

Dave Mangot

Section 7

Sharing



Scrum

- More prescriptive
- Sprint planning
- Daily standup
- Sprint review
- Sprint retrospective
- AIM: measure team velocity

Kanban

- Less prescriptive
- 100% pull based system
- WIP limits

Agile Board Example



Retrospectives



Next Video

Learning Reviews

Dave Mangot

Video 7.2

Learning Reviews



In this Video, we are going to take a look at...

- Blameless Postmortems
- The Root Cause Fallacy
- Accountability
- Counterfactuals and biases
- For more information

Blameless Postmortems?

~~Blameless Postmortems~~
Learning Reviews

The Root Cause Fallacy

- Failure is NORMAL
- Root cause is relative
- What does having a root cause resolve

Accountability

- Accountability <> Responsibility
- Make it safe
- Just culture
- Empathy

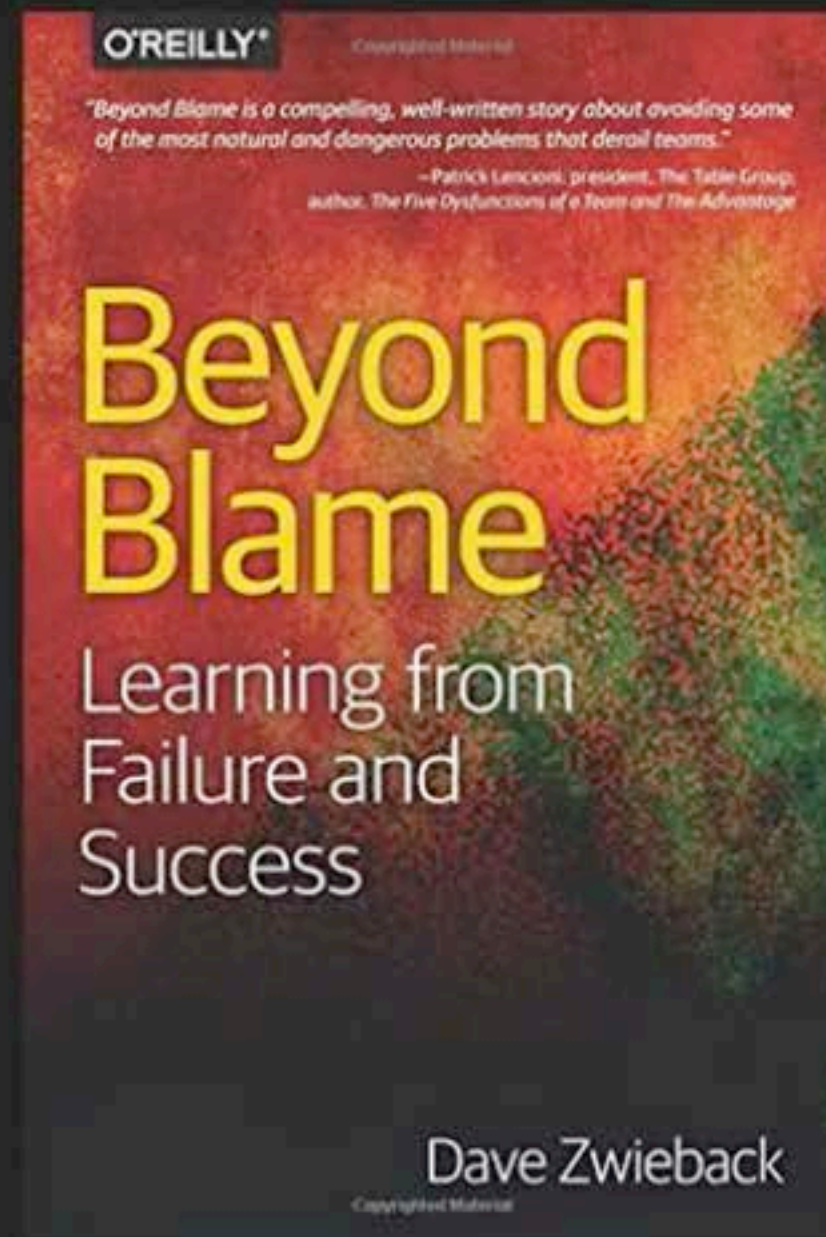
Counterfactuals and Biases

- Counterfactuals:
 - "could have"
 - "should have"
 - "if only we"

