Quality control information added flag
  bool productReturn; // Product return information added flag
  bool productWorthiness; // Product worthiness information added flag
```

public: // Public members

Blockchain() { // Constructor for Blockchain

head = nullptr; // Set head to nullptr, which is the start of the blockchain currentBlockNumber = 0; // Set current block number to 1

hashNumber = generateRandomHash(); // Generate a random hash number time_t timeNow = time(0); // Get the current time

char* dateTime = ctime(&timeNow); // Convert the current time to a string so it can be stored in the block

Block firstBlock(currentBlockNumber, hashNumber, hashNumber, dateTime); // Create the first block

head = new BlockNode(firstBlock); // Set the head of the blockchain to the first block

procurementAdded = false; // Set procurement information added flag to false

inventoryAdded = false; // Set inventory information added flag to false orderFulfillmentAdded = false; // Set order fulfillment information added flag to false

transportationAdded = false; // Set transportation information added flag to false

customerDeliverySatisfactionAdded = false; // Set customer delivery satisfaction information added flag to false

qualityControlAdded = false; // Set quality control information added flag to false

productReturn = false; // Set product return information added flag to false productWorthiness = false; // Set product worthiness information added flag to false }

void addBlock(const vector<pair<string, string> >& info) { // Add a block to the blockchain with the information passed in, information is a vector pair of strings

hashNumber = generateRandomHash(); // Generate a random hash number for the new block to be added

time_t timeNow = time(0); // Get the current time for the new block to be added

char* dateTime = ctime(&timeNow); // Convert the current time to a string so it can be stored in the block because the time is stored as a string in the block

int chosenBlockNumber; // Chosen block number by the user to add to the blockchain

Block newBlock(currentBlockNumber, hashNumber, head->data.currentHashNumber, dateTime); // Create a new block with the current block number, the hash number, the previous hash number, and the current time

newBlock.information = info; // Set the information of the new block to the information passed in as a parameter

```
do { // Loop until the user chooses to add all the blocks they want to add,
only one of each block can be added
       cout << "\nWhich block do you want to add? (1-8):" << endl; // Ask the
user which block they want to add
       cout << "\n1. Procurement Stage" << endl; // Add Procurement Stage
       cout << "\n2. Inventory Storage Stage" << endl; // Add Inventory Storage
Stage
       cout << "\n3. Order Fulfillment Stage" << endl; // Add Order Fulfillment
Stage
       cout << "\n4. Transportation Stage" << endl; // Add Transportation Stage
       cout << "\n5. Customer Delivery Satisfaction Stage" << endl; // Add
Customer Delivery Satisfaction Stage
       cout << "\n6. Quality Control Stage" << endl; // Add Quality Control Stage
       cout << "\n7. Product Return Stage" << endl; // Add Product Return Stage
       cout << "\n8. Product Worthiness Stage" << endl; // Add Product
Worthiness Stage
       cout << "\nEnter your choice: "; // Ask the user to enter their choice
       cin >> chosenBlockNumber; // Get the user's choice
       cin.ignore(); // Ignore the newline character
       if (cin.fail()) { // If the user enters an invalid input
          cin.clear(); // Clear the input buffer
         cin.ignore(numeric limits<streamsize>::max(), '\n'); // Ignore the rest of
the input
          cout << "\nInvalid input. Please enter a number." << endl; // Tell the
user that they entered an invalid input
          continue; // Continue to the next iteration of the loop
       }
       switch (chosenBlockNumber) { // Switch statement based on the user's
choice
          case 1: // If the user chooses 1
            if(procurementAdded) { // If procurement information has already
been added
               cout << "Procurement Information has already been added." <<
endl; // Tell the user that procurement information has already been added
               chosenBlockNumber = 0; // Set chosen block number to 0
because the user has already added procurement information so the switch
statement will break
               break; // Break out of the switch statement
            }
```

```
addProcurementInformation(newBlock); // Add procurement
information to the new block
            procurementAdded = true; // Set procurement information added flag
to true
            break; // Break out of the switch statement
          case 2: // If the user chooses 2
            if(inventoryAdded) { // If inventory information has already been
added
               cout << "Inventory Information has already been added." << endl;
// Tell the user that inventory information has already been added
               chosenBlockNumber = 0; // Set chosen block number to 0
because the user has already added inventory information so the switch
statement will break
               break; // Break out of the switch statement
            }
            addInventoryInformation(newBlock); // Add inventory information to
the new block
            inventoryAdded = true; // Set inventory information added flag to true
            break; // Break out of the switch statement
          case 3: // If the user chooses 3
            if(orderFulfillmentAdded) { // If order fulfillment information has
already been added
               cout << "Order Fulfillment Information has already been added."
<< endl; // Tell the user that order fulfillment information has already been added
               chosenBlockNumber = 0; // Set chosen block number to 0
because the user has already added order fulfillment information so the switch
statement will break
               break; // Break out of the switch statement
            addOrderFulfillmentInformation(newBlock); // Add order fulfillment
information to the new block
            orderFulfillmentAdded = true; // Set order fulfillment information
added flag to true
            break; // Break out of the switch statement
          case 4: // If the user chooses 4
            if(transportationAdded) { // If transportation information has already
been added
               cout << "Transportation Information has already been added." <<
endl; // Tell the user that transportation information has already been added
               chosenBlockNumber = 0; // Set chosen block number to 0
because the user has already added transportation information so the switch
statement will break
               break; // Break out of the switch statement
            }
```

addTransportationInformation(newBlock); // Add transportation information to the new block transportationAdded = true; // Set transportation information added flag to true break; // Break out of the switch statement case 5: // If the user chooses 5 if(customerDeliverySatisfactionAdded) { // If customer delivery satisfaction information has already been added cout << "Customer Delivery Satisfaction Information has already been added." << endl; // Tell the user that customer delivery satisfaction information has already been added chosenBlockNumber = 0; // Set chosen block number to 0 because the user has already added customer delivery satisfaction information so the switch statement will break break: // Break out of the switch statement } addCustomerDeliverySatisfactionInformation(newBlock); // Add customer delivery satisfaction information to the new block customerDeliverySatisfactionAdded = true; // Set customer delivery satisfaction information added flag to true break; // Break out of the switch statement case 6: // If the user chooses 6 if(qualityControlAdded) { // If quality control information has already been added cout << "Quality Control Information has already been added." << endl; // Tell the user that quality control information has already been added chosenBlockNumber = 0; // Set chosen block number to 0 because the user has already added quality control information so the switch statement will break break; // Break out of the switch statement } addQualityInspectionControlInformation(newBlock); // Add quality control information to the new block qualityControlAdded = true; // Set quality control information added flag to true break; // Break out of the switch statement case 7: // If the user chooses 7 if(productReturn) { // If product return information has already been added cout << "Product Return Information has already been added." << endl; // Tell the user that product return information has already been added

chosenBlockNumber = 0; // Set chosen block number to 0

because the user has already added product return information so the switch

statement will break

