ENGLAND, UNITED KINGDOM
07888227509
ENOCHASEKS@YAHOO.CO.UK

Portfolio: https://enochaseks.github.io/Enochs-Portfolio/index.html

ENOCH ASEKOMHE

SKILLS

Technical Skills: Linux, Networking, AWS, Google Cloud, Internet Protocols, React.JS, Python, UI/UX Design, HTML, CSS, Javascript, Power BI, Microsoft Excel, Adobe Premiere, Photoshop, InDesign, Illustrator, Lightroom.

Soft Skills: Leadership, Critical Thinking, Tech support, Communication, Research, Live chats/Email Communication, Networking.

EXPERIENCE

Frontend Developer & UX Designer

Ziphire: September 2024 – Present (Freelance)

- Currently engaged as a freelance front-end developer for ZipHire, where I collaborate with clients to meet their software development needs.
- Clients reach out to me through the app to request assistance in building or managing various software and application projects.
- My ability in JavaScript, React, and Node.js allows me to deliver high-quality solutions tailored to each client's specific requirements.
- I leverage my technical skills and problem-solving abilities to ensure effective project execution, supporting a focus on user experience and performance.
- Committed to fostering strong client relationships through clear communication and delivering results that exceed expectations.

Frontend Developer/UX Designer

Azubie; January 2023 – September 2024 (FreeLance)

- Designed and developed responsive website pages using HTML5, CSS, and JavaScript, ensuring seamless functionality across various devices and browsers.
- Proficient in development environments such as VS Code and Atom, optimising workflow and project efficiency.
- Created compelling graphic designs for web and digital media using Adobe Illustrator, Photoshop,etc.
- Applied advanced SEO strategies.
- Conducted comprehensive Quality Assurance (QA) testing .
- Demonstrated strong problem-solving skills, applying analytical thinking to troubleshoot issues and improve web functionality.
- Adapted quickly to new tools and technologies.

Insurance Broker-Technical Support

Firstsource/SKY (Sky Protect); January 2024 - July 2024

- Led customer interactions for SKY Protect insurance.
- Provided multi-channel support, efficiently managing customer inquiries via live chat, email, and phone to resolve issues and provide policy guidance.
- Handled policy renewals.
- Processed sensitive claims, including death claims, with empathy and professionalism, ensuring a seamless experience for policyholders' families.
- Managed complaints and technical issues, troubleshooting and resolving customer concerns to restore service satisfaction.
- Communicated detailed insurance coverage updates, adjusting policies and benefits based on customer-specific needs and preferences.

Team Leader/Process Assistant/Quality Control

Sopra Steria (UK Visas & Immigration); July 2023-October 2023

- Developed and delivered training programs for new team members to ensure effective onboarding and skill development.
- Provided technical support by troubleshooting system issues to maintain smooth operations across teams.
- Monitored and reported team performance metrics, identifying achievements and areas for improvement.
- Conducted coaching sessions to enhance individual and team productivity while ensuring compliance with data protection regulations.
- Responded to customer inquiries across multiple channels, ensuring prompt service, and performed quality control checks on documents.

EDUCATION

MSc Software Engineering: De Montfort University , Leicester, UK

October 2023 -May 2024

B.A (Hons) Communications: De Montfort University , Leicester, UK

October 2019-June 2023

CERTIFICATION/ LICENCES

- ❖ AWS Cloud Practitioner Essentials: AWS Training Program - July 2024 to Present
- ❖ Business Analytics with Excel: SimpliLearn - September 2024 to Present
- ❖ Scaling with Google Cloud Operations: SimpliLearn - September 2024 to Present
- ❖ Customer Service Certification Level 2 (CCSP): HighField Online Learning - September 2024 to Present
- ❖ Power BI For Beginners: SimpliLearn- September 2024 to Present

PROJECTS/ LINKS

https://enochaseks.github.io/The-People-News/
https://enochaseks.github.io/deep-ol-clean/

https://enochaseks.github.io/Yum-Yumm/

https://www.linkedin.com/in/enoch-asekomhe-6504ab13a