Counterfactuals and Biases

- Biases:
 - Recency Bias
 - Hindsight Bias
 - Fundamental Attribution Error

For More Information:



Next Video

Chatbots

Dave Mangot

Video 7.3

Chatbots



In this Video, we are going to take a look at...

- ChatOps
- Our first Chatbot
- Improving our bot

ChatOps

- IRC, Slack, Hipchat, and so on
- Bots perform actions
- Visible to everyone

Our First Chatbot

- <https://slack.com/>
- <https://github.com/llimllib/limbo>
- <https://github.com/dmangot/Mastering-DevOps>

llimllib / limbo

Watch 17 Star 205 Fork 123

Code Issues 17 Pull requests 1 Wiki Pulse Graphs

A simple, clean, easy to modify Slack chatbot

316 commits 2 branches 6 releases 12 contributors

Branch: master New pull request Find file Clone or download

llimllib version 4.3.1 bump slackrtm			Latest commit 6be28e4 on May 13
bin	Add Docker/Kubernetes support		5 months ago
docs/images	remove dead images		9 months ago
kubernetes	Add Docker/Kubernetes support		5 months ago
limbo	Limit message length		5 months ago
test	don't need the unescape tests any longer		5 months ago
.gitignore	Upgrade requirements and add vagrantfile		5 months ago
.travis.yml	add pypy to .travis.yml		a year ago

llimllib / limbo

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Clone with HTTPS ?

Use Git or checkout with SVN using the web URL.

https://github.com/llimllib/limbo.git

Open in Desktop Download ZIP

llimllib / limbo

Watch 17 Star 205 Fork 123

Code Issues 17 Pull requests 1 Wiki Pulse Graphs

A simple, clean, easy to modify Slack chatbot

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Use Git or checkout with SVN using the web URL.

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Copied!

Open in Desktop Download ZIP

A Slack chatbot

build passing

Installation

1. Clone the repo
2. Create a bot user if you don't have one yet, and copy the API Token
3. `export SLACK_TOKEN="your-api-token"`
4. `make run` (or `make repl` for local testing)
5. Invite Limbo into any channels you want it in, or just message it in #general. Try typing `!gif dubstep cat` to test it out



llimllib 3:23 PM

whoops forgot parse=full

!gif kitten mittens



slask 3:24 PM ★

<http://awesomегifs.com/wp-content/uploads/kitten-mittens-always-sunny.gif> (2MB)



Usernames must be all lowercase. They cannot be longer than 21 characters and can only contain letters, numbers, periods, hyphens, and underscores. Most people choose to use their first name, last name, nickname, or some combination of those with initials.

Customize Icon

Change the icon used for this bot.



Upload an image

or

Choose an emoji

Preview Message

Here's what messages from this integration will look like in Slack.



wedeming BOT 11:59 PM

This is what messages from this service will look like in Slack.

First & Last Name

You can choose a real name for your bot (optional).

W Edwards

Deming

What this bot does



App Directory

Search app directory

Browse

Manage

Build

Mastering... ▾

Integration Settings

API Token

The library you are using will want an API token for your bot.

koxb-58411492353-qgeimpx5CTIZuH2hEREcnkR9

[Regenerate](#)

⚠ Be careful when sharing bot user tokens with applications. Do not publish bot user tokens in public code repositories. [Review token safety tips.](#)

Customize Name

Choose the username for this bot.