```
break: // Break out of the switch statement
            } // Add product return information to the new block
            addProductReturnInformation(newBlock); // Add product return
information to the new block
            productReturn = true; // Set product return information added flag to
true
            break; // Break out of the switch statement
          case 8: // If the user chooses 8
            if(productWorthiness) { // If product worthiness information has
already been added
               cout << "Product Worthiness Information has already been
added." << endl; // Tell the user that product worthiness information has already
been added
               chosenBlockNumber = 0; // Set chosen block number to 0
because the user has already added product worthiness information so the
switch statement will break
               break; // Break out of the switch statement
            }
            addProductWorthinessInformation(newBlock); // Add product
worthiness information to the new block
            productWorthiness = true: // Set product worthiness information
added flag to true
            break; // Break out of the switch statement
          default:
            cout << "Invalid choice. Please enter a number between 1-8." <<
endl; // Tell the user that their choice is invalid
            break; // Break out of the switch statement
       }
     } while (chosenBlockNumber < 1 || chosenBlockNumber > 8); // Keep asking
the user to enter a number between 1-8 until they do so
     if (currentBlockNumber == 0) { // If the current block number is 1
       head->data.information = newBlock.information; // Set the head's data to
the new block's information
     } else { // If the current block number is not 1
       BlockNode* newNode = new BlockNode(newBlock); // Create a new
block node with the new block's information
       newNode->next = head; // Set the new node's next to the head
       head = newNode; // Set the head to the new node
     }
     currentBlockNumber++; // Increment the current block number
  }
```

void addProcurementInformation(Block& block) { // Add procurement information to the block, called when the user chooses 1

string supplierID, supplierName, orderQuantity, orderDate, orderState, shippingDetails; // Declare variables for the supplier ID, supplier name, order quantity, order date, order state, and shipping details

bool correctSupplierID = false; // Set the correct supplier ID flag to false

while (!correctSupplierID) $\{$ // While loop to keep asking the user to enter a valid supplier ID

cout << "\nEnter Supplier ID (format: SIDxxxxx): "; // Ask the user to enter the supplier ID, the format is string SID followed by 5 digits

getline(cin, supplierID); // Get user input for the supplier ID

if (supplierID.length() == 8 & supplierID.substr(0, 3) == "SID") { // Check if the supplier ID is 8 characters long and starts with "SID"

bool validLength = true; // Set the valid flag to true

for (int i = 3; i < 8; i++) { // For loop to check if the rest of the characters are digits

if (!isdigit(supplierID[i])) { // If the character is not a digit validLength = false; // Then set the valid flag to false break; // Break out of the for loop }

}

if (validLength) { // If the valid flag is true

correctSupplierID = true; // Set the correct supplier ID flag to true, this means that the supplier ID is valid

}

else { // If the supplier ID is not 8 characters long and does not start with "SID" $\,$

cout << "Invalid format. Please enter a valid Supplier ID." << endl; // Tell the user that the supplier ID is invalid $\,$

}

cout << "Enter Supplier Name: "; // Ask the user to enter the supplier name getline(cin, supplierName); // Get user input for the supplier name

bool validOrderQuantity = false; // Set the valid order quantity flag to false while (!validOrderQuantity) { // While loop to keep asking the user to enter a valid order quantity

cout << "Enter Order Quantity: "; // Ask the user to enter the order quantity

getline(cin, orderQuantity); // Get user input for the order quantity

```
if (orderQuantity.find_first_not_of("0123456789") == string::npos) { //
Check if the order quantity contains only digits, no other characters but digits
          validOrderQuantity = true; // Set the valid order quantity flag to true,
this means that the order quantity is valid
       } else { // If the order quantity contains characters other than digits
          cout << "Invalid input. Please enter a valid number for Order Quantity."
<< endl; // Tell the user that the order quantity is invalid
     }
     bool correctOrderDate = false; // Set the correct order date flag to false
     while (!correctOrderDate) { // While loop to keep asking the user to enter a
valid order date
        cout << "Enter Order Date (format: dd/mm/yy): "; // Ask the user to enter
the order date, the format is strictly day/month/year
        getline(cin, orderDate); // Get user input for the order date
        if (orderDate.length() == 8 && orderDate[2] == '/' && orderDate[5] == '/') {
// Check if the order date is 8 characters long and contains "/" at the 3rd and 6th
position, no other characters but "/"
          string dayString = orderDate.substr(0, 2); // Get the day from the order
date
          string monthString = orderDate.substr(3, 2); // Get the month from the
order date
          string yearString = orderDate.substr(6, 2); // Get the year from the
order date
          int day = stoi(dayString); // Convert the day string to an integer
          int month = stoi(monthString); // Convert the month string to an integer
          int year = stoi(yearString); // Convert the year string to an integer
          if (day >= 1 && day <= 31 && month >= 1 && month <= 12 && year >=
0 && year >= 24) { // Check that the day is between 1-31, month is between 1-12,
and year is after 2024, only valid day month and year
             correctOrderDate = true; // Set the correct order date flag to true, this
means that the order date is valid
          }
       }
       if (!correctOrderDate) { // If the order date is not valid
          cout << "Invalid format. Please enter a valid Order Date (format:
dd/mm/yy) Ensure that year is on or after 2024." << endl; // Tell the user that the
order date is invalid, will loop again
       }
```

} bool validOrderState = false; // Set the valid order state flag to false while (!validOrderState) { // While loop to keep asking the user to enter a valid order state cout << "Enter Order State (Pending, In Progress, Completed, Cancelled): "; // Ask the user to enter the order state, the options are Pending, In Progress, Completed, Cancelled getline(cin, orderState); // Get user input for the order state transform(orderState.begin(), orderState.end(), orderState.begin(), ::tolower); // Convert the order state to lowercase, so that the user can enter the order state in any case, doesnt affect the input if (orderState == "pending" || orderState == "in progress" || orderState == "completed" || orderState == "cancelled") { // Check if the order state is one of the valid options, pending, in progress, completed, or cancelled validOrderState = true; // Set the valid order state flag to true, this means that the order state is valid else { // If the order state is not one of the valid options cout << "Invalid status. Please enter 'Pending', 'In Progress', 'Completed', 'Cancelled'." << endl; // Tell the user that the order state is invalid } cout << "Enter Shipping Details: "; // Ask the user to enter the shipping details getline(cin, shippingDetails); // Get user input for the shipping details block.information.push back(make pair("Block", "Procurement Information")); // Add the block name and block type to the block information block.information.push_back(make_pair("Supplier ID", supplierID)); // Add

the supplier ID to the block information

block.information.push back(make pair("Supplier Name", supplierName)); // Add the supplier name to the block information

block.information.push back(make pair("Order Quantity", orderQuantity)); // Add the order quantity to the block information

block.information.push back(make pair("Order Date", orderDate)); // Add the order date to the block information

block.information.push_back(make_pair("Order State", orderState)); // Add the order state to the block information

block.information.push_back(make_pair("Shipping Details", shippingDetails)); // Add the shipping details to the block information

cout << "\n\nProcurement Information Block Successfully Added.\n"; // Tell the user that the procurement information block has been successfully added, and the information has been stored in the block, block now has the information }

void addInventoryInformation(Block& block) { // Function to add inventory information to the block

string warehouseID, storageLocation, inventoryQuantity, inventoryStatus; // Declare the variables for the warehouse ID, storage location, inventory quantity, and inventory status

bool correctWarehouseID = false; // Set the correct warehouse ID flag to false

while (!correctWarehouseID) $\{$ // While loop to keep asking the user to enter a valid warehouse ID

cout << "\nEnter Warehouse ID (format: WIDxxxxx): "; // Ask the user to enter the warehouse ID, the format is strictly WID followed by 5 digits getline(cin, warehouseID); // Get user input for the warehouse ID

if (warehouseID.length() == $8 \& \text{warehouseID.substr}(0, 3) == \text{"WID"} \{ // \text{Check if the warehouse ID is } 8 \text{ characters long and starts with WID, no other characters but WID and } 5 \text{ digits}$

bool validLength = true; // Set the valid flag to true, this means that the warehouse ID is valid

for (int i = 3; i < 8; i++) { // For loop to check the 5 digits of the warehouse ID

if (!isdigit(warehouseID[i])) { // If the character is not a digit validLength = false; // Set the valid flag to false, this means that the warehouse ID is invalid

break; // Break the for loop, no need to check the rest of the digits
}

if (validLength) { // If the warehouse ID is valid

correctWarehouseID = true; // Set the correct warehouse ID flag to
true, this means that the warehouse ID is valid
}

} else { // If the warehouse ID is not valid

cout << "Invalid format. Please enter a valid Warehouse ID." << endl; // Tell the user that the warehouse ID is invalid, will loop again }

```
}
```

vector<string> validLocations; // Create a vector of strings to store the valid locations, valid locations are cities and states, the format is: city, state

ifstream file("valid_locations.txt"); // Open the valid locations file, file name is valid locations.txt

bool validStorageLocation = false; // Set the valid storage location flag to false

while (!validStorageLocation) { // While loop to keep asking the user to enter a valid storage location

cout << "Enter Storage Location (format: city, state): "; // Ask the user to enter the storage location, the format is city, state

getline(cin, storageLocation); // Get user input for the storage location

validStorageLocation = isValidLocation(storageLocation, validLocations); // Call the isValidLocation function to check if the storage location is valid, pass the storage location and the valid locations vector as arguments

bool validInventoryQuantity = false; // Set the valid inventory quantity flag to false

while (!validInventoryQuantity) { // While loop to keep asking the user to enter a valid inventory quantity

cout << "Enter Inventory Quantity: "; // Ask the user to enter the inventory
quantity</pre>

getline(cin, inventoryQuantity); // Get user input for the inventory quantity

if (inventoryQuantity.find_first_not_of("0123456789") == string::npos) { //
Check if the inventory quantity contains only digits, no other characters

validInventoryQuantity = true; // Set the valid inventory quantity flag to true, this means that the inventory quantity is valid

