# Winter Modular – Eloquencer – microSD issues after Firmware Update 1.4.0

Some users have reported that their microSD card is not recognized after updating to Firmware 1.4.0. This issue appears to affect only a specific batch of cards.

If you experience the same problem, please follow this procedure:

## 1) Backup your microSD card

- Power off the synth
- Remove the microSD card and insert it into your computer.
- Make a full copy of its contents to a safe location.

### 2) Format and restore

Choose one of the following options:

Option A - Same microSD card

- Format the same card as FAT32.
- If your system does not allow FAT32 (especially with small-capacity cards like 128 MB), format it as exFAT instead.
- Restore the files you backed up earlier to the formatted card.

#### Option B - New microSD card

- Use a different card.
- Format it as FAT32.

## 3) Restore files

Copy the previously backed up files to the formatted card.

## 4) Test

- Safely remove the card from your computer.
- Insert it into the Eloquencer.
- Power on the synth. It should now recognize the card.