@wedeming

Username must be all lowercase. They cannot be longer than 21 characters and can only contain letters, numbers, periods, hyphens, and underscores. Most people choose to use their first name, last name, nickname, or some combination of those with initials.

bash vagrant@vagrant: ~/Mastering...

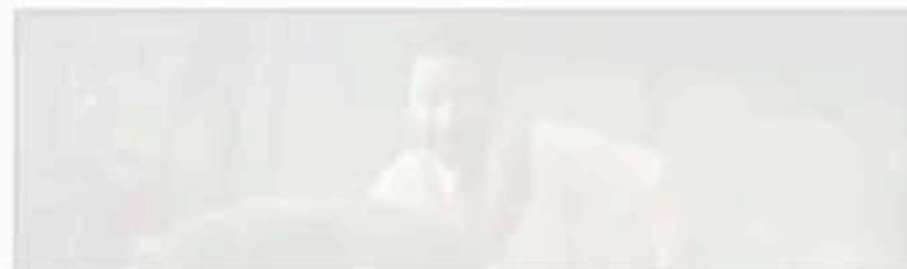
```
blackmacbook:work dave$ git clone https://github.com/llimllib/limbo.git
Cloning into 'limbo'...
remote: Counting objects: 1447, done.
remote: Compressing objects: 100% (2/2), done.
remote: Total 1447 (delta 0), reused 0 (delta 0), pack-reused 1445
Receiving objects: 100% (1447/1447), 9.42 MiB | 272.00 KiB/s, done.
Resolving deltas: 100% (816/816), done.
Checking connectivity... done.
blackmacbook:work dave$ export SLACK_TOKEN="xoxb-58411492353-qgeimp5CTIZuH2hEREcnkR9"
blackmacbook:work dave$ cd li
```

Installation

1. Clone the repo
2. Create a bot user if you don't have one yet, and copy the API Token
3. export SLACK_TOKEN="your-api-token"
4. make run (or make repl for local testing)
5. Invite Limbo into any channels you want it in, or just message it in #general. Try typing !gif dubstep cat to test it out

 llimllib
whoops forgot parse=full
!gif kitten kittens

 slask
<http://www.scribble.gifs.com/vap-content/images/kitten-dubstep-scribble.gif> (2MB)



2. bash

```
bash
```

```
blackmacbook:work dave$ git clone https://github.com/llimllib/limbo.git
```

Cloning into 'limbo'...

```
remote: Counting objects: 1447, done.
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remote: Total 1447 (delta 0), reused 0 (delta 0), pack-reused 1445
```

Receiving objects: 100% (1447/1447), 9.42 MiB | 272.00 KiB/s, done.

Resolving deltas: 100% (816/816), done.

```
Checking connectivity... done.
```

```
blackmacbook:work dave$ export SLACK_TOKEN="xoxb-58411492353-qgeimpX5CTIZuH2hEREcnkR9"
```

```
blackmacbook:work dave$ cd limbo/
```

```
blackmacbook:limbo dave$ ls
```

Dockerfile	README.md	limbo	setup.py
------------	-----------	-------	----------

Dockerfile.dev	Vagrantfile	requirements-2.6.txt	test
----------------	-------------	----------------------	------

LICENSE	bin	requirements-to-freeze.txt	tox.ini
---------	-----	----------------------------	---------

```
Makefile 2 docs 3 if you don't have one 4 requirements.txt API Token
```

Procfile	kubernetes	setup.cfg
----------	------------	-----------

```
blackmacbook:limbo dave$ export SLACK_TOKEN="your-api-token"
```