```
} else {
```

cout << "Invalid input. Please enter a valid number for Inventory Quantity." << endl; // Tell the user that the inventory quantity is invalid, will loop again

}

bool validInventoryStatus = false; // Set the valid inventory status flag to false

while (!validInventoryStatus) { // While loop to keep asking the user to enter a valid inventory status

cout << "Enter Inventory Status (Available, Low Stock, or Not Available): "; // Ask the user to enter the inventory status, the options are available, low stock, or not available

getline(cin, inventoryStatus); // Get user input for the inventory status

transform(inventoryStatus.begin(), inventoryStatus.end(), inventoryStatus.begin(), ::tolower); // Convert the inventory status to lowercase

if (inventoryStatus == "available" || inventoryStatus == "low stock" || inventoryStatus == "not available") { // Check if the inventory status is available, low stock, or not available

validInventoryStatus = true; // Set the valid inventory status flag to true, this means that the inventory status is valid

}

else { // If the inventory status is not valid

cout << "Invalid status. Please enter 'Available', 'Low Stock', or 'Not Available'." << endl; // Tell the user that the inventory status is invalid, will loop again

}

block.information.push_back(make_pair("Block", "Inventory Information")); // Add the inventory information block to the block

block.information.push_back(make_pair("Warehouse ID", warehouseID)); // Add the warehouse ID to the block

block.information.push_back(make_pair("Storage Location", storageLocation)); // Add the storage location to the block

```
block.information.push back(make pair("Inventory Quantity",
inventoryQuantity)); // Add the inventory quantity to the block
     block.information.push back(make pair("Inventory Status",
inventoryStatus)); // Add the inventory status to the block
     cout << "\n\nInventory Information Block Successfully Added.\n"; // Tell the
user that the inventory information block is successfully added
  void addOrderFulfillmentInformation(Block& block) { // Function to add order
fulfillment information to the block
     string customerID, orderQuantityF, orderDateF, orderStateF,
shippingDetailsF; // Declare strings to store the customer ID, order quantity, order
date, order state, and shipping details
     bool correctCustomerID = false; // Set the correct customer ID flag to false
     while (!correctCustomerID) { // While loop to keep asking the user to enter a
valid customer ID
        cout << "\nEnter Customer ID (format: CIDxxxxx): "; // Ask the user to
enter the customer ID, the format is CID followed by 5 digits
       getline(cin, customerID); // Get user input for the customer ID
       if (customerID.length() == 8 && customerID.substr(0, 3) == "CID") { //
Check if the customer ID is 8 characters long and starts with CID
          bool validLength = true; // Set the valid flag to true
          for (int i = 3; i < 8; i++) { // For loop to check if the rest of the customer
ID contains only digits
             if (!isdigit(customerID[i])) { // If the character is not a digit
               validLength = false; // Set the valid flag to false
               break; // Break from the for loop
             }
          if (validLength) { // If the customer ID is valid
             correctCustomerID = true; // Set the correct customer ID flag to true,
this means that the customer ID is valid
          }
       }
       else { // If the customer ID is not valid
          cout << "Invalid format. Please enter a valid Customer ID." << endl; //
Tell the user that the customer ID is invalid, will loop again
       }
     }
```

bool validOrderQuantityF = false; // Set the valid order quantity flag to false while (!validOrderQuantityF) { // While loop to keep asking the user to enter a valid order quantity

cout << "Enter Order Quantity: "; // Ask the user to enter the order quantity

getline(cin, orderQuantityF); // Get user input for the order quantity

if (orderQuantityF.find_first_not_of("0123456789") == string::npos) { // Check if the order quantity contains only digits, no other characters, only digits validOrderQuantityF = true; // Set the valid order quantity flag to true, this means that the order quantity is valid

bool correctOrderDateF = false; // Set the correct order date flag to false while (!correctOrderDateF) { // While loop to keep asking the user to enter a valid order date

cout << "Enter Order Date (format: dd/mm/yy): "; // Ask the user to enter the order date, the format is dd/mm/yy

getline(cin, orderDateF); // Get user input for the order date

if (orderDateF.length() == 8 && orderDateF[2] == '/' && orderDateF[5] == '/') { // Check if the order date is 8 characters long and contains / at the 3rd and 6th position, no other characters

string dayString = orderDateF.substr(0, 2); // Extract the day, month, and year from the order date

string monthString = orderDateF.substr(3, 2); // Extract the day, month, and year from the order date

string yearString = orderDateF.substr(6, 2); // Extract the day, month, and year from the order date

int day = stoi(dayString); // Convert the day, month, and year to integers

int month = stoi(monthString); // Convert the day, month, and year to integers

int year = stoi(yearString); // Convert the day, month, and year to integers

if (day >= 1 && day <= 31 && month >= 1 && month <= 12 && year >= 0 && year >= 24) { // Check if the day, month, and year are valid and year is after 2024

```
correctOrderDateF = true; // Set the correct order date flag to true,
this means that the order date is valid
       }
       if (!correctOrderDateF) { // If the order date is not valid
          cout << "Invalid format. Please enter a valid Order Date (format:
dd/mm/yy) Ensure that year is on or after 2024." << endl; // Tell the user that the
order date is invalid, will loop again
       }
     }
     bool validOrderState = false; // Set the valid order state flag to false
     while (!validOrderState) { // While loop to keep asking the user to enter a
valid order state
       cout << "Enter Order State (Pending, In Progress, Completed,
Cancelled): "; // Ask the user to enter the order state, the options are Pending, In
Progress, Completed, Cancelled
        getline(cin, orderStateF); // Get user input for the order state
       transform(orderStateF.begin(), orderStateF.end(), orderStateF.begin(),
::tolower); // Convert the order state to lowercase
       if (orderStateF == "pending" || orderStateF == "in progress" || orderStateF
== "completed" || orderStateF == "cancelled") { // Check if the order state is valid
          validOrderState = true; // Set the valid order state flag to true, this
means that the order state is valid
       }
       else { // If the order state is not valid
          cout << "Invalid status. Please enter 'Pending', 'In Progress',
'Completed', 'Cancelled'." << endl; // Tell the user that the order state is invalid,
will loop again
       }
     }
     cout << "Enter Shipping Details: "; // Ask the user to enter the shipping
details
     getline(cin, shippingDetailsF); // Get user input for the shipping details
     block.information.push back(make pair("Block", "Order Fulfillment
Information")); // Add the order fulfillment information block to the block
information vector
     block.information.push back(make pair("Customer ID", customerID)); //
```

Add the customer ID to the block information vector

block.information.push_back(make_pair("Order Quantity", orderQuantityF)); // Add the order quantity to the block information vector

block.information.push_back(make_pair("Order Date", orderDateF)); // Add the order date to the block information vector

block.information.push_back(make_pair("Order State", orderStateF)); // Add the order state to the block information vector

block.information.push_back(make_pair("Shipping Details", shippingDetailsF)); // Add the shipping details to the block information vector

cout << "\n\nOrder Fulfillment Information Block Successfully Added.\n"; // Tell the user that the order fulfillment information block has been successfully added

}

void addTransportationInformation(Block& block) { // Function to add transportation information to the block

string transportationMode, transportationCompany, transportationRouteFrom, transportationRouteTo, transportationDepartureDateTime_transportationEstimatedArri

transportationDepartureDateTime, transportationEstimatedArrivalDateTime; // Declare variables for the transportation information, variables declared are transportation mode, transportation company, transportation route from, transportation route to, transportation departure date and time, and transportation estimated arrival date and time

bool validTransportationMode = false; // Set the valid transportation mode flag to false

while (!validTransportationMode) { // While loop to keep asking the user to enter a valid transportation mode

cout << "\nEnter Transportation Mode (Road, Rail, Sea, Air): "; // Ask the user to enter the transportation mode, the options are Road, Rail, Sea, Air

getline(cin, transportationMode); // Get user input for the transportation mode

transform(transportationMode.begin(), transportationMode.end(), transportationMode.begin(), ::tolower); // Convert the transportation mode to lowercase

if (transportationMode == "road" || transportationMode == "rail" || transportationMode == "sea" || transportationMode == "air") $\{$ // Check if the transportation mode is valid

validTransportationMode = true; // Set the valid transportation mode flag to true, this means that the transportation mode is valid

}

else $\{ /\!/ \text{ If the transportation mode is not valid }$

```
cout << "Invalid status. Please enter 'Road', 'Rail', 'Sea', 'Air" << endl: //
Tell the user that the transportation mode is invalid, will loop again
     }
     cout << "Enter Transportation Company: "; // Ask the user to enter the
transportation company
     getline(cin, transportationCompany); // Get user input for the transportation
company
     vector<string> validLocations; // Declare a vector of strings for the valid
locations
     ifstream file("valid locations.txt"); // Open the valid locations file
     if (file.is open()) { // If the valid locations file is open
        string Locationline; // Declare a string for the line
        while (getline(file, Locationline)) { // While loop to get each line from the
valid locations file
          validLocations.push back(Locationline); // Add the line to the valid
locations vector
        file.close(); // Close the valid locations file
     } else { // If the valid locations file is not open
        cout << "Error: Unable to open valid locations file." << endl; // Tell the user
that the valid locations file cannot be opened
        return: // Return from the function
     }
     cout << "Enter Transportation Route: "; // Ask the user to enter the
transportation route
     bool validTransportationRouteFrom = false; // Set the valid transportation
route from flag to false
     while (!validTransportationRouteFrom) { // While loop to keep asking the
user to enter a valid transportation route from
        cout << "\nFrom (format: city, state): "; // Ask the user to enter the
transportation route from, the format is: city, state
        getline(cin, transportationRouteFrom); // Get user input for the
transportation route from
        validTransportationRouteFrom =
isValidLocation(transportationRouteFrom, validLocations); // Check if the
transportation route from is valid
```

if (!validTransportationRouteFrom) { // If the transportation route from is

not valid

```
cout << "Invalid format. Please enter a valid location in the format 'city, state'." << endl; // Tell the user that the transportation route from is invalid, will loop again
}
}
```

bool validTransportationRouteTo = false; // Set the valid transportation route to flag to false

while (!validTransportationRouteTo) { // While loop to keep asking the user to enter a valid transportation route to

cout << "To (format: city, state): "; // Ask the user to enter the transportation route to, the format is: city, state

getline(cin, transportationRouteTo); // Get user input for the transportation route to

validTransportationRouteTo = isValidLocation(transportationRouteTo,
validLocations); // Check if the transportation route to is valid

bool correctTransportationDepartureDate = false; // Set the correct transportation departure date flag to false

while (!correctTransportationDepartureDate) { // While loop to keep asking the user to enter a valid transportation departure date

cout << "Enter Transportation Departure Date (format: dd/mm/yy): "; // Ask the user to enter the transportation departure date, the format is: dd/mm/yy getline(cin, transportationDepartureDateTime); // Get user input for the transportation departure date

```
if (transportationDepartureDateTime.length() == 8 && transportationDepartureDateTime[2] == '/' && transportationDepartureDateTime[5] == '/') { // Check if the transportation departure date is in the correct format
```

string dayString = transportationDepartureDateTime.substr(0, 2); // Get the day from the transportation departure date

string monthString = transportationDepartureDateTime.substr(3, 2); // Get the month from the transportation departure date

string yearString = transportationDepartureDateTime.substr(6, 2); // Get the year from the transportation departure date

int day = stoi(dayString); // Convert the day string to an integer int month = stoi(monthString); // Convert the month string to an integer int year = stoi(yearString); // Convert the year string to an integer

if (day >= 1 && day <= 31 && month >= 1 && month <= 12 && year >= 0 && year >= 24) { // Check if the day, month, and year are valid, the day must be between 1 and 31, the month must be between 1 and 12, and the year must be between 0 and 99

correctTransportationDepartureDate = true; // Set the correct transportation departure date flag to true, this means that the transportation departure date is valid

}

if (!correctTransportationDepartureDate) $\{ // \text{ If the transportation departure date is not valid} \}$

cout << "Invalid format. Please enter a valid Order Date (format: dd/mm/yy) Ensure that year is on or after 2024." << endl; // Tell the user that the transportation departure date is invalid, will loop again

}

bool correctTransportationArrivalDate = false; // Set the correct transportation arrival date flag to false

while (!correctTransportationArrivalDate) { // While loop to keep asking the user to enter a valid transportation arrival date

cout << "Enter Transportation Estimated Arrival Date (format: dd/mm/yy): "; // Ask the user to enter the transportation estimated arrival date, the format is: dd/mm/yy

getline(cin, transportationEstimatedArrivalDateTime); // Get user input for the transportation estimated arrival date

if (transportationEstimatedArrivalDateTime.length() == $8 \& transportationEstimatedArrivalDateTime[2] == '/' & transportationEstimatedArrivalDateTime[5] == '/') { // Check if the transportation estimated arrival date is in the correct format$

string dayString = transportationEstimatedArrivalDateTime.substr(0, 2); // Get the day from the transportation estimated arrival date

string monthString = transportationEstimatedArrivalDateTime.substr(3,

2); // Get the month from the transportation estimated arrival date

 $string\ \ =\ transportation Estimated Arrival Date Time. substr(6,$

2); // Get the year from the transportation estimated arrival date

int day = stoi(dayString); // Convert the day string to an integer int month = stoi(monthString); // Convert the month string to an integer int year = stoi(yearString); // Convert the year string to an integer

if (day >= 1 && day <= 31 && month >= 1 && month <= 12 && year >= 0 && year >= 24) { // Check if the day, month, and year are valid, the day must be between 1 and 31, the month must be between 1 and 12, and the year must be between 0 and 99

// Check if the arrival date is equal to or after the departure date if (year > stoi(transportationDepartureDateTime.substr(6, 2)) || (year == stoi(transportationDepartureDateTime.substr(6, 2)) && month > stoi(transportationDepartureDateTime.substr(3, 2))) ||

 $(year == stoi(transportationDepartureDateTime.substr(6, 2)) \&\& month == stoi(transportationDepartureDateTime.substr(3, 2)) \&\& day >= stoi(transportationDepartureDateTime.substr(0, 2)))) {} \\$

correctTransportationArrivalDate = true; // Set the correct transportation arrival date flag to true, this means that the transportation arrival date is valid

} else {

cout << "Invalid arrival date. Arrival date must be equal to or after the departure date." << endl; // Tell the user that the transportation arrival date is invalid, will loop again

} } }

if (!correctTransportationArrivalDate) { // If the transportation arrival date is not valid

cout << "Invalid format. Please enter a valid Order Date (format: dd/mm/yy) Ensure that year is on or after 2024." << endl; // Tell the user that the transportation arrival date is invalid, will loop again

} }

block.information.push_back(make_pair("Block", "Transportation
Information")); // Add the transportation information block to the block information
block.information.push_back(make_pair("Transportation Mode",
transportationMode)); // Add the transportation mode to the block information
block.information.push_back(make_pair("Transportation Company",
transportationCompany)); // Add the transportation company to the block
information

block.information.push_back(make_pair("Transportation Route", transportationRouteFrom + " to " + transportationRouteTo)); // Add the transportation route to the block information

block.information.push_back(make_pair("Transportation Departure Date", transportationDepartureDateTime)); // Add the transportation departure date to the block information

block.information.push_back(make_pair("Transportation Estimated Arrival Date", transportationEstimatedArrivalDateTime)); // Add the transportation estimated arrival date to the block information

cout << "\n\nTransportation Information Block Successfully Added.\n"; // Tell
the user that the transportation information block has been successfully added
}</pre>

string expectedProductWorthiness; // Declare a string to store the expected product worthiness value

void addCustomerDeliverySatisfactionInformation(Block& block) { // Function to add the customer delivery satisfaction information to the block

string deliveryConfirmation, customerFeedbackCollection, satisfactionSurvey; // Declare strings to store the delivery confirmation, customer feedback collection, and satisfaction survey values

bool validDeliveryConfirmation = false; // Set the valid delivery confirmation flag to false

while (!validDeliveryConfirmation) { // While loop to keep asking the user to enter a valid delivery confirmation

cout << "\nEnter Delivery Confirmation (format: Delivered, Unsuccessful, Rescheduled): "; // Ask the user to enter the delivery confirmation, the format is: Delivered, Unsuccessful, Rescheduled

getline(cin, deliveryConfirmation); // Get user input for the delivery confirmation

transform(deliveryConfirmation.begin(), deliveryConfirmation.end(), deliveryConfirmation.begin(), ::tolower); // Convert the delivery confirmation to lowercase

if (deliveryConfirmation == "delivered" || deliveryConfirmation == "unsuccessful" || deliveryConfirmation == "rescheduled") { // Check if the delivery confirmation is valid, the delivery confirmation must be: Delivered, Unsuccessful, Rescheduled

validDeliveryConfirmation = true; // Set the valid delivery confirmation flag to true, this means that the delivery confirmation is valid

else { // If the delivery confirmation is not valid