A Slack chatbot

build passing

Installation

1. Clone the repo
2. [Create a bot user](#) if you don't have one yet, and copy the API Token
3. `export SLACK_TOKEN="your-api-token"`
4. `make run` (or `make repl` for local testing)
5. Invite Limbo into any channels you want it in, or just message it in #general. Try typing `!gif dubstep cat` to test it out



llimllib 3:23 PM

whoops forgot parse=full

!gif kitten mittens



slask 3:24 PM

<http://awesomегifs.com/wp-content/uploads/kitten-mittens-always-sunny.gif> (2MB)



bash

vagrant@vagrant: ~/Mastering...

```
Requirement already satisfied (use --upgrade to upgrade): requests==2.9.1 in /usr/local/lib/python2.7/site-packages (from -r requirements.txt (line 26))
Requirement already satisfied (use --upgrade to upgrade): six==1.10.0 in /usr/local/lib/python2.7/site-packages (from -r requirements.txt (line 27))
Collecting slackrtm==0.2.1 (from -r requirements.txt (line 28))
Requirement already satisfied (use --upgrade to upgrade): tox==2.3.1 in /usr/local/lib/python2.7/site-packages (from -r requirements.txt (line 29))
Requirement already satisfied (use --upgrade to upgrade): vcrpy==1.7.4 in /usr/local/lib/python2.7/site-packages (from -r requirements.txt (line 30))
Requirement already satisfied (use --upgrade to upgrade): virtualenv==14.0.6 in /usr/local/lib/python2.7/site-packages (from -r requirements.txt (line 31))
Requirement already satisfied (use --upgrade to upgrade): websocket-client==0.35.0 in /usr/local/lib/python2.7/site-packages (from -r requirements.txt (line 32))
Requirement already satisfied (use --upgrade to upgrade): wrapt==1.10.6 in /usr/local/lib/python2.7/site-packages (from -r requirements.txt (line 33))
Requirement already satisfied (use --upgrade to upgrade): funcsign in /usr/local/lib/python2.7/site-packages (from mock==1.3.0->-r requirements.txt (line 16))
Requirement already satisfied (use --upgrade to upgrade): pbr>=0.11 in /usr/local/lib/python2.7/site-packages (from mock==1.3.0->-r requirements.txt (line 16))
Requirement already satisfied (use --upgrade to upgrade): cryptography>=0.7 in /usr/local/lib/python2.7/site-packages (from pyOpenSSL==0.15.1->-r requirements.txt (line 22))
Requirement already satisfied (use --upgrade to upgrade): setuptools>=11.3 in /usr/local/lib/python2.7/site-packages (from cryptography>=0.7->pyOpenSSL==0.15.1->-r requirements.txt (line 22))
Requirement already satisfied (use --upgrade to upgrade): enum34 in /usr/local/lib/python2.7/site-packages (from cryptography>=0.7->pyOpenSSL==0.15.1->-r requirements.txt (line 22))
Requirement already satisfied (use --upgrade to upgrade): ipaddress in /usr/local/lib/python2.7/site-packages (from cryptography>=0.7->pyOpenSSL==0.15.1->-r requirements.txt (line 22))
Requirement already satisfied (use --upgrade to upgrade): idna>=2.0 in /usr/local/lib/python2.7/site-packages (from cryptography>=0.7->pyOpenSSL==0.15.1->-r requirements.txt (line 22))
Requirement already satisfied (use --upgrade to upgrade): cffi>=1.4.1 in /usr/local/lib/python2.7/site-packages (from cryptography>=0.7->pyOpenSSL==0.15.1->-r requirements.txt (line 22))
Requirement already satisfied (use --upgrade to upgrade): pycparser in /usr/local/lib/python2.7/site-packages (from cffi>=1.4.1->cryptography>=0.7->pyOpenSSL==0.15.1->-r requirements.txt (line 22))
Installing collected packages: slackrtm
  Found existing installation: slackrtm 1.0.1
  Uninstalling slackrtm-1.0.1:
    Successfully uninstalled slackrtm-1.0.1
Successfully installed slackrtm-0.2.1
You are using pip version 8.0.2, however version 8.1.2 is available.
You should consider upgrading via the 'pip install --upgrade pip' command.
python setup.py install
```


Mastering Dev...
dmangot

CHANNELS (2)

- # general
- # random


DIRECT MESSAGES (3)