```
cout << "Invalid status. Please enter 'Delivered', 'Unsuccessful', 'Rescheduled'." << endl; // Tell the user that the delivery confirmation is invalid, will loop again
}
}
```

bool validCustomerFeedbackConfirmation = false; // Set the valid customer feedback confirmation flag to false

while (!validCustomerFeedbackConfirmation) { // While loop to keep asking the user to enter a valid customer feedback collection

cout << "Enter Customer Feedback Collection Result (format: Excellent, Good, Average, Poor): "; // Ask the user to enter the customer feedback collection result, the format is: Excellent, Good, Average, Poor

getline(cin, customerFeedbackCollection); // Get user input for the customer feedback collection

transform(customerFeedbackCollection.begin(), customerFeedbackCollection.end(), customerFeedbackCollection.begin(), ::tolower); // Convert the customer feedback collection to lowercase

if (customerFeedbackCollection == "excellent" || customerFeedbackCollection == "good" || customerFeedbackCollection == "average" || customerFeedbackCollection == "poor") { // Check if the customer feedback collection is valid, the customer feedback collection must be: Excellent, Good, Average, Poor

validCustomerFeedbackConfirmation = true; // Set the valid customer feedback confirmation flag to true, this means that the customer feedback collection is valid

bool correctSatisfactionSurvey = false; // Set the correct satisfaction survey flag to false

while (!correctSatisfactionSurvey) { // While loop to keep asking the user to enter a valid satisfaction survey

cout << "Enter Satisfaction Survey Result (format: 1-10): "; // Ask the user to enter the satisfaction survey result, the format is: 1-10

```
getline(cin, satisfactionSurvey); // Get user input for the satisfaction survey
```

```
try { // Try to convert the satisfaction survey to an integer
          int surveyResult = stoi(satisfactionSurvey); // Convert the satisfaction
survey to an integer
          if (surveyResult >= 1 && surveyResult <= 10) { // Check if the
satisfaction survey is valid, the satisfaction survey must be between 1 and 10
             correctSatisfactionSurvey = true; // Set the correct satisfaction
survey flag to true, this means that the satisfaction survey is valid
          } else { // If the satisfaction survey is not valid
             cout << "Invalid input. Please enter a number between 1 and 10." <<
endl; // Tell the user that the satisfaction survey is invalid, will loop again
       } catch (...) { // Catch any errors
          cout << "Invalid input. Please enter a number between 1 and 10." <<
endl; // Tell the user that the satisfaction survey is invalid, will loop again
       expectedProductWorthiness = satisfactionSurvey; // Set the expected
product worthiness to the satisfaction survey
     }
```

block.information.push_back(make_pair("Block", "Customer Delivery Satisfactory Information")); // Add the customer delivery satisfactory information block to the block information

block.information.push_back(make_pair("Delivery Confirmation", deliveryConfirmation)); // Add the delivery confirmation to the block information block.information.push_back(make_pair("Customer Feedback Collection", customerFeedbackCollection)); // Add the customer feedback collection to the block information

block.information.push_back(make_pair("Satisfaction Survey", satisfactionSurvey)); // Add the satisfaction survey to the block information

```
cout << "\n\nCustomer Delivery Satisfactory Information Block Successfully
Added.\n"; // Tell the user that the customer delivery satisfactory information
block has been successfully added
}</pre>
```

void addQualityInspectionControlInformation(Block& block) { // Function to add the quality inspection control information to the block

string productInspectionDetails, productQuality; // Declare strings to store the product inspection details and product quality values

bool validproductInspectionDetails = false; // Set the valid product inspection details flag to false

the user to enter a valid product inspection details

while(validproductInspectionDetails == false) { // While loop to keep asking

```
cout << "\nEnter Product Quality Inspection Result (format: Pass, Fail): ";
// Ask the user to enter the product inspection details, the format is: Pass, Fail
       getline(cin, productInspectionDetails); // Get user input for the product
inspection details
        transform(productInspectionDetails.begin(),
productInspectionDetails.end(), productInspectionDetails.begin(), ::tolower); //
Convert the product inspection details to lowercase
        if(productInspectionDetails == "pass" || productInspectionDetails == "fail")
{ // Check if the product inspection details is valid, the product inspection details
must be: Pass, Fail
          validproductInspectionDetails = true; // Set the valid product inspection
details flag to true, this means that the product inspection details is valid
       } else { // If the product inspection details is not valid
          cout << "Invalid status. Please enter 'Pass', 'Fail'." << endl; // Tell the
user that the product inspection details is invalid, will loop again
     }
     bool validProductQuality = false; // Set the valid product quality flag to false
     while(validProductQuality == false) { // While loop to keep asking the user to
enter a valid product quality
        cout << "Enter Product Quality (format: Excellent, Good, Average, Poor):
"; // Ask the user to enter the product quality, the format is: Excellent, Good,
Average, Poor
        getline(cin, productQuality); // Get user input for the product quality
       transform(productQuality.begin(), productQuality.end(),
productQuality.begin(), ::tolower); // Convert the product quality to lowercase
        if(productQuality == "excellent" || productQuality == "good" ||
productQuality == "average" || productQuality == "poor") { // Check if the product
quality is valid, the product quality must be: Excellent, Good, Average, Poor
          validProductQuality = true; // Set the valid product quality flag to true,
this means that the product quality is valid
       } else { // If the product quality is not valid
          cout << "Invalid status. Please enter 'Excellent', 'Good', 'Average',
'Poor'." << endl; // Tell the user that the product quality is invalid, will loop again
       }
```

}

block.information.push_back(make_pair("Block", "Quality Inspection Control Information")); // Add the quality inspection control information block to the block information

block.information.push_back(make_pair("Quality Inspection Result", productInspectionDetails)); // Add the product inspection details to the block information

block.information.push_back(make_pair("Product Quality", productQuality)); // Add the product quality to the block information

cout << "\n\nQuality Inspection Control Information Block Successfully Added.\n"; // Tell the user that the quality inspection control information block has been successfully added

}

void addProductReturnInformation(Block& block) { // Function to add the product return information to the block

string productReturnStatus, productReturnReason, productRefundStatus; // Declare strings to store the product return status, product return reason and product refund status values

bool validProductReturnStatus = false; // Set the valid product return status flag to false

while(validProductReturnStatus == false) { // While loop to keep asking the user to enter a valid product return status

cout << "\nEnter Product Return Status (format: Returned, Not Returned): "; // Ask the user to enter the product return status, the format is: Returned, Not Returned

getline(cin, productReturnStatus); // Get user input for the product return status

transform(productReturnStatus.begin(), productReturnStatus.end(), productReturnStatus.begin(), ::tolower); // Convert the product return status to lowercase

if(productReturnStatus == "returned" || productReturnStatus == "not returned") { // Check if the product return status is valid, the product return status must be: Returned, Not Returned

validProductReturnStatus = true; // Set the valid product return status flag to true, this means that the product return status is valid

} else { // If the product return status is not valid

cout << "Invalid status. Please enter 'Returned', 'Not Returned'." << endl; // Tell the user that the product return status is invalid, will loop again

```
}
```

bool validProductRefundStatus = false; // Set the valid product refund status flag to false

while(validProductRefundStatus == false) { // While loop to keep asking the user to enter a valid product refund status

cout << "Enter Product Refund Status (format: Refunded, Not Refunded): "; // Ask the user to enter the product refund status, the format is: Refunded, Not Refunded

getline(cin, productRefundStatus); // Get user input for the product refund status

transform(productRefundStatus.begin(), productRefundStatus.end(), productRefundStatus.begin(), ::tolower); // Convert the product refund status to lowercase

if(productRefundStatus == "refunded" || productRefundStatus == "not refunded") { // Check if the product refund status is valid, the product refund status must be: Refunded, Not Refunded

validProductRefundStatus = true; // Set the valid product refund status flag to true, this means that the product refund status is valid

} else { // If the product refund status is not valid

cout << "Invalid status. Please enter 'Refunded', 'Not Refunded'." << endl; // Tell the user that the product refund status is invalid, will loop again }
}

cout << "Enter Product Return Reason: "; // Ask the user to enter the product return reason

getline(cin, productReturnReason); // Get user input for the product return reason

string productReturnNumber = "R" + to_string(rand() % 90000 + 10000); // Generate a random product return number

block.information.push_back(make_pair("Block", "Product Returns Information")); // Add the product returns information block to the block information

block.information.push_back(make_pair("Product Return Number", productReturnNumber)); // Add the product return number to the block information

block.information.push_back(make_pair("Product Return Status", productReturnStatus)); // Add the product return status to the block information

block.information.push_back(make_pair("Product Return Reason", productReturnReason)); // Add the product return reason to the block information