- slackbot
- dmangot (you)
- wedeming


+ Invite people

#general
2 members | Company-wide announcements and work-based matters

Search



<http://pxhst.co/avaxhome/43/a5/0035a543.jpeg> (59KB)



+ Message #general

PACKT
VIDEO


```

bash
vagrant@vagrant: ~/Mastering...

Best match: websocket-client 0.35.0
Adding websocket-client 0.35.0 to easy-install.pth file

Using /usr/local/lib/python2.7/site-packages
Searching for requests==2.9.1
Best match: requests 2.9.1
Adding requests 2.9.1 to easy-install.pth file

Using /usr/local/lib/python2.7/site-packages
Searching for six==1.10.0
Best match: six 1.10.0
Adding six 1.10.0 to easy-install.pth file

Using /usr/local/lib/python2.7/site-packages
Finished processing dependencies for limbo==4.3.1
make clean
rm -rf build dist limbo.egg-info
bin/limbo
2016-09-14 00:00:52,666:INFO:requests.packages.urllib3.connectionpool:Starting new HTTP connection (1): whatthecommit.com
2016-09-14 00:01:00,648:INFO:requests.packages.urllib3.connectionpool:Starting new HTTP connection (1): whatthecommit.com
^CTraceback (most recent call last):
  File "bin/limbo", line 17, in <module>
    main(args)
  File "/usr/local/lib/python2.7/site-packages/limbo-4.3.1-py2.7.egg/limbo/limbo.py", line 284, in main
    loop(server)
  File "/usr/local/lib/python2.7/site-packages/limbo-4.3.1-py2.7.egg/limbo/limbo.py", line 211, in loop
    time.sleep(max(1-runtime, 0))
KeyboardInterrupt
make: *** [run] Error 1

blackmacbook:limbo dave$ ls limbo/plugins/
__init__.py      emoji.py          gif.py            image.py          stock.py          wiki.py
banner.py         emojicodedict.py github.py          log.py            stockphoto.py    youtube.py
calc.py           flip.py           google.py         map.py            urban.py
commit.py         genesis.py         help.py           mlb.py            weather.py

blackmacbook:limbo dave$
  
```



```
def on_message(msg, server):
    text = msg.get("text", "")
    match = re.findall(r"!(!?:deploy) (.*)", text)
    if not match:
        return

    return deploy(match[0])

blackmacbook:Video3 dave$ ls
deploy.py
blackmacbook:Video3 dave$ git status
On branch master
Your branch is up-to-date with 'origin/master'.
Changes not staged for commit:
  (use "git add <file>..." to update what will be committed)
  (use "git checkout -- <file>..." to discard changes in working directory)

        modified:   deploy.py
```

```
no changes added to commit (use "git add" and/or "git commit -a")
blackmacbook:Video3 dave$ git add deploy.py
blackmacbook:Video3 dave$ git commit -m "enhance bot"
[master 399e1ae] enhance bot
 1 file changed, 7 insertions(+), 2 deletions(-)
blackmacbook:Video3 dave$ git push
Warning: Permanently added the RSA host key for IP address '192.30.253.112' to the list of known hosts.
Counting objects: 5, done.
Delta compression using up to 4 threads.
Compressing objects: 100% (3/3), done.
Writing objects: 100% (5/5), 510 bytes | 0 bytes/s, done.
Total 5 (delta 2), reused 0 (delta 0)
remote: Resolving deltas: 100% (2/2), completed with 2 local objects.
To git@github.com:dmangot/Mastering-DevOps.git
 716c38f..399e1ae master -> master
blackmacbook:Video3 dave$ cp deploy.py ~/work/librato/limbo/plugins
```



```
2. vagrant@vagrant: ~/Mastering-DevOps/Section6/Video5 (bash)
```

```
bash
```

```
vagrant@vagrant: ~/Mastering...
```

```
blackmacbook:Video3 dave$ cp deploy.py ~/work/limbo/limbo/plugins/
```

2. vagrant@vagrant: ~/Mastering-DevOps/Section6/Video5 (bash)

blackmacbook:Video3 dave\$ cp deploy.py ~/work/limbo/limbo/plugins/
blackmacbook:Video3 dave\$

Mastering Dev...

CHANNELS

General

...

DIRECT MESSAGES

...

INVOICE PEOPLE

...

#general

(hub [-r <repository>] <command> <arguments>) is a command line interface to github

(image <search term>) return a random result from the google image search result for <search term>

(map <place>) return a map of place. Optional "zoom" and "maptype" parameters are accepted.

(mlb <team>) will return that team's upcoming games

(search <query>) will return the top google result for that query (!google is an alias)

(stock <sea

rch term> return a stock photo for <search term>

(urban <term>) returns the urban dictionary definition and example of a term

(weather <zip or place name>) return the 5-day forecast

(wiki <topic>) returns a wiki link for <topic>

(youtube <search term>) return the first youtube search result for <search term>

\$<ticker symbol> for a quote on a stock price

Log all messages to the database

dmangot

[commit]

wedeming

[Insert your commit message here. Be sure to make it descriptive.]

dmangot

[commit]

wedeming

I'll explain this when I'm sober ... or revert it

+

...


```

bash
vagrant@vagrant: ~/Mastering...

Best match: requests 2.9.1
Adding requests 2.9.1 to easy-install.pth file

Using /usr/local/lib/python2.7/site-packages
Searching for six==1.10.0
Best match: six 1.10.0
Adding six 1.10.0 to easy-install.pth file

Using /usr/local/lib/python2.7/site-packages
Finished processing dependencies for limbo==4.3.1
make clean
rm -rf build dist limbo.egg-info
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2016-09-14 00:00:52,666:INFO:requests.packages.urllib3.connectionpool:Starting new HTTP connection (1): whatthecommit.com
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    loop(server)
  File "/usr/local/lib/python2.7/site-packages/limbo-4.3.1-py2.7.egg/limbo/limbo.py", line 211, in loop
    time.sleep(max(1-runtime, 0))
KeyboardInterrupt
make: *** [run] Error 1

blackmacbook:limbo dave$ ls limbo/plugins/
__init__.py      emoji.py          gif.py            image.py          stock.py          wiki.py
banner.py        emojicodedict.py github.py          log.py            stockphoto.py    youtube.py
calc.py          flip.py           google.py         map.py            urban.py          weather.py
commit.py        genesis.py         help.py           mlb.py
blackmacbook:limbo dave$ ls limbo/plugins/
__init__.py      deploy.py          genesis.py         help.py           mlb.py            weather.py
banner.py        emoji.py           gif.py            image.py          stock.py           wiki.py
calc.py          emojicodedict.py  github.py          log.py            stockphoto.py     youtube.py
commit.py        flip.py           google.py          map.py            urban.py
blackmacbook:limbo dave$
    
```



```
bash
vagrant@vagrant: ~/Mastering...

Best match: requests 2.9.1
Adding requests 2.9.1 to easy-install.pth file

Using /usr/local/lib/python2.7/site-packages
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  File "/usr/local/lib/python2.7/site-packages/limbo-4.3.1-py2.7.egg/limbo/limbo.py", line 211, in loop
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banner.py        emojicodedict.py github.py          log.py            stockphoto.py    youtube.py
calc.py          flip.py           google.py         map.py            urban.py          weather.py
commit.py        genesis.py        help.py           mlb.py
blackmacbook:limbo dave$ ls limbo/plugins/
__init__.py      deploy.py         genesis.py        help.py           mlb.py            weather.py
banner.py        emoji.py          gif.py           image.py          stock.py           wiki.py
calc.py          emojicodedict.py github.py          log.py            stockphoto.py     youtube.py
commit.py        flip.py           google.py         map.py            urban.py
blackmacbook:limbo dave$ make run
```