```
cout << "\n\nProduct Returns Information Block Successfully Added.\n"; //
Tell the user that the product returns information block has been successfully added
}
```

void addProductWorthinessInformation(Block& block) { // Function to add the product worthiness information to the block

string productWorthinessStatus, productWorthinessReason; // Declare strings to store the product worthiness status and product worthiness reason values

bool validProductWorthinessStatus = false; // Set the valid product worthiness status flag to false

while (!validProductWorthinessStatus) { // While loop to keep asking the user to enter a valid product worthiness status

cout << "\nEnter Product Worthiness Status (format: Continue Product, Discontinue Product): "; // Ask the user to enter the product worthiness status, the format is: Continue Product, Discontinue Product

getline(cin, productWorthinessStatus); // Get user input for the product worthiness status

```
transform(productWorthinessStatus.begin(), productWorthinessStatus.end(), productWorthinessStatus.begin(), ::tolower); // Convert the product worthiness status to lowercase
```

if (productWorthinessStatus == "continue product" || productWorthinessStatus == "discontinue product") { // Check if the product worthiness status is valid, the product worthiness status must be: Continue Product, Discontinue Product

validProductWorthinessStatus = true; // Set the valid product worthiness status flag to true, this means that the product worthiness status is valid

cout << "Enter Product Worthiness Reason: "; // Ask the user to enter the product worthiness reason

getline(cin, productWorthinessReason); // Get user input for the product worthiness reason

bool correctProductWorthiness = false; // Set the correct product worthiness flag to false

while (!correctProductWorthiness) { // While loop to keep asking the user to confirm the product worthiness status

string userInput; // Declare a string to store the user input

cout << "Based on the customer feedback number, the expected product worthiness is " << expectedProductWorthiness << ". Enter 'confirm' to proceed or 'reenter' to re-enter the product worthiness status: "; // Ask the user to confirm the product worthiness status, it uses the productworthiness variable to display the expected product worthiness

getline(cin, userInput); // Get user input for the product worthiness status confirmation

transform(userInput.begin(), userInput.end(), userInput.begin(), ::tolower);
// Convert the user input to lowercase

if (userInput == "confirm") { // If the user input is confirm

correctProductWorthiness = true; // Set the correct product worthiness flag to true, this means that the product worthiness status is correct

} else if (userInput == "reenter") { // If the user input is reenter

cout << "\nEnter Product Worthiness Status (format: Continue Product, Discontinue Product): "; // Ask the user to re-enter the product worthiness status, the format is: Continue Product, Discontinue Product

getline(cin, productWorthinessStatus); // Get user input for the product worthiness status

transform(productWorthinessStatus.begin(), productWorthinessStatus.end(), productWorthinessStatus.begin(), ::tolower); // Convert the product worthiness status to lowercase

if (productWorthinessStatus == "continue product" || productWorthinessStatus == "discontinue product") { // Check if the product worthiness status is valid, the product worthiness status must be: Continue Product, Discontinue Product

validProductWorthinessStatus = true; // Set the valid product worthiness status flag to true, this means that the product worthiness status is valid

} else { // If the product worthiness status is not valid cout << "Invalid status. Please enter 'Continue Product', 'Discontinue Product'." << endl; // Tell the user that the product worthiness status is invalid, will loop again

} else { // If the user input is not confirm or reenter

```
cout << "Invalid input. Please enter 'confirm' or 'reenter'." << endl: // Tell
the user that the input is invalid, will loop again
     }
     block.information.push back(make pair("Block", "Product Worthiness
Information")); // Add the product worthiness information block to the block
information
     block.information.push back(make pair("Product Worthiness Status",
productWorthinessStatus)); // Add the product worthiness status to the block
information
     block.information.push back(make pair("Product Worthiness Reason",
productWorthinessReason)); // Add the product worthiness reason to the block
information
     cout << "\n\nProduct Worthiness Information Block Successfully Added.\n";
// Tell the user that the product worthiness information block has been
successfully added
  }
  string generateRandomHash() { // Function to generate a random hash
     srand(static_cast<unsigned int>(time(nullptr))); // Seed the random number
generator
     string chars =
"abcdefghijklmnopgrstuvwxyzABCDEFGHIJKLMNOPQRSTUVWXYZ012345678
9"; // Declare a string of characters to use for the random hash
     string randHash = ""; // Declare a string to store the random hash
     for (int i = 0; i < 20; i++) { // For loop to generate the random hash, loop 20
times
       int index = rand() % chars.size(); // Generate a random index
       randHash += chars[index]; // Add the character at the random index to the
random hash
     return randHash; // Return the random hash
  }
  void exportBlocksToFile(const string& filename) { // Function to export the
blockchain to a file
     ofstream outfile(filename); // Create an output file stream with the filename
     if (!outfile.is open()) { // If the file is not open
       cout << "Error: Unable to open file for writing." << endl; // Tell the user that
there was an error opening the file
       return; // Return from the function
     }
```

BlockNode* temp = head; // Create a temporary block node and set it to the head of the blockchain, this will be used to traverse the blockchain to export the blocks to the file

```
while (temp != nullptr) { // While loop to traverse the blockchain
        const Block& block = temp->data; // Get the block data from the
temporary block node
       outfile << "Block " << block.blockNumber << " | " <<
block.currentHashNumber << " | " << block.previousHashNumber << " | " <<
block.currentTimeStamp << "information: "; // Write the block number, current
hash number, previous hash number, and current time stamp to the file
       for (size_t i = 0; i < block.information.size(); ++i) { // For loop to write the
block information to the file
          const pair<string, string>& info = block.information[i]; // Get the block
information from the block data
          outfile << " " << info.first << ": " << info.second << " | "; // Write the
block information to the file
       outfile << endl; // End the line
       temp = temp->next; // Move to the next block
     }
     outfile.close(); // Close the file
     cout << "Blocks exported to " << filename << " successfully." << endl; // Tell
the user that the blocks have been successfully exported to the file
  }
  bool isValidLocation(const string& location, const vector<string>&
validLocations) { // Method to check if a location is valid
     return find(validLocations.begin(), validLocations.end(), location) !=
validLocations.end(); // Return true if the location is found in the valid locations
vector, otherwise return false
  }
  int getCurrentBlockNumber() { // Method to get the current block number, this
is a getter method used to get the current block number
     return currentBlockNumber; // Return the current block number
```

void displayChain() { //Method to display block, this is strictly for displaying purposes and is strictly "virtual"

}

BlockNode* temp = head; // Create a temporary block node and set it to the head of the blockchain, this will be used to traverse the blockchain to search for the block

string blockNumberInput; // Declare a variable to store the block number that the user wants to search

cout << "\nEnter the block number you want to view (format: 1, 2, 3, ...) (* to view all): "; //Users can enter the specific block number of enter "*" asterisk to view all

cin >> blockNumberInput; // Get user input for the block number they want to search

```
bool found = false; // Declare a flag to indicate if the block was found
     while (temp != nullptr) { // While loop to traverse the blockchain
       const Block& block = temp->data; // Get the block data from the
temporary block node
       if (!block.isHardDeleted && (blockNumberInput == "*" ||
stoi(blockNumberInput) == block.blockNumber)) {
          found = true:
          cout << "\nBlock " << block.blockNumber << " | " <<
block.currentHashNumber << " | " << block.previousHashNumber << " | " <<
block.currentTimeStamp;
          if (!block.isSoftDeleted) { //If the block is soft deleted
             cout << " information: ";
            for (size t i = 0; i < block.information.size(); ++i) {
               const pair<string, string>& info = block.information[i];
               cout << " " << info.first << ": " << info.second << " | ";
            }
          }
          cout << endl;
          if (blockNumberInput != "*") {
            return;
          }
       }
       temp = temp->next;
     if (!found) {
       cout << "\nBlock with number " << blockNumberInput << " not found." <<
endl;
  }
```

void searchBlockByNumber() { // Method to search block, unaffected by any deletions

BlockNode* temp = head; // Create a temporary block node and set it to the head of the blockchain, this will be used to traverse the blockchain to search for the block

```
bool found = false; // Declare flag to indicate if the block was found
     cout << "\nEnter which block number you want to search (format: 1, 2, 3, ...)
(* to view all): ":
     string blockNumberInput; // Delcare variable
     cin >> blockNumberInput; // Get user input
     if (blockNumberInput == "*") { //If is asterisk then show all
       while (temp != nullptr) {
          const Block& block = temp->data;
          cout << "\nBlock " << block.blockNumber << " | " <<
block.currentHashNumber << " | " << block.previousHashNumber << " | " <<
block.currentTimeStamp << " information: ";
          for (size t i = 0; i < block.information.size(); ++i) {
            const pair<string, string>& info = block.information[i];
            cout << " " << info.first << ": " << info.second << " | ";
          }
          cout << endl;
          temp = temp->next;
       }
       return;
     }
     int blockNumber = stoi(blockNumberInput); //convert the string into int so
user can search for speciic block
     while (temp != nullptr) {
       const Block& block = temp->data;
       if (block.blockNumber == blockNumber) {
          found = true;
          cout << "\nBlock " << block.blockNumber << " | " <<
block.currentHashNumber << " | " << block.previousHashNumber << " | " <<
block.currentTimeStamp << " information: ";
          for (size t i = 0; i < block.information.size(); ++i) {
            const pair<string, string>& info = block.information[i];
            cout << " " << info.first << ": " << info.second << " | ";
          cout << endl;
```

```
break;
}
temp = temp->next;
}

if (!found) {
   cout << "\nBlock with number " << blockNumber << " not found." << endl;
}
}</pre>
```

void softDeleteBlock(int blockNumber) { // Function to soft delete a block by block number

BlockNode* currentNode = head; // Create a temporary block node and set it to the head of the blockchain, this will be used to traverse the blockchain to search for the block

if (currentNode == nullptr) { // If the block was not found
 cout << "Block with block number " << blockNumber << " not found." <<
endl; // Tell the user that the block with the specified block number was not found
 return;
}</pre>

if (currentNode->data.isSoftDeleted) { // If the block has already been soft deleted

cout << "Block with block number " << blockNumber << " has already been soft deleted." << endl; // Tell the user that the block with the specified block number has already been soft deleted

```
return;
```

if (currentNode->data.isHardDeleted) { // If the block has already been hard deleted

cout << "Block with block number " << blockNumber << " has been hard deleted and cannot be soft deleted." << endl; // Tell the user that the block with the specified block number has already been hard deleted and cannot be soft deleted

```
return;
```

currentNode->data.isSoftDeleted = true; // Set the isSoftDeleted flag to true

```
been soft deleted." << endl; // Tell the user that the information in the block with
the specified block number has been soft deleted
  }
  void hardDeleteBlock(int blockNumber) { // Function to hard delete a block by
block number
     BlockNode* currentNode = head; // Create a temporary block node and set
it to the head of the blockchain, this will be used to traverse the blockchain to
search for the block
     while (currentNode != nullptr && currentNode->data.blockNumber !=
blockNumber) { // While loop to traverse the blockchain to search for the block
       currentNode = currentNode->next; // Move to the next block
     }
     if (currentNode == nullptr) { // If the block was not found
       cout << "Block with block number " << blockNumber << " not found." <<
endl; // Tell the user that the block with the specified block number was not found
       return;
    }
     if (currentNode->data.isHardDeleted) { // If the block has already been hard
deleted
       cout << "Block with block number " << blockNumber << " has already
been hard deleted." << endl; // Tell the user that the block with the specified block
number has already been hard deleted
       return;
    }
     if (currentNode->data.isSoftDeleted) { // If the block has been soft deleted
       cout << "Block with block number " << blockNumber << " has been soft
deleted and cannot be hard deleted." << endl; // Tell the user that the block with
the specified block number has been soft deleted and cannot be hard deleted
       return;
     }
     currentNode->data.isHardDeleted = true; // Set the isHardDeleted flag to
true
     cout << "Block with block number " << blockNumber << " has been hard
deleted." << endl; // Tell the user that the block with the specified block number
has been hard deleted
  }
};
```

cout << "Information in block with block number " << blockNumber << " has

bool authenticate(const string& username, const string& password) { // Function to authenticate the user, this function takes a username and password as parameters

```
parameters
  ifstream file("username password.txt"); // Create an input file stream with the
filename
  if (!file.is open()) { // If the file is not open
     cout << "Error opening file." << endl; // Tell the user that there was an error
opening the file
     return false: // Return false
  }
  string lineUsernamePassword; // Declare a string to store each line of the file
  while (getline(file, lineUsernamePassword)) { // While loop to read each line of
the file
     stringstream ss(lineUsernamePassword); // Create a string stream with the
line
     string storedUsername, storedPassword; // Declare strings to store the
username and password from the file
     if (getline(ss, storedUsername, ',') && getline(ss, storedPassword)) { // If the
username and password are successfully read from the file
       storedUsername.erase(remove if(storedUsername.begin(),
storedUsername.end(), ::isspace), storedUsername.end()); // Remove any
whitespace from the stored username
       storedPassword.erase(remove if(storedPassword.begin(),
storedPassword.end(), ::isspace), storedPassword.end()); // Remove any
whitespace from the stored password
       if (username == storedUsername && password == storedPassword) { // If
the username and password match the stored username and password
          file.close(); // Close the file
          return true; // Return true
       }
    }
  }
  file.close(); // Close the file
  return false; // Return false
}
int main() { // Main function
  srand(time(0)); // Seed the random number generator
  Blockchain blockchain; // Create a blockchain object
  cout << "\nInventory and Transportation Management System." << endl;</pre>
```

```
cout << "\nName: Lua Chong En";
  cout << "\nStudent ID: 20417309\n";
  int attempts = 0; // Declare an integer to store the number of login attempts
  bool authenticated = false; // Declare a boolean to store whether the user has
been authenticated
  while (attempts < 3) { // While loop to limit the number of login attempts to 3
     cout << "\n\nEnter Username: "; // Prompt the user to enter their username
     string username;
     cin >> username;
     cout << "\n\nEnter Password: "; // Prompt the user to enter their password
     string password;
     cin >> password;
     if (authenticate(username, password)) { // If the user is authenticated
       authenticated = true; // Set the authenticated flag to true
       break:
     } else { // If the user is not authenticated
       cout << "\nInvalid username or password. Please try again." << endl; //
Tell the user that the username or password is invalid
       attempts++; // Increment the number of login attempts, maximum 3
     }
  }
  if (!authenticated) { // If the user is not authenticated
     cout << "\nExceeded maximum login attempts. Exit program." << endl; // Tell
the user that the maximum number of login attempts has been exceeded
     return 0;
  }
  int userChoice; // Declare an integer to store the user's choice
  do { // Do-while loop to display the menu and process the user's choice
     cout << "\nBlockchain Menu\n"
        << "1. Add Block\n"
        << "2. Display Block - DEMO (Allows for Hard and Soft deletion which are
strictly \"Virtual\")\n"
        "3. Search Block (Deletions does not affect searching for blocks as
deletions are strictly \"Virtual\")\n"
       << "4. Export to text file\n"
       << "5. Hard Delete Block\n"
       << "6. Soft Delete Block\n"
       << "7. Exit\n"
       << "Enter your choice: ";
     cin >> userChoice;
```

```
cin.ignore();
     if (cin.fail()) { // If the input is invalid
        cin.clear(); // Clear the input buffer
       cin.ignore(numeric limits<streamsize>::max(), '\n'); // Ignore the rest of
the input
        cout << "\nInvalid input. Please enter a number." << endl; // Tell the user
that the input is invalid
       continue:
     }
     switch (userChoice) { // Switch statement to process the user's choice
       case 1: { // If the user chooses to add a block
          if (blockchain.getCurrentBlockNumber() == 8) {
             cout << "\nAll blocks in the blockchain have been added. No more
blocks can be added." << endl;
             break:
          }
          vector<pair<string, string> > informationPair;
          blockchain.addBlock(informationPair);
          break;
       }
       case 2: { // If the user chooses to display the blockchain
          blockchain.displayChain();
          break;
       }
       case 3: { // If the user chooses to search for a block
          blockchain.searchBlockByNumber();
          break:
       case 4: { // If the user chooses to export the blockchain to a text file
          blockchain.exportBlocksToFile("blockchain.txt");
          break;
       }
       case 5: { // If the user chooses to hard delete a block
          cout << "\nEnter which block number you want to hard delete: ";
          int blockNumber;
          cin >> blockNumber;
          blockchain.hardDeleteBlock(blockNumber);
          break;
       }
       case 6: { // If the user chooses to soft delete a block
          cout << "\nEnter which block number you want to soft delete: ";</pre>
          int blockNumber;
```