Mastering Dev...
dmangot

CHANNELS (2)

- # general
- # random

DIRECT MESSAGES (3)

- slackbot
- dmangot (you)
- wedeming

+ Invite people

#general
2 members | Company-wide announcements and work-based matters

Search

dmangot 12:00 AM
!commit

wedeming BOT 12:01 AM
I'll explain this when I'm sober .. or revert it

dmangot 12:03 AM
!help

wedeming BOT 12:03 AM ☆
!banner <text> [--font] [-l] return a banner displaying <text>. Use the -l option to list available fonts
!calc <equation> will return the google calculator result for <equation>
!commit returns a useful commit message
!deploy <app> will deploy that app to production
!emoji <n> will return n random emoji
!flip [alpha,beta,gamma] - flip a coin n times or shuffle a comma separated list
!genesis returns a random sega genesis screenshot
!gif <search term> return a random result from the google gif search result for <search term>
!help [<command>] prints help on all commands if no command given, or a specific command
!hub [-r <repository>] <command> <arguments> is a command line interface to github
!image <search term> return a random result from the google image search result for <search term>
!map <place> return a map of place. Optional "zoom" and "maptype" parameters are accepted.
!mlb <team> will return that team's upcoming games
!search <query> will return the top google result
for that query (!google is an alias)

new messages

+ Message #general

Mastering Dev...
dmangot

CHANNELS (2)

- # general
- # random

DIRECT MESSAGES (3)


- slackbot
- dmangot (you)
- wedeming


+ Invite people

#general

2 members · Company-wide announcements and work-based matters

!flip [alpha,beta,gamma] - flip a coin n times or shuffle a comma separated list
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!urban <term> returns the urban dictionary definition and example of a term
!weather <zip or place name> return the 5-day forecast
!wiki <topic> returns a wiki link for <topic>
!youtube <search term> return the first youtube search result for <search term>
\$<ticker symbol> for a quote on a stock price
Log all messages to the database

 **dmangot** 12:03 AM
!deploy foo

 **wedeming** BOT 12:03 AM
deploying app `foo` with hash `acbd18db4cc2f85cedef654fccc4a4d8` to `production` ip `192.168.50.123`

+ Message #general

Mastering-DevOps

- .git
- Section4
- Section5
- Section6
- Section7
 - Video3

deploy.py

- .DS_Store
- .gitignore
- LICENSE
- README.md

```

1  """!deploy <app> will deploy that app to production"""
2
3  import re
4  import hashlib
5
6  def deploy(app):
7      encoded_app = app.encode()
8      app_hash = hashlib.md5(encoded_app)
9
10     with open('/Users/dave/work/hostlist', 'r') as content_file:
11         content = content_file.read()
12         # sendToGraphite(deploys.production,1)
13         # scp something to AWS
14
15     return "deploying app `{}` with hash `{}` to `production` ip `{}`".format(app,
16         app_hash.hexdigest(), content.rstrip())
17
18
19
20 def on_message(msg, server):
21     text = msg.get("text", "")
22     match = re.findall(r"!(!?:deploy) (.*)", text)
23     if not match:
24         return
25
26     return deploy(match[0])
27
    
```

Next Video

Other Sharing Tools

Video 7.4

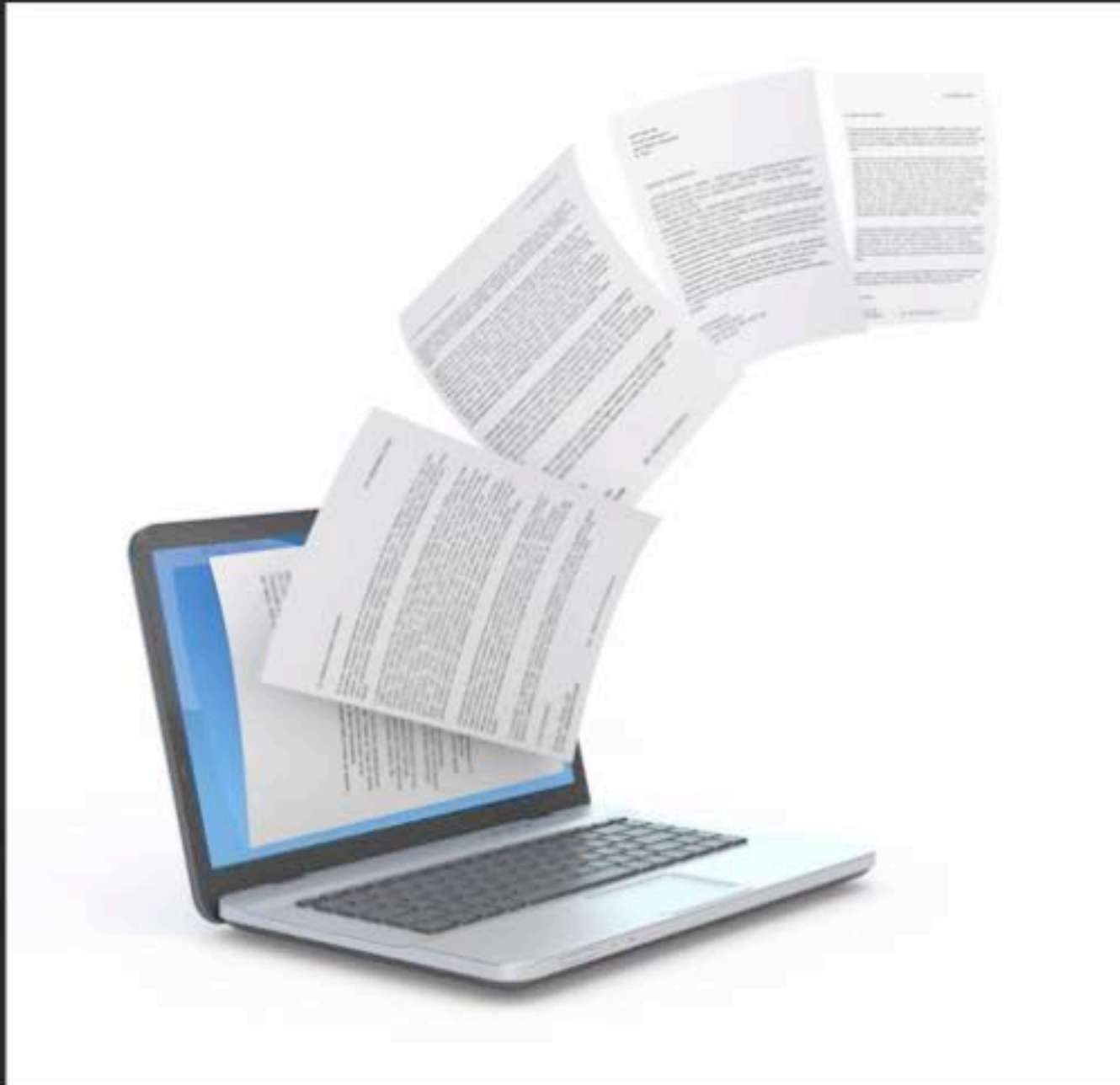
Other Sharing Tools



In this Video, we are going to take a look at...

- Documentation
- Monorepos
- Retrospective artifacts
- Conferences, brown bags, and so on

Documentation



- Part of the development process
- Lives with the code (mostly)
- Lives IN the code

Monorepos



git

- All code visible to everyone
- Can inspect anything (including docs)
- Use your standard tools (example IDE)

Retrospective Artifacts



Conferences, Brown Bags, and So On



- Big or small
- Formal or casual
- Make it safe
- Encourage diversity

Summary

- Agile
- Learned reviews
- Chatbots
- Other sharing tools

Next Section

Where Do I Go From Here?