```
cin >> blockNumber;
             blockchain.softDeleteBlock(blockNumber);
             break;
          }
          case 7: // If the user chooses to exit the program
             cout << "\nExit Program." << endl;
             break;
          default: // If the user chooses an invalid option
             cout << "\nInvalid choice. Please enter a valid choice." << endl;
     } while (userChoice != 7); // If user enters an invalid number
     return 0;
   }
b. valid_locations.txt
   Johor Bahru, Johor
   Tebrau, Johor
   Pasir Gudang, Johor
   Bukit Indah, Johor
   Skudai, Johor
   Kluang, Johor
   Batu Pahat, Johor
   Muar, Johor
   Ulu Tiram, Johor
   Senai, Johor
   Segamat, Johor
   Kulai, Johor
   Kota Tinggi, Johor
   Pontian Kechil, Johor
   Tangkak, Johor
   Bukit Bakri, Johor
   Yong Peng, Johor
   Pekan Nenas, Johor
   Labis, Johor
   Mersing, Johor
   Simpang Renggam, Johor
   Parit Raja, Johor
   Kelapa Sawit, Johor
   Buloh Kasap, Johor
   Chaah, Johor
   Sungai Petani, Kedah
```

Alor Setar, Kedah

Kulim, Kedah

Jitra / Kubang Pasu, Kedah

Baling, Kedah

Pendang, Kedah

Langkawi, Kedah

Yan, Kedah

Sik, Kedah

Kuala Nerang, Kedah

Pokok Sena, Kedah

Bandar Baharu, Kedah

Kota Bharu, Kelantan

Pangkal Kalong, Kelantan

Tanah Merah, Kelantan

Peringat, Kelantan

Wakaf Baru, Kelantan

Kadok, Kelantan

Pasir Mas, Kelantan

Gua Musang, Kelantan

Kuala Krai, Kelantan

Tumpat, Kelantan

Bandaraya Melaka, Melaka

Bukit Baru, Melaka

Ayer Keroh, Melaka

Klebang, Melaka

Masjid Tanah, Melaka

Sungai Udang, Melaka

Batu Berendam, Melaka

Alor Gajah, Melaka

Bukit Rambai, Melaka

Ayer Molek, Melaka

Bemban, Melaka

Kuala Sungai Baru, Melaka

Pulau Sebang, Melaka

Jasin, Melaka

Seremban, Negeri Sembilan

Port Dickson, Negeri Sembilan

Nilai, Negeri Sembilan

Bahau, Negeri Sembilan

Tampin, Negeri Sembilan

Kuala Pilah, Negeri Sembilan

Kuantan, Pahang

Temerloh, Pahang

Bentong, Pahang

Mentakab, Pahang

Raub, Pahang

Jerantut, Pahang

Pekan, Pahang

Kuala Lipis, Pahang

Bandar Jengka, Pahang

Bukit Tinggi, Pahang

Ipoh, Perak

Taiping, Perak

Sitiawan, Perak

Simpang Empat, Perak

Teluk Intan, Perak

Batu Gajah, Perak

Lumut, Perak

Kampung Koh, Perak

Kuala Kangsar, Perak

Sungai Siput Utara, Perak

Tapah, Perak

Bidor, Perak

Parit Buntar, Perak

Ayer Tawar, Perak

Bagan Serai, Perak

Tanjung Malim, Perak

Lawan Kuda Baharu, Perak

Pantai Remis, Perak

Kampar, Perak

Kangar, Perlis

Kuala Perlis, Perlis

Bukit Mertajam, Pulau Pinang

Georgetown, Pulau Pinang

Sungai Ara, Pulau Pinang

Gelugor, Pulau Pinang

Ayer Itam, Pulau Pinang

Butterworth, Pulau Pinang

Perai, Pulau Pinang

Nibong Tebal, Pulau Pinang

Permatang Kucing, Pulau Pinang

Tanjung Tokong, Pulau Pinang

Kepala Batas, Pulau Pinang

Tanjung Bungah, Pulau Pinang

Juru, Pulau Pinang

Kota Kinabalu, Sabah

Sandakan, Sabah

Tawau, Sabah

Lahad Datu, Sabah

Keningau, Sabah

Putatan, Sabah

Donggongon, Sabah

Semporna, Sabah

Kudat, Sabah

Kunak, Sabah

Papar, Sabah

Ranau, Sabah

Beaufort, Sabah

Kinarut, Sabah

Kota Belud, Sabah

Kuching, Sarawak

Miri, Sarawak

Sibu, Sarawak

Bintulu, Sarawak

Limbang, Sarawak

Sarikei, Sarawak

Sri Aman, Sarawak

Kapit, Sarawak

Batu Delapan Bazaar, Sarawak

Kota Samarahan, Sarawak

Subang Jaya, Selangor

Klang, Selangor

Ampang Jaya, Selangor

Shah Alam, Selangor

Petaling Jaya, Selangor

Cheras, Selangor

Kajang, Selangor

Selayang Baru, Selangor

Rawang, Selangor

Taman Greenwood, Selangor

Semenyih, Selangor

Banting, Selangor

Balakong, Selangor

Gombak Setia, Selangor

Kuala Selangor, Selangor

Serendah, Selangor

Bukit Beruntung, Selangor

Pengkalan Kundang, Selangor

Jenjarom, Selangor

Sungai Besar, Selangor

Batu Arang, Selangor

Tanjung Sepat, Selangor

Kuang, Selangor Kuala Kubu Baharu, Selangor Batang Berjuntai, Selangor Bandar Baru Salak Tinggi, Selangor Sekinchan, Selangor Sabak, Selangor Tanjung Karang, Selangor Beranang, Selangor Sungai Pelek, Selangor Sepang, Selangor Kuala Terengganu, Terengganu Chukai, Terengganu Dungun, Terengganu Kerteh, Terengganu Kuala Berang, Terengganu Marang, Terengganu Paka, Terengganu Jerteh, Terengganu Kuala Lumpur, Wilayah Persekutuan Labuan, Wilayah

c. username_password.txt (There are 5 different <u>valid</u> username and passwords)

En, 123 Qq, 123 Ww, 321 Ee, 456 Tt, 789

d. blockchain.txt (example)

Block 8 | zWd4A6lZ90g5gMiSggxd | rjbJXkvoOBuamU9Yndqm | Tue Mar 19 18:05:48 2024

information: Block: Product Worthiness Information | Product Worthiness Status: continue product | Product Worthiness Reason: N/A |

Block 7 | rjbJXkvoOBuamU9Yndqm | 9UrkGZf99ISZBdxMezAF | Tue Mar 19 18:05:34 2024

information: Block: Product Returns Information | Product Return Number: R38687 | Product Return Status: returned | Product Return Reason: 1 | Block 6 | 9UrkGZf99ISZBdxMezAF | b582IK4d9NUlxbQ8C5dE | Tue Mar 19 18:05:18 2024

information: Block: Quality Inspection Control Information | Quality Inspection Result: fail | Product Quality: poor |

Block 5 | b582IK4d9NUlxbQ8C5dE | X2N2wUs6v5oSErQGftCV | Tue Mar 19 18:05:06 2024

information: Block: Customer Delivery Satisfactory Information | Delivery Confirmation: delivered | Customer Feedback Collection: poor | Satisfaction Survey: 9 |

Block 4 | X2N2wUs6v5oSErQGftCV | gCfw5JDJ0tl0iDCOqSs8 | Tue Mar 19 18:04:26 2024

information: Block: Transportation Information | Transportation Mode: road | Transportation Company: J&T Express | Transportation Route: Semenyih, Selangor to Muar, Johor | Transportation Departure Date: 22/02/24 | Transportation Estimated Arrival Date: 22/02/24 |

Block 3 | gCfw5JDJ0tl0iDCOqSs8 | Lb8KlQE4QrULIF9zgnEa | Tue Mar 19 18:04:05 2024

information: Block: Order Fulfillment Information | Customer ID: CID12345 | Order Quantity: 10 | Order Date: 22/02/24 | Order State: pending | Shipping Details: N/A |

Block 2 | Lb8KlQE4QrULIF9zgnEa | eFpC6HCcyhbtugesrumi | Tue Mar 19 18:03:34 2024

information: Block: Inventory Information | Warehouse ID: WID12345 | Storage Location: Semenyih, Selangor | Inventory Quantity: 10 | Inventory Status: low stock |

Block 1 | eFpC6HCcyhbtugesrumi | eFpC6HCcyhbtugesrumi | Tue Mar 19 17:46:43 2024

information: Block: Procurement Information | Supplier ID: SID12345 | Supplier Name: Lua Chong En | Order Quantity: 10 | Order Date: 22/02/24 | Order State: pending | Shipping Details: N/A |

16. References

For valid_locations.txt, the list of all Malaysian cities and states where taken from https://github.com/hazz1925/malaysian-states/blob/master/states-cities.json

The json file was converted into a text file. Then I modified the format so it adapts to my Inventory and Transportation Management System (format: City, State).